# Harry Briggs

I am a young, dynamic person with a mature attitude and an eagerness to learn. I have a keen interest in everything to do with technology, spending much of my time troubleshooting, researching and building computers. I also like to keep myself active, regularly partaking in golf and basketball.

Hinckley
Leicestershire, LE10
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## EXPERIENCE

### Cameo Computer Services,
Broughton Astley — Testing and Repairs Engineer
July 2019 - Present

Key Responsibilities:
- Diagnosing and repairing obscure pieces of hardware both on customer sites and in the warehouse.
- Conforming to IT Asset Disposal guidelines and regulations, ensuring data is removed from all devices; and any failing hardware is correctly destroyed.
- Writing process documentation.
- Leading repairs for a government contract on Surface Pro Devices.
- Working with the Operations and Logistics Managers to ensure a smooth transition of goods and processes in a time of rapid growth.

Key Achievements:
- Quickly adapted and learned how to repair numerous hardware faults.
- Won a government contract by repairing Surface Pros to the highest standard.

### Wilko Retail Store,
Hinckley — Customer Service Assistant
October 2017 - July 2019

I was tasked with stacking shelves, making sure that stock is rotated and helping customers with their inquiries. Previously working here part-time alongside taking a college course.

## EDUCATION

### De Montfort University,
Leicester — Bachelor of Science, Computer Science (Hons)
September 2020 - Present

Studies are currently ongoing
Predicted to achieve a First Class Degree:
    Year One Grade: 82%
    Year Two Grade: 81%

### North Warwickshire and Hinckley College,
Hinckley — Extended Diploma in IT (Level 3)
September 2017 - July 2019

Distinction* Distinction* Distinction*

## REFERENCES
Available upon request

## QUALIFICATIONS
GCSE's:
Physics - A
Computing- Distinction Level 2
Biology - B
Chemistry - B
Math - B
Physical Education - B
Business Studies - C
English Language - C
English Literature - C

Full UK Driving License

## SKILLS
Proficient in Office and G-Suite
Driven to Succeed
Analytical Mind
Problem Solver
Fast Learner
Team Player
Dedicated

## DEVELOPMENT
Java - Built an anonymous messaging service as a final-year project.

HTML, CSS and Javascript - Currently designing and creating a four-page website as part of a Web Development module

Kotlin - Created a survey application for a University for Android Devices

Cisco Packet Tracer - To design and troubleshoot networks

Used a variety of Pen Testing Tools such as SamuraiWTF and BURP