

May 2022

Installation and Operation Manual

Blackmagicdesign



HyperDeck Disk Recorders



HyperDeck Disk Recorders



Welcome

Thank you for purchasing your Blackmagic HyperDeck disk recorder!

When we designed the original Blackmagic HyperDeck disk recorders back in 2011, we wanted to make it easier and more affordable to record and play back professional video on removable 2.5" Solid State Disks.

Now we are excited to present our new range of HyperDeck disk recorders that let you record HD and Ultra HD video using SD cards, SSDs and now USB flash disks. You can even connect a Blackmagic MultiDock 10G and record or play back files on external hard drives!

HyperDeck Studio Plus and Pro models feature familiar broadcast deck controls with a search dial for jog, shuttle and scroll playback. The search dial's clutch mechanism lets you feel the playback so you can search through your clips without taking your eyes off the monitor. They even include a front headphone connection and speaker so you can quickly check your audio directly from your HyperDeck, plus many more features!

We hope you get years of use from your HyperDeck disk recorder and that it will serve you well with your productions!

Please check the support page at www.blackmagicdesign.com for the latest version of this manual and updates to the HyperDeck software. Keeping your software up to date will always ensure you get all the latest features. When downloading software, please register with your information so we can keep you updated when new software is released. We are constantly working on new features and improvements, so we would love to hear from you!

A handwritten signature in black ink that reads "Grant Petty". The signature is fluid and cursive, with a large, stylized 'P'.

Grant Petty

CEO Blackmagic Design

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Introducing HyperDeck Disk Recorders

Your Blackmagic HyperDeck disk recorder is part of a family of HD and 4K disk recorders designed to fit your own production workflow. HyperDeck Studio HD Pro and HyperDeck Studio 4K Pro are built to fit inside a single rack unit and are large enough to record and play back files on both SD cards and 9.5mm SSDs.

HyperDeck Studio HD Mini and HyperDeck Studio HD Plus are smaller disk recorders that can be used comfortably on your desktop or fitted in a rack unit via an optional Teranex Mini Rack Shelf.



HyperDeck Studio HD Pro and HyperDeck Studio 4K Pro



HyperDeck Studio HD Mini



HyperDeck Studio HD Plus

All models can also record to USB flash disks and support HD video up to 1080p60. HyperDeck Studio 4K Pro supports Ultra HD video up to 2160p60.

Recording and playback functions generally operate the same way on all models, with extra features on larger models giving you greater playback control and broader connection options.

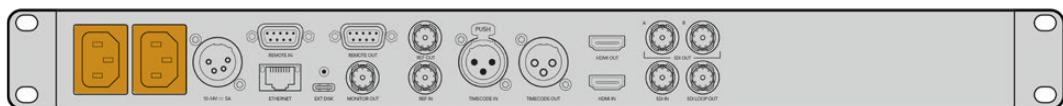
This instruction manual provides all the information you need to get started with your HyperDeck disk recorder and master all the controls and features!

Getting Started

Getting started with your HyperDeck Studio disk recorder is as easy as connecting power, plugging in your video sources and destination equipment and inserting your SSDs or SD cards.

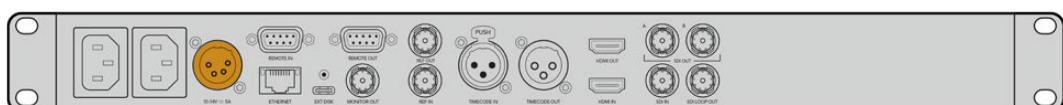
Plugging in Power

To power your HyperDeck, plug a standard IEC cable to your HyperDeck's power input on the rear panel.



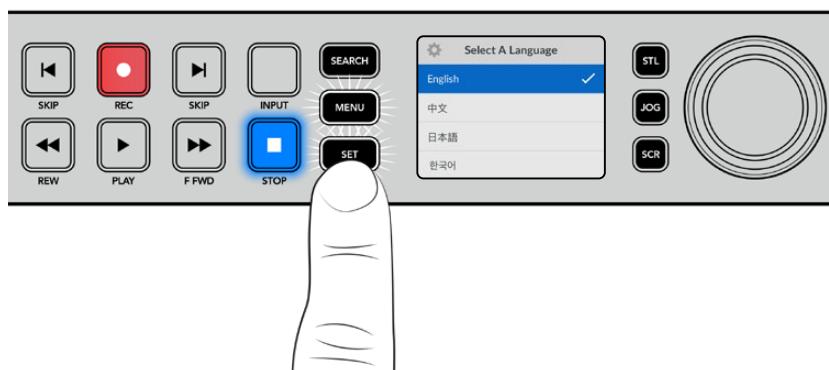
If your HyperDeck model has an additional IEC power input, you can connect to another power source for redundancy. For example, connecting the second input to an uninterrupted power supply, or UPS, will instantly take over if the primary source fails.

All models also include a 12V DC input, which lets you connect power from an external 12V battery.



HyperDeck Studio HD Mini can also be powered via an AC plug pack. If your power supply has a locking ring, secure the connection to HyperDeck Studio HD Mini by tightening the connector to the unit. This locks the power cable in place to prevent accidental disconnection.

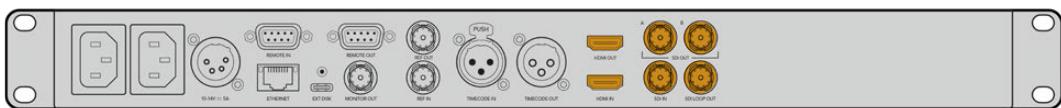
Once powered, the LCD display will prompt you to select your language. Using the search dial, scroll to the language you wish to use and press the flashing 'set' button. This will take you to the home screen. For more information about the home screen and LCD menus, refer to the 'using the front panel' section.



Connecting Video and Audio

Plug your source video to the SDI or HDMI inputs, and your destination equipment to the SDI or HDMI outputs. For example, a source could be a digital cinema camera and a destination could be an HDMI television or SDI monitor.

All HyperDeck models support HD video up to 1080p60. HyperDeck Studio 4K Pro has 12G-SDI connectors so you can input or output Ultra HD up to 2160p60 using a single BNC cable.



You can confirm the SDI or HDMI video signal by monitoring the built in LCD on the front panel.

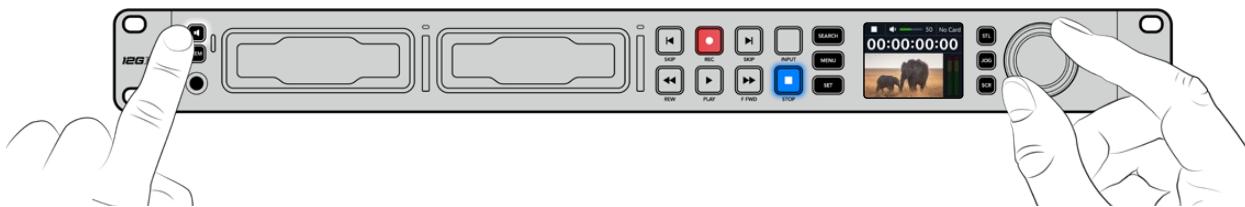
TIP If you don't see the video source on the LCD, it might be because you have connected to the other source input. Press the 'input' button on the front panel to cycle through the SDI or HDMI sources.

Audio is embedded in the SDI or HDMI signal so you don't have to worry about connecting audio. You can check the audio levels by observing the meters next to the video image on the LCD.

Checking Audio

If your HyperDeck features a speaker and headphone port on the front panel, you can quickly check your audio using the built in speaker or by plugging in headphones. To listen, press and hold the speaker button and rotate the search dial to adjust the volume. A volume indicator will appear on the LCD home screen.

Double press the speaker button to keep the speaker enabled. Press again to disable.



Plugging in Media

All HyperDeck Studio models ship ready to record immediately without having to configure any settings. All you need is a formatted SSD or SD card.

You can easily format media via the LCD menu settings. You can also format using a computer. Refer to the 'Formatting Media' section in this manual for more information on how to format your media. You can also find information about the types of media that are best for recording video and a list of recommended drives and cards.

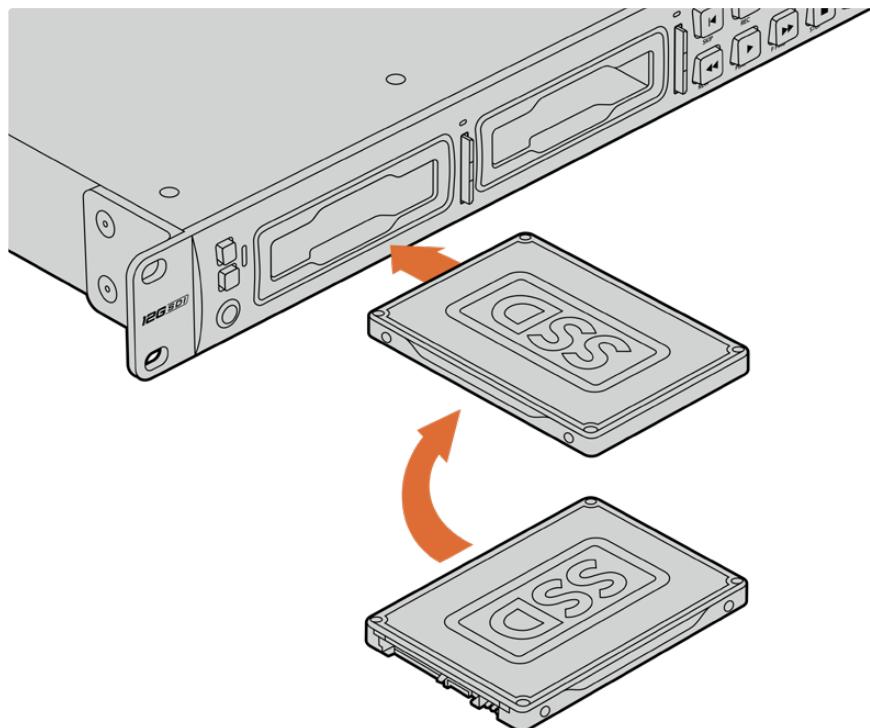
To plug in an SSD:

- 1 Hold a 9.5mm SSD with the connection pins facing the bottom and aligned with your HyperDeck's drive bay. Gently push the SSD into the drive bay until you feel it slot into place.
- 2 Your HyperDeck Studio will verify the SSD. This is shown by an illuminated green indicator surrounding the drive bay. When the green indicator stops, your HyperDeck is ready to record!



The drive indicator will illuminate green when reading the media and then turn off when your HyperDeck is ready to record

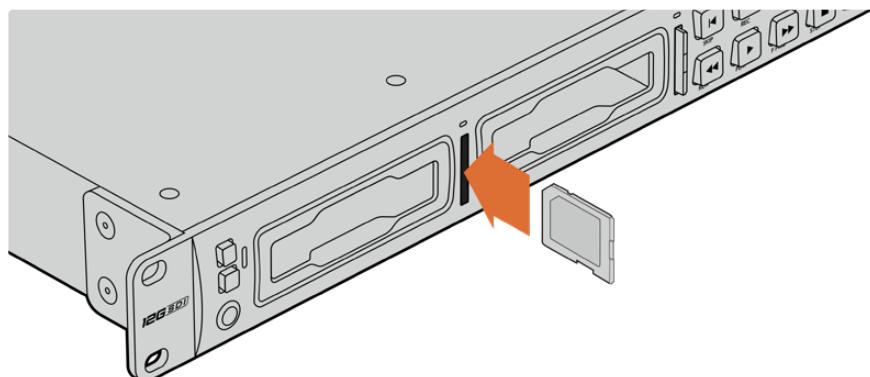
To remove the SSD, grip the outer edge and gently pull away from the unit. You will feel the SSD disconnect from the slot.



Hold your SSD with the connection pins facing the bottom, aligned with your HyperDeck Studio's drive bay and gently push the SSD into the drive bay until you feel it lock into place

To plug in an SD card:

- 1 Hold the SD card with the gold connectors facing your HyperDeck Studio's LCD and align it with the media slot. Now gently push the card into the slot until you feel it lock firmly into place.



- 2 Your HyperDeck Studio will verify the SD card. This is shown by an illuminated green indicator above the SD card slot.



When the indicator turns off and the stop button is illuminated, your HyperDeck Studio is ready to record.

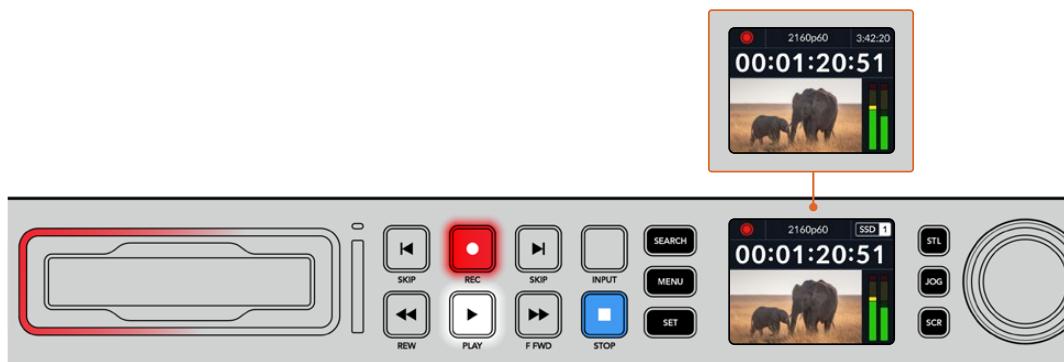
TIP To remove the card, gently push until you feel it click, then release. The card will eject a short distance, allowing you to hold the edge of the card and remove it from the slot.

Your HyperDeck Studio is now ready for recording and playback!

Recording Video

After confirming that your video source is displayed on the LCD, you can start recording straight away!

To start recording, press the record button. When recording to an SD card, the slot indicator will illuminate red along with the record button, the play button will illuminate and a record icon will appear in the LCD home screen. When recording to an SSD, the dynamic media indicator will illuminate red.



While HyperDeck Studio is recording, the storage indicator on the LCD will alternate between displaying the active slot and record time remaining on the media.

To finish the recording, press the stop button. Press the 'play' button to start playback immediately.

TIP If you want to change the codec being used, you can use the front panel LCD menu. For more information, refer to the 'settings' section later in this manual.

Recording on multiple media

When there is less than 3 minutes of record time remaining on your SD card or SSD, the timecode counter on your HyperDeck Studio's LCD will turn red and the 'stop' button will flash slowly.



This also means there is no second disk with space that recording can continue onto. In this case, you simply need to insert a disk with space so recording can continue. Once you insert a blank disk into an empty slot or the ext disk input, the slow flashing will stop and the timecode will revert to white. This means HyperDeck can continue to record, because this second disk has been checked ok and there is space to keep recording.

When more than one media is connected to HyperDeck Studio, the recording will spill from one disk or drive to the next. This will be shown in the upper right corner of the home screen.



Swapping Disks During Recording

If you want to change the disk you are recording to at any time, and you have a second disk that has free space, then simply hold down the record button and the recording will move from the current disk to the next disk. This is very useful when you want to get that disk out of the HyperDeck without pausing recording. This can happen during live events when you need to get an important recording out to another location, but you don't want to miss anything or stop recording.

If the record button flashes during a recording, there may be problems with your media resulting in dropped frames. This can occur when recording Ultra HD using slower media, for example, recording 2160p30 ProRes HQ uses a higher data rate compared to ProRes Proxy, so your SD cards or SSDs need to be the fastest available. For a list of approved media, refer the 'storage media' section in this manual.

Playback

The transport controls feature buttons commonly found on traditional broadcast decks including 'record', 'rewind', 'play', 'fast fwd' and 'stop'. 'Skip' reverse and 'skip' forward buttons operate like previous and next buttons so you can quickly navigate from clip to clip.

Playing Video with HyperDeck

- 1 Press the 'play' button once for instant playback and you'll see your video on the LCD and any displays connected to your HyperDeck's video outputs.
- 2 To skip to the next clip, press the 'next clip' button on the control panel.
- 3 Press 'previous clip' once to go to the start of the current clip or press twice to skip back to the start of the previous clip.



Press the play button on your HyperDeck's control panel to play back a clip and press the forward or reverse skip buttons to restart the current clip or skip to a different one

TIP To play back video files on your HyperDeck, you will need to set the codec to match. You can do this using the LCD menu. Refer to the ‘using the LCD menu’ and ‘settings’ sections for more information.

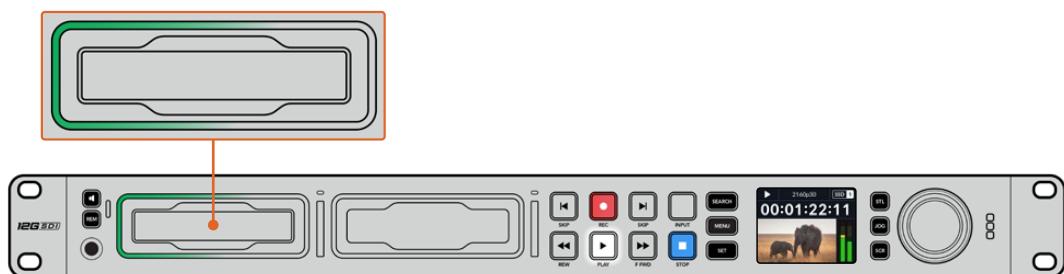
Loop Playback

If you want playback to continue indefinitely, you can set your HyperDeck to loop by pressing the play button again during playback. When loop playback is enabled, you will see the loop icon appear on the LCD. There are two loop modes available.

