

cLEAR HHP Quick Start Instructions

www.cLEARworks4ears.com

Introduction

This is a Familiarization guide to the section entitled “Dashboard” on your HHP account website. This document should take you about 15 minutes to review and ready you to enroll a new patient in cLEAR. When you complete this document you will know the landmarks on the cLEAR HHP Dashboard and be able to enroll a patient.

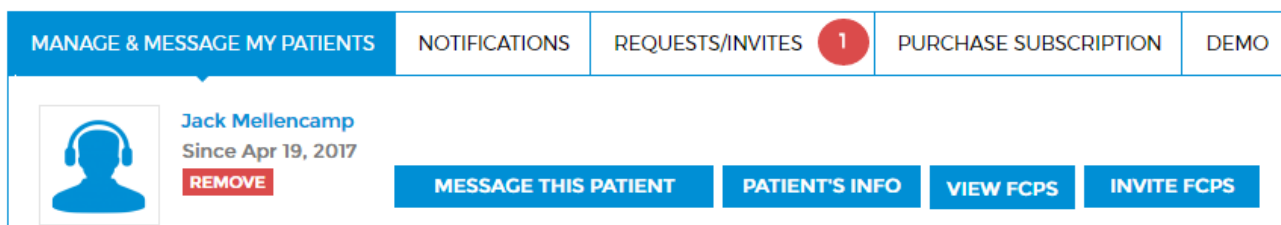
Note; the cLEAR games are only a part of the Customized Hearing Healthcare platform. Go to the cLEAR manual and learn how to select a patient and develop a lesson plan. This is found in the “Resources for my Office” section on the left side of your dashboard. You can download the entire manual or only the chapters you need.

Hearing Healthcare Provider (HHP) Welcome to cLEAR

1. Skip this section if you already have an account & have confirmed your password.
2. Create a New HHP account by going to the **SIGN UP/LOGIN** button at the top right, and then select **CREATE AN ACCOUNT**.
3. Complete your profile with your Zip code. The zip code and your entire profile are important. Completing the full profile will make you visible to new users and make you eligible for referrals from the cLEAR system and you become eligible for the \$75 consulting fee.

The HHP “DASHBOARD”

1. Log into www.cLEARworks4ears.com using your HHP email and password.
2. Important landmarks for the HHP page



MANAGE & MESSAGE MY PATIENTS – Note if you do not have a patient enrolled this section will not yet be populated. Below is an example of what it looks like once you have a patient enrolled.

- **MESSAGE MY PATIENT** - This is where you and your patient can exchange messages through the cLEAR messaging system. cLEAR has scripted email templates for you to use, making this easy and quick to stay in contact with your patient
- **PATIENT'S INFO** - Here you can view you patient's game activity and progress reports for each of the games.
- **VIEW FCPS** - Although Frequent Communication Partners (FCPs) are exciting options for your patient; your patient can begin working with cLEAR using the prerecorded professional voice options in the system.
- **INVITE FCPS** - You can send an invitation to the patient's desired FCP for them. Once the FCP is registered their recording can take place on any Internet connected computer. This can be done in your office with your assistance or at a convenient location for the FCP.

NOTIFICATIONS – This area is for notifications created by cLEAR and sent to your practice.

REQUESTS AND INVITES – Helps you manage all direct user requests and patient-assisted FCP invitations.

PURCHASE A SUBSCRIPTION – Here you can purchase a new subscription(s) or activate a subscription code from your inventory.

DEMO THE GAMES – Allows for five-minute demonstrations of the training games.

You are ready to enroll a patient. Go to the **ENROLL A PATIENT** button on the left side of your dashboard to get started right away. For more information about patient enrollment alternatives, click the button at the top of the website entitled **ENROLL PATIENTS**

cLEAR HHP Next Steps
www.cLEARworks4ears.com

Next Steps

Now that you can enroll patients, learn more about implementing Customized Hearing Healthcare in your practice by going to the cLEAR Manual. The cLEAR Manual has valuable guidance in the following areas:

Who should I recommend for cLEAR training?

cLEAR is appropriate for any adult patient that has some hearing discrimination (>30%) and wants to practice listening to speech, exercise their auditory memory, and/ or practice responding quickly to meaningful speech. For more information go to Chapter 2: Candidacy for Receiving Auditory Training with cLEAR™

How do I present the benefits of cLEAR to my patients? – Go to: Introducing Your Patients to cLEAR

1. **How do I select a lesson plan for my patient?** - Go to: cLEAR Lesson Plans (there 2 pages)
2. **How do I use the messaging system?**
3. **How do I invite FCPs?**
4. **How are FCP voices recorded?**
5. **How do I create My Community?**

List contacts at cLEAR

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