

Brian Hopper, MBA/MHS/HTL(ASCP)^{cm}

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Software Engineer

Hands-on, dedicated professional with hardwired experience developing and implementing continuous process improvements and change management that streamline workflows, drive quality standards, maintain regulatory compliance, and elevate customer service. Proven success leading lean six sigma projects that lead to up and down stream improvements. Focused and detail-oriented; collaborative communicator skilled in building relationships with clients, staff, executives, community organizations, regulatory bodies, and other key stakeholders.

- Operations Management
- Data Analysis
- Strategic Planning
- Information Management
- Report Generation
- Agile Methodology
- Change Management
- Lean Six Sigma
- Team Building & Leadership
- Human Asset Management
- Regulatory Compliance
- Project Management
- Quality Control
- Process Improvements
- Continuous Quality Improvement

Technology: SAP, ERP, CRM, SAS, Co-Path, SoftPath, MS Office, G-Suite, HIT/LMIS, Video Conferencing Software

Career Experience

OCHSNER LSU HEALTH SHREVEPORT, Shreveport, LA

January 2022 to Present

Project Manager

Plan and execute projects based on laboratory needs to provide quality care within planned timeframes. Fully utilize advanced DMAIC and Lean Six Sigma tools and methodologies. Lead a high complexity laboratory change management that utilizes Lean Six Sigma tools to provide quality testing for neuromuscular laboratory, immunohistochemistry, and special staining purposes. Align and motivate stakeholders to better create agents of change leading to realized projects.

- Currently leading multiple process improvement projects to better identify shortfalls and opportunities for improvements.
- Planning stages of further additional projects utilizing current data collected for process improvements in multiple stages of current operations.

OCHSNER LSU HEALTH SHREVEPORT, Shreveport, LA

2019 to Present

Histology Supervisor-Project Lead HTL (ASCP)^{cm}

Maintain quality control (QC) and workflow productivity within institution and regulatory body standards. Procurement and purchasing of equipment, supplies, and personnel. Maintain a high functioning laboratory team and Anatomical Pathology central processing team to produce and maintain high quality production for histological staining and microscopy. Lead a high complexity laboratory with change management that utilizes Lean Six Sigma tools to provide quality testing for neuromuscular laboratory, IHC, and special staining purposes.

- Increased workflow productivity by efficiently analyzing, adapting, and utilizing Lean Six Sigma standard practices well above management's expectations.
- Efficiently contributed to a high pace and high complexity histological laboratory setting by using knowledge obtained during six sigma green belt certification process.

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- Resolving technical problems and ensuring remedial actions are taken whenever test systems deviate from laboratory established performance specifications.

OCHSNER LSU HEALTH SHREVEPORT (Acquired from University Health), Shreveport, LA 2017 to 2019

Lead-Grossing Technologist/ Pathology Assistant

Maintain lab quality control (QC) and workflow productivity. Coordinate with outreach laboratories; evaluate surgical specimens including outreach kidney biopsies and complex in-house surgical resections for grossing/histological purposes. Manage all autopsy records and tissues in compliance with state and local requirements. Coordinate autopsy services with intrastate parish coroners and county medical examiners; coordinate body transport with intrastate and interstate funeral homes, body transport services, and Louisiana Organ Procurement Agency.

- Enhanced information exchange between Deputy Coroner officers and LSUHSC Shreveport Autopsy Services by initiating, gaining buy-in for, and implementing a streamlined communications process.
- Led project to Increase workflow up to 12% by implementing an inventory storage practice that more efficiently stored and organized inventory that facilitated ergonomically accessibility.
- Improved workflow for new HIT/LMIS and Vantage tracking systems by 21% by implementing efficient processing practices and identifying/mitigating workflow issues and software glitches.
- Played instrumental role in leading HIT/LMIS SoftPathDx testing, infrastructure planning, and implementation; trained laboratory personnel and 12 resident doctors on newly integrated systems.

LIONS EYE INSTITUTE FOR TRANSPLANT AND RESEARCH, Shreveport, LA 2015 to 2017

Recovery Technician

Collaborated with house supervisors to ensure proper sterile recovery in OR and patient rooms in compliance with all regulations. Coordinated with healthcare/funeral home facilities to contract for recovery procedures performed at specific on-site locations. Efficiently and safely procured, stored, and processed donor corneal eye tissues; determined levels of transplantable percentages and research use.

- Led project to Increased recovery technician case acceptance rates by 35% by developing and implementing an on-call scheduling process in collaboration with the Director of Operations.
- Enhanced workflow by coordinating with Director of Operations to create a streamlined supply pack that minimized complex supply requirements needed for corneal eye tissue recovery.

United States Military Veteran

U.S. Navy Weapons Assembly Team Leader/ Rolling-Stock Coordinator/ Weapons Magazine Supervisor/ Dry Dock Fire-Watch/Damage Control Team Member (2006 – 2011); Received US Navy Good Conduct Medal

Education

Master of Business Administration – Project Management, 2022

LOUISIANA STATE UNIVERSITY SHREVEPORT, Shreveport, LA

Master of Health Science, 2017

LOUISIANA STATE UNIVERSITY SHREVEPORT, Shreveport, LA

Bachelor of Science in Cellular and Molecular Biology, 2014

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LOUISIANA STATE UNIVERSITY SHREVEPORT, Shreveport, LA

Awards & Certifications

Warren D. Grafton, M.D. Service Award: Outstanding performance for enhancing the service mission of the department (2019 – 2020)

Six Sigma Green Belt Certified

Future Six Sigma Black Belt Certification (2023)

Future Project Management Professionals Certification (2023)

Lean Practitioner Certification

Histotechnologist (HTL ASCP)^{CM}

Louisiana CLS-Specialist License

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