

# Brian K. Fairbanks

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<https://brian-fairbanks.github.io/Bootstrap-Portfolio/>

## Work Experience

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### Dell Inc.

Senior Business System Analyst

Austin, Texas, June 2015 – January 2020

- Handled mission critical technical support for supply chain tools, including Glovia, OTM and GTM (Oracle & Global Transportation Management) through Oracle databases, and their dependent web portals
- Managed documentation and oversaw disaster recovery operations for Dell's Supply Chain Data Hub, primary supply chain database managing data flow for dozens of applications
- Aided in creation and management of proactive alerts and monitoring, leading to a decrease of user logged incidents to only 20%

### South Plains Electric Cooperative

IT Generalist, Part-Time

Lubbock, Texas, February 2013 - June 2015

- Designed and executed migration of legacy power consumption tracking forms from Lotus 1-2-3 to Excel using VBA
- Designed, wrote, and managed web-based employee time-off and visitor check-in applications
- Aided in employee system provisioning, installation, and maintenance for approximately 200 personnel across 3 sites

### Dell Inc.

Supply Chain Software Development Intern

Austin, Texas, June - August 2013

- Created data retrieval tool on the department's web portal, saving team members hours each week on collecting and formatting reports
- Gathered and translated business requirements into technical specifications to organize and prioritize backlogged manufacturing orders, based on ship date, quantity, and product type
- Used MVC3 and Transact-SQL databases, under the guidance of a technical mentor, to develop a web-based tool for the internal team to identify, monitor, and report on problem orders from a set number of Dell's manufacturing partners. Team later expanded the tool and rolled out to all global production regions

## Education

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### Texas Tech University, Lubbock

Bachelor of Science in Computer Science

September 2010 - June 2015

Minors in: Business and Japanese

### Texas State University, San Marcos

Study Abroad (Individual Studies in Japanese)

Nagoya, Japan, Summer 2010

### University of Texas Center for Professional Education, Austin

Full Stack Coding Boot Camp Certificate of Completion

March 2020 – June 2020

## Technical Knowledge

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**Languages:** Python, Java, C++, Assembly, C#, SQL

**Web Based:** CSHTML, HTML, Node.js, Javascript/JQuery/JSON, MVC3/ADO.NET, Restful APIs

**UI Development:** CSS, Bootstrap,

**Databases:** Oracle Database, Transact-SQL, PL/SQL, Toad

**Other:** ServiceNow, GIT, VBA, Microsoft Office Suite, Photoshop, Remote Desktop Manager

**Certifications:** LPI Linux Essentials, Previously CompTIA A+ Certified, Net + Networking

**Currently Learning:** Microsoft Azure Fundamentals through Linux Academy

## Foreign Languages

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Limited Working Proficiency in Japanese

Elementary Proficiency in Spanish