

BRENDON PEDRO

EDUCATOR, BUSINESS & DATA ENTHUSIAST

EDUCATION



NATIONAL TSING HUA UNIVERSITY (TAIWAN) 

Degree: International MBA

Year Obtained: July 2023

UNIVERSITY OF THE WESTERN CAPE (SOUTH AFRICA) 

Degree: Bachelor of Commerce (Honors) in Management

Year Obtained: March 2014

Qualification: Advanced Diploma in Management

Year Obtained: March 2013

Degree: Bachelor of Arts

Year Obtained: March 2012

EXPERIENCE

- English Teacher at American Eagle Language School (2018 – Present)
- Service Lead at Digital Outsource Solutions (2016 – 2018)
 - ✓ Ensuring a professional world-class service is delivered to the organizations' customers through data mining, resource management, reporting on productivity and problem solving.
 - ✓ Managing Service Hosts to ensure they are meeting service level agreements of the business & holding each accountable for key deliverables.
 - ✓ Coaching and personal development to ensure successful succession planning.
- Founding Managing Director of Linguistically Cultured (Pty) Ltd (2014 – 2018)
 - ✓ Managing operations of the three revenue drivers for the business (Custom-design clothing, DTG Digital Printing Service; Artist Management)
- Senior Marker WCED English Testing (2013 - 2014)
 - ✓ Moderating provincial Grade 6 English tests administered by UCT's Schools Development Unit for the Western Cape Education Department
 - ✓ Supervising a team of 8 markers
- Marker WCED English Testing (2012)
- Stats SA Census fieldworker (2011)
- Telesales agent at Direct Financial Solutions (2009-2011)

Contact Details



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[Brendon Nicklo Paul Pedro | International MBA \(nthu.edu.tw\)](https://www.brendon-nicklo-paul-pedro.com/)



<https://github.com/BrendonPedro>



Taiwan (Class B)
South Africa (Code 8)

About me

I'm a vibrant and career-driven individual who enjoys working with people. My deep passion for learning led me to becoming an entrepreneur and educator while pursuing an education in business and data analytics. My research skills and experience in various areas have taught me the importance of patience, skills transference, and empathetic guidance. With the potential to grow and make a larger contribution to society, I aim to continuously improve my competencies to empower the youth, explore best practice, and acquire an in-depth understanding of markets.

Languages

English
Afrikaans

SKILLS

Leadership

In my previous roles, I have showcased my strong leadership skills by effectively managing diverse teams of varying sizes. As a team leader at my previous position, I successfully managed up to 22 team members, ensuring they were motivated, driven, and well supported. Additionally, as the founder of a small business, I led a team of part-time employees, fostering a positive and productive work environment. Most recently, I took on the role of leading the IMBA Student Council Events Team at National Tsing Hua University, further honing my ability to collaborate, guide, and manage individuals. These experiences have contributed to my growth as an assertive and confident leader, equipped to work with, lead, and manage people in various settings.

Education & Training

As an educator, I am passionate about working with people and committed to fostering a nurturing learning environment. I have developed strong classroom management skills and expertise in creating comprehensive lesson plans. My experiences as an entrepreneur and educator have instilled in me the importance of developing soft skills, which has led me to become socially well adapted and possess strong communication skills.

Research

With a solid background in business and data analytics, I have honed my research skills by engaging complex issues from multiple perspectives. My experiences at National Tsing Hua University and other organizations have helped me develop strong analytical abilities in various fields. My skills in the R programming language, data analysis, qualitative and quantitative research, allow me to effectively address research questions and contribute to the academic community.

Writing

I have developed strong writing skills through my work as an English teacher, senior marker, and student. In addition, my experiences in different professional settings have allowed me to hone my technical writing skills, taking minutes in staff meetings, posting daily reports, and compiling presentations for weekly and monthly meetings.

Digital Literacy

I have exhibited proficiency in an extensive array of digital tools and software, as demonstrated by my successful completion of skill assessments in the Microsoft Suite. My experience with technology has allowed me to enhance efficiency in my responsibilities, optimize information sourcing for research purposes, and make informed decisions using specialized software integrated within MIS and ERP systems, such as Oracle NetSuite and Microsoft Dynamics 365. My digital literacy extends to programming languages, such as R, and the ability to navigate databases, cross-reference, analyze, and compile data for various projects.

Continuing Education

As a firm believer in lifelong learning, I consistently strive to enhance my skills through short on-line courses and professional development opportunities. This dedication to personal growth is exemplified by my completion of an advanced certificate in Excel while working at my previous company. Currently, I am expanding my expertise by taking a course in Business Analytics using Forecasting, as well as honing my R and SQL programming skills through DataCamp. In addition, I am actively learning Chinese to broaden my linguistic abilities and further enhance my adaptability in diverse work environments. These learning experiences complement my ongoing International MBA program, showcasing my commitment to staying current in my field and continually improving my skill set.

ACHIEVEMENTS

- Earned distinctions for all modules taken in the International MBA program at National Tsing Hua University.
- Successfully obtained a government grant from the National Youth Development Agency in South Africa for my business, which provided start-up capital, an e-commerce website, and other various subsidies.

References

Dr Ying-Che Hsieh (ALI)
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