



Brian Mwenda

With solid foundation in IT support and problem-solving, I bring strong analytical and communication skills to table. My ability to quickly learn and adapt to new technologies ensures I can handle various network challenges effectively. I excel at collaborating with teams, understanding user needs, and providing reliable technical solutions. IT professional with hands-on experience in network design, implementation, and troubleshooting. Adept at managing firewalls, routers, and switches while ensuring network security and performance. Skilled in collaborating with teams to optimise network infrastructure and support business operations. Innovative Network Engineer with deep expertise in designing, implementing, and managing robust network solutions. Demonstrates strong problem-solving abilities, ensuring seamless connectivity and optimal performance. Consistently enhances network security and reliability, leveraging cutting-edge technologies. Contributes to organisational success through proactive infrastructure improvements and exceptional technical support. Experienced in designing, implementing, and maintaining robust network infrastructures. Consistently delivering optimal performance and security solutions, ensuring seamless connectivity and minimal downtime. Enthusiastic about troubleshooting and resolving complex network issues with innovative approaches. Innovative individual with robust monitoring and reporting expertise. Passionate about networking and sustainable infrastructure. Adept at diagnostics and issues resolution. Productive employee with proven track record of successful project management and producing quality outcomes through leadership and team motivation. Works with clients to determine requirements and provide excellent service.

CONTACT

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SKILLS

- Network configuration
- Troubleshooting network issues
- Wireless networking
- Troubleshooting
- IP addressing and routing
- Routing and switching
- Troubleshooting techniques
- Network debugging
- Cisco wireless routers and switches
- Network monitoring tools
- IT support tools
- Project leadership
- Firewall administration
- Virtual private networks
- Wireless network set up
- Customer communication
- Ethernet switches setup
- Problem solver
- Firewalls and endpoint security
- Systems support
- Customer Service
- Switching protocols
- Network engineering
- Knowledge of cisco systems
- Server hardware installation
- Information security awareness
- Vendor relationship

EXPERIENCE

Network Engineer

Geo_Net_Ke - Meru, Kenya

- 01/2023 - Current
 - Managed network performance and implemented changes to improve efficiency.
 - Configured routers, switches, and firewalls for optimal security and connectivity across multiple sites.
 - Monitored, analysed and reconfigured network environments to accommodate future scalability and improve performance.
 - Operated, maintained and troubleshot network systems.
 - Supported users to tackle issues involving network and data communications.
 - Diagnosed and resolved complex network problems.
 - Maintained hardware and software for networks and assisted in installation and upgrade of servers.
 - Researched and followed network technology trends for suggesting improvements to clients' networks.
 - Provided hands-on troubleshooting, routing and switching to resolve issues with [Number]% efficiency.
 - Trained team members and users in newly implemented and emerging technology to enhance business productivity.