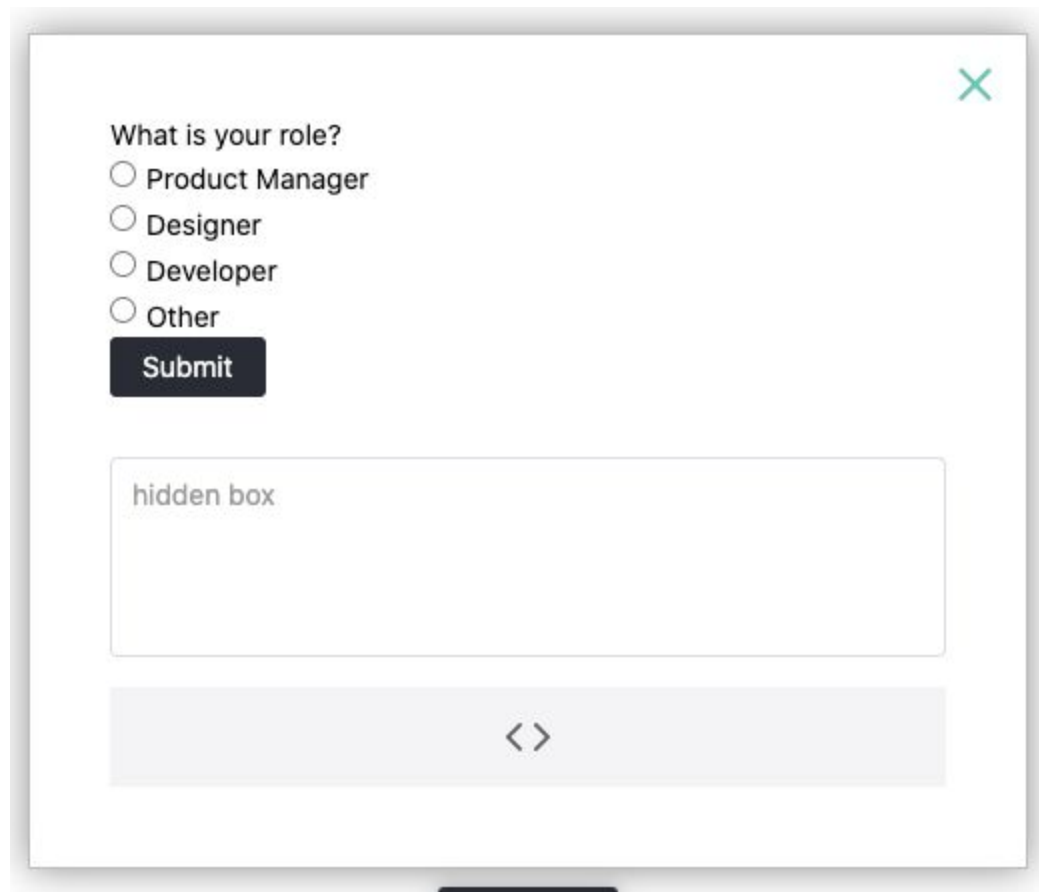


Implementing Multi-Select Checkbox Polls in Pendo Guides

Last Updated: December 3, 2020

Note: This custom code is offered with no support from Pendo Customer Support.

