

Privacy Policy

SECTION 1 - WHAT DO WE DO WITH YOUR INFORMATION?

When you use our platform to draft, e-sign, or e-stamp agreements through WhatsApp, we collect personal information such as your name, email address, phone number, and other details necessary for the agreement process.

When you interact with our platform through WhatsApp or visit our associated web interfaces, we may automatically collect certain data, such as your device's Internet Protocol (IP) address, browser type, and operating system. This information helps us improve your experience and ensure secure transactions.

With your permission, we may send you WhatsApp notifications & emails regarding new features, legal changes, or enhancements to our platform. These communications may include information about newly supported agreement templates, improvements to our AI drafting, and updates regarding our third-party e-signing and e-stamping services.

SECTION 2 - CONSENT

How do you get my consent?

When you provide us with personal information to draft an agreement, verify your identity, process an e-signature, or finalise an e-stamping, we imply that you consent to our collecting and using this information for these specific purposes only.

If we request your personal information for a secondary reason, such as sending updates about new features, AI enhancements, or marketing, we will either ask you directly for your explicit consent or provide a clear opportunity to opt-out.

How do I withdraw my consent?

If, after opting in, you change your mind, you may withdraw your consent for us to contact you or for the continued collection, use, or disclosure of your information at any time. You can do so by contacting us at hello@karar.it or by mailing us at: **Tidel Park, Peelamedu, B.R. Puram Industrial Estate, Coimbatore, Tamil Nadu 641014.**

SECTION 3 - DISCLOSURE

We may disclose your personal information if we are required by law to do so or if you violate our Terms of Service.

SECTION 4 - PAYMENT

We use Razorpay for processing payments. We/Razorpay do not store your card data on their servers. The data is encrypted through the Payment Card Industry Data Security Standard (PCI-DSS) when processing payment. Your purchase transaction data is only used as long as is necessary to complete your purchase transaction. After that is complete, your purchase transaction information is not saved.

Our payment gateway adheres to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover.

PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers.

For more insight, you may also want to read terms and conditions of razorpay on <https://razorpay.com>

SECTION 5 - THIRD-PARTY SERVICES

In general, the third-party providers used by us will only collect, use and disclose your information to the extent necessary to allow them to perform the services they provide to us.

However, certain third-party service providers, such as payment gateways and other payment transaction processors, have their own privacy policies in respect to the information we are required to provide to them for your purchase-related transactions.

For these providers, we recommend that you read their privacy policies so you can understand the manner in which your personal information will be handled by these providers.

In particular, remember that certain providers may be located in or have facilities that are located in a different jurisdiction than either you or us. So if you elect to proceed with a transaction that involves the services of a third-party service provider, then your information may become subject to the laws of the jurisdiction(s) in which that service provider or its facilities are located.

Once you leave our WhatsApp conversation or are redirected to a third-party website or application, you are no longer governed by this Privacy Policy or our website's Terms of Service.

Links

When you click on links on our WhatsApp conversation, they may direct you away from our site. We are not responsible for the privacy practices of other sites and encourage you to read their privacy statements.

SECTION 6 - SECURITY

To protect your personal information, we take reasonable precautions and follow industry best practices to make sure it is not inappropriately lost, misused, accessed, disclosed, altered or destroyed.

SECTION 7 - AGE OF CONSENT

By using this site, you represent that you are at least the age of majority in your state or province of residence, or that you are the age of majority in your state or province of residence and you have given us your consent to allow any of your minor dependents to use this site.

SECTION 8 - CHANGES TO THIS PRIVACY POLICY

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

If our store is acquired or merged with another company, your information may be transferred to the new owners so that we may continue to sell products to you.

QUESTIONS AND CONTACT INFORMATION

If you would like to: access, correct, amend or delete any personal information we have about you, register a complaint, or simply want more information contact our Privacy Compliance Officer at **hello@karar.it** or by mail at **Tidel Park, Peelamedu, B.R. Puram Industrial Estate, Coimbatore, Tamil Nadu 641014.**