

# BRIAN CRAVENS

## SOFTWARE DEVELOPER

### ABOUT ME

I am a competitive athlete at my core, and that truth has absolutely shaped my professional career. I work well in a team environment, and I strive to be the best in everything I do. I have always loved technology, and after finishing college I knew I wanted to move in the direction of software development. Nashville Software School has given me the knowledge and confidence I needed to fully pursue a career in development. I love the constant challenges of being in software development and look forward to the continuous learning the field requires.

### CONTACT



brian.cravens303@gmail.com



[www.linkedin.com/in/bcravens](https://www.linkedin.com/in/bcravens)



<https://github.com/BrianCravens>



615-925-9685

### PROJECTS



#### Game Track

<https://github.com/BrianCravens/GameTrack>

Game Track is a web application for video game enthusiasts to create a personal library of the games they have played and create a buck list of games they are interested in. Written using JavaScript, React, and React Strap.

- Conditional rendering using JavaScript
- RAWG API for game data
- CSS3 and Flexbox for element design
- Full CRUD Functionality

### ACHIEVEMENTS & SERVICE

- 2007 Tennessee Class A Player of the year.
- Friendship Christian School 2007 State Champs.
- College baseball: Motlow State / Roane State.
- Tennessee Academic Excellence Scholarships
- Volunteer teaching kids at church every week.
- Volunteer coaching at Friendship Christian School
- 3 Mission trips to Haiti

### EDUCATION

#### Nashville Software School

Full Stack Software Developer

#### Middle Tennessee State University

Bachelors of Business Administration

Major: Computer Information Systems

### DEVELOPMENT EXPERIENCE

#### Full Stack Software Developer

Nashville Software School (April 2020-Present)

Full time boot camp for full stack development

Experience building applications with

- HTML, CSS, JavaScript, React, Python
- Use and creation of multiple API's
- Agile/Scrum team project environments
- Git and GitHub for version control

#### Nutshell | Group Project

Nutshell is a web application for users to view the latest events, news, and tasks that they are interested in as well as a message feed for user interaction. Written using JavaScript and React.

- Implemented user authentication and session storage.
- Added News section (Add, Delete, Updating)
- Dynamic rendering to the DOM using JavaScript.
- Helped set daily tasks and work flow.

### PROFESSIONAL EXPERIENCE

#### System Integrations

2017- Present

Support Engineer

2020- Present

- Remotely assist in various configurations for installs
- Gather information / requirements such as, available IP ranges, licenses available, and user information needed for the various systems that we install. Studying logs in access control and camera software to determine where the problems are.

Support Manager

2019-2020

- Daily management of support tickets received from customers and meeting SLA's with quick responses.
- Built and maintained strong customer relationships.
- Managed a team of 7-8 support technicians which included technician training, hiring technicians, employee reviews and promotions, and overall guidance of the scope of the department.
- Used Connectwise Manage for maintaining open tickets, assigning schedules, and communicating with customers.

Support Technician

2017-2019

- Developed GUI's for Extron Touchlink devices for audio/video interfaces for multiple school districts.
- Configured and installed security cameras, camera servers, access control servers, access points, gateways, phone systems, intercom systems, and audio/video equipment.
- Worked in multiple software frameworks for each system for troubleshooting and setup.