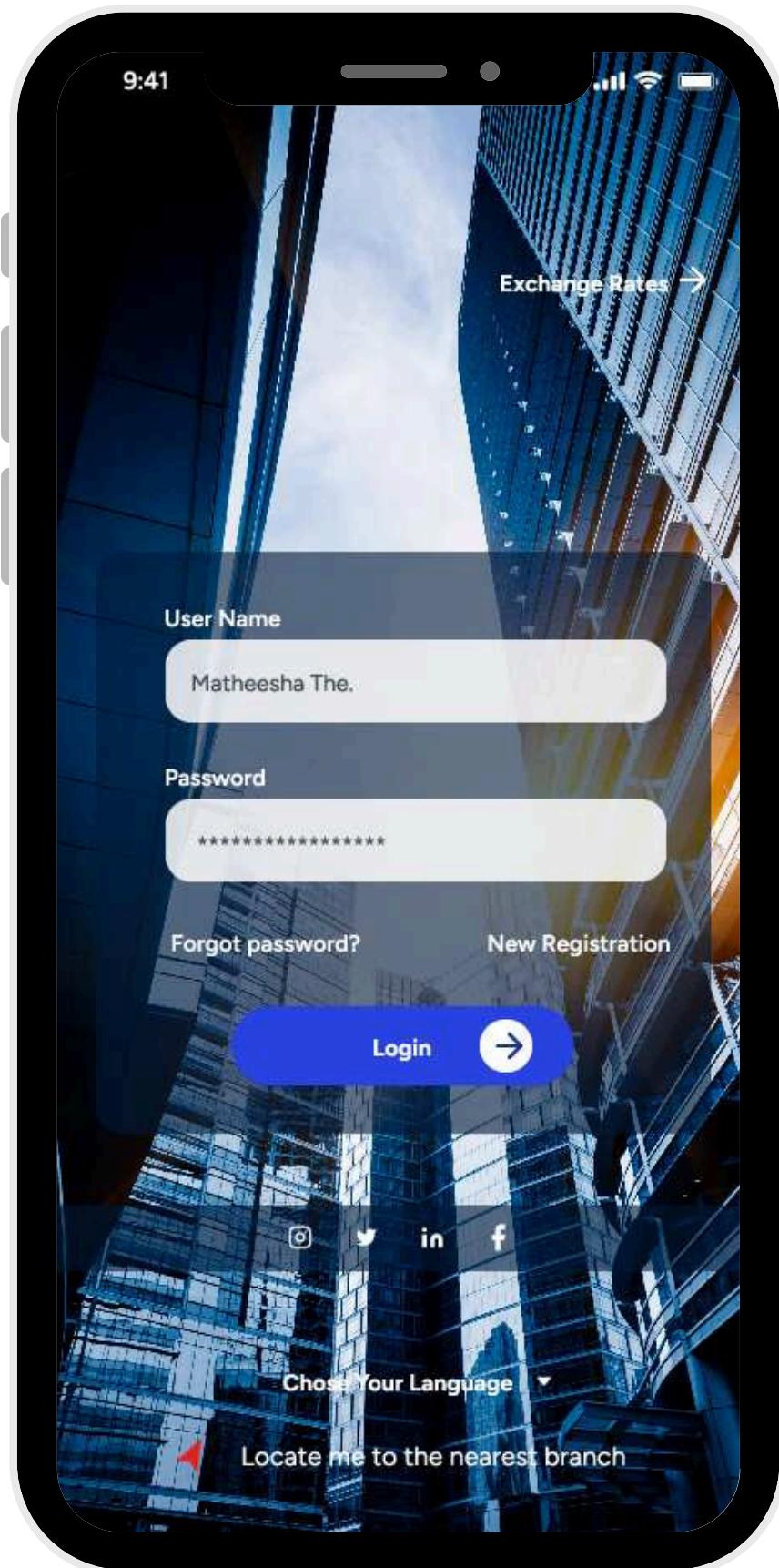


# Password Reset



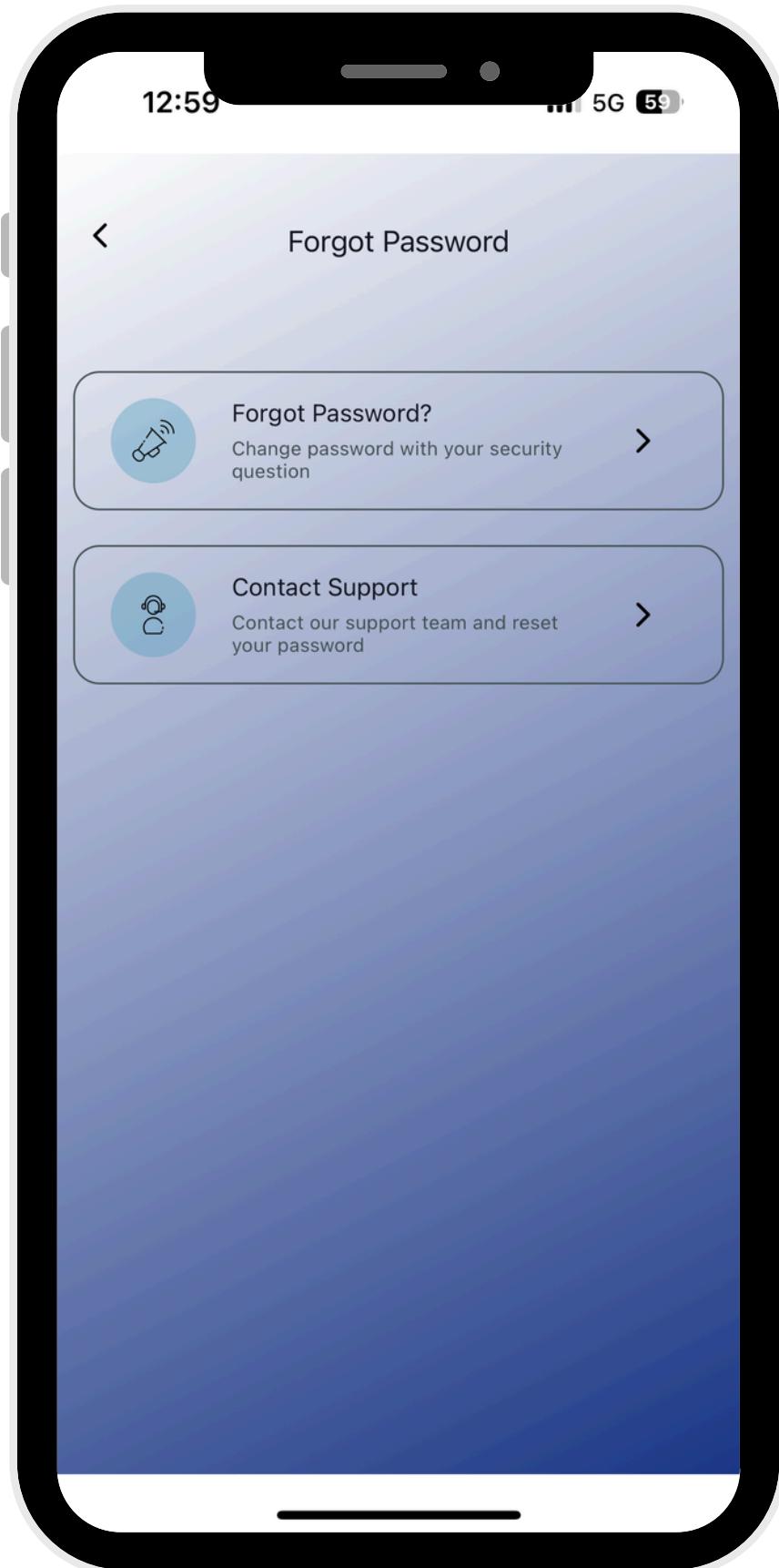
**luckewallet**  
Access your wealth from anywhere





