

# **Business Systems Analyst**

Bravo LT needs you to be a part of our highly motivated group of technology experts. We share a passion for technology and the community we serve, and we are committed to building long-lasting, productive relationships. We focus on giving back to the community, positively impacting society, and providing quality solutions that work. We believe in Autonomy, Mastery and Purpose and in trusting people to do the right thing - and we think Bravo LT is a pretty great place to be a part of.

Be a part of a highly specialized team of technology specialists at Bravo LT. All Bravo LT professionals hold a bachelor's or master's degree in computer science, technical communication, communication studies, or instructional design. They also come from a variety of organizations including, but not limited to, the Chicago Mercantile Exchange, Gordon Food Service, ACI Worldwide, Amway, Herman Miller, Grand Valley State University, and Dematic.

## Responsibilities

- Formulating and defining project scope and objectives through research and fact-finding
- Developing analysis of consumer and business needs for application development
- Documenting requirements/user stories and translating into proper product specifications
- Devising or modifying workflow and consumer experience to solve problems, considering back-end software applications capacity, data availability, and desired results
- Defining implementation procedures

# **Skill Requirements**

- Excellent verbal and written communicator
- Effective and self-sufficient, flexible, and comfortable with change
- Analytical thinker
- Understand technical complexities
- Determine business scope requirements and communicate to developers

## **Experience Requirements**

- 3 years of experience working as a business analyst formulating systems scope and objectives, requirements gathering and design, and working in systems/software development lifecycle required; 5 years preferred
- Experience with Agile project methodology
- Understanding of the healthcare industry (specifically health plan/insurance systems)
- Experience with Facets (claims management software) is preferred

#### **Education Requirements**

Bachelor's degree or equivalent required; Master's degree or equivalent preferred

Location: Grand Rapids, MI

To apply for this opportunity, please visit the Bravo LT Career Opportunities web page at:

http://bravolt.com/careers/