Brian Webberley

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- Adaptable and client focused Systems Implementer with experience of understanding business needs and recommending technologies to improve the company's efficiency and user satisfaction, while saving costs.

- Worked with various stakeholders to implement, enhance and support the Microsoft Dynamics Nav ERP system. Responsible for the IT requirements of a medium sized company, working with support partners to maintain, configure, upgrade, and support IT infrastructure and software systems.

TECHNOLOGIES PROFICIENT IN

Desktop Operating Systems / Applications: <u>Microsoft:</u> Dynamics Nav, Windows 3.1 to 10, Office (Word, Excel, Access, Visio, MS Project), Visual Studio, SQL Server Report Builder. <u>Adobe:</u> InDesign, Illustrator, Photoshop, & Dreamweaver. <u>Google:</u> Webmaster Tools, Analytics. Crystal Reports

Server Operating Systems / Applications: <u>Microsoft:</u> Windows Server 2003, 2008, 2012, Small Business Server 2003, Exchange Server, SQL Server 2008, Active Directory. Arc Serve, Symantec Backup Exec

Web Technologies: HTML5, CSS, JavaScript, Node.js, AngularJS, jQuery, jQuery Mobile, Bootstrap, JSON, XML

CAREER & ACHIEVEMENTS

Present: Freelance support of Dynamics Nav for previous company, Wood Concepts
Freelance web development, creating sites such as
- Almax.ie; a website for a painting and decorating company
- Heritagemasonry.com.au; a website showcasing a Mason's work projects
- Currently working on MetroAuto.ie for a car Mechanic's garage
  (sites design methodologies and strategies are explained on my portfolio website; www.bweb.ie)

June '05 – August '13: Systems Implementer, Wood Concepts – The leading Irish wood based product supplier to the timber trade. Supply chain covering South America, Asia, and Europe to Irish construction suppliers

- Analysed business requirements and worked with Navision partners to migrate a stock control, purchase, sales and distribution and logistics system previously run in Excel, along with a finance package previously run in Sage 200, and a CRM system previously run in Microsoft Outlook to a new ERP system; Microsoft Dynamics Nav.

- Recommended numerous Dynamics Nav enhancements and worked with developers from requirements stage to implementation, utilising Agile methodologies (by either sending business & functional requirements to suppliers or making my own changes to the interface or to reports)

- Identified business processes that technology could enhance, including working with suppliers to:
  - Move backups from solely in-house to in-house and cloud based storage
  - Migrate emails from an Exchange Server to a cloud based hosting provider
  - Implement an Electronic Data Interchange (EDI) system for invoices

- Maintained all computer systems and servers, PCs, network devices (LAN & WAN to remote office), LAN printers, phone systems (PBX office system & mobiles), and Audio Visual equipment

- Upgraded Windows workstations from Windows XP to Win 7, and later from Win 7 to Win 10

- Replaced manual driven reports in Excel spreadsheets with reports driven by a direct connection to an SQL server database (using Excel, Crystal Reports, and SQL Server Reporter).

- Trained and offered technical support to staff (mainly with Microsoft Office applications and Nav), along with the creation of technical software manuals
- Purchased I.T. equipment & service based solutions
- Backed-up and restored files from onsite files (using ARCserve) and offsite files (using KeepITSafe)
- Supported sales team with online and offline marketing tools (e.g. flyers, emails, website updates & promotions using Adobe suites)

February '05 – June '05: IT Helpdesk Assistant, National College of Ireland (Contract position)
- Responsible for administration of student and staff servers
- Solved various I.T. tasks / fixed and maintained PCs & peripherals
- Offered advice and assistance to students with any issues
- Assisted the Lab Manager with upgrades and configuring of network connections of student PCs

Jan' 05 – February: Accounts Clerk, **Eircom** (Contract position)
- Responsible for the cancellation and modification of orders and accounts
- Reported figures on a weekly basis
- Assisted Customer Services, Sales and Credit Control teams with billing queries

June '04 – Jan' 05: Technical Support Agent, Client Logic on behalf of **British Telecom**
- Solved customers' Internet connection, settings, and setup problems
- Advised on general Internet queries
- Liaised with management in relation to system performance and problems

July '00 – Sept '03: Customer Service Rep: America's Dog (Chicago), **Xtra-vision**, **Dunnes Stores**
Warehouse Operative: Argos (All during college)

EDUCATION

Present: **Adobe Certified Associate (ACA) in Graphic Design & Illustration Using Adobe Illustrator:** online

2013-2015: Masters of Science in Web Technologies: National College of Ireland, Dublin

2012-2013: Higher Diploma in Science in Web Technologies: National College of Ireland, Dublin
Adobe Associate Cert in Dreamweaver: New Horizons, Dublin

2011-2012: CompTIA Security+ Certificate, Cisco Certified Network Associate Security Certificate,
ITB Certificate in Computer Security: Institute of Technology, Blanchardstown

2000-2004: Bachelor of Science degree in Computer Science: Griffith College, Dublin

1998-1999: City & Guilds Certificate in Desktop Publishing: FÁS evening course (120 hours)
Introduction to Computers, **Introduction to Graphic Design**: FÁS evening course (30 hours)
(All during secondary school)

1994-2000: Leaving Certificate: Portmarnock Community School

Notes: Full clean driving license. References available upon request.

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