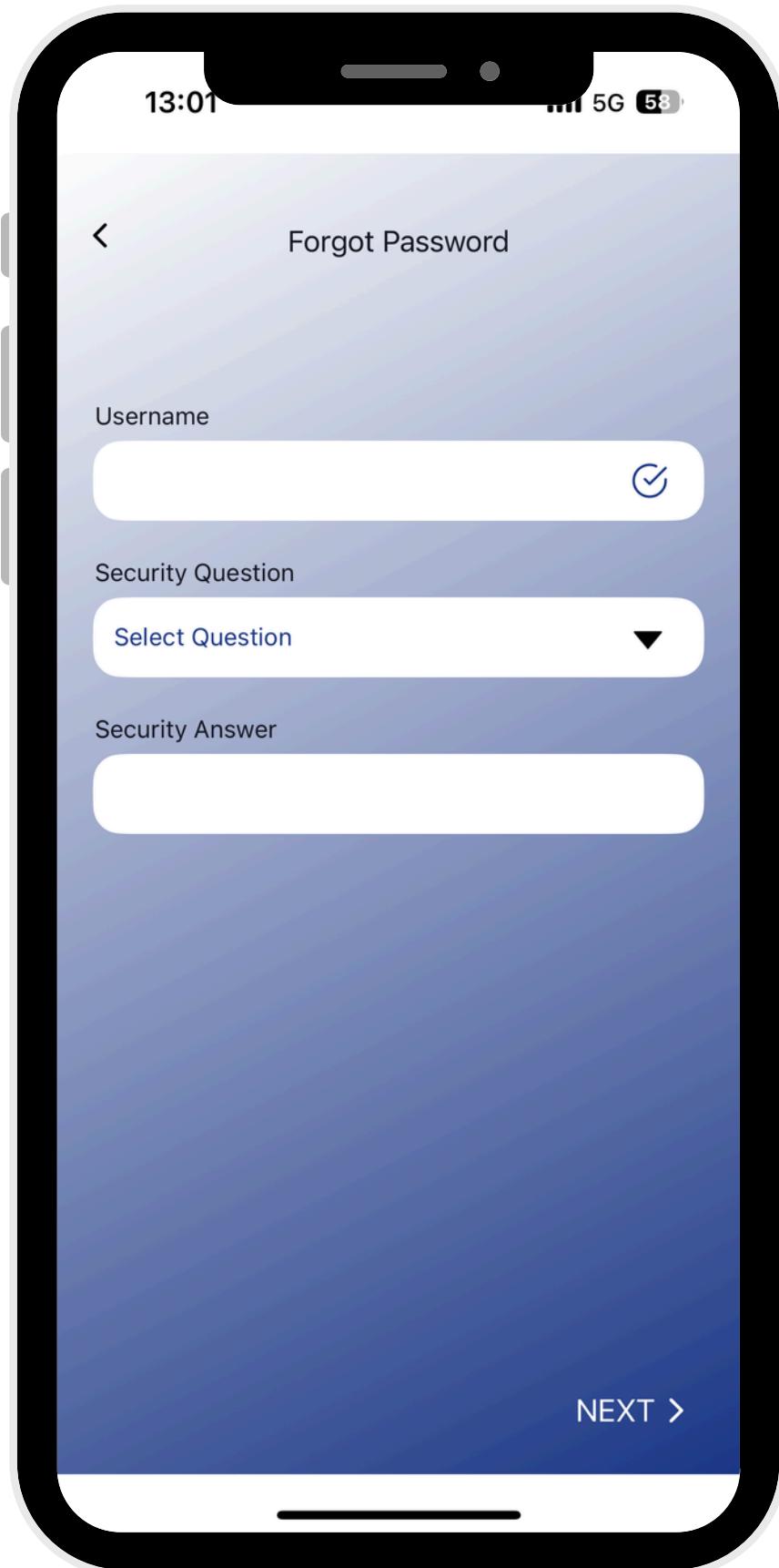
**Select Forgot Password option:  
Click on “Forgot Password” option to proceed.**





