

Brian Bellanger, MBA, PMP

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Global IT Manager

IT Leader with 18+ years of experience in building Global IT Infrastructure, Network and Systems Security. Proven track record of being the “Go-To” team member for change management initiatives during rapid company growth to over 19,000 employees globally. Strong interpersonal skills that build productive relationships for cross team collaboration and exceptional customer service. Gained a dynamic skill set for working at a large, fast paced company.

Core Competencies

Global IT Infrastructure	Builds Consensus Across Teams	Rapidly Masters New Tech
IT Team Leadership for 10+ Years	Stakeholder & Vendor Management	Strong Communication Skills

Technology

Operating Systems: MS Azure, MS Intune, Active Directory, Windows, Mac OS, DOS, Android, Apple

Programming Languages: Cold Fusion, ASP Classic, HTML, SQL

Database: SQL Server, MS Access, Transact SQL

Applications: Microsoft Office and Teams, Project, SharePoint, Photoshop, Ghost

Professional Experience

IT Manager / IT Administrator	2001 – 2020
Greystar Real Estate Partners	A global industry leader with 64 offices

Responsible for maintaining and developing scalable IT solutions for a Global and fast growing company. Served a key role in developing scalable IT solutions to serve North America, China and Mexico. Managed a team of 6 IT Professionals with a broad range of experience and specialties. Known for building strong relationships with stakeholders, team members and vendors.

- Managed and directed Technology Specialists in the field to support over 19,000 employees globally
- Led cross functional team for technology infrastructure integration for five company acquisitions and over 12 internal office expansions
- Identified need to standardize metrics then established unified SLAs which led to future efficiencies
- Consistently exceeded company benchmark on national help desk Service Level Agreement at 90% or better
- Developed and launched the first nationwide dynamic employee portal based on SQL Server and ASP
- Launched secure computer imaging process and autopilot that produced significant savings for the company
- Evaluated cost benefit analysis on all physical equipment to determine national standard and strategy
- Co-led a team for our Leadership Conference meetings on Project Management around complex needs

- Increased closing ratios of team
- Designed and implemented rules of engagement for IT team which involved creating SLAs and standards to become as productive and effective to end users and for business to help us scale and grow globally
- Recipient of many annual awards including Employee of the Year

Technology Consultant

2000 – 2001

The University of Texas at Austin

- Internal consultant for University of Texas colleges and departments
- Streamlined several legacy paper systems into online applications using database web programming
- Taught continuing education computer courses in the Harry Ransom Computer Center
- Helped deploy one of the first Microsoft Active Directory installations at UT

Project Manager

1996 - 1998

PPD Pharmaco

Global drug research across 46 countries

- Directed complex Phase I medical research studies with great responsibility for subject safety & schedule
- Proven track record demonstrating strict attention to proper data collection, data management, and security
- Consistently selected by management to coordinate the most difficult studies

Education

Masters in Business Administration, Specialization in Information Technology

Texas A&M University

Bachelor of Arts in Human Biology, Premedical

The University of Texas at Austin

Project Management Fundamentals (PMP: Project Management Professional certified by the PMI)

University of Houston