	Loop clip	Loops the currently playing clip.
	Loop all clips	Loops all recorded clips on your media.

Dynamic LEDs

During playback, the bezel surrounding the drive bay illuminates green in a circular motion to indicate the playback speed and direction



Using the Search Dial

Using the search dial during playback is a fast way to move through your clips and select specific moments to play, or review them frame by frame. This can be important if you need to locate a specific moment in a clip, either by visually monitoring the clip as you turn the dial, or by searching for a specific timecode point. It is also helpful for parking the playhead at a specific cue point, ready for the clip to be rolled to air during a live broadcast.



Press the ‘search’ button to cycle through search dial modes

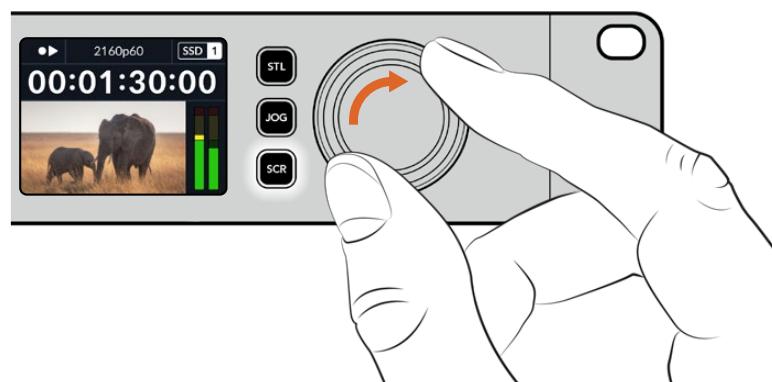
Search dial modes include Jog, Shuttle and Scroll.

	Jog	Plays forwards or backwards through the clip frame by frame allowing precise control.
	Shuttle	Plays forwards or backwards at a faster rate. The playback will vary based on how far you turn the dial.
	Scroll	Even faster playback depending on how far you turn the dial. This mode is helpful to move quickly through a long clip when searching for a specific moment.

Larger models have dedicated search mode buttons and feature a search dial with a built in clutch mechanism that provides tactile feedback during use. This allows you to feel your way through the clip while watching it on a television or monitor.



Press the dedicated 'JOG', 'STL' and 'SCR' buttons to select jog, shuttle and scroll search modes



TIP To resume normal playback, press the 'play' or 'stop' button.

Using the Front Panel

When recording or playing video with HyperDeck, any information you need to know is displayed on the unit itself via LED indicators for each media slot and the built in LCD.

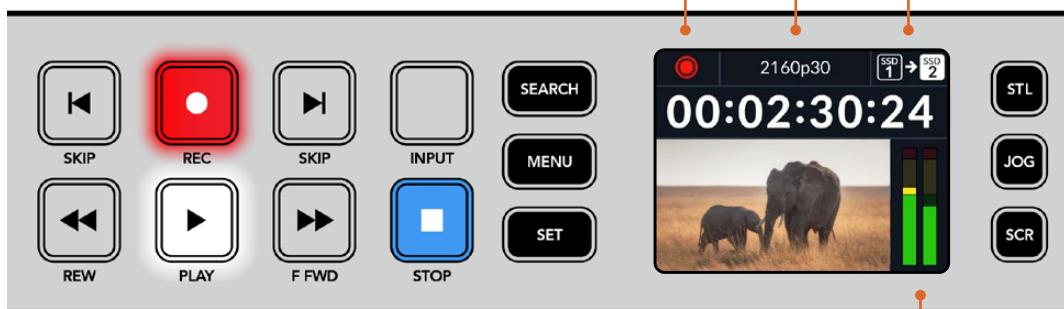
HyperDeck Studio Home Screen

Time Remaining and Media Indicator –

During recording, the icon will consistently change between the time remaining on the disk and the current drive in use. During playback, the active media icon will be displayed.

Format Indicator – Shows the format of the input or file for playback. It will also indicate the input source when toggling the ‘input’ button on some HyperDeck Studio models along with the current volume when adjusting the speaker and headphone volumes via the front panel button and search dial.

Status Indicator – Displays the current status of the deck, including the current playback mode.



Audio Meters – Displays the audio levels of the source or file during playback.

Media Slot Indicators

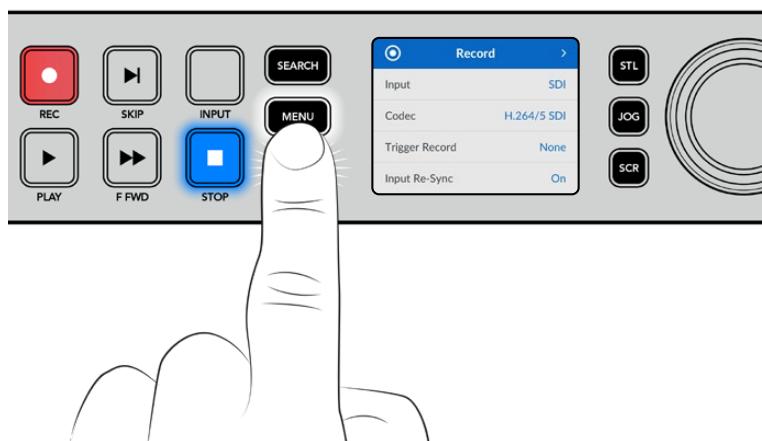
When you first power on HyperDeck, or any time you insert an SSD or SD card, the slot indicator will illuminate green while checking the media and then switch off. If the disk has not been formatted correctly, or fails to work, the slot will illuminate solid orange until the disk is removed. In this case, check if the disk is formatted correctly and also that it works with a computer.



HyperDeck's media slot indicators illuminate to let you know the status of the disk, for example red when recording, and green during playback

Using the LCD Menu

Press the ‘menu’ button on the front panel to open the menu settings.

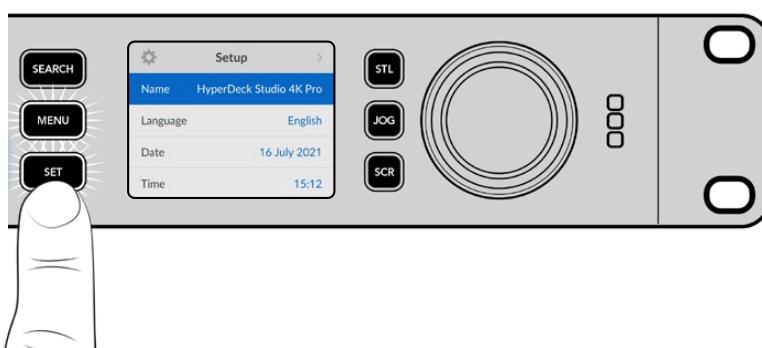


Turn the search dial or press the skip buttons to navigate between the menu options and press ‘set’ to select a submenu.



Turn the search dial to move through the menu settings

With the menu item selected, press the ‘set’ button.



Adjust settings using the search dial or skip fwd and skip bwd buttons and confirm them by pressing the ‘set’ button.

Press ‘menu’ to step back through the options and return to the home screen.

Settings

Record Menu

Record	
Input	SDI
Codec	H.264/5 SDI
Trigger Record	None
Input Re-Sync	On

Input

Select your SDI or HDMI source using the input setting. You can also change your input source using the ‘input’ button on the front panel.

Codec

All HyperDeck Studio models can record compressed video using H.264, Apple ProRes and DNxHD codecs. HyperDeck Studio 4K Pro models can also use H.265 and DNxHR codecs when recording 4K media.

Trigger Record

There are two trigger record modes available, video start/stop and timecode run.

Some cameras, such as the URSA Mini, send a signal over SDI to start and stop recording on external recorders. Selecting ‘video start/stop’ will trigger the HyperDeck to start or stop recording when the record button is pressed on the camera.

Use the ‘timecode run’ option to trigger the unit to start recording when it receives a valid timecode signal via the inputs. When the signal stops, recording will also stop. Disable trigger recording by selecting the ‘none’ option.

NOTE When recording from an HDMI or SDI camera, make sure the output is clean with overlays turned off as any overlays that are present in your camera’s video output will be recorded with your image.

Input Re-Sync

This setting will enable a re-sync on the video input and ensure video is locked to the external reference before recording. The video output will remain locked to reference even when switched to recording, as the input itself is being resynchronized. This feature is used for ISO recording where you need multiple decks timecode locked but some sources are non-sync. This feature is normally turned off so video inputs are recorded without frames being added or removed from the input video.

All broadcast decks can normally use a reference input to lock the video output during playback. This means the output of the HyperDeck playback will be locked to the reference input so it won’t need to be resynchronized when connected to a large broadcast system.

However, when the deck goes into record, the output will switch over to the input because you normally want the input video recorded untouched with the same untouched video sent to other downstream equipment that’s connected to the HyperDeck video outputs.

However, HyperDeck Studio has a unique feature that helps with ISO recording. It will allow you to completely reverse this process and resynchronize the video input to the reference input. What this means is you can connect a non-sync source to the HyperDeck and it will retime the video input to the video reference and then record it.

Non-sync sources could be computers, consumer cameras or any video equipment that is unable to have a reference connected to it. It could even be an incoming video feed from another studio or external broadcaster. Non-sync sources cause problems with ISO recording, as you need the timecode on all recordings to match perfectly over time. A non-sync source will run faster or slower than your other sources and slip out of sync vs the timecode quite quickly during the recording. This makes multi-cam editing a horrific process as the sources won't have matching timecode.

With input re-sync turned on, the HyperDeck video input will be analyzed and if it starts falling behind a frame will be repeated, or if it starts running ahead of the reference, a frame will be removed. This is called resynchronization and the processing on the input is called a frame re-sync. It means the timecode in the clips being recorded on all decks will have the same events happening at the same timecode. It makes multi-cam editing possible.

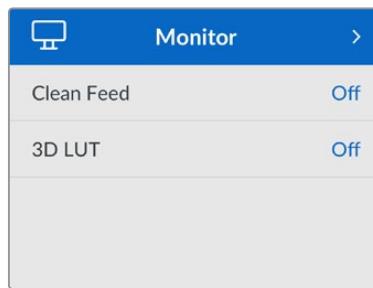
Of course the downside is you are adding some frames to the input, or removing some frames from the input before recording. This is why it's best to leave this feature turned off and to only use it when you absolutely cannot do anything to connect a reference to an ISO source because it's a computer or consumer device.

However, there is one situation where you can turn the input re-sync feature on and use it. When input re-sync is turned on, the HyperDeck video output will remain reference locked even when the deck is recording. What this means is you can connect the SDI output of the HyperDeck to a camera to lock the camera to the reference via the program return feed. A good example is the Blackmagic Studio Camera 4K Pro and it can set its reference to the external video. Then the camera feed will be reference locked from the HyperDeck and the HyperDeck input re-sync won't have to add or remove frames because the camera is not running fast or slow.

The input re-sync only does something if the video input is not locked to the same reference as the HyperDeck. But in this case, the HyperDeck output is the reference source to the camera and the HyperDeck is locked to its video reference input. If you have multiple HyperDecks all locked together by looping the reference connections, then all cameras and HyperDecks will be locked as a single group. Then if one of the HyperDecks in a group has a non-sync source, such as a computer, then that one input will be resynchronized, but the other sources won't need anything.

The re-sync is automatic so you can just connect sources and it will work. The input re-sync feature can be extremely powerful, however, it's important to know when it's going to do something and what it will do. Try some experiments with multiple HyperDecks and multi-cam editing software to see how it works! It's a fantastic way to do program production that's very fast.

Monitor Menu



The monitor menu is included on HyperDeck Studio models with the monitor out connection on the rear panel.

Clean Feed

Turning clean feed to on will remove the status text from appearing on displays connected to the monitor out on the rear of HyperDeck Studio. For more information on the monitor out display, including what information is displayed, refer to the monitor out section later in this manual.

3D LUT

Display LUTs can be especially helpful when using the HyperDeck Studio as a field recorder. They work by telling the unit what color and luminance output to display. This can be useful for when you are using the ‘film’ dynamic range on your camera which has an intentionally undersaturated, ‘flat’ appearance. By applying a display LUT, you can get an idea of what your video will look like after it has been graded.

Display LUTs are selected via Blackmagic HyperDeck Setup can be applied on the SDI monitor out.

To turn a 3D LUT on or off:

- 1 Press the ‘menu’ button and using the search dial, scroll to the ‘monitor’ menu.
- 2 Press the ‘set’ button.
- 3 Using the search dial, scroll down until ‘3D LUT’ is highlighted blue.
- 4 Toggle the set button to turn the LUT on or off.

For more information on selecting a LUT, refer to the Blackmagic HyperDeck Setup section later in this manual.

TIP For more information on the monitor out view, see the ‘monitor out’ section later in the manual.

Audio Menu

Audio	
Recorded Audio Channels	PCM 2
Monitor Channels	1 and 2
Audio Meters	VU (-20dBFS)
Headphone Level	50%
Speaker Level	50%

Recorded Audio Channels

HyperDeck Studio can record up to 16 channels of PCM audio at a time. To select the number of channels to record, expand the recorded audio channels list and select 2, 4, 8 or 16 channels. If the codec is set to H.264 or H.265, you can also select 2 channels of AAC audio so you can upload recordings directly to YouTube. This setting also selects the number of channels to appear via the monitor out connection.

Monitor Channels

When recording more than two channels, you can select which channels you want to see on the front panel LCD. This can be done via the monitor channels option. For HyperDeck Studio models featuring a front panel speaker, this setting also sets which channels of audio will play back through the speaker and headphones connection.

Audio Meters

The built in LCD displays audio meters for embedded audio channels. You can select to display PPM or VU Meters. To change your meter type, expand the menu setting and select your preferred audio meter display from the options.

Audio Meters	
VU (-18dBFS)	✓
VU (-20dBFS)	
PPM (-18dBFS)	
PPM (-20dBFS)	

Headphone Level

For models featuring a headphone port on the front panel you can adjust the headphone volume via the headphone level setting.

Speaker Level

Adjust the speaker volume by turning the search dial. The default level is 50%.

TIP Headphone and speaker volume can also be adjusted directly via the front panel. Press and hold the speaker button and turn the search dial to increase or decrease the playback volume. The volume level will appear in the upper center of the front panel.

Storage Menu

Storage	
Media 1	SD 1: SanDisk 256
Media 2	SD 2: SanDisk 256
Media 3	USB: Drive A
USB Spill	On
Format Media	>

Format Media

SD Cards, SSDs and media connected via the rear ext disk connection can be formatted directly on the unit or via a Mac or Windows computer.

Preparing Media on HyperDeck Studio:

- 1 Using the search dial and set button, select format media.
- 2 Select the media to format from the list and press set.
- 3 Choose the format and press set.
- 4 A confirmation window will appear detailing which card is to be formatted and the selected format option, select format.
- 5 A formatting window will appear once completed, select Ok.

HFS+, is also known as Mac OS X Extended, and is the recommended format as it supports ‘journaling’. Data on journaled media is more likely to be recovered in the rare event that your storage media becomes corrupted. HFS+ is natively supported by Mac. exFAT is supported natively by Mac and Windows without needing any additional software but does not support journaling.

To format media on a Mac or Windows computer, refer to the formatting media section in this manual.

Setup Menu

Setup	
Name	HyperDeck Studio 4K Pro
Language	English
Date	16 Jul 2021
Time	15:12
Software	8.0.1
Front Panel	Light Appearance
Camera	A
Default Standard	1080p30

Name

When more than one HyperDeck Studio is on the network, you may wish to give them discrete names. This can be done via Blackmagic HyperDeck Setup or Blackmagic HyperDeck Ethernet Protocol using a terminal application.

Language

HyperDeck Studio supports 13 languages, including English, Chinese, Japanese, Korean, Spanish, German, French, Russian, Italian, Portuguese, Turkish, Ukrainian and Polish.

To select the language:

- 1 Once the setup menu is highlighted, press set.
- 2 Scroll the search dial down to select language and press set.
- 3 Using the search dial to select the language and press set. Once selected you will automatically return to the setup menu.

Date

To adjust the date, select the date field and press set. Using the search dial you can select the day, month and year. This will populate the timestamp file suffix.