**Select Forgot Password:  
Click on “Forgot Password” with Security  
Question to proceed.**

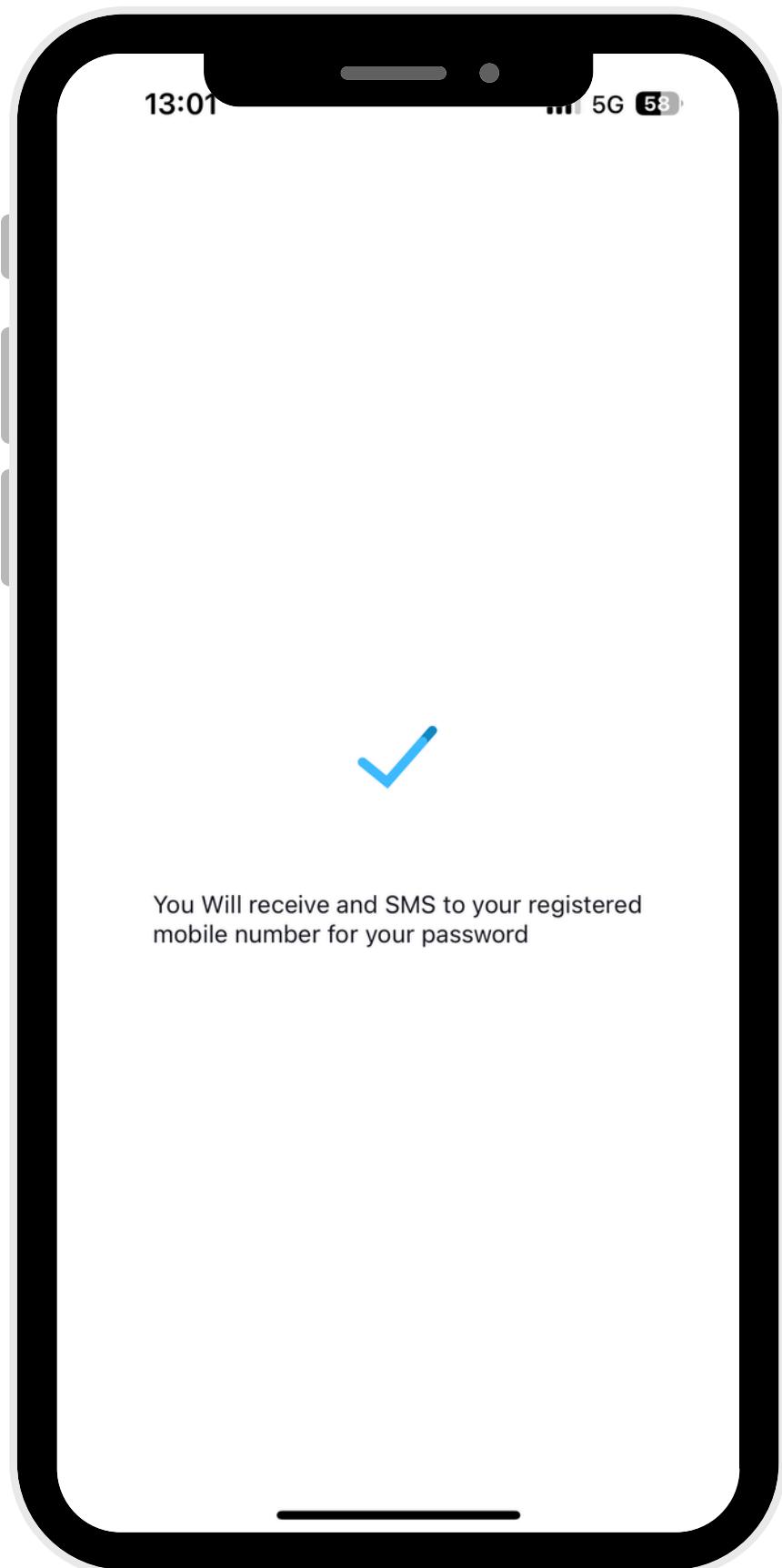




# Enter Details:

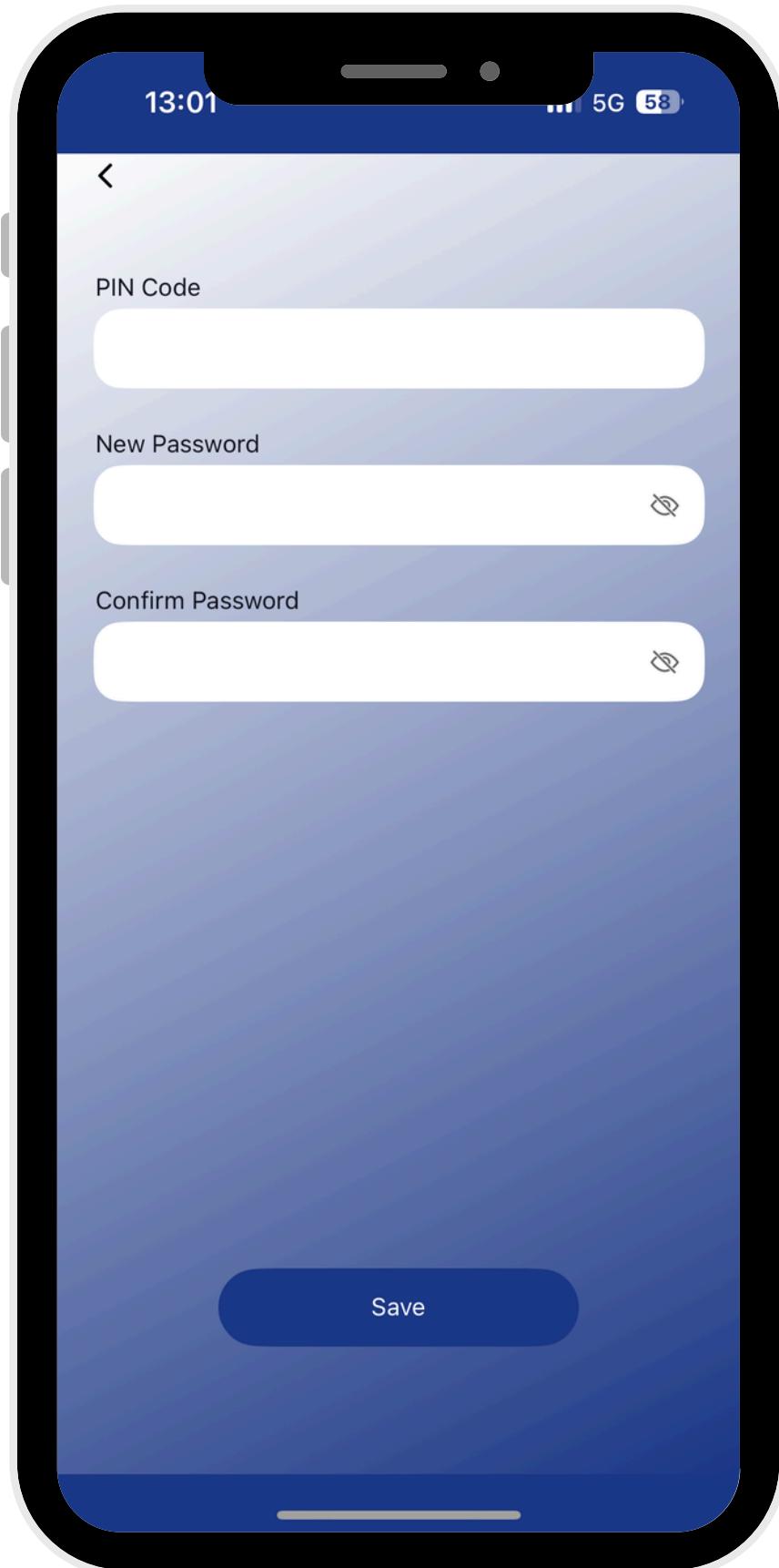
**Enter username, security question and the answer. Then click “NEXT” button.**





