

Brian Spencer

Full Stack Web Developer

brian-spencer.com | linkedin.com/in/brianspenc | github.com/BrianSpencerDev

Education:

Doane University | Crete, Nebraska

Major: Computer Science | Minor: Math

Relevant Courses Completed

- Intro to Programming, Object Oriented Programming, Discrete Math, Data Structures and Algorithms, Design and Analysis of Algorithms, and Theory of Computation

Projects:

Keeper App | brianspencerdev.github.io/keeper-app/ | github.com/BrianSpencerDev/keeper-app

- Website where users can create sticky notes
- Front-end developed using **React**

Secrets App | guarded-ravine-40558.herokuapp.com/secrets | github.com/BrianSpencerDev/secrets

- Website where users can post an anonymous secret
- Front-end developed using **HTML**, **CSS**, **Javascript**, and **EJS**
- Back-end implemented using **Node.js**, **Express**, and **MongoDB**
- Implemented OAuth2.0 user sign in through email or google SSO using **Passport.js**

Experience:

IT Customer Service Analyst

Aug 2021 - Present

University of Southern California – Contract | Los Angeles, CA

- Resolved user issues through the Service Now ticketing system
- Worked in a team of 10 to support to over 50k students, faculty, and staff through phone/email
- Supported users through the transition and implementation of DUO 2FA
- Created, read, and updated documentation that helps team members support users

IT Support Technician

Dec 2019 - March 2020

Robert Half Tech | Los Angeles, CA

- Facilitated hardware and software upgrades in varying sized offices
- Assisted PennyMac in the transitioning of 500+ employees from in person to remote work
- Provided solutions to client tech related questions
- Installed upgrades to server racks in data centers

Other Interests:

Collegiate Wrestling

- Commitment to a year-round program with up to 40 hours a week of training
- Received criticism from coaches and adjusted accordingly to improve
- Maintained both academic and athlete responsibilities during undergraduate career