Time

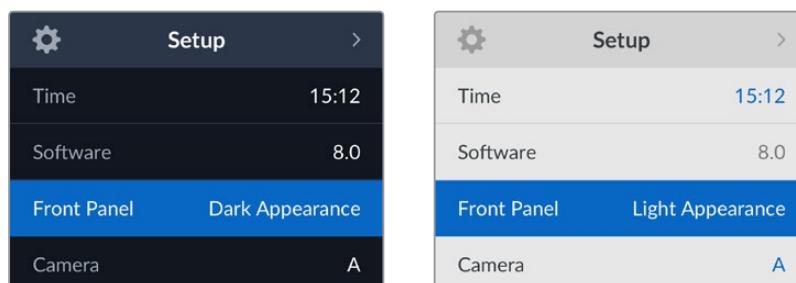
To adjust the time, select time and press set. Use the search dial to adjust the hours and minutes. HyperDeck Studio clock is a 24 hour clock.

Software

Displays the current software version.

Front Panel

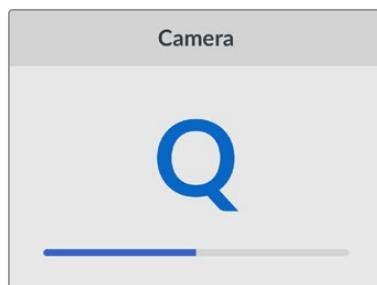
Set your HyperDeck's front panel to 'light' mode for a brightly illuminated LCD. Use 'dark' mode for dimly lit environments where a bright LCD may be distracting, for example multiple HyperDeck units mounted in a rack in a production facility.



Camera

This setting is helpful when using HyperDeck to record ISO files from multiple cameras and then editing them on a multicamera timeline in DaVinci Resolve.

Each individual camera identification letter will appear in the files' metadata, allowing DaVinci Resolve to identify each angle easily when using the sync bin feature.



Assign your camera using characters A-Z or 1-9

Default Standard

Sometimes the HyperDeck Studio does not know what video standard you want to use. This setting will let the HyperDeck know the video standard you want to use most of the time.

A good example is if you have turned on a HyperDeck Studio, it has no video input connected and you insert a disk with files on it with 2 different video standards. Which video standard should the HyperDeck play? The default video standard will give it an indication which video standard you prefer and it will switch to that format and play those files.

The default video standard is also useful when you first turn on a HyperDeck, and it has no video input and no media disk inserted. In this case, the HyperDeck Studio does not know which video standard to use for the monitoring output. The default video standard will guide it on what to do.

However, the default video standard is only a guide. It won't override anything. So if you had a media disk with only 1 type of video file on it and you press play, the HyperDeck Studio will switch to that video standard and play. It will ignore the default video standard because it's obvious you just want to play the files on the disk.

It's a similar situation with recording. If you press record, the HyperDeck will just record whatever video standard is connected to the video input. Plus, once you have done the recording, the HyperDeck Studio will playback the same video standard files on the disk, even if there are other files on the disk that match the default video standard. It's assumed you want to playback the same video standard as you just recorded. If you unplug the media disk and plug it back in again, only then will the default video standard be used to choose which type of files to play back.

The default video standard is only a guide to help the HyperDeck Studio make decisions about what to do when it's not sure. It's not an override that forces the deck to behave in any specific way.

Default Standard
SD
525i59.94 NTSC
625i50 PAL
HD
720p50
720p59.94
720p60
1080i50
1080i59.94
1080i60

Network Settings

Network	
Protocol	Static IP
IP Address	192.168.1.10
Subnet Mask	255.255.255.0
Gateway	192.168.1.1

Protocol

Blackmagic HyperDeck is shipped set to DHCP, so once connected, your network server will automatically assign an IP address and no other network settings will need to be adjusted. If you need to set a manual address, you can connect via a static IP.

With ‘protocol’ selected press the flashing ‘set’ button to access the menu, scroll to ‘Static IP’ and press ‘set’.

IP Address, Subnet Mask and Gateway

Once Static IP is selected, you can enter your network details manually.

To change the IP address:

- 1 Use the search dial to highlight ‘IP address’ and press the flashing ‘set’ button on your HyperDeck’s front panel.
- 2 Using the search dial, adjust the IP address, rotate the search dial to adjust your IP address, pressing ‘set’ to confirm before adjusting the next set of values.
- 3 Press ‘set’ to confirm the change and move to the next value.

When you have finished entering your IP address, you can repeat these steps to adjust the Subnet Mask and Gateway. Once finished, press the flashing ‘menu’ button to exit and return to the home screen.

Timecode Settings

Timecode	
Input	Video Input
Drop Frame	Default
Preset	00:00:00:00
Output	Timeline

Input

There are five timecode input options available when recording.

Video Input	Selecting video input will take the embedded timecode from SDI and HDMI sources with SMPTE RP 188 metadata. This will maintain sync between your SDI or HDMI source and the file recorded on the HyperDeck Studio.
External	Click this option when using the timecode in connection on the rear panel.
Internal	Use this option to record time of day timecode via the built in timecode generator.
Last Clip Regen	By selecting 'last clip regen' for your timecode input, each file will start one frame after the last frame of the previous clip. For example, if your first clip ends on 10:28:30:10, the next clip timecode will start at 10:28:30:11.
Preset	If you want to set a timecode manually, select the preset option. Recorded clips will start at the timecode set via the preset later in the manual.

Drop Frame

For NTSC sources at frame rates of 29.97 or 59.94, you can select 'drop frame' or 'non-drop frame' timecode. If the source is unknown, select 'default'. This will maintain the standard of the input, or default to drop frame if there is no valid timecode.

Preset

You can set your time code manually by pressing the set button and entering the start time code using the search dial and set button. Make sure the 'preset' option is selected under the input menu.

Output

Select your timecode options for your outputs.

Timeline	To output a continuous timecode for all clips recorded on a card or drive, select timeline.
Clip	Selecting the clip option will output the time code of each individual clip.

SDI Output

SDI Output	
3G-SDI Output	Level A

3G-SDI Output

Some broadcast equipment can only receive level A or level B 3G-SDI video.

To maintain compatibility with other broadcast equipment, select Level A for direct stream 3G-SDI or Level B for dual stream multiplexed 3G-SDI.

Genlock Settings

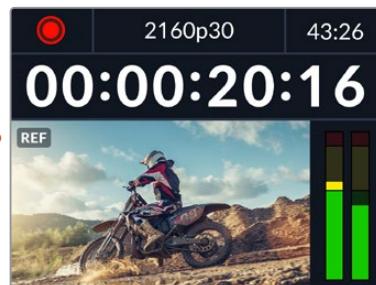
Genlock	
Reference Source	Auto
Reference Timing Lines	0
Reference Timing Pixels	0

Reference Source

Select your reference source from the following three options.

Auto	'Auto' mode will default to external if there is a signal connected to the 'ref in' connection on the rear panel. If there is no reference connected, it will default to the input SDI or HDMI source.
Input	Select 'input' if your SDI or HDMI source has embedded reference that you want to sync to. An example of this would be where your analog deck may have a genlock source directly connected.
External	Select 'external' if you have an external reference device, for example the Blackmagic Sync Generator, connected via the 'ref in' connector on the rear panel.

External Reference Indicator –
A 'ref' indicator will be displayed on the built in LCD when your HyperDeck Studio is successfully locked to an external reference source.



Reference Timing

Reference timing can be adjusted if you are archiving from analog tape decks and you need frame synchronization. The reference adjustment is in samples so you can get an extremely accurate timing adjustment down to the sample level.

To adjust the timing:

- 1 In the setup menu, use the search dial to highlight 'reference timing lines' and press the flashing 'set' button.
- 2 Adjust the timeline lines value by turning the dial clockwise to increase or counter clockwise to decrease.
- 3 To confirm your selection, press the flashing 'set' button.
- 4 To adjust the pixels, press the flashing 'menu' button to return to the setup menu and repeat the steps for reference timing pixels.

File Settings

File Settings	
Timestamp File Suffix	Off

Timestamp File Suffix

The timestamp added to the filename is set to 'off' by default. If you would like the date and time recorded in your filename, press the set button and use the search dial to turn the 'timestamp file suffix' option to on.

HyperDeck_2105061438_0001	
HyperDeck_2105061438_0001	Filename
HyperDeck_2105061438_0001	Year
HyperDeck_2105061438_0001	Month
HyperDeck_2105061438_0001	Day
HyperDeck_2105061438_0001	Hour
HyperDeck_2105061438_0001	Minute
HyperDeck_2105061438_0001	Clip Number

HDR Format Override

HDR Format Override	
Playback	Auto
Record	Auto

HyperDeck Studio 4K Pro will automatically detect embedded HDR metadata in a 4K video signal or file and display it via the HDMI output. If the signal or file is tagged incorrectly, or your display is not HDR compatible, you can override the HDR format.

To do this, set the 'HDR format override' setting to an SDR option, such as Rec.2020 SDR.

The available HDR playback and record settings are:

Auto

Auto is the default setting that will let HyperDeck automatically select the output format that conforms to the clip's HDR metadata.

Rec.709

For high definition video using standard dynamic range.

Rec.2020 SDR

This setting is used for Ultra HD video using standard dynamic range.

HLG

HLG stands for 'hybrid log gamma'. This format allows HDR video to be played back on HDR capable TVs and monitors, including those that support up to Rec.2020 SDR.

The following settings support the Rec.2020 color gamut, plus PQ, or perceptual quantizer published as SMPTE ST2084. PQ is the function of wide gamut HDR that allows for the display of brighter images. Luminance values in candelas per meter squared, for example 1000 cd/m² indicate the maximum luminance per square meter supported by the corresponding format.

ST2084 (300)

300 cd/m² luminance.

ST2084 (500)

500 cd/m² luminance.

ST2084 (800)

800 cd/m² luminance.

ST2084 (1000)

1000 cd/m² luminance.

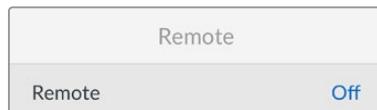
ST2084 (2000)

2000 cd/m² luminance.

ST2084 (4000)

4000 cd/m² luminance.

Remote



Remote

Select ‘remote’ to enable remote control via RS-422, this will let the HyperDeck be controlled remotely by another device, for example, HyperDeck Extreme Control. When selected, the dedicated remote button on some HyperDeck models will illuminate to indicate it is active. Deselect remote to control the unit locally.

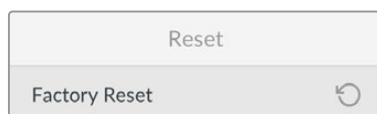
Deck Control

When remote is enabled, you can mirror the transport controls from one HyperDeck to multiple additional HyperDeck units. Daisy chain your HyperDecks by connecting the remote out connector from the master HyperDeck to the remote in connector on a second unit, then continue the RS-422 chain for additional units. When all additional units have their remote setting enabled, transport controls on the master unit will also control the additional units.

For example, when you press the ‘record’ button on the master HyperDeck, all the additional HyperDecks connected will begin recording simultaneously.

It’s worth noting that while you cannot use HyperDeck Studio HD Mini as a controller, it can be controlled by a HyperDeck Pro or Plus model.

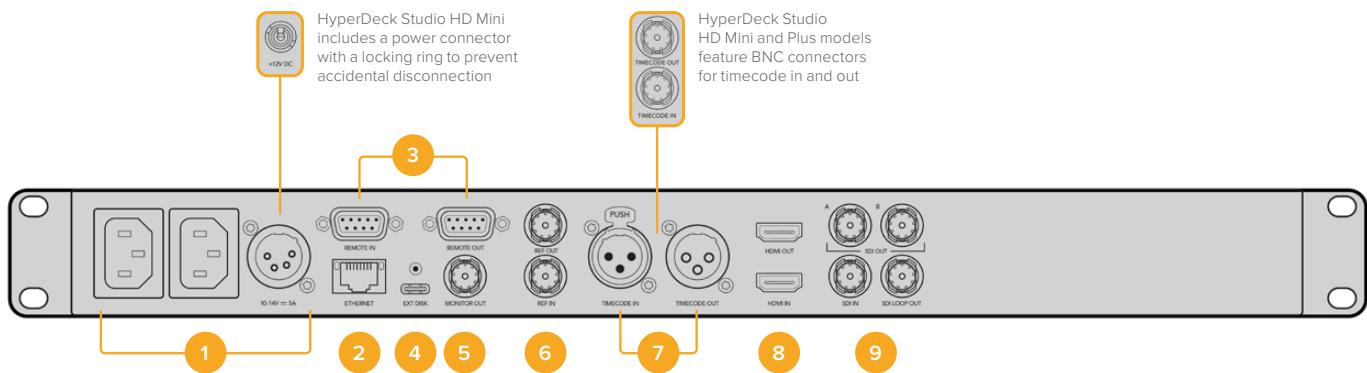
Reset



Factory Reset

Highlight ‘Factory Reset’ in the setup menu to restore your HyperDeck to factory settings. Once you press ‘set’, you will be prompted to confirm your selection.

Rear Panel



1 Power

All HyperDecks feature an IEC power input for AC mains power. HyperDeck Studio 4K Pro features two for redundancy. The DC input allows for external 12V battery power, which can also be used for redundancy. Ensure any DC power source is compatible with the input voltage and current rating marked below the DC in connector.

2 Ethernet

The Ethernet port lets you connect to your network for fast ftp transfers or to remotely control the unit using the HyperDeck Ethernet Protocol. File transfer speeds are supported via 1GbE on HD models and 10GbE on HyperDeck Studio 4K Pro. For more details on transferring files via an FTP client, see the ‘transferring files over a network’ section later in this manual.

When connected to the same network shared with an ATEM switcher, you can also control your HyperDeck using the ATEM switcher or an ATEM hardware panel.

3 Remote

Some HyperDeck Studio models feature two RS-422 DE-9 connectors for remote in and out. HyperDeck Studio HD Mini supports remote in only.

4 Ext Disk

Connect a flash disk to the USB-C connector so you can record to external disks at up to 5Gb/s on HyperDeck Studio HD models. HyperDeck Studio 4K Pro models feature a USB 3.1 gen 2 connection for transfer speeds up to 10Gb/s. You can also connect to multi port USB-C hubs or Blackmagic MultiDock 10G to connect one or multiple SSDs.

When your HyperDeck is connected to your computer via USB, you can use the HyperDeck as your webcam source in software including Open Broadcaster and Skype. For more information, see ‘Setting up Open Broadcaster’ later in this manual.

5 Monitor Out

The 3G-SDI monitor out connection provides a downsampled output with overlays so that you can monitor on an external display. The overlays include drive icons, audio meters and a time counter display as well as a display LUT. For more information on the Monitor SDI settings, including how to output a clean signal, see the ‘settings’ section earlier in this manual.

6 Ref

All HyperDeck models have their own built in sync generator that generates stabilized black burst and tri-sync video reference signals. This means you can connect your HyperDeck's reference output to other video equipment's reference input and lock them to a master reference signal generated by your HyperDeck.

You can also connect a reference signal to the reference input and sync your HyperDeck to an external master sync source.

For more information on selecting a reference source, including when looping multiple HyperDeck disk recorders together, see 'setup' settings earlier in this manual.

7 Timecode

All HyperDecks also have their own time of day timecode generator. In a similar fashion to reference, you can loop the timecode signal from a master HyperDeck to other HyperDecks or video equipment so that each recording shares the same timecode.

Depending on the HyperDeck model you are using, the timecode connectors will be either BNC or XLR. For more information on how to select your timecode options, see the 'settings' section earlier in this manual.

8 HDMI

Connect the HDMI output to HDMI televisions and monitors.

HyperDeck will auto detect SDR and HDR video standards when the signal is flagged with the correct metadata. You can also override the HDR flag using the settings menu. For more information, refer to the 'settings' section earlier in this manual.

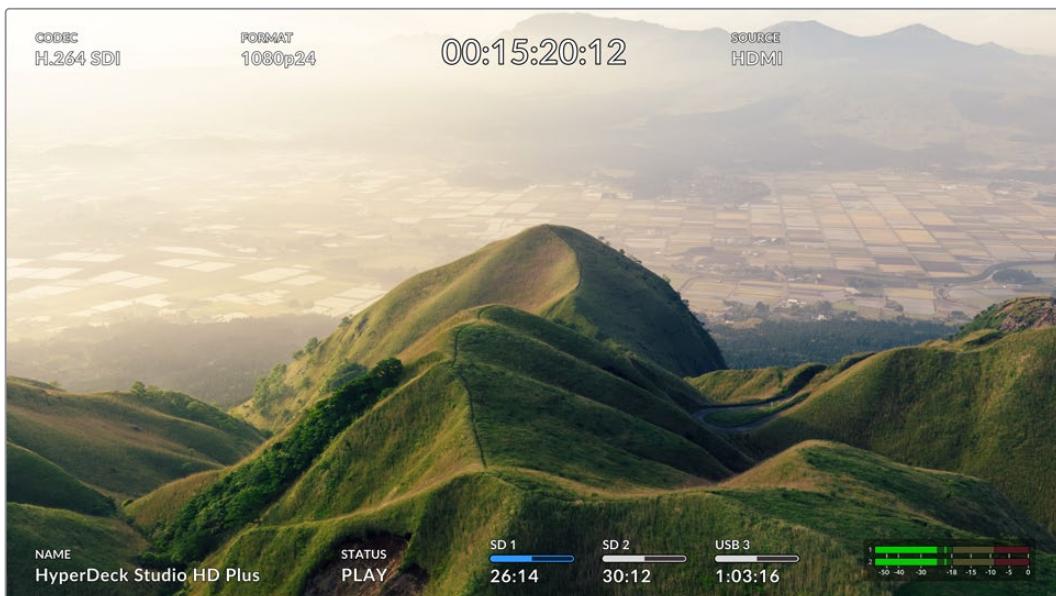
9 SDI

HyperDeck Studio HD Mini models feature a single 3G SDI for signals up to 1080p60. HyperDeck Studio HD Plus and HyperDeck Studio HD Pro models features 6G-SDI allowing for signals from SD up to 2160p30. HyperDeck Studio 4K Pro features 12G-SDI inputs and outputs allowing for resolutions up to 2160p60.