**Receive a Pin Code:  
You will receive a OTP for the password  
reset process.**



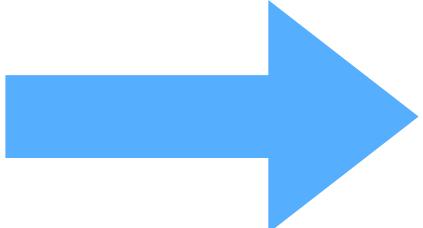


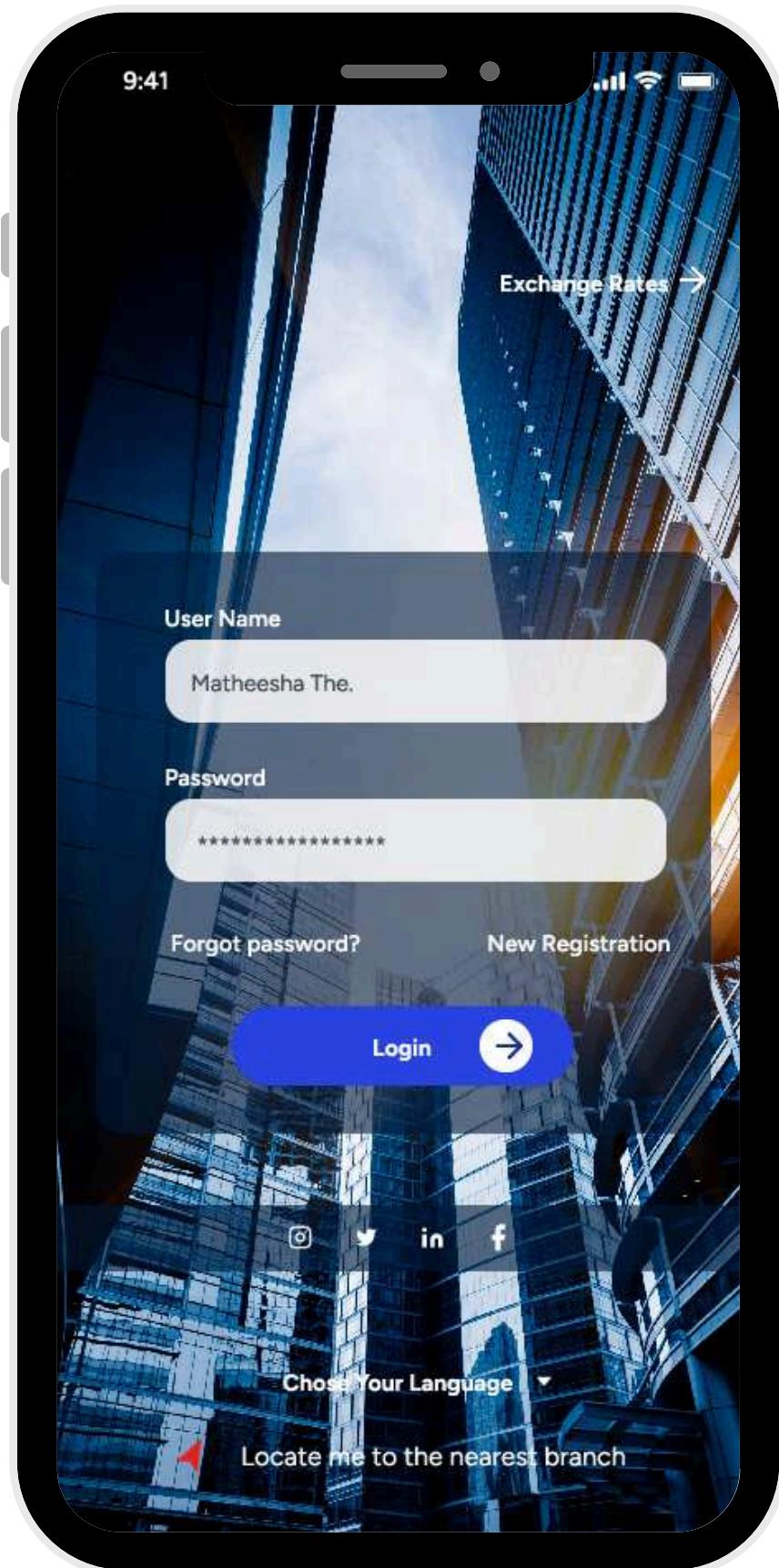
**Set New Password:**  
**Enter the received pin code and