# COMP201 Software Engineering 1 Lecture 5 – Describing Requirements

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See Vital for all notes

## Recap

### **Recap of Lecture 4 – What Are Requirements?**

- Requirements set out what the system should do and define constraints on its operation and implementation
- Functional requirements set out services the system should provide
- Non-functional requirements constrain the system being developed or the development process
- User requirements are high-level statements of what the system should do
- System Requirements
- Software Requirements

... Lead to a Software Design

### Requirements and Design

- In principle, requirements should state **what** the system should do and the design should describe **how** it does this
- In practice, requirements and design are inseparable
  - A system architecture may be designed to structure the requirements
  - The system may inter-operate with other systems that generate design requirements
  - The use of a specific design may be a domain requirement

## Today

### Overview

- Techniques for describing system requirements
- To explain how software requirements may be organised in a requirements document

## Describing Requirements

### **Draw Me A Picture**

- It is a sunny day
- Mallard is travelling through the countryside
- It is special, because it has wheels
- It is travelling very fast

### Did It Look Like This?

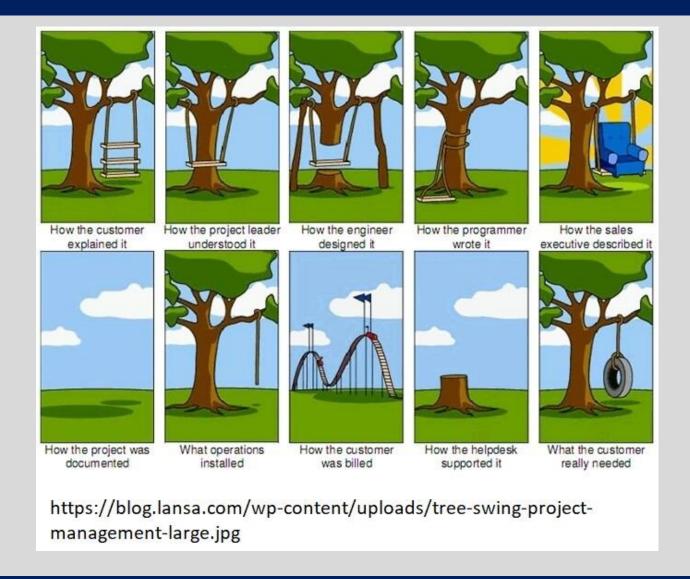


https://i.guim.co.uk/img/media/7ae1efa7fc130741c5cbe43245b177b367127d50/150\_89\_3354\_2013/3354.jpg

### **Problems with Natural Language**

- Lack of clarity
  - · Precision is difficult without making the document difficult to read
- Requirements confusion
  - Functional and non-functional requirements tend to be mixed-up in same document
- Requirements amalgamation
  - Several different requirements may be expressed together
  - Leads to problems with testing/debugging

### A Famous Example – Describing Things Is Difficult



### **Guidelines for Writing Requirements**

- Invent a standard format and use it for all requirements
- Use language in a consistent way.
  - shall for mandatory requirements (that must be supported),
  - should for desirable requirements (that are not essential).

**See RFC 2119** 

Use *text highlighting* to identify key parts of the requirement

- Avoid the use of computer jargon
- Try and make documents **self contained** (e.g. include glossaries and complete examples)

### An Example

- Imagine the following example of an informal specification from a critical system [1]:
  - "The message must be triplicated. The three copies must be forwarded through three different physical channels. The receiver accepts the message on the basis of a two-out-of-three voting policy."
- Questions: Can you identify any ambiguities in this specification?
- We will later see some other ways with documenting this example by a Petri

[1] - C. Ghezzi, M. Jazayeri, D. Mandrioli, "Fundamentals of Software Engineering", Prentice Hall, Second Edition, page 196 - 198

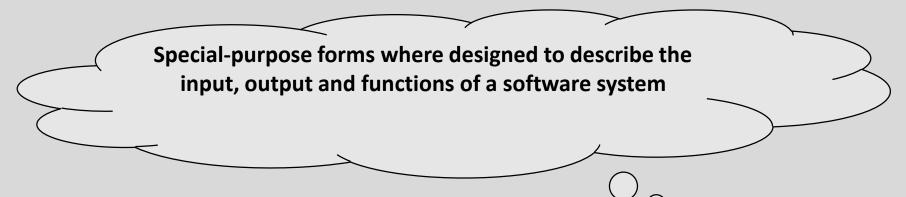
### What Alternatives Exist?