HyperDecks with two SDI outputs can be used to play back ProRes 4444 files for simultaneous fill and key when connected to ATEM switchers.

Using the Monitor Output

The monitor output is a fast way to visually check your recording or playback video, with overlays displaying important status information such as the codec being used, the video and signal format, frame rate, timecode, file name, transport control status, storage media status, and audio levels.



Below is a description of the information displayed.

Codec

Displays the codec selected via the LCD menu.

Format

Displays the current clip's resolution and frame rate when in playback mode. If you are in record mode, it will display the resolution and frame rate of the video connected to the currently selected source.

Timecode

Displays the timecode present in your video clip during playback, or currently being recorded via the video or timecode inputs. You can also select between displaying clip timecode or the time counter for the timeline.

Source

Displays the currently selected SDI or HDMI source. If 'no signal' appears, it means a valid signal is not detected.

Name

Shows the name of your HyperDeck disk recorder. For information on how to change the name, see 'Blackmagic HyperDeck Setup' later in this manual.

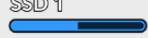
Status

As you play back or record a clip, this indicator will display the transport control status and controls currently being used. These include:

STOP	HyperDeck is in standby mode.	LOOP	Indicates playback is set to 'loop' all recorded clips sharing the currently selected video format.
PLAY	Video is being played.	LOOP CLIP	Indicates playback is set to loop a single clip.
REC	Video is being recorded. The indicator will illuminate red during recording.	SHUTTLE	Indicates shuttle mode is enabled, but in standby.
REW x4	Displayed during fast forward or rewind. The numbers indicate the speed.	JOG	HyperDeck is in jog mode.
FFWD x16		SCROLL	HyperDeck is in scroll mode.

Storage Media Status

These three indicators display the name and status of the SD card, SSDs and active USB drive and vary slightly depending on the HyperDeck model.

HyperDeck Studio HD Plus	SD 1  26:14	SD 2  30:12	USB 3  1:03:16
	SD Card slot 1	SD Card slot 2	Active external disk
HyperDeck Studio Pro Models	SSD 1  26:14	SD 1  30:12	USB 3  1:03:16
	Current SD or SSD slot in use	Next SD or SSD slot in order	Active external disk

On all HyperDeck models, the third indicator displays the USB drive. If you are using a USB hub, or a dock such as Blackmagic MultiDock 10G, the active drive will be displayed.

Disk or Drive Indicator

The text above the progress bar indicates the SD card slot or SSD slot. If you are recording, 'current' will appear to the left of the drive so you can easily identify which disk is recording. 'Next' will appear above the progress bar to indicate the next disk or drive to be recorded to.



Media Bar

The media bar icon will be either blue, white or red depending on its current status and will display the used space on the card.

	The blue drive icon indicates the active drive. This is the drive that will be used for playback and recording.
	A white drive icon indicates there is media present, but not active. A solid white icon indicates the media is full.
	The bar will illuminate red during recording.

Text underneath the media bar will display either the record time remaining or the status of the slot.

Time remaining

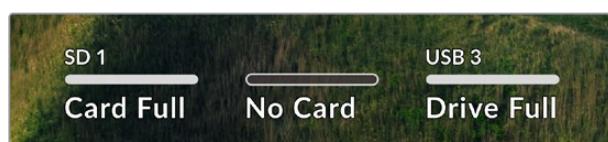
When your SD card or SSD drive has space remaining, the duration available will be displayed in hours:minutes:seconds based on the current source format and your chosen codec and quality settings. If there is less than an hour left, minutes:seconds remaining will be displayed.



Slot status

'No card' and 'no drive' will display if there is no media connected to that media slot.

Once an SD card, SSD or USB drive is full, the icon will display 'card full' or 'drive full' so you know it's time to swap out the storage media. If you have another SD card or SSD inserted, the recording will automatically spill over and start recording onto it. If you have an external disk connected, the recording will spill over once all the SD cards and SSDs are full.

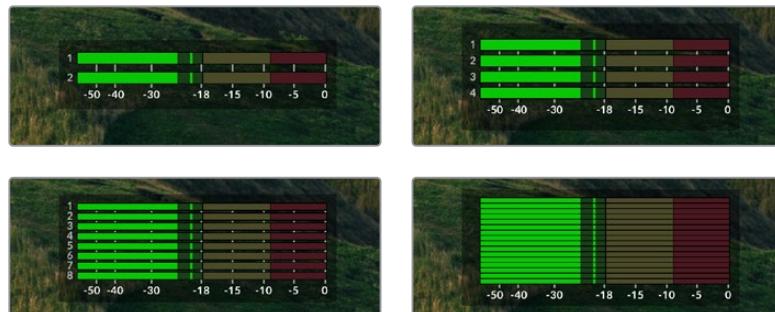


A locked drive will be shown with 'locked' under the progress bar.



Audio Meters

On screen audio meters will display up to 16 channels of audio, depending on how many channels you wish to record. These can be set to either PPM or VU meters via the audio tab of the LCD menu.



To select your number of recorded audio channels, or to change to a different audio meter, use the audio tab of the LCD menu. For more information, refer to the 'settings' section earlier in this manual.

Storage Media

SD Card

For high quality Ultra HD recording we recommend high speed UHS-II SD cards. These cards need to be capable of write speeds above 220MB/s for recording up to Ultra HD 2160p60. However, if you are recording at a lower bit rate with higher compression you might be able to use slower cards. Generally, the faster the cards the better.

It's worth regularly checking the latest version of this manual for more up to date information and can always be downloaded from the Blackmagic Design website at www.blackmagicdesign.com/support

What SD cards should I use with HyperDeck Studio 4K Pro?

The following SD Cards are recommended for recording 2160p up to 60 fps

Brand	Model	Capacity
Angelbird	AV Pro MK2 V90 SDXC	128GB
Angelbird	AV Pro MK2 V90 SDXC	256GB
ProGrade Digital	SDXC UHS-II V90 300R	128GB
ProGrade Digital	SDXC UHS-II V90 300R	256GB
Wise	SD2-128U3 SDXC UHS-II	128GB

What SD cards should I use with HyperDeck Studio HD Pro?

The following SD Cards are recommended for recording 2160p up to 30 fps

Brand	Model	Capacity
Angelbird	AV Pro MK2 V90 SDXC	64GB
Angelbird	AV Pro MK2 V90 SDXC	128GB
Angelbird	AV Pro MK2 V90 SDXC	256GB
ProGrade Digital	SDXC UHS-II V90 300R	64GB
ProGrade Digital	SDXC UHS-II V90 300R	128GB
ProGrade Digital	SDXC UHS-II V90 300R	256GB
Wise	SD2-64U3 SDXC UHS-II	64GB
Wise	SD2-128U3 SDXC UHS-II	128GB

What SD cards should I use with HyperDeck Studio HD Plus?

The following SD Cards are recommended for recording 2160p up to 30 fps

Brand	Model	Capacity
Angelbird	AV Pro MK2 V90 SDXC	64GB
Angelbird	AV Pro MK2 V90 SDXC	128GB
Angelbird	AV Pro MK2 V90 SDXC	256GB
ProGrade Digital	SDXC UHS-II V90 300R	64GB
ProGrade Digital	SDXC UHS-II V90 300R	128GB
ProGrade Digital	SDXC UHS-II V90 300R	256GB
Wise	SD2-64U3 SDXC UHS-II	64GB
Wise	SD2-128U3 SDXC UHS-II	128GB

What SD cards should I use with HyperDeck Studio HD Mini?

The following SD Cards are recommended for recording 1080p ProRes 422 HQ up to 60 fps

Brand	Model	Capacity
Angelbird	AV Pro MK2 V90 SDXC	64GB
Angelbird	AV Pro MK2 V90 SDXC	128GB
Angelbird	AV Pro MK2 V90 SDXC	256GB
ProGrade Digital	SDXC UHS-II V90 300R	64GB
ProGrade Digital	SDXC UHS-II V90 300R	128GB
ProGrade Digital	SDXC UHS-II V90 300R	256GB
Wise	SD2-64U3 SDXC UHS-II	64GB
Wise	SD2-128U3 SDXC UHS-II	128GB

SSD

When working with high data rate video it's important to carefully check the SSD you would like to use. This is because some SSDs can have up to 50% lower write speed than the manufacturer's claimed speed, so even though the disk specifications claim an SSD is fast enough to handle video, in reality the disk is not fast enough for real time video recording.

Hidden data compression mostly affects recording and often these disks can still be used for real time playback.

In our testing, we have found larger newer models of SSD and larger capacity SSDs are generally faster. SSDs recommended for use include:

What SSDs should I use with HyperDeck Studio 4K Pro?

The following SSDs are recommended for recording 2160p up to 60 fps

Brand	Model	Capacity
Samsung	860 PRO	512GB
Samsung	860 PRO	1TB
Samsung	870 EVO (MZ-77E250BW)	250GB
Samsung	870 EVO (MZ-77E500BW)	500GB
Samsung	870 EVO (MZ-77E1T0BW)	1TB
Samsung	870 EVO (MZ-77E2T0BW)	2TB

What SSDs should I use with HyperDeck Studio HD Pro?

The following SSDs are recommended for recording 2160p up to 30 fps

Brand	Model	Capacity
Samsung	860 PRO	512GB
Samsung	860 PRO	1TB
Samsung	870 EVO (MZ-77E250BW)	250GB
Samsung	870 EVO (MZ-77E500BW)	500GB
Samsung	870 EVO (MZ-77E1T0BW)	1TB
Samsung	870 EVO (MZ-77E2T0BW)	2TB

EXT Disk

All HyperDeck models can record directly to USB-C flash disks. These fast, high capacity drives allow you to record video for long periods. You can then connect the flash disk to your computer and edit directly from them!

For even higher storage capacities, you can connect a USB-C dock or external hard drive. To connect your Blackmagic MultiDock 10G or USB-C flash disk, connect a cable from your USB-C connected device to the 'ext disk' port on the rear panel of your HyperDeck.

What USB-C drives should I use with HyperDeck Studio 4K Pro?

The following USB-C drives are recommended for recording 2160p up to 60 fps

Brand	Model	Capacity
Angelbird	SSD2GO PKT MK2	512GB
Angelbird	SSD2GO PKT MK2	2TB
DelKinDevices	Juggler	1TB
DelKinDevices	Juggler	2TB
LaCie	Rugged SSD STHR2000800	2TB
LaCie	Rugged SSD Pro STHZ1000800	1TB
Wise	PTS-512 Portable SSD	512GB
Wise	PTS-1024 Portable SSD	1TB

What USB-C drives should I use with HyperDeck Studio HD Pro?

The following USB-C drives are recommended for recording 2160p up to 30 fps

Brand	Model	Capacity
Angelbird	SSD2GO PKT MK2	512GB
Angelbird	SSD2GO PKT MK2	2TB
DelKinDevices	Juggler	1TB
DelKinDevices	Juggler	2TB
LaCie	Rugged SSD STHR2000800	2TB
LaCie	Rugged SSD Pro STHZ1000800	1TB
Wise	PTS-512 Portable SSD	512GB
Wise	PTS-1024 Portable SSD	1TB

What USB-C drives should I use with HyperDeck Studio HD Plus?

The following USB-C drives are recommended for recording 2160p up to 30 fps

Brand	Model	Capacity
Angelbird	SSD2GO PKT MK2	512GB
Angelbird	SSD2GO PKT MK2	2TB
DelKinDevices	Juggler	1TB
DelKinDevices	Juggler	2TB
LaCie	Rugged SSD STHR2000800	2TB
LaCie	Rugged SSD Pro STHZ1000800	1TB
Wise	PTS-512 Portable SSD	512GB
Wise	PTS-1024 Portable SSD	1TB

What USB-C drives should I use with HyperDeck Studio HD Mini?

The following USB-C drives are recommended for recording 1080p ProRes 422 HQ up to 60 fps

Brand	Model	Capacity
Angelbird	SSD2GO PKT MK2	512GB
Angelbird	SSD2GO PKT MK2	2TB
DelKinDevices	Juggler	1TB
DelKinDevices	Juggler	2TB
Wise	PTS-512 Portable SSD	512GB
Wise	PTS-1024 Portable SSD	1TB

Formatting Media

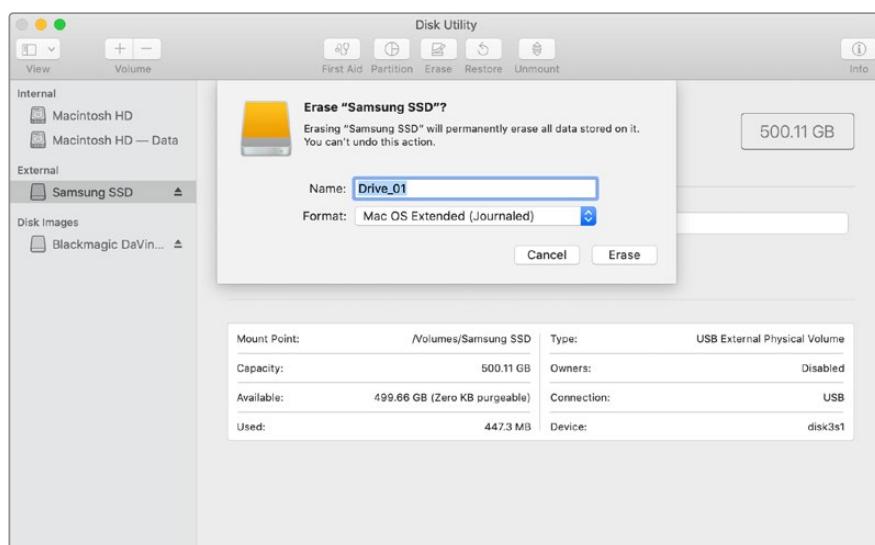
Preparing Media on a Computer

Formatting Media on a Mac Computer

The Disk Utility application included with Mac can format a drive in the HFS+ or exFAT formats.

Make sure you back up anything important from your disk as you will lose everything on it when it is formatted.

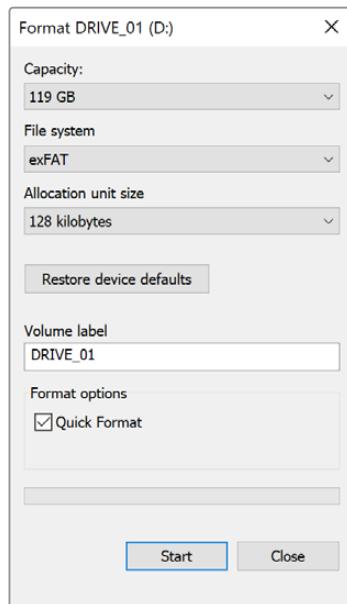
- 1 Connect an SSD to your computer with an external dock or cable adapter and dismiss any message offering to use your SSD for Time Machine backups.
- 2 Go to applications/utilities and launch Disk Utility.
- 3 Click on the disk icon of your flash disk, SSD or SD card and then click the erase tab.
- 4 Set the format to Mac OS Extended (Journaled) or exFAT.
- 5 Type a name for the new volume and then click erase. Your media will quickly be formatted and made ready for use with HyperDeck.



Formatting Media on a Windows computer

The format dialog box can format a drive in the exFAT format on a Windows PC. Make sure you back up anything important from your flash disk, SSD or SD card as you will lose everything on it when it is formatted.

- 1 Connect an SSD to your computer with an external dock or cable adapter.
- 2 Open the start menu or start screen and choose computer. Right-click on your flash disk, SSD or SD card.
- 3 From the contextual menu, choose format.
- 4 Set the file system to exFAT and the allocation unit size to 128 kilobytes.
- 5 Type a volume label, select quick format and click Start.
- 6 Your media will quickly be formatted and made ready for use with HyperDeck.



Using your HyperDeck as a Webcam

When connected to a computer via USB, your HyperDeck disk recorder will be detected as a webcam. This means you can broadcast the playback or recording from your HyperDeck using streaming software such as Open Broadcaster.

Setting the Webcam Source

In most cases, your streaming software will automatically set HyperDeck as the webcam, so when you launch your streaming software you will see the picture from your HyperDeck Studio straight away. If your software doesn't select it automatically, simply set the software to use HyperDeck as the webcam and microphone.

Below is an example of how to set the webcam settings on Skype.