set the  
new password and confirm it.**

***OR***



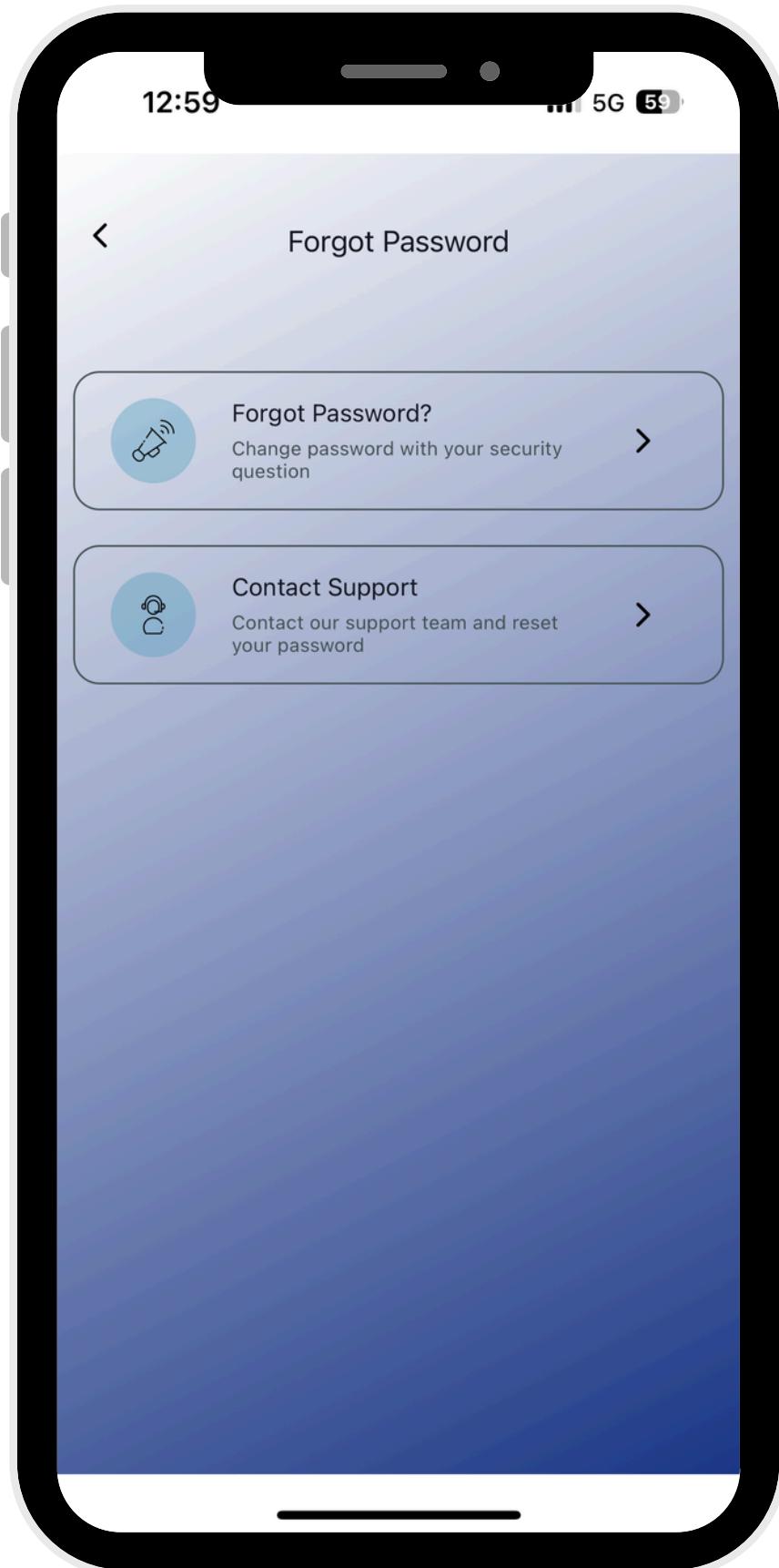
*In case if you forgot provided security question and the answer, Please Call the Customer Support Center and follow this method.*





