

UpWork contract
Exploratory Testing of mvpns.ca
Provide bug report and User inconveniences if found
Test on multiple devices and platforms
Time allowed 1-2 hrs

Issue type	Summary	Description	Expected Results	Actual Results	Priority	Environment
BUG .01	[Any page after employee status page] Pressing enter/return on keyboard after choosing option in application process redirects user back to employee status page of application	1: go to: mvpns.ca 2: choose Truck/ click continue 3: click \$375/500/month/ click continue 4: click self-employed/ click continue 5: click no/ or press enter/return	User is directed to next page of application	User is redirected back to 'employee status' page (this is true for any page after the 'employment status' page)	High	macOS Sonoma v14.1.1 Chrome v123.0.6312.87 FireFox v125.0.3 Safari v 17.1 (19616.2.9.11.7) Windows11 v22631.2861 Chrome v124.0.6367.202 Edge v124.0.2478.97 FireFox v125.0.3 iPhone 12 v iOS 17.4.1 Chrome v124.0.6367.88 Safari v17.4.1
BUG .02	Pressing tab on keyboard will navigate user to next page even without selecting option or filling in field in application	user can tab through the application without selecting options or completing empty fields. tab stops at 'are you old enough' field, if user inputs birthday they are then redirected back to 'ideal budget' page to continue with selection process	User should not have the ability to tab to next page. User should not be able to continue to next page without completing the current page.	User can tab from one page to the next without completing current page	Low	macOS Sonoma v14.1.1 Chrome v123.0.6312.87 FireFox v125.0.3 Safari v 17.1 (19616.2.9.11.7) Windows11 v22631.2861 Chrome v124.0.6367.202 Edge v124.0.2478.97 FireFox v125.0.3 iPhone 12 v iOS 17.4.1 Chrome v124.0.6367.88 Safari v17.4.1
BUG .03	When user clicks [Other] button on 'employment status' and click continue they bypass the co-applicant page and are directed to the 'income per month' page	1: go here: https://mvpns.ca/car-loan-application 2: select a budget option/ click continue 3: select [Other]/ click continue	User is directed to 'co-applicant' page	User is directed to 'income per month' page and bypasses 'co-applicant' page	Medium	macOS Sonoma v14.1.1 Chrome v123.0.6312.87 FireFox v125.0.3 Safari v 17.1 (19616.2.9.11.7) Windows11 v22631.2861 Chrome v124.0.6367.202 Edge v124.0.2478.97 FireFox v125.0.3 iPhone 12 v iOS 17.4.1 Chrome v124.0.6367.88 Safari v17.4.1
BUG .04	When user clicks [Employed] button on 'employment status' and clicks continue they bypass the co-applicant page and are directed to the 'income per month' page	1: go here: https://mvpns.ca/car-loan-application 2: select a budget option/ click continue 3: select [Employed]/ click continue	User is directed to 'co-applicant' page	User is directed to 'income per month' page and bypasses 'co-applicant' page	Medium	macOS Sonoma v14.1.1 Chrome v123.0.6312.87 FireFox v125.0.3 Safari v 17.1 (19616.2.9.11.7) Windows11 v22631.2861 Chrome v124.0.6367.202 Edge v124.0.2478.97 FireFox v125.0.3 iPhone 12 v iOS 17.4.1 Chrome v124.0.6367.88 Safari v17.4.1

BUG .05	'Complete your account' validating invalid emails	1: Get to 'Complete Your Account' Email and phone number page 2: type in email field [123@gmail.cm]	User would see error 'Please enter valid email'	invalid email passes as valid	Medium	macOS Sonoma v14.1.1 Chrome v123.0.6312.87 FireFox v125.0.3 Safari v 17.1 (19616.2.9.11.7) Windows11 v22631.2861 Chrome v124.0.6367.202 Edge v124.0.2478.97 FireFox v125.0.3 iPhone 12 v iOS 17.4.1 Chrome v124.0.6367.88 Safari v17.4.1
User inconveniences						
1	'Do you have a co-applicant?' page	If unable to finance without a co-applicant then there should be a pop-up window or error message on 'co-applicant' page. User should not have to backtrack or re-navigate from a notice page if selecting [NO]	This would help reduce the amount of clicks and navigation for the user			
2	'Income per month' page	If income must be at least \$1800 to apply, Under \$1800 should be removed from the selection list. User should not have to backtrack or re-navigate from a notice page if selecting [NO]	This would help reduce the amount of clicks and navigation for the user			
3	'What's your ideal budget' page	If cannot approve a budget of under \$250/month then \$250/month option should be removed from selection list. User should not have to backtrack or re-navigate from a notice page if selecting [NO]	This would help reduce the amount of clicks and navigation for the user			
4	'Have you Lived in Canada more than 2 years' page	If user has not lived in Canada more than two years there should be a pop-up window or error message stating this on the 'Lived in Canada' page. User should not have to re-navigate from another page back to previous page.	This would help reduce the amount of clicks and navigation for the user			