- 1 In Skype's menu bar, open the 'audio and video settings'.
- 2 Click on the 'Camera' menu and select your HyperDeck from the list. You will see the video from HyperDeck appear in the preview window.
- 3 Now go to the 'microphone' menu and select your HyperDeck as the audio source.

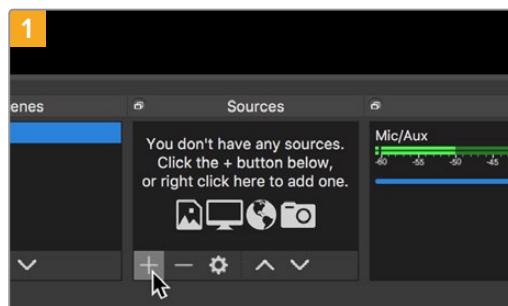
With your Skype settings set correctly, perhaps try out a Skype call with a friend as a quick test to check your webcam setup is working.

That's all you need to do, your HyperDeck Studio is now ready to broadcast your video to the world live!

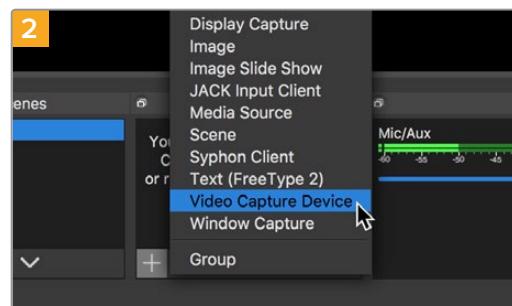
Setting up Open Broadcaster

Open Broadcaster is an open source application that works as a streaming platform between your HyperDeck Studio and your favorite streaming software like YouTube, Twitch, Facebook Live and others. Broadcaster compresses your video to a bit rate that is easily managed by your streaming app.

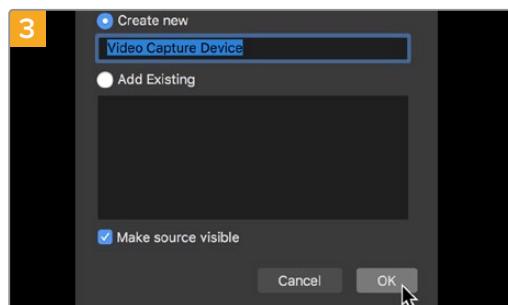
Below is a demonstration of how to set up Open Broadcaster to stream the webcam output from your HyperDeck Studio using YouTube Live as the streaming service.



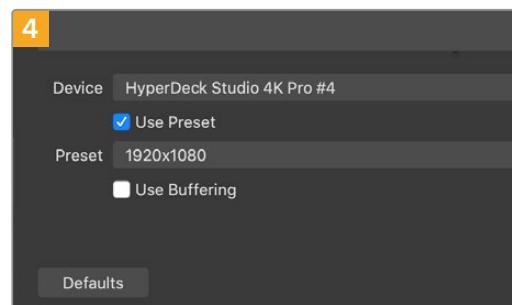
Launch Open Broadcaster and click on the plus symbol in the 'sources' box.



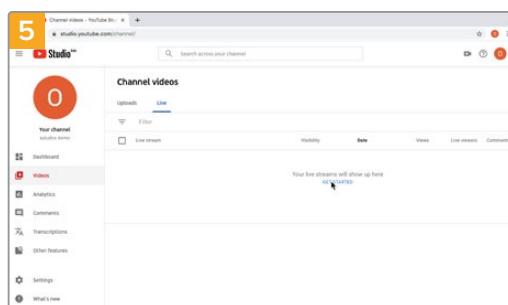
Select 'Video Capture Device'.



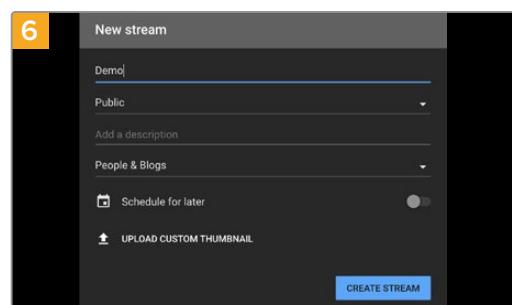
Name the new source and click 'OK'.



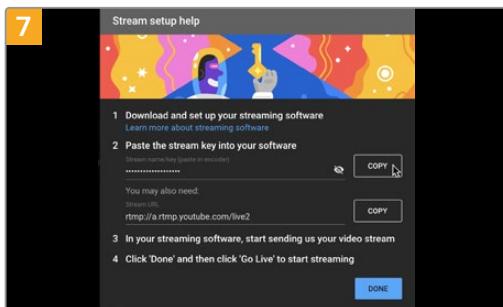
In the device menu, select your HyperDeck Studio model and click 'OK'.



Now go to your YouTube account. Click on the 'go live' button then click 'stream'.

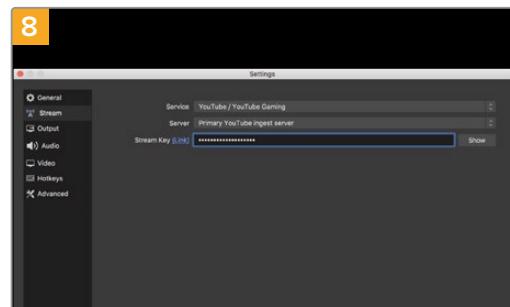


In the YouTube 'stream' options, enter your broadcast details and click 'create stream'.

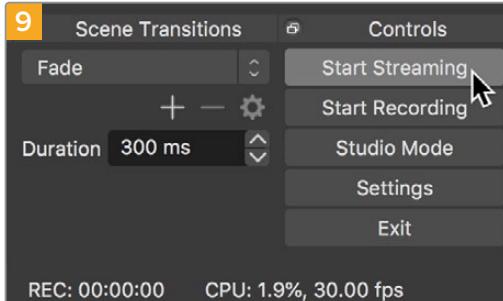


YouTube will now generate a stream key that will direct Open Broadcaster to your YouTube account.

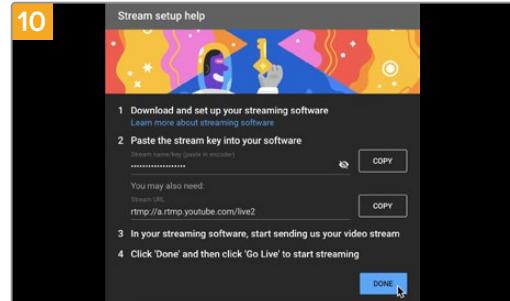
Click the 'copy' button next to the stream key. Copy the stream key that you will now paste into Open Broadcaster.



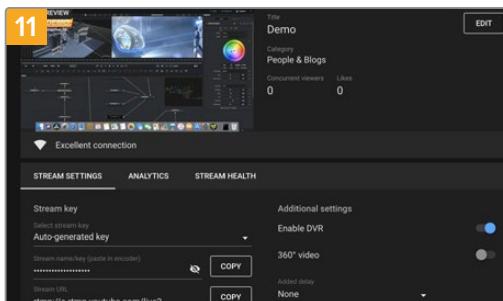
Return to Open Broadcaster and open the preferences by clicking on 'OBS/preferences' in the menu bar. Select 'stream'. Now paste in the stream key you copied from YouTube and click 'OK'. You will now see the video from your HyperDeck in the Open Broadcaster streaming preview window.



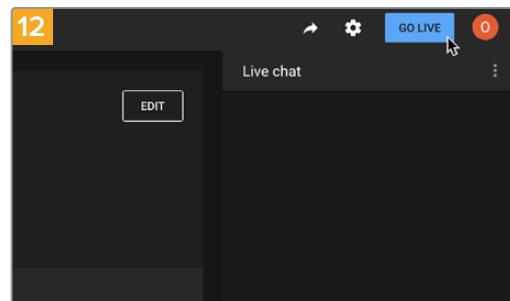
To connect Open Broadcaster's broadcast link to YouTube, click 'start streaming' in the bottom right corner of the screen. This establishes the link to YouTube from Open Broadcaster and from here everything will now be set using YouTube Live.



Go back to YouTube Live and you will see the webcam program output from your HyperDeck in the background. Click 'done'.



With Open Broadcaster now communicating with YouTube Live, you are ready to begin your broadcast. Now it's time to perform your final checks and make sure everything is good.



If you are all set, you can now begin your broadcast by clicking 'go live'.

You are now broadcasting live on YouTube with Open Broadcaster.

NOTE Due to the nature of internet streaming there can often be a delay, so it's important to watch the stream on YouTube and confirm your program has finished before clicking 'end stream' to make sure you don't accidentally cut the end of your broadcast short.

Blackmagic HyperDeck Setup

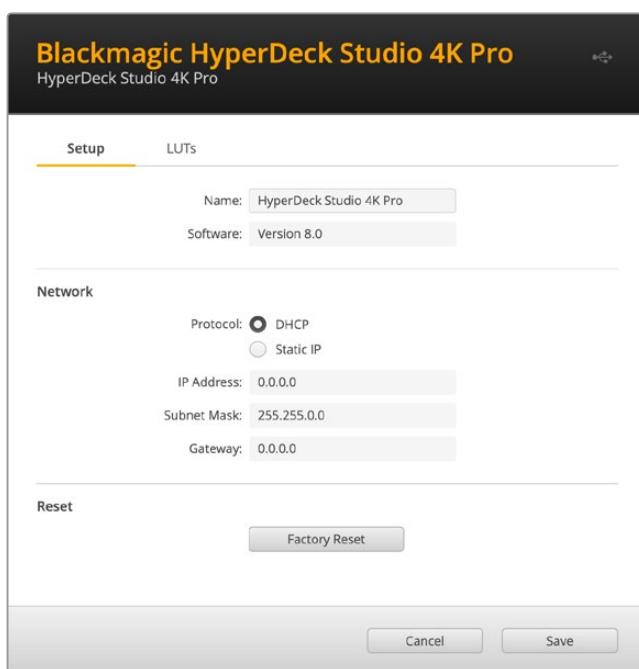
Using HyperDeck Setup

Blackmagic HyperDeck Setup is used to change settings and update the internal software in your HyperDeck.

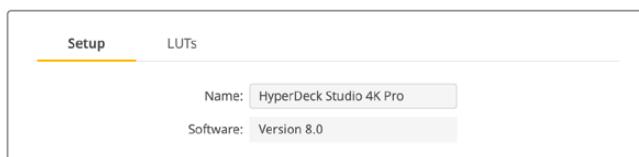
To use HyperDeck Setup:

- 1 Connect HyperDeck to your computer via USB or Ethernet.
- 2 Launch HyperDeck Setup. Your HyperDeck model will be named in the setup utility home page.
- 3 Click on the circular ‘setup’ icon or the image of your HyperDeck to open the setup page.

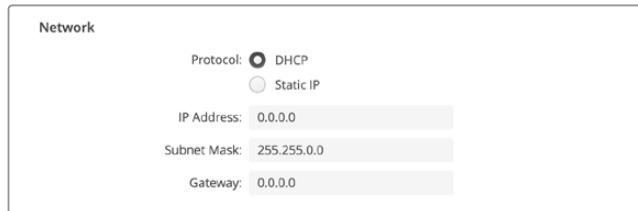
Setup Page



If you have more than one HyperDeck Studio, you may wish to give each unit a discrete name to make them easy to identify. You can do this via the ‘name’ option.



Network



Protocol

To use your HyperDeck Studio with ATEM switchers, or to control it remotely via HyperDeck Ethernet Protocol, the HyperDeck Studio needs to be on the same network as your other equipment using DHCP or by manually adding a fixed IP address.

DHCP	HyperDeck Studio disk recorders arrive set to DHCP by default. The dynamic host configuration protocol, or DHCP, is a service on network servers that automatically finds your HyperDeck Studio and assigns an IP address. The DHCP is a great service that makes it easy to connect equipment via Ethernet and ensure their IP addresses do not conflict with each other. Most computers and network switchers support DHCP.
Static IP	When 'static ip' is selected, you can enter your network details manually. When setting IP addresses manually so all units can communicate, they must share the same subnet mask and gateway settings. In addition, the first three fields of numbers in the panel's IP address also need to match. If there are other devices on the network that have the same identifying number in their IP address, there will be a conflict and the units won't connect. If you encounter a conflict, simply change the identifying number in the unit's IP address.

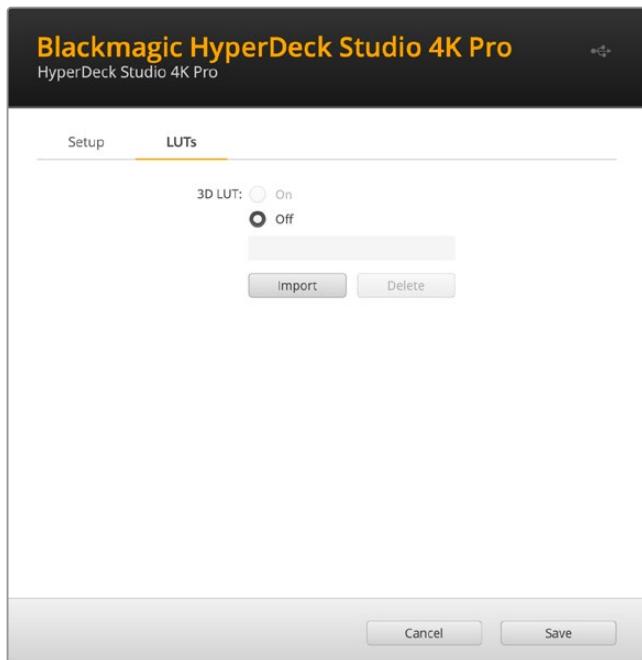
LUTs Page

HyperDeck models with monitor out connections on the rear panel can display the input video with 3D LUTs applied. 17 point, 33 point and 65 point .cube LUT files are supported.

This can be useful for when you are using the 'film' dynamic range on your camera which has an intentionally undersaturated, 'flat' appearance. By applying a display LUT, you can get a representation of what your video will look like after it has been graded.

The 3D LUT is only used on the monitor out display and not actually recorded into the video itself, so you don't need to worry that your recorded image will have the look permanently applied.

If you want to apply the same LUT to your image in DaVinci Resolve, you can simply import the exact same LUT .cube file used on your HyperDeck Studio into DaVinci Resolve and apply it to your grade.



To view a LUT

- 1 First you need to select your display LUT. Click on the ‘import’ button.
- 2 From the file window, navigate to the LUT you wish to import and press ‘open’.
- 3 Once your LUT is imported, toggle the ‘3D LUT’ option to ‘on’ and press the ‘save’ button.

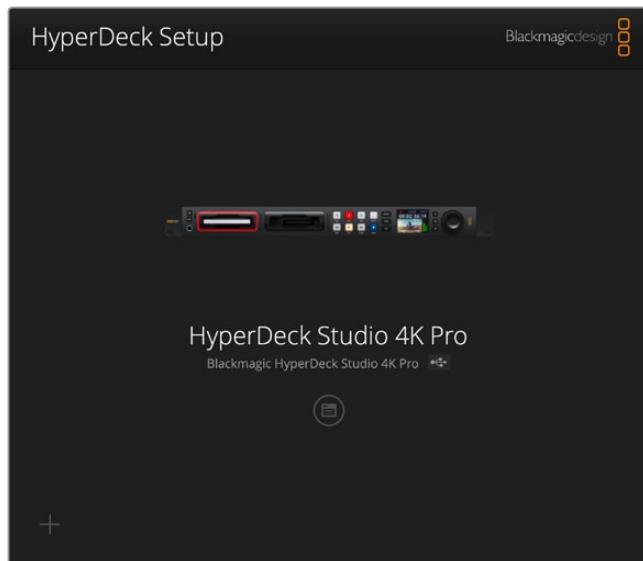
The selected display LUT will appear on the monitor out display. You can now turn the LUT on or off via the monitor settings in the LCD menu.

Updating the Internal Software

The setup utility lets you update your HyperDeck disk recorder’s internal software in addition to configuring the streaming settings, network settings and streaming quality.

To update the internal software:

- 1 Download the newest Blackmagic HyperDeck Setup installer from www.blackmagicdesign.com/support.
- 2 Run the Blackmagic HyperDeck Setup installer on your computer and follow the onscreen instructions.
- 3 After installation is complete, connect your HyperDeck Studio to the computer via the USB or Ethernet connector on the rear panel.
- 4 Launch Blackmagic HyperDeck Setup and follow any onscreen prompt to update the internal software. If no prompt appears, the internal software is up to date and there is nothing further you need to do.



Download the latest setup utility for your Blackmagic HyperDeck Studio from the Blackmagic Design support center at www.blackmagicdesign.com/support

Teranex Mini Rack Shelf

Teranex Mini Rack Shelf is a 1 RU shelf that lets you install Blackmagic HyperDeck Studio HD Mini and HyperDeck Studio HD Plus models into a broadcast rack or road case. Blackmagic HyperDeck Studio HD Mini is so small, you can install it next to other Blackmagic Design equipment that shares a similar form factor, such as Teranex Mini converters, Blackmagic MultiView 4 and Blackmagic Web Presenter. For example, installing a Blackmagic HyperDeck Studio HD Mini together with ATEM Television Studio HD gives you the ability to switch eight video inputs and record the program output on your HyperDeck Studio HD Mini. This modular design lets you build your own custom video solutions that are portable and easy to use!