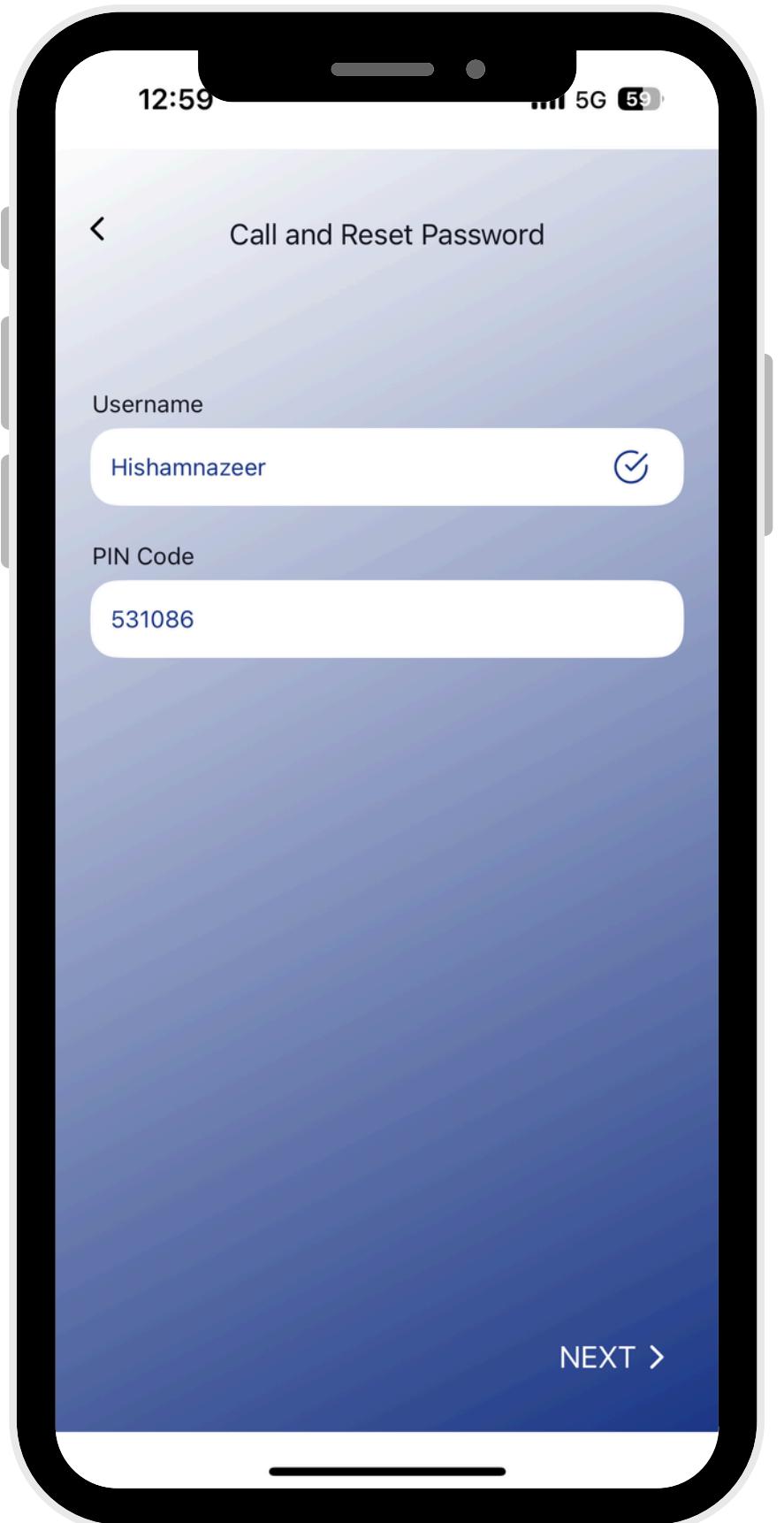
**Select Forgot Password option:  
Click on “Forgot Password” option to proceed.**





**Select Contact Support:  
Click on “Contact Support” option. Then  
wait few minutes to get the OTP. (This OTP  
will be expired after 15m)**

