

# Brian Zbriger

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## Summary

Cloud and integration engineer with experience delivering fintech platform integrations for banks and credit unions. Background in IT automation, cloud infrastructure, and customer-facing solution delivery. Strong focus on reliability, security, and Infrastructure as Code in regulated environments.

## Experience

### Cloud Infrastructure Engineer | nCino (Remote) | *Feb 2025 - Present*

- Provision and manage AWS infrastructure using Terraform across multiple customer environments.
- Support customer connectivity including site-to-site VPNs, firewall rules, and secure API access.
- Work directly with customer network engineers and third-party vendors to establish secure integrations.
- Maintain and monitor mission-critical production systems supporting banking integrations.
- Partner with integration engineers and project managers to deploy customer solutions.

### Solution Delivery Engineer | Sandbox Banking (Remote) | *Feb 2022 - Feb 2025*

- Implemented production integrations between CRM platforms (nCino, Salesforce) and core banking systems.
- Built and supported API-based integrations for loan, account, and customer data workflows.
- Worked directly with banks, fintech vendors, and internal product teams to gather requirements and deliver solutions.
- Troubleshoot production integration issues across APIs, middleware, and customer environments.
- Wrote technical documentation for internal teams and customers.

### Service Desk Technician | Cooperative Systems (Windsor, CT) | *Apr 2019 - Feb 2022*

- Created PowerShell scripts for Active Directory automation and routine data tasks.
- Diagnosed and resolved complex Windows desktop and network connectivity issues.
- Collaborated with system engineers on server maintenance, firewall configuration, and client network infrastructure.

- Provided Tier II support for diverse environments, including VPNs, LANs, and cloud services.

## Technical Skills

- **Cloud Infrastructure:** AWS (EC2, ECS, S3, CloudWatch), Terraform
- **DevOps:** CI/CD (GitHub Actions), Linux Administration, Bash, PowerShell
- **Backend Development:** Python, REST API Development, XML/JSON, PostgreSQL
- **Networking & Security:** TCP/IP, VPN, Firewalls, Network Monitoring

## Education

- **Nucamp Bootcamp** (Remote) - Back End, SQL, and DevOps Developer with Python *(2021)*
- **University of Massachusetts** (Lowell, MA) - MA in Regional Economic and Social Development *(2007)*
- **University of Massachusetts** (Amherst, MA) - BA in Social Thought and Political Economy *(2004)*

## Certifications

- **Amazon Web Services:** AWS Certified Cloud Practitioner *(valid to Oct 2025)*
- **CompTIA:** A+, Network+, Security+ *(valid to June 2027)*