Teranex Mini Rack Shelf lets you rack mount your Blackmagic HyperDeck Studio HD Mini and HyperDeck Studio HD Plus with other Blackmagic Design equipment that shares the same form factor.

To install your Blackmagic HyperDeck into a Teranex Mini Rack Shelf, remove the unit's rubber feet, if installed, and fasten the unit to the base of the shelf using the supplied screws.

The Teranex Mini Rack Shelf ships with two original blank panels which you can use to cover gaps if you don't need to install additional Blackmagic Design equipment.

For more information check the Blackmagic Design website at www.blackmagicdesign.com

RS-422 Control

What is RS-422 Control?

The RS-422 standard is a serial deck control broadcast standard and has been used by broadcasters since the early 1980s and is found on many decks, linear editors, nonlinear editors and broadcast automation products. All current HyperDeck models support this standard so can be integrated into broadcast automation, remote control systems, editing systems and any kind of custom control you might like to design yourself.

HyperDeck Studio also supports file based commands from the Advanced Media Protocol via RS-422. This lets you control your HyperDeck with an external device using AMP commands such as adding clips to a playlist, determining the filename of the next clip, looping a single clip or timeline, or clearing a playlist.

Using an External RS-422 Controller

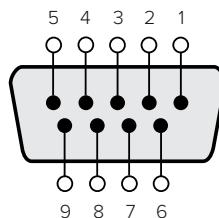
All current HyperDeck models feature an industry standard Sony™ compatible RS-422 deck control port, which has the correct pin connections for a direct connection to any remote controller with RS-422, for example HyperDeck Extreme Control.

You can use pre-manufactured 9 pin cables as long as each end of the cable is wired ‘pin for pin’ where the same pin numbers on each end of the cable are connected together. If you would like to make custom cables, please refer to the accompanying wiring diagram.

You can remotely control your HyperDeck from HyperDeck Extreme Control instead of locally pushing buttons.

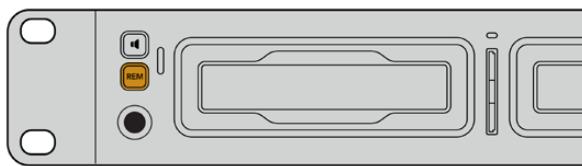
- 1 Connect a video signal to your HyperDeck’s video input.
- 2 Connect an RS-422 cable from your HyperDeck Extreme Control to your HyperDeck Studio.
- 3 Enable remote control by pressing the remote button on the front control panel, or via the LCD menu in HyperDeck Studio Mini, to allow remote deck control.

You can now remotely start and stop recording and playback of your HyperDeck as well as performing other common jog and shuttle functions. The full list of supported RS-422 commands is in the following section named ‘supported RS-422 commands’.

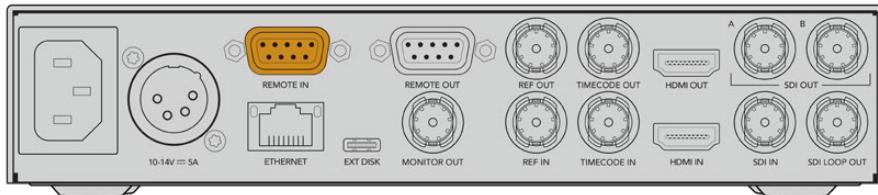


Receive (-)	Receive (+)	Transmit (-)	Transmit (+)	Ground Pins
2	7	8	3	1, 4, 6, 9

RS-422 remote pin connections



Make sure your HyperDeck has remote set to 'on' in the LCD menu, or via the front panel remote button, to enable RS-422 deck control



All HyperDeck models support remote control via the RS-422 port on the rear panel

Supported RS-422 Commands

		Command	Reply	No Remote	Notes
0 - System Control					
0x00	0x11	DeviceTypeRequest	NTSC: 0xFOEO PAL: 0xF1E0 24P: 0xF2E0	Enabled	
1 - Slave Response					
0x20	0x00	Stop	Acknowledge	Disabled	
0x20	0x01	Play	Acknowledge	Disabled	
0x20	0x02	Record	Acknowledge	Disabled	
0x20	0x04	StandbyOff	Acknowledge	Disabled	
0x20	0x05	StandbyOn	Acknowledge	Disabled	
0x20	0x0F	Eject	Acknowledge	Disabled	
0x20	0x10	FastFwd	Acknowledge	Disabled	
0x21	0x11	JogFwd1	Acknowledge	Disabled	
0x22	0x11	JogFwd2	Acknowledge	Disabled	Treated as N=1; Same as JogFwd1
0x21	0x12	VarFwd1	Acknowledge	Disabled	Uses ShuttleFwd1
0x22	0x12	VarFwd2	Acknowledge	Disabled	Treated as N=1; Same as VarFwd1
0x21	0x13	ShuttleFwd1	Acknowledge	Disabled	
0x22	0x13	ShuttleFwd2	Acknowledge	Disabled	Treated as N=1; Same as ShuttleFwd1
0x20	0x20	Rewind	Acknowledge	Disabled	
0x21	0x21	JogRev1	Acknowledge	Disabled	
0x22	0x21	JogRev2	Acknowledge	Disabled	Treated as N=1; Same as JogRev1
0x21	0x22	VarRev1	Acknowledge	Disabled	Uses ShuttleRev1
0x22	0x22	VarRev2	Acknowledge	Disabled	Treated as N=1; Same as VarRev1

		Command	Reply	No Remote	Notes
0x21	0x23	ShuttleRev1	Acknowledge	Disabled	
0x22	0x23	ShuttleRev2	Acknowledge	Disabled	Treated as N=1; Same as ShuttleRev1
0x20	0x30	Preroll	Acknowledge	Disabled	
0x24	0x31	CueData	Acknowledge	Disabled	
0x20	0x34	SyncPlay	Acknowledge	Disabled	
0x20	0x40	Preview	Acknowledge	Disabled	Status bits are set
0x20	0x41	Review	Acknowledge	Disabled	Status bits are set
0x20	0x43	OutpointPreview	Acknowledge	Disabled	
0x22	0x5C	DMCSetFwd	Acknowledge	Disabled	
0x22	0x5D	DMCSetRev	Acknowledge	Disabled	
0x20	0x60	FullEEOff	Acknowledge	Disabled	
0x20	0x61	FullEEOn	Acknowledge	Disabled	
0x20	0x63	SelectEEOn	Acknowledge	Disabled	
4 - Preset>Select Control					
0x40	0x10	InEntry	Acknowledge	Disabled	
0x40	0x11	OutEntry	Acknowledge	Disabled	
0x44	0x14	InDataPreset	Acknowledge	Disabled	
0x44	0x15	OutDataPreset	Acknowledge	Disabled	
0x40	0x18	InShift+	Acknowledge	Disabled	
0x40	0x19	InShift-	Acknowledge	Disabled	
0x40	0x1A	OutShift+	Acknowledge	Disabled	
0x40	0x1B	OutShift-	Acknowledge	Disabled	
0x40	0x20	InReset	Acknowledge	Disabled	
0x40	0x21	OutReset	Acknowledge	Disabled	
0x40	0x22	AInReset	Acknowledge	Disabled	
0x40	0x23	AOutReset	Acknowledge	Disabled	
0x44	0x31	PrerollPreset	Acknowledge	Disabled	
0x40	0x40	AutoModeOff	Acknowledge	Disabled	ignored, Status bit remembered
0x40	0x41	AutoModeOn	Acknowledge	Disabled	ignored, Status bit remembered
0x41	0x37	InputCheck	Acknowledge	Disabled	
6 - Sense Request					
0x61	0x0A	TimeCodeGenSense	—	—	
0x61	0x0C	CurrentTimeSense	—	—	
0x60	0x10	InDataSense	InData	Enabled	
0x60	0x11	OutDataSense	OutData	Enabled	
0x60	0x12	AInDataSense	AInData	Enabled	
0x60	0x13	AOutDataSense	AOutData	Enabled	
0x61	0x20	StatusSense	StatusData	Enabled	

		Command	Reply	No Remote	Notes
0x60	0x2B	RemainTimeSense	RemainTimeData	Enabled	
0x60	0x2E	SpeedSense	SpeedData	Enabled	
0x60	0x31	PrerollTimeSense	PreRollTimeData	Enabled	
0x60	0x36	TimerModeSense	TimerModeData	Enabled	
0x60	0x3E	RecordInhibitSense	RecordInhibitStatus	Enabled	
7 - Sense Reply					
0x78	0x00	Timer1Data	—	—	Current Time and 00:00:00:00
0x78	0x04	LTCUserBitsTimeData	—	—	Current Time and 00:00:00:00
0x78	0x06	VITCUserBitsTimeData	—	—	Current Time and 00:00:00:00
0x74	0x06	VITCTimeData	—	—	Current Time
0x74	0x07	UserBitsVITCTimeData	—	—	00:00:00:00
0x74	0x08	GenTCData	—	—	Current Time
0x78	0x08	GenTCUBData	—	—	Current Time and 00:00:00:00
0x74	0x09	GenUBData	—	—	00:00:00:00
0x74	0x10	InData	—	—	
0x74	0x11	OutData	—	—	
0x74	0x12	AInData	—	—	
0x74	0x13	AOOutData	—	—	
0x74	0x14	CorrectedLTCTimeData	—	—	Current Time
0x70	0x20	StatusData	—	—	Please see "Status Bits" sheet: Limited to 9 bytes of status, silently truncated
0x76	0x2B	RemainTimeData	—	—	
0x71	0x2E	SpeedData	—	—	
0x74	0x31	PrerollTimeData	—	—	
0x71	0x36	TimerModeData	—	—	Returns 0 (TimeCode)
0x72	0x3E	RecordInhibitStatus	—	—	
A - Advanced Media Protocol					
0xA1	0x01	AutoSkip	Acknowledge	Disabled	8-bit signed number of clips to skip from current clip
0xAx	0x15	ListNextID	IDListing	Enabled	when x = 0 single clip request when x = 1, # clips can be specified in the send data
0x20	0x29	ClearPlaylist	Acknowledge	Disabled	
0x41	0x42	SetPlaybackLoop	Acknowledge	Disabled	Bit 0 loop mode enable, 0=false 1=true Bit 1 is single clip/timeline 0=single clip 1=timeline

		Command	Reply	No Remote	Notes
0x41	0x44	SetStopMode	Acknowledge	Disabled	0 = Off 1 = Freeze on last frame 2 = Freeze on next clip 3 = Show black
0x4f	0x16	AppendPreset	Acknowledge	Disabled	2 Bytes for the length N of the clip name N Bytes for each character of the clip name 4 Byte in point timecode (format is FFSSMMHH) 4 Byte out point timecode (format is FFSSMMHH)
Blackmagic Extensions					
0x82	0x02	BMDSeekToTimelinePosition	Acknowledge	Disabled	16-bit big endian fractional position [0..65535]
0x81	0x03	BMDSeekRelativeClip	Acknowledge	Disabled	One-byte signed integer, which is the number of clips to skip (negative for backwards).
0x87	0x04	BMDScrubTimelineDelta	Acknowledge	Disabled	1 Byte unsigned integer, which is the whence, where 0 = Set 1 = Current 2 = End 4 Byte 32bit big endian unsigned integer, which is the delta to scrub by. 1 Byte signed integer, which is the delta's sign, where a value less than 0 will set the delta scrub to a negative value. 1 Byte unsigned integer, which is the unit of time to scrub by, where 0 = Frames 1 = Milliseconds
0x85	0x05	BMDPlay	Acknowledge	Disabled	2 Bytes 16bit big endian signed integer, which is the speed to play at, where a value of 100 = 1.0x 1 Byte unsigned integer, which is the playback flags bitfield, where bit 0 = Loop bit 1 = SingleClip 1 Byte unsigned integer, which is the playback type, where 0 = Play 1 = Jog 2 = Shuttle 3 = Var 1 Byte unsigned integer, which is the scroll boolean flag, where 0 evaluates as false and all other values evaluate as true.
0x80	0x06	BMDClip	Acknowledge	Disabled	

RS-422 Developer Information

	bit 7	bit 6	bit 5	bit 4	bit 3	bit 2	bit 1	bit 0
Byte 0	0	0	Cassette out	Servo Ref	0	0	0	Local
Byte 1	Standby	0	Stop	0	Rewind	Forward	Record	Play
Byte 2	Servo Lock	0	Shuttle	Jog	Var	Direction	Still	1
Byte 3	Auto Mode	0	0	0	Aout Set	Ain Set	Out Set	In Set
Byte 4	Select EE	Full EE	Loop Playback	0	0	0	0	0
Byte 5	Scroll	0	0	0	Loop Clip	0	0	0
Byte 6	0	Lamp Still	Lamp Fwd	Lamp Rev	0	0	0	0
Byte 7	0	0	0	0	0	0	0	0
Byte 8	0	0	Near EOT	EOT	0	0	0	Rec Inhibit
Byte 9	0	0	0	0	0	0	0	0

Variables

Cassette Out	Set if no SSD is present
Local	Set if Remote is disabled (local control)
Standby	Set if a disk is available
Direction	Clear if playback is forwarding, set if playback is reversing
Still	Set if playback is paused, or if in input preview mode
Auto Mode	Set if in Auto Mode
Select EE, Full EE	Set if in input preview mode
Lamp Still/Fwd/Rev	Set according to playback speed and direction
Near EOT	Set if total space left on available SSDs is less than 3 minutes
EOT	Set if total space left on available SSDs is less than 30 seconds

Others

Cue Complete (byte 2, bit 0)	Always 1: Cue requests are always instantaneous
-------------------------------------	---

HyperDeck Serial RS-422 Protocol

Protocol	Based on Sony 9-pin protocol	
Interface	Baud rate	38.4 Kbps
	1 start bit	
	8 data bits	
	1 stop bit	
	1 parity bit	
	Odd parity	

Transferring Files over a Network

Your HyperDeck disk recorder supports file transfer via file transfer protocol, or ftp. This powerful feature lets you copy files directly from your computer to your HyperDeck via a network with the fast speeds a local network can provide. For example, you could be copying new files to a remote HyperDeck unit based at another location for digital signage.

Connecting to HyperDeck Studio

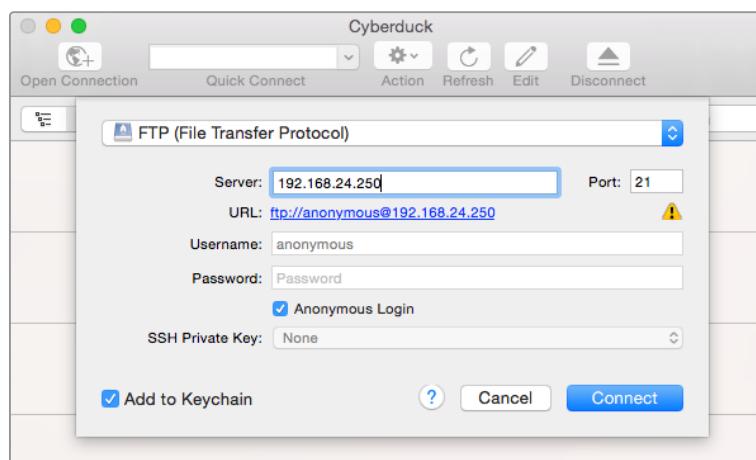
With your computer and HyperDeck Studio on the same network, all you'll need is an ftp client and your HyperDeck Studio's IP address.

- 1 Download and install an FTP client on the computer you want to connect your HyperDeck to. We recommend Cyberduck, FileZilla or Transmit but most FTP applications will work. Cyberduck and FileZilla are free downloads.
- 2 Connect your HyperDeck Studio to your network using an Ethernet cable and note its IP address. To access the IP address, press the 'menu' button and rotate the search dial to access the 'network' screen. You'll see your HyperDeck Studio's IP address at the bottom of this screen.

Network	
Protocol	Static IP
IP Address	192.168.1.10
Subnet Mask	255.255.255.0
Gateway	192.168.1.1

You can find your HyperDeck Studio's IP address in the smart panel's 'network' screen

- 3 Enter your HyperDeck's IP address into your TCP application's connection dialog. The naming and position of this box can vary between applications, but it is usually labeled 'server' or 'host.' If your FTP program includes an 'anonymous login' checkbox, make sure this is checked.



When connecting to HyperDeck Studio, you don't need to enter a username or password. Simply enter your disk recorder's IP address in your FTP application's 'server' or 'host' field and check an 'anonymous login' checkbox if one is available.