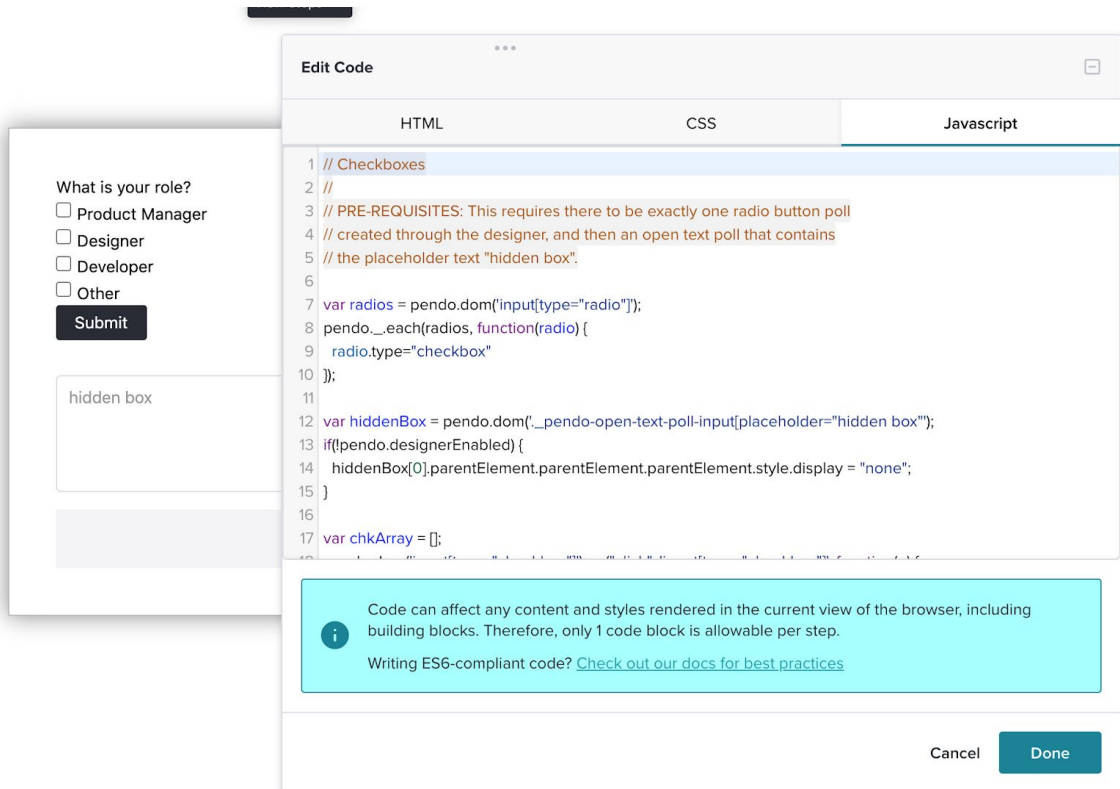
Step 1: Create a new guide that contains both a radio button poll and an open text poll. Remove the header from the open text poll. The open text poll MUST have placeholder text that contains the words “hidden box”, case sensitive. This can be changed directly in the designer.



The screenshot shows a Pendo guide poll interface. At the top right is a green 'X' icon. The poll question is "What is your role?". Below the question are four radio button options: "Product Manager", "Designer", "Developer", and "Other". A dark blue "Submit" button is positioned below the "Other" option. Below the radio buttons is a text input field with the placeholder text "hidden box". At the bottom of the poll is a light gray bar containing a dark blue double arrow icon (<>).

Step 2: Enter [this code](#) into the JavaScript tab within a new custom code building block. The transformation will affect any radio buttons within the guide step.

Note that the hidden box will disappear from view during a preview or once the guide is published. Once that's complete, save your guide.



Step 3: Preview your guide normally. To test the functionality, you'll need to push the guide to staging, (or public, segmented to just your visitorID or a small set of visitorIDs). Results should appear in Pendo within an hour.

POLL RESPONSES

The following table may contain data from all applications.

Visitor ID	Date	Response	Account ID (All Apps)
visitor1@WayneEnterprises.com	Jun 19, 2020 12:43:06 PM EDT	Other	Wayne Enterprises
visitor1@WayneEnterprises.com	Jun 19, 2020 12:53:47 PM EDT	Product Manager,Designer,Developer,Other	Wayne Enterprises
visitor6@WayneEnterprises.com	Jun 19, 2020 12:34:19 PM EDT	Product Manager,Developer	Wayne Enterprises
visitor6@WillyWonkaIndustrial.com	Jun 19, 2020 12:39:27 PM EDT	Product Manager,Other	Willy Wonka Industrial

Important Notes:

- This snippet will affect **all** radio button polls in the guide step in which it is implemented. For purposes of simplicity, please only add **one** multi-select or radio button poll per guide step. If this is an issue, simply move additional radio-button or multi-select polls to subsequent guide steps.
- If the hidden box is taking up too much space in the editor view, you can reduce the height of the text box without any issue. The only requirement is that the placeholder text "hidden box" remains the same.