Brandon Martinez

Brama1988@yahoo.com | 956-433-8833 | San Antonio, TX

Professional Summary

Detail-oriented professional with a strong foundation in cybersecurity and extensive hands-on experience in IT operations, troubleshooting, and process improvement. Proven ability to monitor and maintain critical systems, identify and resolve technical issues efficiently, and ensure the seamless operation of complex IT environments. Skilled in collaboration and delivering exceptional results under pressure, with a passion for contributing to high-performing IT teams. Eager to leverage technical expertise and problem-solving skills in innovative and dynamic IT environments..

Core Skills & Competencies

- Computer Operations: Monitoring and controlling core systems and related PC equipment.
- Technical Support & Troubleshooting: Diagnosing and resolving hardware and software issues efficiently.
- Networking & Systems Fundamentals: Knowledge of TCP/IP protocols, IP addressing, and network troubleshooting.
- Cybersecurity & Digital Forensics: Familiarity with intrusion detection, vulnerability remediation, and forensic analysis.
- Scripting & Automation: Basic proficiency in Bash, PowerShell, and Python for automating tasks.
- Technical Tools: Proficient with Wireshark, SolarWinds, and pfSense for network performance monitoring.
- Customer Service & Process Improvement: Excellent communication skills and experience in regulated environments.

Education

Associate in Applied Science in Cybersecurity

Texas State Technical College, Harlingen, TX

GPA: 3.4/4.0

Relevant Coursework: Network Security, Cyber Threats, Digital Forensics

Certificate (In Progress)

Comptia A+

Certificate of Completion – Pharmacy Technician

Southern Careers Institute

Hands-On Labs & Training Experience

- Electronic Security Systems: Configured and maintained electronic security systems during lab exercises.
- Network Configuration & Troubleshooting: Configured Cisco routers and switches, applied IP addressing and subnetting techniques.
- Server Setup and Virtualization: Deployed and managed virtual servers using VMware vCenter and vSphere.
- Digital Forensics & Intrusion Detection: Conducted forensic investigations and participated in intrusion detection exercises.
- Secure Linux Administration: Practiced system hardening, patch management, and firewall configuration.
- Scripting for Automation: Developed scripts in Bash, PowerShell, and Python for task automation.

Professional Experience

Registered Pharmacy Technician

H-E-B Pharmacy, San Benito / San Antonio, TX

Jun 2021 – Present

- Monitored and controlled pharmacy systems, ensuring smooth operations and data integrity.
- Delivered excellent customer service and assisted in operational improvements to enhance process efficiency.
- Provided technical support for pharmacy systems, troubleshooting hardware issues.
- Led training sessions for new employees on pharmacy systems and processes.

Registered Pharmacy Technician

Muniz Rio Grande Pharmacy, Harlingen, TX

Mar 2019 – Feb 2021

- Processed prescriptions and maintained accurate records while ensuring strict adherence to protocols and data security.
- Demonstrated exceptional attention to detail and accuracy in handling sensitive, regulated information.

- Collaborated with team members to streamline workflow processes and improve service quality.
- Assisted with technical support for pharmacy systems, resolving hardware issues.
- Provided training and support to new staff on pharmacy systems and procedures.

Additional Information

Languages:
Spanish (Native); English (Proficient)

Competitions & Projects:
Participated in the NCL Hacking Competition (Oct '23), sharpening practical technical and troubleshooting skills.