Transferring Files

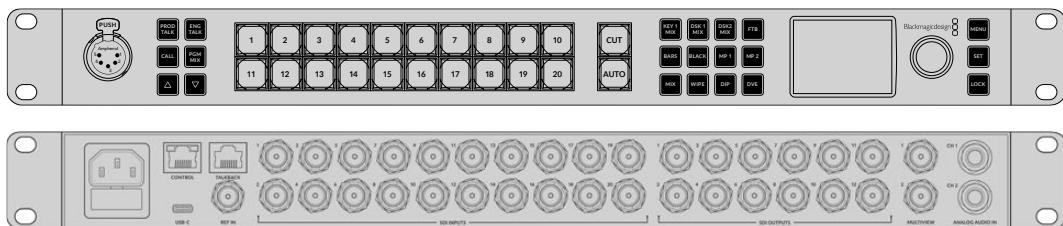
Once connected to your HyperDeck you can transfer files as you normally would with your ftp program. Most ftp applications have a drag and drop interface but check your particular application for the appropriate method.

You can transfer any file to and from your HyperDeck, but it's worth noting that any files you intend to play back from HyperDeck Studio will need to conform to your HyperDeck's supported codecs and resolutions. You can find a list of supported codecs in the 'Blackmagic HyperDeck Setup' section of this manual.

TIP You can transfer files over a network while your HyperDeck is recording. HyperDeck will automatically adjust transfer speeds to make sure recording is not affected.

Connecting to an ATEM Switcher

If you're using an ATEM switcher, you can plug in up to 4 Blackmagic HyperDeck disk recorders and control them using the ATEM software or hardware panel. This is a very powerful feature that effectively gives you an entire videotape department at your fingertips. You can also trigger recording on your HyperDeck from an ATEM switcher, which is a great way of making an archive copy of a live broadcast, or capturing B roll when live switching a production that will be fine tuned later.



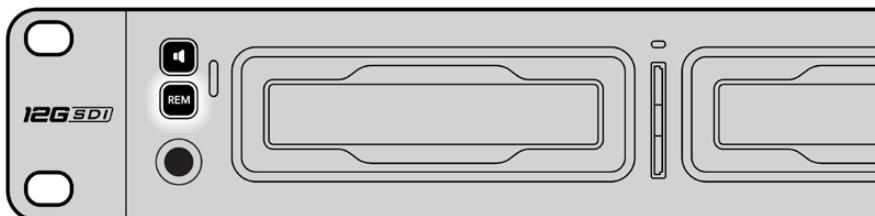
ATEM switchers, such as the ATEM 2 M/E Constellation HD, can connect with up to four HyperDeck disk recorders

To connect HyperDecks to an ATEM switcher:

- 1** Connect your HyperDeck to the same network as your ATEM Switcher and note its IP address.
Your HyperDeck's IP address can be found via its front panel and LCD menu by entering the 'setup', then 'Ethernet' menus from the main menu.
Alternatively, you can access your HyperDeck's IP address on your Mac or PC via the 'configure' tab in Blackmagic HyperDeck Setup utility.
- 2** Connect one of your HyperDeck's SDI or HDMI outputs to an SDI or HDMI source input on your ATEM Switcher.
- 3** If you want to use your ATEM Switcher to trigger recording on your HyperDeck, you'll also need to connect a video source to your HyperDeck.

Simply connect an SDI or HDMI source to your HyperDeck as usual. To record your ATEM switcher's program output, connect one of your switcher's auxiliary SDI outputs to your HyperDeck's SDI input.

- 4** Enable remote by pressing the remote button on HyperDeck's front panel, or via the LCD menu on HyperDeck Studio Mini, to allow remote control from the switcher.
- 5** Complete the connection process by entering your HyperDeck's source and IP address information into your ATEM software or ATEM broadcast panel. This is very straightforward and laid out in your ATEM switcher manual.



Make sure your HyperDeck has remote set to 'on' in the LCD menu, or via the control panel remote button, to enable Ethernet control with an ATEM switcher

Understanding Post Production Workflows

Accessing Your Clips

To access your clips, simply plug the SD card or SSD into your computer via an SD card slot, external reader, or SSD dock. You can either drag the files from the SSD or SD card directly to a local hard drive, or you can work directly from the SSD or SD card. You can also connect SSDs to your computer with a 2.5" eSATA to USB cable adapter, however this won't be fast enough to handle working directly from the SSD and is really only recommended as a portable solution for getting your video files off the SSD and onto a laptop.

Mac OS

QuickTime is built into Mac OS. Apple ProRes, Avid DNxHD and DNxHR QuickTime movies recorded by HyperDeck can be opened in almost any video software on Mac OS.

DNxHD and DNxHR MXF files recorded by HyperDeck can be opened with Avid Media Composer and DaVinci Resolve for Mac. DNxHD codecs can be downloaded free from <https://www.avid.com/products/avid-high-resolution-workflows#Avid-DNxHR-and-DNxHD>

MCC closed caption data files recorded by HyperDeck can be opened with MacCaption software for Mac OS from <http://www.telestream.net/captioning/overview.htm>

Windows

Apple ProRes QuickTime movies recorded by HyperDeck require QuickTime to be installed on your PC. Almost any video software on Windows that supports QuickTime can open movies recorded by HyperDeck. QuickTime for Windows can be downloaded free from <http://www.apple.com/quicktime/download/>.

DNxHD and DNxHR MXF files recorded by HyperDeck can be opened with Avid Media Composer and DaVinci Resolve for Windows. DNxHD codecs can be downloaded free from <https://www.avid.com/products/avid-high-resolution-workflows#Avid-DNxHR-and-DNxHD>

MCC closed caption data files recorded by HyperDeck can be opened with CaptionMaker software for Windows from <http://www.telestream.net/captioning/overview.htm>

Developer Information

Blackmagic HyperDeck Ethernet Protocol

The Blackmagic HyperDeck Ethernet Protocol is a text based protocol accessed by connecting to TCP port 9993 on HyperDeck Studio models that have a built in Ethernet connection. If you are a software developer, you can use the protocol to construct devices that integrate with our products. Here at Blackmagic Design our approach is to open up our protocols and we eagerly look forward to seeing what you come up with!

Protocol Commands

Command	Command Description
help or ?	Provides help text on all commands and parameters
commands	return commands in XML format
device info	return device information
disk list	query clip list on active disk
disk list: slot id: {n}	query clip list on disk in slot {n}
quit	disconnect ethernet control
ping	check device is responding
preview: enable: {true/false}	switch to preview or output
play	play from current timecode
play: speed: {-5000 to 5000}	play at specific speed
play: loop: {true/false}	play in loops or stop-at-end
play: single clip: {true/false}	play current clip or all clips
playrange	query playrange setting
playrange set: clip id: {n}	set play range to play clip {n} only
playrange set: clip id: {n} count: {m}	set play range to {m} clips starting from clip {n}
playrange set: in: {inT} out: {outT}	set play range to play between: - timecode {inT} and timecode {outT}
playrange set: timeline in: {in} timeline out: {out}	set play range in units of frames between: - timeline position {in} and position {out} clear/reset play range setting
playrange clear	clear/reset play range setting
play on startup	query unit play on startup state
play on startup: enable: {true/false}	enable or disable play on startup
play on startup: single clip: {true/false}	play single clip or all clips on startup
play option	query play options
play option: stop mode: {lastframe/nextframe/black}	set output frame when playback stops
record	record from current input
record: name: {name}	record named clip
record spill	spill current recording to next slot

Command	Command Description
record: spill: slot id: {n}	spill current recording to specified slot use current id to spill to same slot
stop	stop playback or recording
clips count	query number of clips on timeline
clips get	query all timeline clips
clips get: clip id: {n}	query a timeline clip info
clips get: clip id: {n} count: {m}	query m clips starting from n
clips get: version: {1/2}	query clip info using specified output version: version 1: is: name startT duration version 2: id: startT duration inT outT name
clips add: name: {name}	append a clip to timeline
clips add: clip id: {n} name: {name}	insert clip before existing clip {n}
clips add: in: {inT} out: {outT} name: {name}	append the {inT} to {outT} portion of clip
clips remove: clip id: {n}	remove clip {n} from the timeline (invalidates clip ids following clip {n})
clips clear	empty timeline clip list
transport info	query current activity
slot info	query active slot
slot info: slot id: {n}	query slot {n}
slot select: slot id: {n}	switch to specified slot
slot select: video format: {format}	load clips of specified format
slot unblock	unblock active slot
slot unblock: slot id: {n}	unblock slot {n}
cache info	query cache status
dynamic range	query dynamic range settings
dynamic range: playback override: {off/Rec709/Rec2020_SDR/HLG/ ST2084_300/ST2084_500/ ST2084_800/ST2084_1000/ ST2084_2000/ST2084_4000/ST2084}	set playback dynamic range override
dynamic range: record override: {off/Rec709/Rec2020_SDR/HLG/ ST2084_300/ST2084_500/ ST2084_800/ST2084_1000/ ST2084_2000/ST2084_4000/ST2048}	set record dynamic range override
notify	query notification status
notify: remote: {true/false}	set remote notifications
notify: transport: {true/false}	set transport notifications
notify: slot: {true/false}	set slot notifications
notify: configuration: {true/false}	set configuration notifications
notify: dropped frames: {true/false}	set dropped frames notifications
notify: display timecode: {true/false}	set display timecode notifications

Command	Command Description
notify: timeline position: {true/false}	set playback timeline position notifications
notify: playrange: {true/false}	set playrange notifications
notify: cache: {true/false}	set cache notifications
notify: dynamic range: {true/false}	set dynamic range settings notifications
notify: slate: {true/false}	set digital slate notifications
goto: clip id: {start/end}	goto first clip or last clip
goto: clip id: {n}	goto clip id {n}
goto: clip id: +{n}	go forward {n} clips
goto: clip id: -{n}	go backward {n} clips
goto: clip: {n}	goto frame position {n} within current clip
goto: clip: +{n}	go forward {n} frames within current clip
goto: clip: -{n}	go backward {n} frames within current clip
goto: clip: {start/end}	goto start or end of clip
goto: timeline: {n}	goto frame position {n} within timeline
goto: timeline: +{n}	go forward {n} frames within timeline
goto: timeline: -{n}	go backward {n} frames within timeline
goto: timeline: {start/end}	goto start or end of timeline
goto: timecode: {timecode}	goto specified timecode
goto: timecode: +{timecode}	go forward {timecode} duration
goto: timecode: -{timecode}	go backward {timecode} duration
goto: slot id: {n}	goto slot id {n}
jog: timecode: {timecode}	jog to timecode
jog: timecode: +{timecode}	jog forward {timecode} duration
jog: timecode: -{timecode}	jog backward {timecode} duration
shuttle: speed: {-5000 to 5000}	shuttle with speed
remote	query unit remote control state
remote: enable: {true/false}	enable or disable remote control
remote: override: {true/false}	session override remote control
configuration	query configuration settings
configuration: video input: SDI	switch to SDI input
configuration: video input: HDMI	switch to HDMI input
configuration: video input: component	switch to component input
configuration: audio input: embedded	capture embedded audio
configuration: audio input: XLR	capture XLR audio
configuration: audio input: RCA	capture RCA audio
configuration: file format: {format}	switch to specific file format
configuration: audio codec: PCM	switch to PCM audio
configuration: audio codec: AAC	switch to AAC audio

Command	Command Description
configuration: timecode input: {external/embedded/preset/clip}	change the timecode input
configuration: timecode output: {clip/timeline/internal}	change the timecode output
configuration: timecode preference: {default/dropframe/nondropframe}	whether or not to use drop frame timecodes when not otherwise specified
configuration: timecode preset: {timecode}	set the timecode preset
configuration: audio input channels: {n}	set the number of audio channels recorded to {n}
configuration: record trigger: {none/recordbit/timecoderun}	change the record trigger
configuration: record prefix: {name}	set the record prefix name (supports UTF-8 name)
configuration: append timestamp: {true/false}	append timestamp to recorded filename
configuration: xlr input id: {n} xlr type: {line/mic}	configure xlr input type multiple xlr inputs can be configured in a single command
configuration: genlock input resync: {true/false}	enable or disable genlock input resync
uptime	return time since last boot
format: prepare: {format}	prepare a disk formatting operation to filesystem {format}
format: confirm: {token}	perform a pre-prepared formatting operation using token
identify: enable: {true/false}	identify the device
watchdog: period: {period in seconds}	client connection timeout
reboot	reboot device
slate clips	slate clips information
slate project	slate project information
slate project: camera: {index}	set camera index e.g. A

Command Combinations

You can combine the parameters into a single command, for example:

```
play: speed: 200 loop: true single clip: true
```

Or for configuration:

```
configuration: video input: SDI audio input: XLR
```

Or to switch to the second disk, but only play NTSC clips:

```
slot select: slot id: 2 video format: NTSC
```

Using XML

While you can use the Terminal to talk to HyperDeck, if you are writing software, you can use XML to confirm the existence of a specific command based on the firmware of the HyperDeck you are communicating with. This helps your software user interface adjust to the capabilities of the specific HyperDeck model and software version.

Protocol Details

Connection

The HyperDeck Ethernet server listens on TCP port 9993.

Basic syntax

The HyperDeck protocol is a line oriented text protocol. Lines from the server will be separated by an ascii CR LF sequence. Messages from the client may be separated by LF or CR LF.

New lines are represented in this document as a "`←`" symbol.

Single line command syntax

Command parameters are usually optional. A command with no parameters is terminated with a new line:

```
{Command name}←
```

If parameters are specified, the command name is followed by a colon, then pairs of parameter names and values. Each parameter name is terminated with a colon character:

```
{Command name}: {Parameter}: {Value} {Parameter}: {Value} ...←
```

Multiline command syntax

The HyperDeck protocol also supports an equivalent multiline syntax where each parameter-value pair is entered on a new line. E.g.

```
{Command name}:←  
{Parameter}: {Value}←  
{Parameter}: {Value}←  
←
```

Response syntax

Simple responses from the server consist of a three digit response code and descriptive text terminated by a new line:

```
{Response code} {Response text}←
```

If a response carries parameters, the response text is terminated with a colon, and parameter name and value pairs follow on subsequent lines until a blank line is returned:

```
{Response code} {Response text}:←  
{Parameter}: {Value}←  
{Parameter}: {Value}←  
...  
←
```

Successful response codes

A simple acknowledgement of a command is indicated with a response code of 200:

```
200 ok←
```

Other successful responses carry parameters and are indicated with response codes in the range of 201 to 299.

Failure response codes

Failure responses to commands are indicated with response codes in the range of 100 to 199:

```
100 syntax error
101 unsupported parameter
102 invalid value
103 unsupported
104 disk full
105 no disk
106 disk error
107 timeline empty
108 internal error
109 out of range
110 no input
111 remote control disabled
112 clip not found
120 connection rejected
150 invalid state
151 invalid codec
160 invalid format
161 invalid token
162 format not prepared
163 parameterized single line command not supported
```

Asynchronous response codes

The server may return asynchronous messages at any time. These responses are indicated with response codes in the range of 500 to 599:

```
5xx {Response Text}:↔
{Parameter}: {Value}↔
{Parameter}: {Value}↔
↔
```

Connection response

On connection, an asynchronous message will be delivered:

```
500 connection info:↔
protocol version: {Version}↔
model: {Model Name}↔
↔
```

Connection rejection

Only one client may connect to the server at a time. If other clients attempt to connect concurrently, they will receive an error and be disconnected:

```
120 connection rejected↔
```

Timecode syntax

Timecodes are expressed as non-drop-frame timecode in the format:

```
HH:MM:SS:FF
```

Handling of deck "remote" state

The "remote" command may be used to enable or disable the remote control of the deck. Any attempt to change the deck state over ethernet while remote access is disabled will generate an error:

```
111 remote control disabled↵
```

To enable or disable remote control:

```
remote: enable: {"true", "false"} ↵
```

The current remote control state may be overridden allowing remote access over ethernet irrespective of the current remote control state:

```
remote: override: {"true", "false"} ↵
```

The override state is only valid for the currently connected ethernet client and only while the connection remains open.

The "remote" command may be used to query the remote control state of the deck by specifying no parameters:

```
remote↵
```

The deck will return the current remote control state:

```
210 remote info:↵
enabled: {"true", "false"}↵
override: {"true", "false"}↵
↵
```

Asynchronous remote control information change notification is disabled by default and may be configured with the "notify" command. When enabled, changes in remote state will generate a "510 remote info:" asynchronous message with the same parameters as the "210 remote info:" message.

Closing connection

The "quit" command instructs the server to cleanly shut down the connection:

```
quit↵
```

Checking connection status

The "ping" command has no function other than to determine if the server is responding:

```
ping↵
```

Getting help

The "help" or "?" commands return human readable help text describing all available commands and parameters:

```
help↵
```

Or:

```
?↵
```

The server will respond with a list of all supported commands:

```
201 help:↵
{Help Text}↵
{Help Text}↵
↵
```

Switching to preview mode

The "preview" command instructs the deck to switch between preview mode and output mode:

```
preview: enable: {"true", "false"}↳
```

Playback will be stopped when the deck is switched to preview mode. Capturing will be stopped when the deck is switched to output mode.

Controlling device playback

The "play" command instructs the deck to start playing:

```
play↳
```

The play command accepts a number of parameters which may be used together in most combinations.

By default, the deck will play all remaining clips on the timeline then stop.