- Structured Natural Language
  - Using forms or templates
- Design Description Language
  - Like a programming language, uses abstract features to define requirements
- Graphical Notation
  - Eg: UML, Use Case Diagrams
- Mathematical Specifications
  - Use mathematical concepts, such as sets and finite state machines
  - Unambiguous, reduce "arguments" between parties, but often not understood and reluctantly accepted

# Structured Natural Language

### Structured Language Specifications

- A limited form of natural language may be used to express requirements
- This removes some of the problems resulting from ambiguity and flexibility and imposes a degree of uniformity on a specification



• Often best supported using a forms-based approach

#### **Forms**

- Define the information required
- Constrain its format
- Keeps the information in a defined structure
- Filter out extra information that might cause confusion
- Makes it possible to read specification quickly
- Supports tasks like system testing

### Form-Based Specifications

- Definition of the function or entity
- Description of inputs and where they come from
- Description of outputs and where they go to
- Indication of other entities required
- Pre and post conditions (if appropriate)
- The side effects (if any)

### Form-Based Specification Example

#### Insulin Pump/Control Software/SRS/3.3.2

**Function** Compute insulin dose: Safe sugar level

**Description** Computes the dose of insulin to be delivered when the current measured sugar level is in the safe zone between 3 and 7 units.

**Inputs** Current sugar reading (r2), the previous two readings (r0 and r1)

**Source** Current sugar reading from sensor. Other readings from memory.

**Outputs** CompDose Š the dose in insulin to be delivered

**Destination** Main control loop

**Action:** CompDose is zero if the sugar level is stable or falling or if the level is increasing but the rate of increase is decreasing. If the level is increasing and the rate of increase is increasing, then CompDose is computed by dividing the difference between the current sugar level and the previous level by 4 and rounding the result. If the result, is rounded to zero then CompDose is set to the minimum dose that can be delivered.

**Requires** Two previous readings so that the rate of change of sugar level can be computed.

**Pre-condition** The insulin reservoir contains at least the maximum allowed single dose of insulin..

**Post-condition** r0 is replaced by r1 then r1 is replaced by r2

**Side-effects** None

### Forms and incompleteness

- Forms help to check for incompleteness
- Example.. You could add the following
  - Does function have implications for data protection act?
  - Is the function compliant with 35.240.80: IT applications in health care technology?
  - Is this function time constrained and if those what are the constraints?
  - What other modules does this function need to perform it's task?

### **Tabular Specification**

- Tabular Specification is used to supplement natural language.
- It is particularly useful when you have to define a number of possible alternative courses of action
- This can be thought of as a series of "if statements" to determine the action to be taken upon a certain criteria being met.

# COMP201 - Software Engineering Tabular Specification Example

Condition	Action
Sugar level falling (r2 < r1)	CompDose = 0
Sugar level stable $(r2 = r1)$	CompDose = 0
Sugar level increasing and rate of increase decreasing ((r2-r1)<(r1-r0))	CompDose = 0
Sugar level increasing and rate of increase stable or increasing. ((r2-r1) □ (r1-r0))	CompDose = round ((r2-r1)/4) If rounded result = 0 then CompDose = MinimumDose

# Design Description Language

### PDL-Based Requirements Definition

- Program Design Language Requirements may be defined operationally using a language like a programming language but with more flexibility of expression
- Most appropriate in the following situations:
  - Where an operation is specified as a sequence of actions and the order is important
  - When hardware and software interfaces have to be specified
- Disadvantages include:
  - The PDL may not be sufficiently expressive to define domain concepts
  - The specification will be taken as a design rather than a specification (lead to non optimal solution)