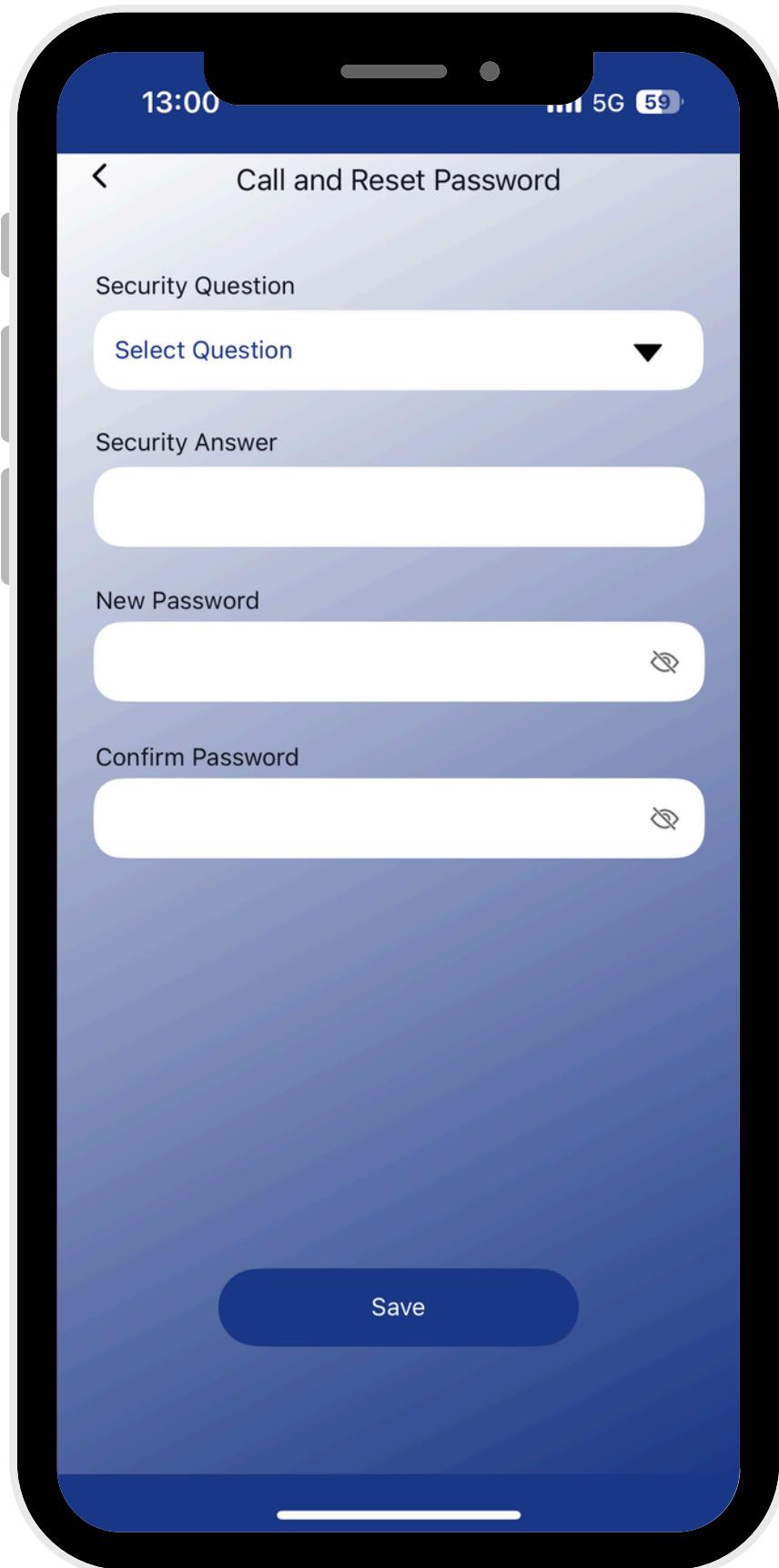




# Enter Details:

**Enter your username and the pin code received to the registered mobile number to proceed.**



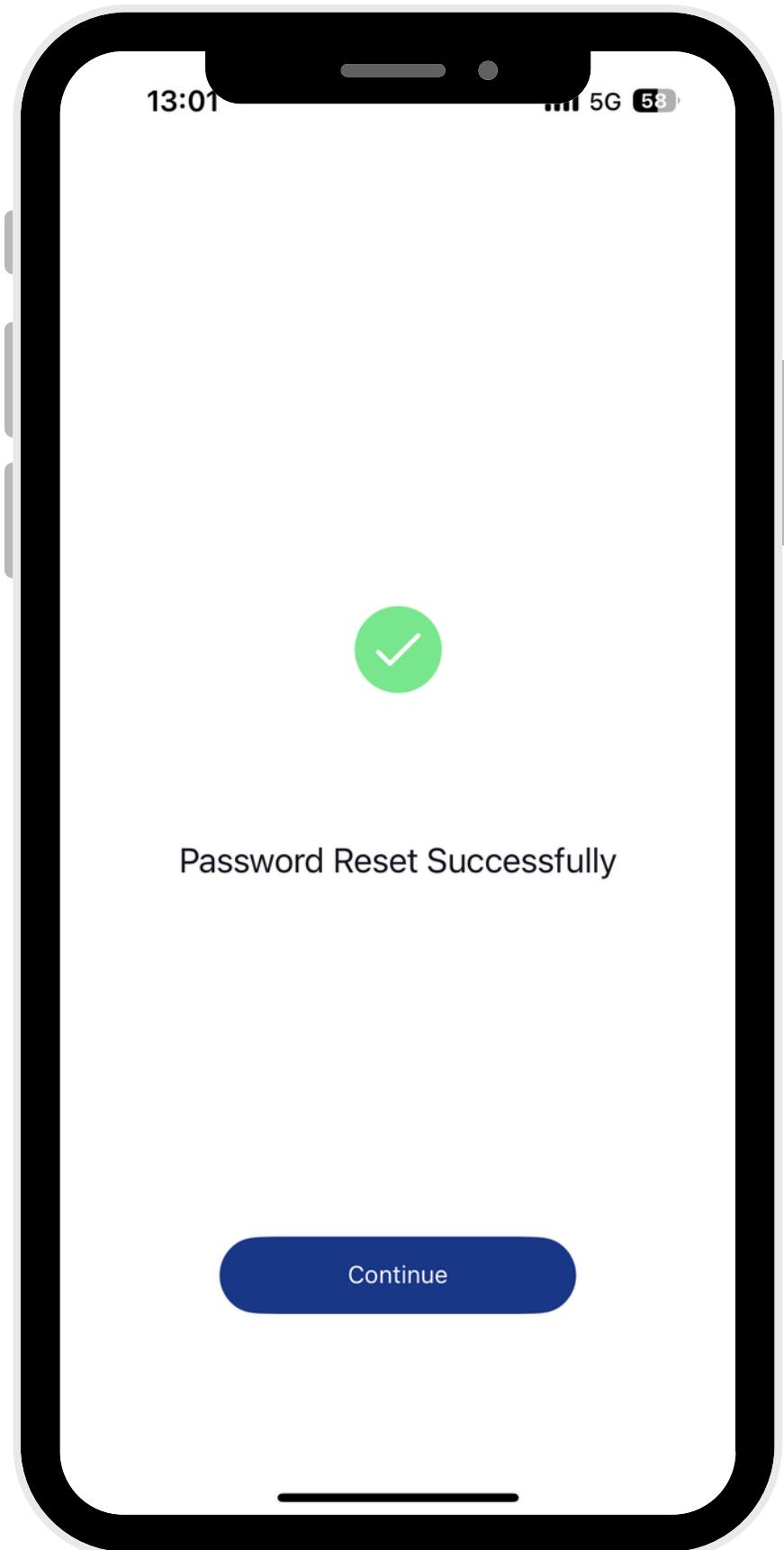


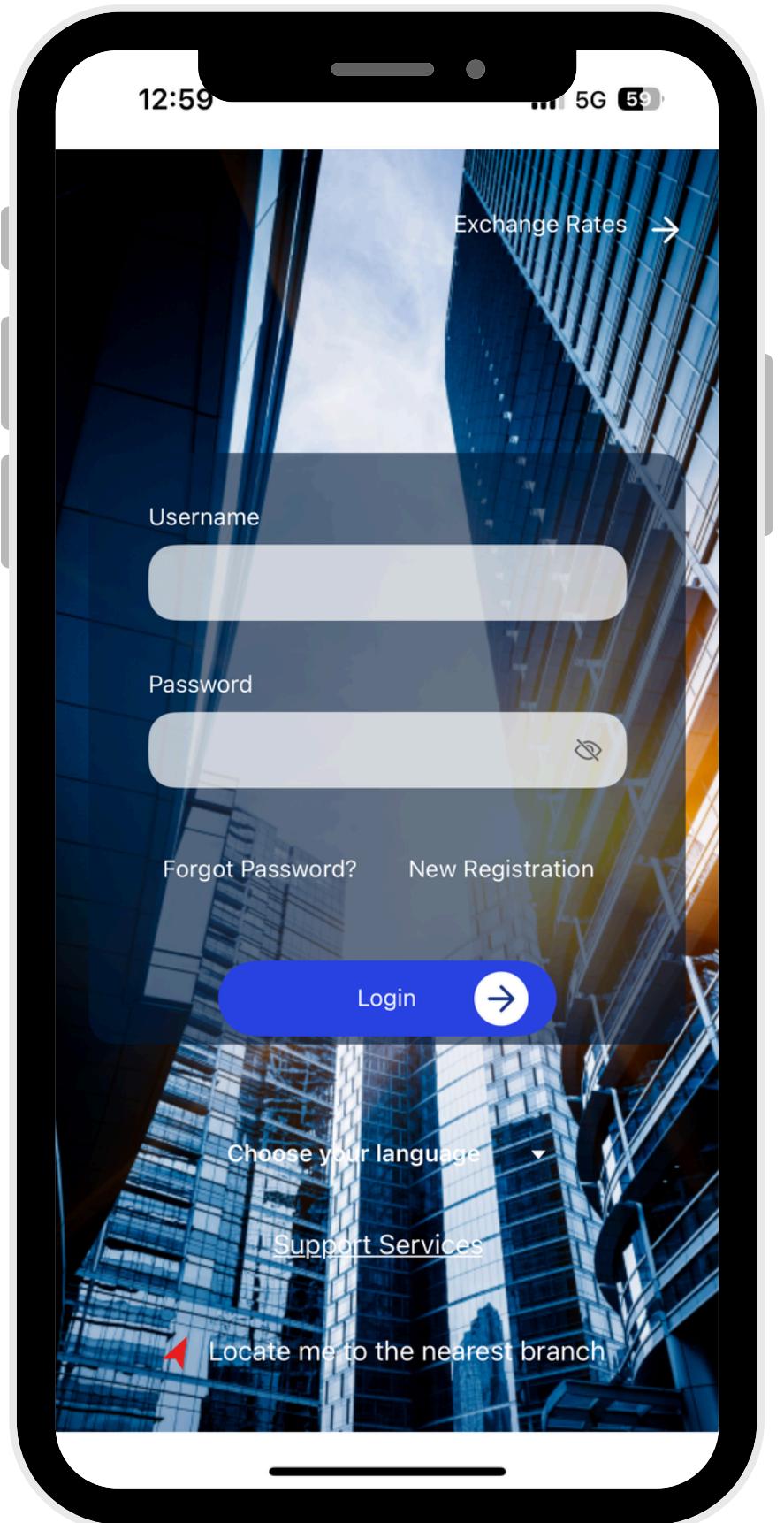
**Set New Password:**  
**Set a new security question, a new password and confirm to complete the process.**



# Password Reset Completed:

## Congratulations! You have successfully reset your password.





**Log In:**  
**Now, Enter your username and the new  
password to log in.**



# Thank You!

