BRIAN PEREL

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EDUCATION

Framingham State University, Framingham, MA   Anticipated May 2020
Candidate for Bachelor of Science in Computer Science
Dean's List, GPA: 3.2
Relevant Coursework:
- Software Engineering, Data Structures, Database Management, Computer Architecture,
- OS using Unix, CS1 using Java, CS2 using Java, Information Technology,
- Python programming, Web Site Development, Analysis of Algorithms

PROJECTS/SKILLS

Projects – (Software Engineering Course) Produced a multi-user, rest web services application for property management
Computer Languages:
- Proficient in Java, Python, HTML, CSS
- Experience with JavaScript, SQL, AngularJS

Platforms – Windows, Mac, Linux/Unix
Tools – Git, Gradle
Applications – Cherwell (IT Incident Management Software), Microsoft Word, PowerPoint and Excel
Other skills – Communications, organization, teamwork

WORK EXPERIENCE

Framingham State University, Framingham, MA   September 2018 - Present
Service Desk IT Technician
- Provide technical diagnostics and support via phone and walk-ins for end-users
- Troubleshoot laptops, peripherals and other devices for students and faculty
- Create tickets in the ITS ticket tracking system (Cherwell)
- Install and update software on Windows and Mac laptops

Brookstone, Natick, MA   June 2016 - January 2018
Sales Associate
- Mastered and demonstrated technological features of 80+ electronic products to potential buyers
- Provided pleasant customer support to shoppers presenting a welcoming atmosphere and encouraging sales

ACTIVITIES

Framingham State University, Framingham, MA   2016
Member, Computer Science Club
- Designed and implemented programs in Java such as a Towers of Hanoi puzzle program
- Created account with the hosting service GitHub and shared projects
- Learned and practiced Python programming

Dell / EMC, Hopkinton, MA   August 2014
Student STAR Program Participant
- Selected to participate in an intensive 2-week workshop to learn Computer Science, Business, Communications, Teamwork, and Life Skills

AWARD

Rogers Pianos, Wellesley, MA   2015
Award - Intermediate class district winner in the National Piano Playing Auditions