### Part of an ATM Specification

```
Do while PIN not equal to stored PIN

Get PIN from customer

If PIN doesn't equal stored PIN then increment try_count

If try_count equals to maximum tries retain card and quit transaction with error message
```

End Do

### **Interface Specification**

- Most systems must operate with existing systems and the operating interfaces must be precisely specified as part of the requirements
- Three types of interface may have to be defined
  - Procedural interfaces (calling methods)
  - Data structures that are exchanged (XML schema)
  - Data representations (UNICODE, ASCII etc.)
- Formal notations are an effective technique for interface specification but their specialised nature means they are difficult to understand without special training.

### **Example - Interface Description**

This is supported in Java allowing you to use the design to constrain the code

```
interface PrintServer {

// defines an abstract printer server
// requires: interface Printer, interface PrintDoc
// provides: initialize, print, displayPrintQueue, cancelPrintJob, switchPrinter

void initialize ( Printer p );
void print ( Printer p, PrintDoc d );
void displayPrintQueue ( Printer p );
void cancelPrintJob (Printer p, PrintDoc d);
void switchPrinter (Printer p1, Printer p2, PrintDoc d);
} //PrintServer
```

### Requirements Document

### The Requirements Document

- The software requirements document is the **official statement** of what is required of the system developers
- Should include both a definition and a specification of requirements
- It is NOT a design document. As far as possible, it should set of WHAT the system should do rather than HOW it should do it

### Requirements Document

- Specify external system behaviour (what does it do?)
- Specify implementation constraints (what system it must run on, what programming language it must use)
- Easy to change
- Serve as reference tool for maintenance
- Record forethought about the life cycle of the system i.e. predict changes (how can it be expanded for more users)
- Characterise responses to unexpected events (e.g. what should it do if power is lost!)

### Requirements Document

- The level of detail used within the requirements document depends on both the type of system and the development process being used.
- For an **evolutionary development** model the requirements may change many times. In the **waterfall model** however, it should be more complete since this has more impact on later stages of the software design process.
- If the (sub)-system will be developed by an external contractor or it is a critical system, more time needs to be taken on finalizing the requirements document.

### Requirements Document Structure example

- Preface (including change history)
- Introduction
- Contents
- Glossary
- User requirements definition
- System architecture
- System requirements specification
- System models
- System evolution (we have 10,000 customers, what happens if we have 100,000,000)
- Appendices
- Index

### Requirements Document Structure

#### Preface

 Define the expected readers of the document, the version history with a rationale for version changes and a summary of changes. Author list

#### Introduction

• Describes the need for the system and the functions provided as well as how it interacts with existing systems. Explain how the software fits into the business or strategic objectives of the organisation.

#### Glossary

• Define technical terms used in the document making no assumptions on the technical expertise of the reader.

### Requirements Document Structure

- User requirements definition
  - Describe the services provided for the user and the non-functional requirements of the system using natural language, diagrams understandable by customers. Define any product and process standards.
- System architecture
  - High-level overview of the system architecture showing the distribution of functions across system modules.
- System requirements specification
  - Detailed description of the functional and non-functional requirements.

### Requirements Document Structure

- System models
  - Define system models showing relationships between system components, the system and its environment (object, data-flow models etc.)
- System evolution
  - Describe anticipated changes to the system due to hardware evolution and changing user requirements etc.
- Appendices
  - Detailed specific information about the system being developed such as hardware and database descriptions.
- Index
  - Indices of the document including diagrams and functions.

## Recap

### **Key Points**

- User requirements should be written in natural language, tables and diagrams
- System requirements are intended to communicate the functions that the system should provide
- System requirements may be written in structured natural language, a PDL or in a formal language
- A software requirements document is an agreed statement of the system requirements