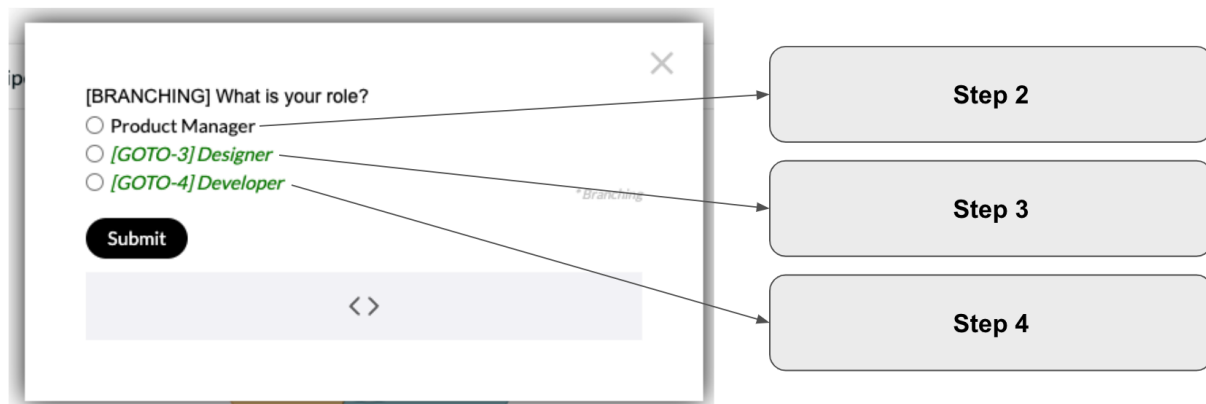# Conditional Poll Branching in Pendo Guides

Last Updated: November 4, 2022
Note: This custom code is offered with no support from Pendo Customer Support.

This documentation will provide a code snippet that, when pasted into a custom code block within Pendo guides, will provide a non-technical approach to allow user navigation to different Pendo guide steps, based on which poll response was selected in a multi-select radio button poll.

This solution supports Multi-Select Polls **in radio-button format only**. A video demo of the solution can be seen [here](#).
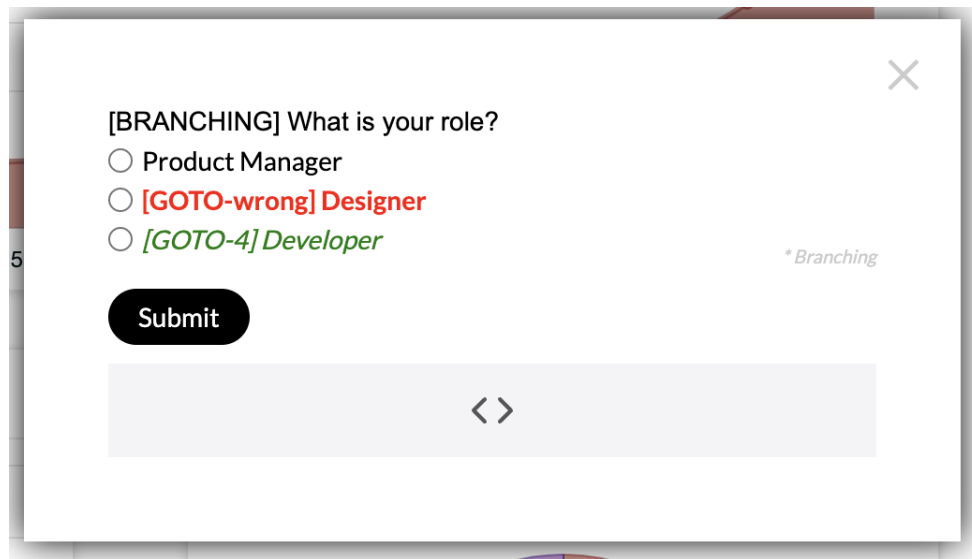
Setup

To install this functionality, simply add a new custom code block module to your guide step, and [this code](#) into the JavaScript tab. No other interaction with code is required.

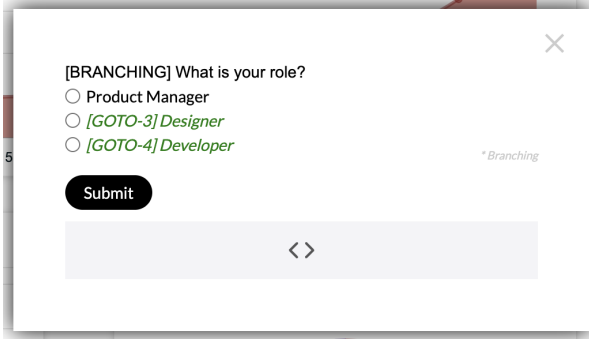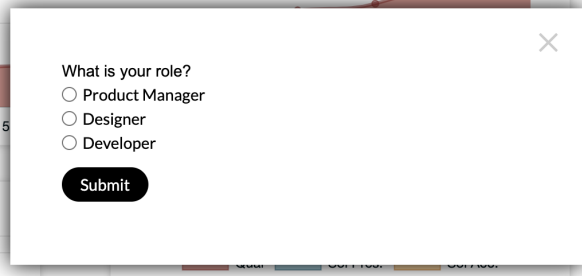## Adding Conditional Poll Branching

1. Create a guide containing a radio-button multi-select poll.
2. Once the required code has been added to a custom code block within your guide step, simply add the text "**[BRANCHING]**" in your poll question title. By adding this text, the designer will begin to watch for any poll answers eligible for branching. You'll know that this is active, as a small *Branching* tag will be added next to the corresponding question.
3. For any relevant poll answer label, enter "**[GOTO-#]**" where "**#**" is the number of the guide step that you'd like to navigate to on poll submission. For example, [GOTO-3] would take you to step 3 when the poll is submitted.
4. Be sure your poll submit button has the word "Submit", "Next", or "Finish" as the button text. Additional keywords can be added or modified on line 3 of the custom code JavaScript.

You'll be able to tell if your guide branching labels have been configured correctly as the label text will turn green upon a successful configuration. An unsuccessful configuration syntax will show a red label if the GOTO text is implemented, but done incorrectly:

Note that when the guide is previewed or published live, the "[**BRANCHING**]" and "[**GOTO-#**]" text will be removed, and will not be seen by guide users.

Designer vs. Live or Preview

In Pendo Designer	Live or in Preview

Customizations

While this solution does not require any additional code to be written, there are minor tweaks that can allow for stylistic customizations.

Modification of "Submit" button text

The code is implemented so that any buttons that contain the words "Submit", "Next", or "Finish" will be wired up with the conditional branching button logic. To expand this list of words, simply add additional words to the textForBranchingButtons array on line 3 of the JS.