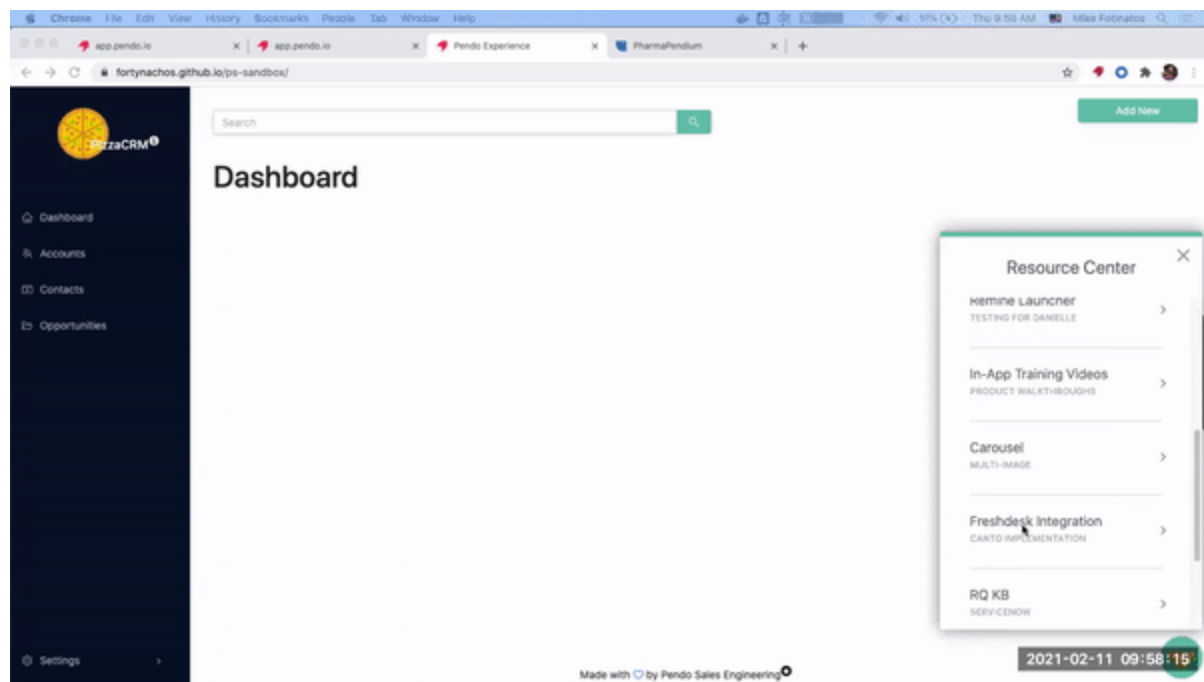


Accordions in Pendo RC Announcements

Last Updated: February 11, 2021

Note: This custom code is offered with no support from Pendo Customer Support.

This documentation will provide a code snippet that, when pasted into a custom code block within an Announcement in the Pendo Resource Center Announcements module, will automatically convert the announcement into an accordion structure that utilizes the first building block as the “header” for the accordion. Adding, modifying, or deleting building blocks with Pendo’s Visual Design Studio can still be performed as you would normally, and the accordion structure will only be invoked when the Announcement is pushed to staging or production.



This solution is confirmed to support text, button, image, and video building blocks available within Announcements modules.

Setup

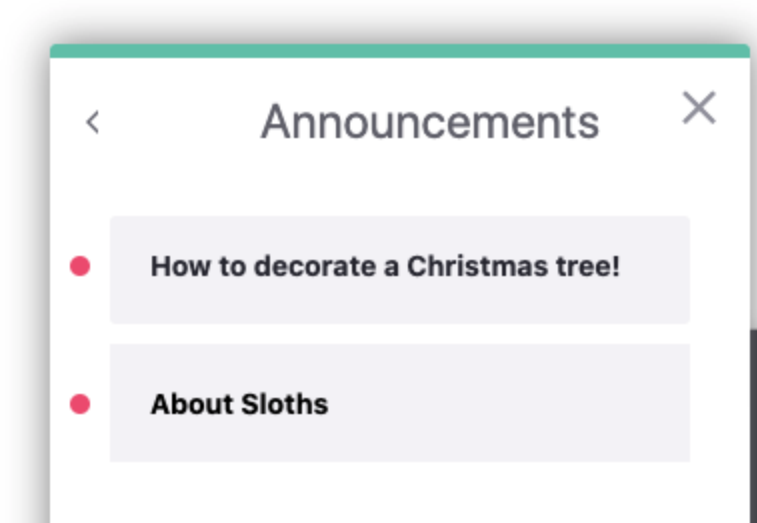
To install this functionality, simply add a new custom code block module to your announcement module, and paste [this code](#) into the JS tab. No other interaction with code is required.

Impact on Multiple Announcements

This code is written such that it will only impact the **individual announcement module** within which it has been invoked. The functionality should not collide with any other announcements that do or do not have the same code snippet within it. As such, if you want the accordion structure to take effect for all announcements in the module, it must be added to each announcement.

This can be easily achieved at scale by using Pendo's [layouts](#).

All announcements utilizing this snippet will still work seamlessly with the “new announcement indicator” :



Customizations

While this solution does not require any additional code to be written, additional style tweaks can be added to enhance the experience. You can work with Pendo Professional Services to achieve enhancements such as:

- Toggleable carets on each accordion header
- Animations upon expansion of the accordion body
- Other CSS customizations impacting visual styling