**Brian H. Grant 503-847-5427**

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[*http://www.bhgconcepts.com*](http://www.bhgconcepts.com/)[*http://www.github.com/brianhgrant*](http://www.github.com/brianhgrant) *https://*[*www.linkedin.com/in/brianhgrant*](http://www.linkedin.com/in/brianhgrant) *https://www.freecodecamp.com/brianhgrant*

# Technology Skills

* **Languages:**
  + **Proficient:** Ruby, HTML, CSS, JavaScript
  + **Working Knowledge**: Node.js
  + **Introductory Knowledge:** Clojure, Elixer, C#, Java, Python
* **Frameworks:** Rails, Sinatra, JQuery, Ember.js, Angular 2, D3.js, Django
* **Systems:** Windows XP/7/8/10, Windows Server 2012, Mac OS X, Linux
* **Development and Workflow Tools:** Git, Github, Slack, Trello, Visual Studio, Adobe
* **Project Management:** Agile, SCRUM, Test Driven Development
* **Database:** SQL Server (Transact-SQL), MySQL (PL-SQL), PostGreSQL, MS Access
* **Certifications:** CompTIA A+, MCSA: Windows 8.1
* **Professional Affiliations:** Association of Information Technology Professionals (AITP), Toastmasters International (Project Management Institute Chapter)

# Professional Experience

**Xerox Services** 10/2012-3/2016

*Technical Support Representative* Portland, OR

Provided technical support and customer service for telecommunications company to end users. Assisted with cloud storage, account backups, and synchronization on smartphones, tablets, mobile hotspots, and other connected devices. Used ticking system to escalate unresolved concerns.

* Gained expert knowledge on all major mobile operating systems including Android, iOS, and Windows.
* Selected for team of 100 agents in country for complex problem resolution. Commended for problem-solving and critical thinking skills to solve concerns outside of documented flows.
* Consistently ranked among top agents, including as Agent of the Month.

**WIS, International** 2/2011-10/2012

*Auditor* Portland, OR

Performed retail inventory audits. Participated in pilot program and quality assurance testing of new equipment and software.

**Washington Reading Corps** 11/2005-11/2006

*Volunteer Coordinator (AmeriCorps VISTA)* Bremerton, WA

Recruited, trained, and supervised volunteer reading tutors for elementary students. Completed one-year term of service.

* Created manual for school to use when training future volunteers.
* Used management skills to organize groups of up to 20 volunteers on-site in busy school environment.

# Education

**Epicodus** 2016-Present

*Ruby/Rails/JavaScript* Portland, OR

Attending software development school with a focus on web applications. Program entails forty hours a week spent in a pair programming environment learning full-stack development with additional 20-30 hours in work at home.

* Worked in a behavior driven development model to efficiently build applications and fulfill user stories. Testing applications used include RSpec, Capybara, and PhantomJS.
* Used Git and Github to track changes throughout the development of application. Followed agreed upon procedures to handle merges and pull requests for team projects.
* Created functioning applications following current best practices, ie: RESTful routing, encrypted authentication, and API integrations.
* Developed applications in MVC based JavaScript Frameworks including Angular 2 and Ember using NPM and Bower as package managers.

**Portland Community College** 2015-Present

*Information Technology* Portland, OR

Pursuing coursework for an Associate’s of Applied Science in Computer Information Systems. My studies have included classes in the Linux terminal, administration of Active Directory, TCP/IP and troubleshooting technical problems, and programming and software design in Java and C#.NET.

* Completed coursework in records management, office and database software (MySQL, SQL Server 2012/2014, MS Office Suite).
* Achieved 4.0 GPA.

**Free Code Camp** 2016-Present

*Full Stack Web Development Certification* Online

Self-directed learning in the JavaScript stack. Active member of local meetup to help support fellow learners.  
 **Code Oregon/Team Treehouse** 2015-Present

*Programming Student* Portland, OR

Learned PHP and CSS coding through online video based instruction.

**University of Vermont** 2001-2005

*Anthropology* Burlington, VT

Bachelor’s Degree with minor in English. Graduated with honors.

# Volunteer

**Speedbumps for Chandler** 2015

*Webmaster* Portland, OR

Developed website in HTML and CSS. Setup webmail system and logins. Used FTP service for upload of files.

**FreeGeek** 2007

*Build Program Volunteer* Portland, OR

Learned computer hardware identification, evaluation, repair, and assembly by building computers for non-profits.

# Interests

Rockhounding, Lapidary, Metalsmithing, Camping, Hiking, Live Music, Projection