The "single clip" parameter may be used to override this behavior:

```
play: single clip: {"true", "false"}↳
```

By default, the deck will play at normal (100%) speed. An alternate speed may be specified in percentage between -1600 and 1600:

```
play: speed: {normal speed}↳
```

By default, the deck will stop playing when it reaches to the end of the timeline. The "loop" parameter may be used to override this behavior:

```
play: loop: {"true", "false"}↳
```

The "playrange" command instructs the deck to play all the clips. To override this behavior: and select a particular clip:

```
playrange set: clip id: {Clip ID}↳
```

To only play a certain timecode range:

```
playrange set: in: {in timecode} out: {out timecode}↳
```

To clear a set playrange and return to the default value:

```
playrange clear↳
```

The "play on startup command" instructs the deck on what action to take on startup. By default, the deck will not play. Use the "enable" command to start playback after each power up.

```
play on startup: enable {"true", "false"}↳
```

By default, the unit will play back all clips on startup. Use the "single clip" command to override.

```
play on startup: single clip: {"true", "false"}↳
```

Stopping deck operation

The "stop" command instructs the deck to stop the current playback or capture:

```
stop↳
```

Changing timeline position

The "goto" command instructs the deck to switch to playback mode and change its position within the timeline.

To go to the start of a specific clip:

```
goto: clip id: {Clip ID}↔
```

To move forward/back {count} clips from the current clip on the current timeline:

```
goto: clip id: +/-{count}↔
```

Note that if the resultant clip id goes beyond the first or last clip on timeline, it will be clamp at the first or last clip.

To go to the start or end of the current clip:

```
goto: clip: {"start", "end"}↔
```

To go to the start of the first clip or the end of the last clip:

```
goto: timeline: {"start", "end"}↔
```

To go to a specified timecode:

```
goto: timecode: {timecode}↔
```

To move forward or back a specified duration in timecode:

```
goto: timecode: {"+", "-"}{duration in timecode}↔
```

To specify between slot 1 and slot 2:

```
goto: slot id: {Slot ID}↔
```

Note that only one parameter/value pair is allowed for each goto command.

Enumerating supported commands and parameters

The "commands" command returns the supported commands:

```
commands↔
```

The command list is returned in a computer readable XML format:

```
212 commands:
```

```
<commands>↔
```

```
    <command name="..."><parameter name="..."/>...</command>↔
```

```
    <command name="..."><parameter name="..."/>...</command>↔
```

```
    ...
```

```
</commands>↔
```

```
↔
```

More XML tokens and parameters may be added in later releases.

Controlling asynchronous notifications

The "notify" command may be used to enable or disable asynchronous notifications from the server.
To enable or disable transport notifications:

```
notify: transport: {"true", "false"}↔
```

To enable or disable slot notifications:

```
notify: slot: {"true", "false"}↔
```

To enable or disable remote notifications:

```
notify: remote: {"true", "false"}↔
```

To enable or disable configuration notifications:

```
notify: configuration: {"true", "false"}↔
```

Multiple parameters may be specified. If no parameters are specified, the server returns the current state of all notifications:

```
209 notify:↔  
transport: {"true", "false"}↔  
slot: {"true", "false"}↔  
remote: {"true", "false"}↔  
configuration: {"true", "false"}↔  
dropped frames: {"true", "false"}↔  
display timecode: {"true", "false"}↔  
timeline position: {"true", "false"}↔  
playrange: {"true", "false"}↔  
cache: {"true", "false"}↔  
dynamic range: {"true", "false"}↔  
slate: {"true", "false"}↔  
↔
```

Retrieving device information

The "device info" command returns information about the connected deck device:

```
device info↔
```

The server will respond with:

```
204 device info:↔  
protocol version: {Version}↔  
model: {Model Name}↔  
unique id: {unique alphanumeric identifier}↔  
slot count: {number of storage slots}↔  
software version: {software version}↔  
↔
```

Retrieving slot information

The "slot info" command returns information about a slot. Without parameters, the command returns information for the currently selected slot:

```
slot info←
```

If a slot id is specified, that slot will be queried:

```
slot info: slot id: {Slot ID}←
```

The server will respond with slot specific information:

```
202 slot info:←
```

```
slot id: {Slot ID}←
```

```
status: {"empty", "mounting", "error", "mounted"}←
```

```
volume name: {Volume name}←
```

```
recording time: {recording time available in seconds}←
```

```
video format: {disk's default video format}←
```

```
blocked: {"true", "false"}←
```

```
←
```

Asynchronous slot information change notification is disabled by default and may be configured with the "notify" command. When enabled, changes in slot state will generate a "502 slot info:" asynchronous message with the same parameters as the "202 slot info:" message.

Retrieving clip information

The "disk list" command returns the information for each playable clip on a given disk. Without parameters, the command returns information for the current active disk:

```
disk list←
```

If a slot id is specified, the disk in that slot will be queried:

```
disk list: slot id: {Slot ID}←
```

The server responds with the list of all playable clips on the disk in the format of: Index, name, formats, and duration in timecode:

```
206 disk list:←
```

```
slot id: {Slot ID}←
```

```
{clip index}: {name} {file format} {video format} {Duration  
timecode}←
```

```
{clip index}: {name} {file format} {video format} {Duration  
timecode}←
```

```
...←
```

```
←
```

Note that the *clip index* starts from 1.

Retrieving clip count

The "clips count" command returns the number of clips on the current timeline:

```
clips count ←
```

The server responds with the number of clips:

```
214 clips count: ←
```

```
clip count: {Count}←
```

Retrieving timeline information

The "clips get" command returns information for each available clip on the current timeline. Without parameters, the command returns information for all clips on timeline:

```
clips get ↵
```

The server responds with a list of clip IDs, names and timecodes:

```
205 clips info: ↵
clip count: {Count} ↵
{Clip ID}: {Name} {Start timecode} {Duration timecode} ↵
{Clip ID}: {Name} {Start timecode} {Duration timecode} ↵
...
↵
```

Retrieving transport information

The "transport info" command returns the state of the transport:

```
transport info ↵
```

The server responds with transport specific information:

```
208 transport info: ↵
status: {"preview", "stopped", "play", "forward", "rewind",
"jog", "shuttle", "record"} ↵
speed: {Play speed between -5000 and 5000 %} ↵
slot id: {Slot ID or "none"} ↵
clip id: {Clip ID or "none"} ↵
single clip: {"true", "false"} ↵
display timecode: {timecode} ↵
timecode: {timecode} ↵
video format: {Video format} ↵
loop: {"true", "false"} ↵
timeline: {n} ↵
input video format: {Video format} ↵
dynamic range: {"off", "Rec709", "Rec2020_SDR", "HLG",
"ST2084_300", "ST2084_500", "ST2084_800", "ST2084_1000",
"ST2084_2000", "ST2084_4000", "ST2048" or "none"} ↵
↵
```

The "timecode" value is the timecode within the current timeline for playback or the clip for record. The "display timecode" is the timecode displayed on the front of the deck. The two timecodes will differ in some deck modes.

Asynchronous transport information change notification is disabled by default and may be configured with the "notify" command. When enabled, changes in transport state will generate a "508 transport info:" asynchronous message with the same parameters as the "208 transport info:" message.

Video Formats

The following video formats are currently supported on HyperDeck Studio:

- NTSC, PAL, NTSCp, PALp
- 720p50, 720p5994, 720p60
- 1080p23976, 1080p24, 1080p25, 1080p2997, 1080p30, 1080p60
- 1080i50, 1080i5994, 1080i60

HyperDeck Studio Pro and Plus models support these 4k formats:

- 4Kp23976, 4Kp24, 4Kp25, 4Kp2997, 4Kp30

HyperDeck Studio 4K Pro adds support for the following 4k formats:

- 4Kp50, 4Kp5994, 4Kp60

Video format support may vary between models and software releases.

File Formats

All HyperDeck models currently support the following file formats:

- H.264High
- H.264Medium
- H.264Low
- QuickTimeProResHQ
- QuickTimeProRes
- QuickTimeProResLT
- QuickTimeProResProxy
- QuickTimeDNxHD220x
- DNxHD220x
- QuickTimeDNxHD145
- DNxHD145
- QuickTimeDNxHD45
- DNxHD45

HyperDeck Pro Plus and Pro models also support the following formats:

- H.264High_SD1

HyperDeck Studio 4K Pro also supports the following file formats:

- H.265High_SD1
- H.265High
- H.265Medium
- H.265Low
- QuickTimeDNxHR_HQX
- DNxHR_HQX 4Kp60
- QuickTimeDNxHR_SQ
- DNxHR_SQ
- QuickTimeDNxHR_LB
- DNxHR_LB

Supported file formats may vary between models and software releases.

Querying and updating configuration information

The "configuration" command may be used to query the current configuration of the deck:

```
configuration←
```

The server returns the configuration of the deck:

```
211 configuration:←  
audio input: {"embedded", "XLR", "RCA"}←  
audio mapping: {n}←  
video input: {"SDI", "HDMI", "component", "composite"}←  
file format: {format}←  
audio codec: {"PCM", "AAC"}←  
timecode input: {"external", "embedded", "preset", "clip"}←  
timecode output: {"clip", "timeline"}←  
timecode preference: {"default", "dropframe", "nondropframe"}←  
timecode preset: {timecode}←  
audio input channels: {n}←  
record trigger: {"none", "recordbit", "timecoderun"}←  
record prefix: {name}←  
append timestamp: {"true", "false"}←  
←
```

One or more configuration parameters may be specified to change the configuration of the deck.

To change the current video input:

```
configuration: video input: {"SDI", "HDMI", "component"}←
```

Valid video inputs may vary between models. To configure the current audio input:

```
configuration: audio input: {"embedded", "XLR", "RCA"}←
```

Valid audio inputs may vary between models.

To configure the current file format:

```
configuration: file format: {File format}←
```

Note that changes to the file format may require the deck to reset, which will cause the client connection to be closed. In such case, response code 213 will be returned (instead of 200) before the client connection is closed:

```
"213 deck rebooting"
```

Asynchronous configuration information change notification is disabled by default and may be configured with the "notify" command. When enabled, changes in configuration will generate a "511 configuration:" asynchronous message with the same parameters as the "211 configuration:" message.

Selecting active slot and video format

The "slot select" command instructs the deck to switch to a specified slot, or/and to select a specified output video format.

To switch to a specified slot:

```
slot select: slot id: {slot ID}←
```

To select the output video format:

```
slot select: video format: {video format}←
```

Either or all slot select parameters may be specified. Note that selecting video format will result in a rescan of the disk to reconstruct the timeline with all clips of the specified video format.

Clearing the current timeline

The "clips clear" command instructs the deck to empty the current timeline:

```
clips clear←
```

The server responds with

```
200 ok←
```

Adding a clip to the current timeline

The "clips add:" command instructs the deck to add a clip to the current timeline:

```
clips add: name: {clip name}←
```

The server responds with

```
200 ok←
```

or in case of error

```
1xx {error description}←
```

Configuring the watchdog

The "watchdog" command instructs the deck to monitor the connected client and terminate the connection if the client is inactive for at least a specified period of time.

To configure the watchdog:

```
watchdog: period: {period in seconds}←
```

To avoid disconnection, the client must send a command to the server at least every [period] seconds. Note that if the period is set to 0 or less than 0, connection monitoring will be disabled.

Help

Getting Help

The fastest way to obtain help is to go to the Blackmagic Design online support pages and check the latest support material available for your Blackmagic HyperDeck disk recorder.

Blackmagic Design Online Support Pages

The latest manual, software and support notes can be found at the Blackmagic Design support center at www.blackmagicdesign.com/support.

Blackmagic Design Forum

The Blackmagic Design forum on our website is a helpful resource you can visit for more information and creative ideas. This can also be a faster way of getting help as there may already be answers you can find from other experienced users and Blackmagic Design staff which will keep you moving forward. You can visit the forum at
<https://forum.blackmagicdesign.com>

Contacting Blackmagic Design Support

If you can't find the help you need in our support material or on the forum, please use the "Send us an email" button on the support page to email a support request. Alternatively, click on the "Find your local support team" button on the support page and call your nearest Blackmagic Design support office.

Checking the Software Version Currently Installed

To check which version of Blackmagic HyperDeck software is installed on your computer, open the About Blackmagic HyperDeck Setup window.

- On Mac OS, open Blackmagic HyperDeck Setup from the Applications folder. Select About Blackmagic HyperDeck Setup from the application menu to reveal the version number.
- On Windows, open Blackmagic HyperDeck Setup utility from your Start menu or Start Screen. Click on the Help menu and select About Blackmagic HyperDeck Setup to reveal the version number.

How to Get the Latest Software Updates

After checking the version of Blackmagic HyperDeck Setup software installed on your computer, please visit the Blackmagic Design support center at www.blackmagicdesign.com/support to check for the latest updates. While it is usually a good idea to run the latest updates, it is wise to avoid updating any software if you are in the middle of an important project.

Regulatory Notices

Disposal of Waste of Electrical and Electronic Equipment Within the European Union.



The symbol on the product indicates that this equipment must not be disposed of with other waste materials. In order to dispose of your waste equipment, it must be handed over to a designated collection point for recycling. The separate collection and recycling of your waste equipment at the time of disposal will help conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about where you can drop off your waste equipment for recycling, please contact your local city recycling office or the dealer from whom you purchased the product.



This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. Operation of this product in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at personal expense.

Operation is subject to the following two conditions:

- 1 This device may not cause harmful interference.
- 2 This device must accept any interference received, including interference that may cause undesired operation.



R-R-BMD-20210202002

R-R-BMD-20210202003

R-R-BMD-20201201003

R-R-BMD-20210301001

ISED Canada Statement



This device complies with Canadian standards for Class A digital apparatus.

Any modifications or use of this product outside its intended use could void compliance to these standards.

Connection to HDMI interfaces must be made with high quality shielded HDMI cables.

This equipment has been tested for compliance with the intended use in a commercial environment. If the equipment is used in a domestic environment, it may cause radio interference.

Safety Information

For protection against electric shock, the equipment must be connected to a mains socket outlet with a protective earth connection. In case of doubt contact a qualified electrician.

To reduce the risk of electric shock, do not expose this equipment to dripping or splashing.

Product is suitable for use in tropical locations with an ambient temperature of up to 40°C.

Ensure that adequate ventilation is provided around the product and that it is not restricted.

When rack mounting, ensure that the ventilation is not restricted by adjacent equipment.

No operator serviceable parts inside product. Refer servicing to your local Blackmagic Design service center.



Use only at altitudes not more than 2000m above sea level.

State of California statement

This product can expose you to chemicals such as trace amounts of polybrominated biphenyls within plastic parts, which is known to the state of California to cause cancer and birth defects or other reproductive harm.

For more information go to www.P65Warnings.ca.gov.

Warning for Authorized Service Personnel



Disconnect power from both power inlets before servicing!

Warranty

12 Month Limited Warranty

Blackmagic Design warrants that this product will be free from defects in materials and workmanship for a period of 12 months from the date of purchase. If a product proves to be defective during this warranty period, Blackmagic Design, at its option, either will repair the defective product without charge for parts and labor, or will provide a replacement in exchange for the defective product.

In order to obtain service under this warranty, you the Customer, must notify Blackmagic Design of the defect before the expiration of the warranty period and make suitable arrangements for the performance of service. The Customer shall be responsible for packaging and shipping the defective product to a designated service center nominated by Blackmagic Design, with shipping charges pre paid. Customer shall be responsible for paying all shipping charges, insurance, duties, taxes, and any other charges for products returned to us for any reason.

This warranty shall not apply to any defect, failure or damage caused by improper use or improper or inadequate maintenance and care. Blackmagic Design shall not be obligated to furnish service under this warranty: a) to repair damage resulting from attempts by personnel other than Blackmagic Design representatives to install, repair or service the product, b) to repair damage resulting from improper use or connection to incompatible equipment, c) to repair any damage or malfunction caused by the use of non Blackmagic Design parts or supplies, or d) to service a product that has been modified or integrated with other products when the effect of such a modification or integration increases the time or difficulty of servicing the product. THIS WARRANTY IS GIVEN BY BLACKMAGIC DESIGN IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED. BLACKMAGIC DESIGN AND ITS VENDORS DISCLAIM ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. BLACKMAGIC DESIGN'S RESPONSIBILITY TO REPAIR OR REPLACE DEFECTIVE PRODUCTS IS THE WHOLE AND EXCLUSIVE REMEDY PROVIDED TO THE CUSTOMER FOR ANY INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES IRRESPECTIVE OF WHETHER BLACKMAGIC DESIGN OR THE VENDOR HAS ADVANCE NOTICE OF THE POSSIBILITY OF SUCH DAMAGES. BLACKMAGIC DESIGN IS NOT LIABLE FOR ANY ILLEGAL USE OF EQUIPMENT BY CUSTOMER. BLACKMAGIC IS NOT LIABLE FOR ANY DAMAGES RESULTING FROM USE OF THIS PRODUCT. USER OPERATES THIS PRODUCT AT OWN RISK.

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