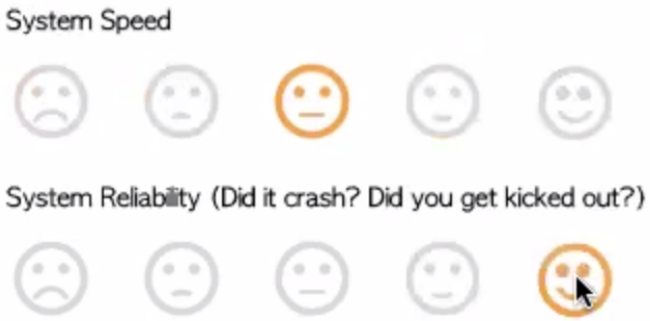
Recipe: Smiley Face Number Scale Polls in Guides

Summary

These instructions will allow you to add a snippet of custom code into a guide which will transform all number scale polls within that guide step into a set of “smiley faces”. This code affects number scale polls only, and does not affect any other poll type within Pendo Guides.



Requirements

In order to render this module, a guide step must contain at least one number scale poll, with exactly number options from 1-5. Experiences with greater than or less than 5 faces can be achieved by working with Pendo Professional Services.

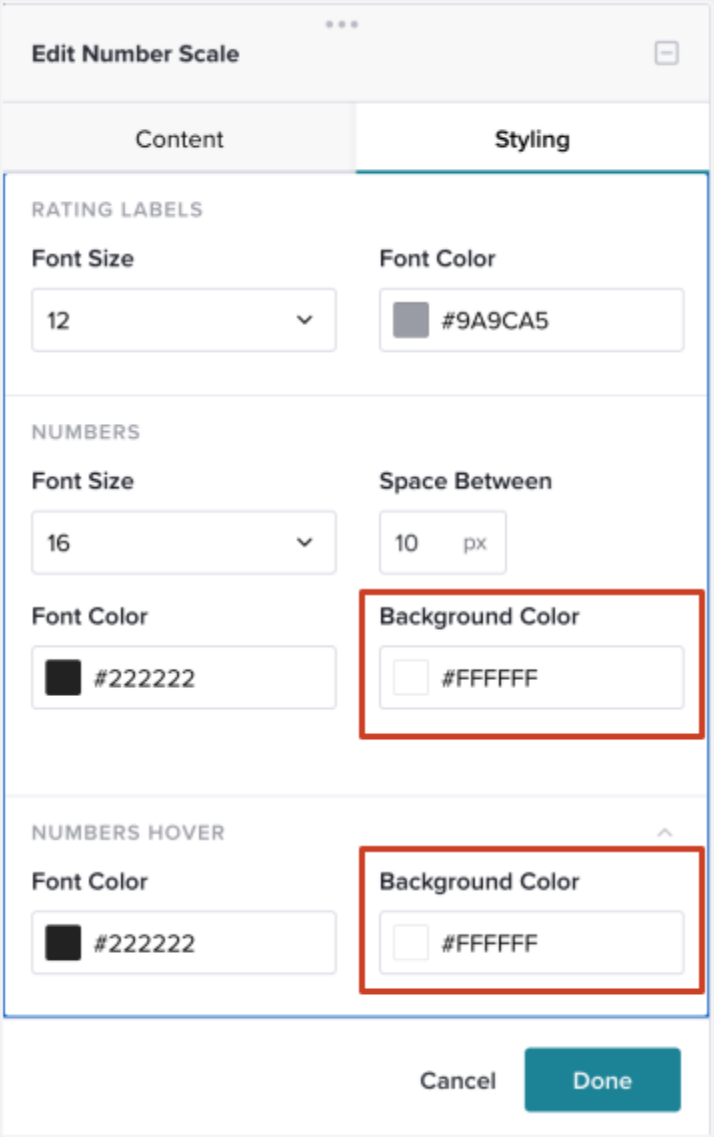
Note that this will affect **all** number scale polls within the active guide step.

Adding the Custom Code

In order to transform your number scale poll into a smiley face poll, you’ll need to add a custom code block and add some additional CSS under the CSS tab. You can find that CSS in Pendo’s public code snippets repository, here. Copy the entire contents of that CSS into your custom code block, and hit save.

Modifying the Poll

Certain attributes of the poll (specifically the padding, margin, and background color behind the face images) can be modified with the standard visual design studio functionality. For example, if you want to make the background white behind the transparent face images, you can modify that via the “Styling” tab while editing that “Number Scale Poll” building block:



Metrics

The metrics that are provided by these polls are exactly the same as one would see from a standard Number Scale Poll. In this case, 1 = Worst Reaction and 5 = Best Reaction.

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ers: Everyone | Today (Sep 22, 2020) | All Accounts | All Languages | Set to Guide Creation Date

System Speed

System Reliability (Did it crash? Did you get kicked out?)

POLL DETAILS Today • Everyone

App	MikeFotinatos_PSSandbox
Poll Type	Number Scale
Poll Question	System Reliability (Did it crash? Did you get kicked out?)
Responses	1 (100% response rate)
Visitors Seen	1

POLL ACTIVITY Today • Everyone

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