# Professional Experience

## **ICQA - Target Distribution**

### **07/2020 - Current**

-Lead, develop, and motivate an Inventory Control Quality Assurance (ICQA) team of 8.

-Root cause, develop, and drive customer fulfillment through the collection and analysis of data in receiving inventory, storage, picking a packing, and shipping functions.

-Define key departmental trends across the distribution Center. Prioritize ICQA auditing focus areas to improve customer fulfillment.

-Lead regular stand-up meetings with management, collaborating on quality trends within their respective departments.

-Reduced purchase order discrepancies by developing and receiving audit with an average defect rate of 21%. Standardized and trained ICQA team members on the auditing process.

-Increased customer fulfillment by developing an audit that measures gaps in labelling processes. Reintroduced standard of work for labelling.

-Reduced Modified Break-Pack quality DPMO by 7.2% by analyzing than defining areas of opportunity within the department. Partnered with management and trainers to reintroduce standard of work.

## **Lead Warehouse Worker - Target Distribution**

### **02/2019 – 07/2020**

-Managed, mentored, and drove a team of 70+ employees. Effectively communicated departmental polices and procedures ensuring a safe and productive work environment.

-Managed the flow and handling of product entering and exiting the shipping department.

-Proven track record for meeting department performance goals through a focus on precise planning, team building, and communication.

-Upheld and improved department safety compliance through consistent auditing and feedback.

-Increased first hour productivity by 8% by reorganizing and standardizing the startup for work area, reducing first carton sorted downtime.

-Impacted department load quality and efficiency(22cph) by developing a standard of work for trailer management. Communicated and launched the standard, building wide.

## **Education**

Bachelors of Science - Sociology and Legal Studies (Cum Laude)

University of Wisconsin - Whitewater - 09/2014 – 05/2018

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| **Personal Info**  **Phone**  (262) 470-6273  **E-mail**  [Brandon.Layber@yahoo.com](mailto:Brandon.Layber@yahoo.com)  **Address**  1116 Madison St  Waukesha, WI 53188  **References**  Available upon request  **Skills**   * Continuous Improvement * Quality Assurance * Microsoft Office * Strategic Planning * Mentoring * Data Analytics * Training and development * Resilience * Collaborative   **Bachelors of Science – Sociology and Legal Studies**  UWW Disc Golf Club Vice President  2017-2018  Assistant Coach - Waukesha West Wrestling  2018-2019 |
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**Personal Info**

**Skills**

**Achievements**

UWW Disc Golf Club Vice President  2017-2018

Assistant Coach - Waukesha West Wrestling  2018-2019

Multiple self-lead Supply Chain Projects

**Brandon Layber**