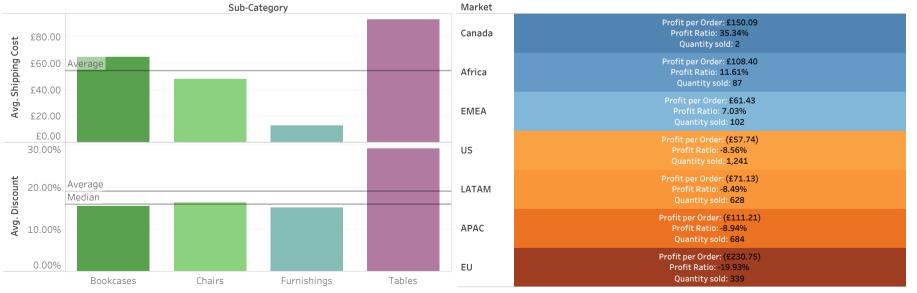


Average shipping cost & discount

Tables market analysis



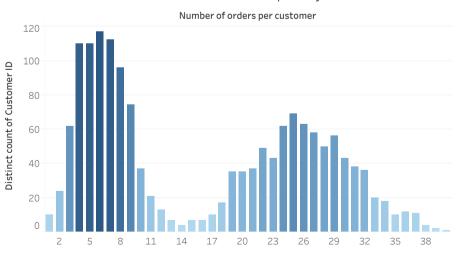




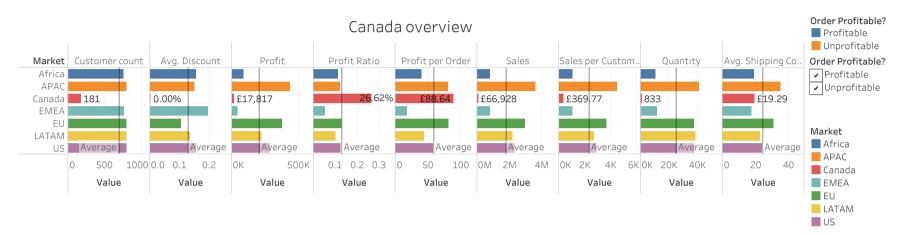
Customer Retention

Year of C	2017	2018	Order Date 2019	2020	Grand Total
2017	1,305	1,159 88.81%	1,224 93.79%	1,252 95.94%	1,305
2018		210 100%	174 82.86%	192 91.43%	210
2019			56 100%	48 85.71%	56
2020				15 100%	15
Grand Total	1,305	1,369	1,454	1,507	1,586

Customer Order Frequency







Market profitability



Average of Shipping delay and count of



