#### **Brandon Woolfolk**

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#### **OBJECTIVE**

Motivated and client-focused recent graduate with a B.S. in Business Administration, seeking to apply analytical skills, customer service experience, and a passion for financial services. Eager to learn about securities, equity, options, and mutual fund transactions, while supporting client relationships with adaptability and dedication.

#### **EXPERIENCE**

# Keller Williams DFW Preferred, Coppell, TX

Research & Documentation Analyst June – August 2024

- Conducted in-depth market and system research to ensure regulatory adherence and improve operational procedures.
- Collaborated with leadership to refine the Retention System, enhancing client relationships and employee engagement.
- Created and updated SOPs for intake, offboarding, and recruitment, ensuring seamless workflows.
- Developed a comprehensive transition plan for Mega Agents, improving systemwide efficiency.

#### **ACADEMIC PROJECTS**

#### Ariosa Financial Research, Capstone Senior Project

• Conducted detailed market research for a start-up client in the telehealth industry, presenting insights that increased their client base by 35%.

# **Evergrande Case Study, Strategic Management**

• Analyzed the effects of China's regulatory policies on Evergrande's collapse, exploring the role of financial ratios and market conditions.

#### **EDUCATION**

# **Triple Ten Bootcamp**

Business Intelligence Analytics March 2024

- Learned and applied tools: Google Sheets, Tableau, Power BI, SQL, and PostgreSQL
- Developed skills in data visualization, business intelligence reporting, and database management
- Gained experience analyzing complex datasets to provide actionable insights
- Completed hands-on projects, including creating dashboards and writing optimized SQL queries
- Acquired knowledge of data-driven decision-making and problem-solving strategies

### **University of Texas at Dallas**

Bachelor of Science, Business Administration, Cum Laude August 2024

GPA: 3.7

Relevant Coursework: Financial Markets, Business Finance, Strategic Management, Project Management

# **ADDITIONAL SKILLS**

- **Client Relationship Management:** Proven ability to engage clients, resolve issues, and provide exceptional service.
- Adaptability: Flexible and willing to work various shifts, including overnight and weekends.
- **Technical Skills:** Microsoft Excel, Visio, Project, Teams, Tableau, SQL, Lucidchart.
- **Communication & Collaboration:** Strong verbal and written communication skills; able to navigate multiple computer systems and applications effectively.

# **Eligibility**

US Citizen, eligible to work full-time with no restrictions.