BRANISLAV VALACSAY

CONTACT DETAILS

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⌂ **Wien,** Austria

Date of birth: 4. 5. 1983

ABOUT ME

As an experienced developer and technical leader, I am passionate about leveraging cutting-edge technologies, including AI, to drive innovation and efficiency. My deep interest in AI extends beyond work, as I actively incorporate it into both my professional projects and everyday problem-solving.Currently, I am pursuing my degree with aspirations to graduate with honors (red diploma) this academic year, reflecting my commitment to excellence in both my academic and professional endeavors.

SKILLS

C#

TypeScript

Angular

.NET Core

JavaScript

Postman

Python

CSS

Kubernetes

Docker

Automation

Windows PowerShell

Microsoft SQL Server

Microsoft Azure

Amazon Web Services (AWS)

Bamboo

Jira

Confluence

Bitbucket

GitHub

xUnit

CI/CD pipeline

Entity Framework

LANGUAGES

WORK EXPERIENCE

PRODUCT OWNER / DEVOPS ENGINEER
Drei Österreich GbmH / Wien, Austria / FEBRUARY 2020 - MAY 2024

February 2020 – Present Drei Österreich, Vienna, Austria

- Voluntarily assumed the role of **acting Product Owner** due to the absence of a designated Product Owner and continued in this capacity for over 2.5 years. During this time, I coordinated the development team and ensured that client requirements were accurately understood and implemented into the final product.
- Led software design and development within a multidisciplinary team, operating within an **AGILE** framework to meet client needs for functionality, timelines, and performance.
- Actively worked with programming languages and frameworks such as **C#**, **.NET Core**, and **Angular (TypeScript)**, and **Entity Framework** for communication with a **SQL** database, contributing to the development of key software components.
- Automated various processes, including builds and integration, as part of a **CI/CD pipeline** using **Atlassian toolset** (**Bamboo, Bitbucket**), which resulted in more efficient development and faster issue resolution.
- Regularly authored and maintained technical documentation, ensuring it was always up-to-date and clear for all team members and stakeholders.
- Monitored **automated build** and **continuous software integration processes** to drive resolution of build/release failures.
- Took responsibility for operations tasks, including the maintenance of existing infrastructure and providing support to other teams regarding the **MS platform**, as well as mentoring less experienced colleagues.
- Actively developed a server provisioning portal, including frontend, backend, and automation, within a **Windows Server/Hyper-V** environment running over 1000 Windows servers, including its **REST API** component.

COMPUTE ENGINEER (PRIVATE CLOUD)
DXC Technology Slovakia s. r. o. / Bratislava, Slovak Republic / JANUARY 2017 - FEBRUARY 2020

Cloud Compute Engineer DXC Technology, Bratislava, Slovak Republic

- Designed, tested, and maintained infrastructure comprising Windows virtual products in both proprietary and public cloud solutions, including **Microsoft Azure**.
- Collaborated closely with customers, internal teams, and other stakeholders to plan, implement, and integrate system-oriented projects following an **AGILE SCRUM** methodology.
- Participated in all phases of the system development life cycle, from requirements analysis to system implementation, while also writing critical code and scripts to enhance system functionality.
- Developed and maintained over 20 custom scripts to improve system efficiency and reduce performance times, primarily using **PowerShell** and **VBS** for legacy systems. Additionally, contributed to backend development with **C#** to support automation and REST API functionalities.
- Planned and maintained baseline infrastructure for Compute Cloud services, supporting over 30 customers.
- Tested and documented proposed solutions, ensuring a smooth handover to Operations teams for ongoing support and maintenance.

DELIVERY LEAD, L4 ENGINEER, TEAM LEADER
Hewlett-Packard Slovakia / Bratislava, Slovak Republic / APRIL 2014 -
JANUARY 2017

Delivery Lead, L4 Engineer, Team Leader Hewlett-Packard Slovakia, Bratislava, Slovak Republic *January 2014 – January 2017*

- Led operations support by efficiently managing a wide range of routine and special requirements, with a strong emphasis on automating tasks and scripting to improve operational efficiency.
- Enhanced customer satisfaction scores by applying superior conflict resolution and problem-solving skills, while also contributing to system stability through automated solutions.
- Developed and implemented **PowerShell** scripts to automate routine processes, which reduced manual intervention and minimized errors. Later, I advanced to writing necessary code in **C#**, focusing on developing REST APIs to streamline integrations and improve system performance.
- Oversaw scheduling and coordination of appointments and itineraries for both clients and personnel, ensuring optimal use of time and resources.
- Mentored and guided team members, fostering professional growth and ensuring the successful completion of assigned duties.
- Acted as a liaison between customers and company management, communicating complaints, requests, and feedback for swift resolution.
- Planned and executed monthly OS patching, ensuring adherence to SLAs without incurring penalties.
- Proactively identified and mitigated risks to environment stability, maintaining key client servers and services at 100% operational efficiency.

L3 DEEP TECHNICAL SUPPORT
Hewlett-Packard Slovakia / JANUARY 2011 - APRIL 2014

Hewlett-Packard Slovakia, Bratislava, Slovak Republic

- Ensured uninterrupted 24x7 operation of critical customer services, consistently maintaining a 99.98% OS availability in adherence to SLA agreements.
- Identified and analyzed issues, providing effective solutions to complex problems to ensure minimal downtime and optimal performance.
- Applied critical thinking to deconstruct problems, evaluate potential solutions, and make informed decisions that aligned with business and technical goals.
- Demonstrated success in delivering results within tight deadlines and under pressure in a fast-paced environment.

EDUCATION

FACULTY OF INFORMATICS

Industry 4.0

Paneurópska vysoká škola (bývalá Bratislavská vysoká škola práva) / Bratislava, Slovak Republic / October 2020 - Currently

TECHNICAL SCHOOL OF ELECTROTECHNICS, K. ADLER TECHNICAL SCHOOL

Electronic and Computer systems

Bratislava, Slovak Republic / September 1997 - June 2001