

BRIAN KIPLANGAT

Nairobi
074363858
Kiplangatbrian254@gmail.com

OBJECTIVE

Dynamic and detail-oriented professional with a robust background in teaching and content creation within the opera news sector. Seeking to leverage my strong communication skills and customer relationship management experience as a Relationships Officer at Equity Bank. Committed to fostering positive client relationships and delivering exceptional service while utilizing my analytical skills to understand client needs and provide tailored financial solutions. Eager to contribute to the bank's mission of empowering customers and enhancing their financial wellbeing.

SKILLS

- **Communication Skills:** Excellent verbal and written communication abilities, enabling effective interactions with clients and team members.
- **Customer Relationship Management:** Proficient in building and maintaining strong relationships with clients, understanding their needs, and providing tailored solutions.
- **Analytical Skills:** Ability to analyze client information and market trends to offer informed financial advice and recommendations.
- **Teaching and Training:** Experience in educating and training individuals, which enhances the ability to explain complex financial concepts clearly.
- **Sales Acumen:** Understanding of sales principles and techniques that drive customer acquisition and retention.

EXPERIENCE

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| 2020 - 2024 | Opera NewsHub
Writer
Contributor |
| May 2022 - July 2022 | Kanyakine High school
Teacher
Teaching |

EDUCATION

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| 2019 | Embu University
Bachelor of Education Arts |
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REFERENCE

Opera NewsHub - Contributor

Check out this Creator's profile! <http://msite.feednews.com/?userId=08966e2dca7f4f3e96cdfefa70714bbe&language=en&country=KE>

Kanyakine High school - Teacher

Available on Request