

Brayden Singleton

Lee's Summit, MO 64086

(816)-875-5227

singletonbrayden@gmail.com

WWW: www.linkedin.com/in/brayden-singleton

WWW: <https://braydensingleton.github.io/>

Confident Computer Technician with expertise in help desk environments, assisting both employees and customers with technical issues. Versatile IT Technician ready to fix faulty hardware, install new assets, and support continuous business operations. Adapts to rapidly changing work situations and employee realities. Consistently beneficial to all technical operations and technological procedures.

Skills

- CSS design (HTML)
- Proficient in Java, C++, Python, HTML, SQL
- Digital Forensics (Kali Linux)
- Adaptability and Flexibility
- Coachable and receives instructions well
- Seal of Biliteracy in Spanish
- Working towards CCSP & Security+ certifications

Work History

IT Analyst

LSCV CPA's, Lees Summit, MO

June 2022 - Current

- Responsible for providing technical support for IT systems, addressing and resolving hardware and software issues, and assisting with system maintenance. First line support for clients, which include resolving VDI, Scanner, Printer and phone issues. Also responsible for installing, upgrading, and maintaining Island Enterprise Browser providing remote access, data protections, and content filtering.

Intern

Trust Technology Solutions, Leawood, KS

June 2021 - August 2021

- Provided comprehensive help desk support to users, effectively addressing and resolving technical issues through the ticketing system KACE. Managed and completed trouble tickets in a timely manner, ensuring user concerns were addressed promptly and accurately.

Coach

Oak Tree Farms Swim Team, Lee's Summit, MO

May 2020 - August 2020

- Developed and implemented personalized training programs for young competitive swimmers, focusing on enhancing their individual skills, strength, and endurance. These programs were tailored to address specific needs and goals, while also incorporating strategies to improve overall team performance.

Education

Bachelor of Science in Computer Science May 2024

University of Missouri-Kansas City, Kansas City, MO

Dean's List Fall 2022

- 3.509 GPA

Bachelor of Science May 2021

Manhattan Christian College, Manhattan, KS

Attended MCC on a soccer scholarship where I won our Conference and was named NCCAA All Region

Accomplishments

- Seal of Biliteracy (Received in High School)
- NCCAA All Region (Received at Manhattan Christian College)

Projects

Created a website and database for Commerce Bank Personal Website

<https://braydensingleton.github.io/>

CrossFit

CrossFit is a high-intensity fitness training program that combines elements of weightlifting, cardio, and functional movements, to improve overall fitness through a mix of aerobic exercise, bodyweight exercises, and weightlifting.

Languages

Spanish



English

