Nyamumbe Brian Isaboke

Information Technology Specialist

📅 22/12/1997

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Profile

I am a passionate IT support specialist and a web developer with 1 year experience as an IT specialist. Having great skills in full stack web development; JavaScript, Node.js, React, among other skills, I aspire to work with developers and clients to make organizations reach their peak in technology.

Having in-depth understanding of diverse computer systems and networks, I am excellent in the technical aspects of IT technology thus providing support to users and making me the first point of contact for error reporting.

I have honed my follow-up, listening, and emotional intelligence skills which have enabled me to handle clients and users in whatever state they are in and act promptly when they need services offered by the organization.

Education

Bachelor of Science in Information Technlogy, *University of Eldoret*

2018 – 2022 | Eldoret, Kenya

Goethe Zertifikat B1,

udemy.com, Goethe Insitut-Nairobi

01/2023 – 03/2023

Skills

Technical aspects of IT Technology

Using computers, software and networks to organize data and information thus spending less time searching for information.
Providing support to computer users, making me the the first point of contact for error reporting.
Installing and configuring hardware and software components to ensure usability.
Keeping all systems and software up to the current release.

Microsoft Office Suite

Developing new and complex Excel sheets to generate ICT equipment issuance data quickly reducing time from 14 days to 7.
Using Microsoft Word to generate different formats in accordance with the need and importance, for efficient presentation of information.
Using Microsoft Teams to combine workplace chat, meetings, notes, and attachments thus enabling collaboration and communication between the users.

Web Development

I am skilled to work with the following frontend and backend web development languages; HTML, CSS, Bootstrap, JavaScript, jQuery, Node.JS and React in designing responsive websites in accordance with the changing technology of Web Development applications.

Graphic Design

Proficient in using Adobe Photoshop 2021. In designing I use the aesthetics of typography and the compositional arrangement of the text, ornamentation, and imagery to convey ideas, feelings, and attitudes beyond what language alone expresses.

Great Communication Skills

Through working as an IT Intern, I have gained communication skills from interpersonal interactions thus building good and lasting relationship with all my colleagues and senior management.
Ability to communicate in foreign language (German) and express myself simply and coherently when talking about familiar topics and areas of personal interest relating to work, school, leisure time, etc.

Certificate of Proficiency in Computer Applications, *Kenya Institute of Management*

04/2018 – 05/2018 | Nanyuki, Kenya

Goethe German Zertifikat A2,

Goethe Institut-Muenchen

06/2016 – 07/2016 | Munich, Germany

Professional Experience

Web Developer and Graphics Designer,

Freelancing

2021 – present | Nairobi, Kenya

I am working as a freelancer, designing responsive websites and graphics design in accordance with the changing technology of Web Development applications.

Information Technology Intern,

Eldoret Law Courts

05/2022 – 07/2022 | Eldoret, Kenya

Through serving as an IT Intern under the ICT Department, I have gained practical skills and hands-on experience in the following areas:

- Providing user support on the use of computer hardware and software applications.
- Installing and upgrading computer software and hardware components to ensure usability.
- PC hardware maintenance and troubleshooting techniques to solve software issues and replace damaged hardware.
- Computer networking and configuration to support traffic, improve network security, and increase network stability.
- Installing and upgrading anti-virus software to ensure security at the user level.

Hotel Steward, *Kongoni Camp Hotel*

04/2019 – 08/2019 | Nanyuki, Kenya

Through working in the Hospitality Industry, I have gained experience in offering good customer service and discussing any issues with a wide variety of individuals and groups. I am equipped with social media management skills which entails creating and publishing content, interacting with users, and analyzing performance.

References

Wycliffe Ireri, *ICT Officer*, Eldoret Law Courts
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Isabella Karani, *Teacher*, Inoro Secondary School
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Cyrus Maina, *German Teacher*,
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