#### NLP with MLlib: Global Empire-Building for Fun & Profit

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Spark Summit
San Francisco



#### whoami Michelle Casbon

- Where I work
  - Qordoba, Director of Data Science
- What I've done
- What I love
  - Natural language processing
  - Distributed systems
  - · Emoji One



#### Data Science Engineer



What my friends think I do





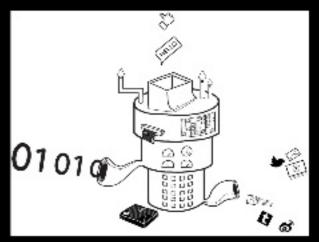
What my parents think I do



What I think I do



What society thinks I do



What I actually do

#### TL;DR

- Importance of localization
  - Why it's hard
  - How it can be made easier
  - Examples
- The role of NLP in solving this problem
  - Brief introduction to NLP
- Spark's role in NLP
- Infrastructure







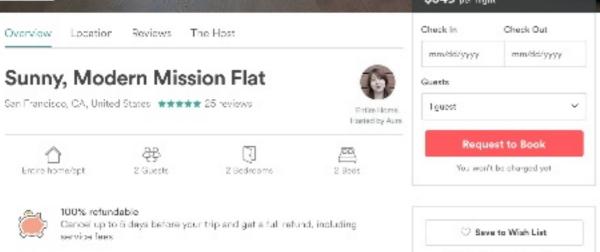








# View Photos \$349 per night



Papert this listing.

#### About this listing

Well It and centrally located, this modern flat is a great fit for the wayward backpacker, the seasoned business traveler, or the family vacation. It is an easis of quiet in the heart of San Francisco's historic Mission District.

#### The space

The flat is part of a brand new building, with wood floors and bright natural light in each

## This apartment is in a killer location



### Diese Wohnung befindet sich an einem mörderischen Standort



Exact location information is provided after a booking is confirmed.

# What is **Qordoba**?

# Every product in every language, by default

Fast, scalable way to go from one market to many



Together, our team has lived & worked in 34 countries

#### Localization is hard

- People
  - Product managers
  - Marketers
  - Designers
  - Linguists
  - Engineers
- Things
  - Copies of copy
  - String files
  - Emails
  - Pull requests
- Wash, rinse, repeat







# got milk?



Ich sehe ein, wann diese Telefondienst auffällt, das kann nur eine Sache bedeuten...

I realize that when this telephone service flashes, it can only mean one thing...

I KNOW WHEN THAT HOTLINE BLING, THAT CAN ONLY MEAN ONE THING...

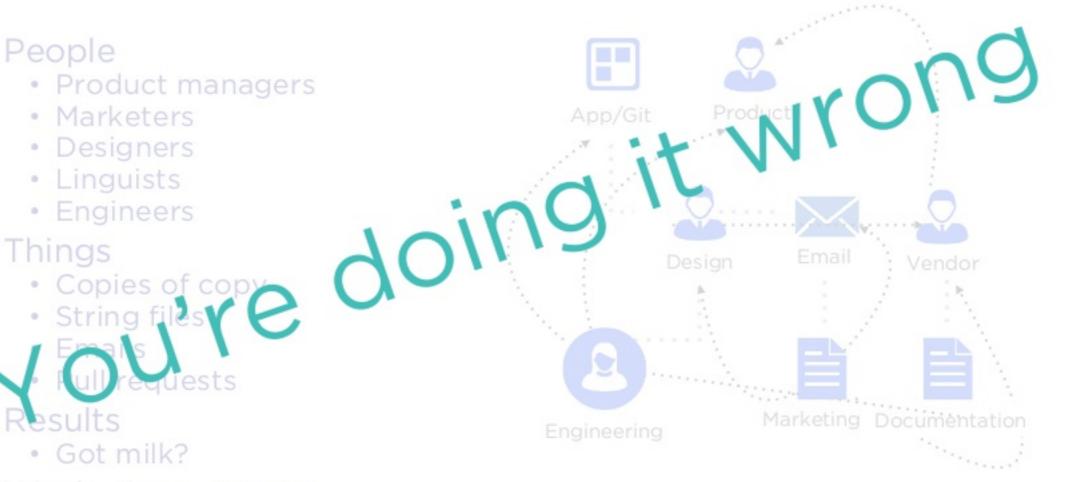
MOBILE IS LIVE!

THE FIRST 20 CUSTOMERS WILL GET A COMPLIMENTARY

IPHONE 6 CASE GIFT WITH MOBILE PURCHASE.

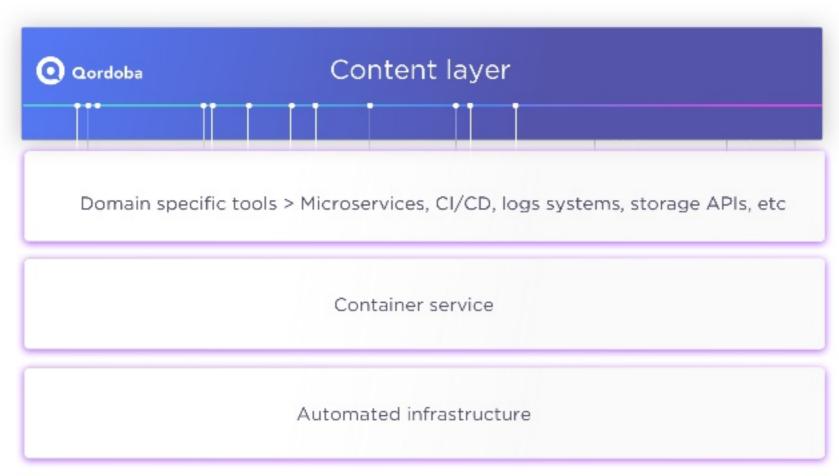
#### Localization is hard

- People
  - Product managers
  - Marketers
  - Designers
  - Linguists
- Things
- - · Got milk?
- · Wash, rinse, repeat











#### Problem

#### Solution

Content is disorganized & deeply embedded

Similar strings are translated over & over

A translation is wrong & needs to be updated everywhere

Adding new content takes time

Translations don't reflect the correct context

Making a change to content takes forever

Content stored in one central location, 🦯 separate from the application logic



Translation Memory & machine learning



The text is corrected once & changes are reflected everywhere, without a deployment



Real-time translation of new strings



Live editor







A github integration propagates changes automatically



#### Containers

Powered by

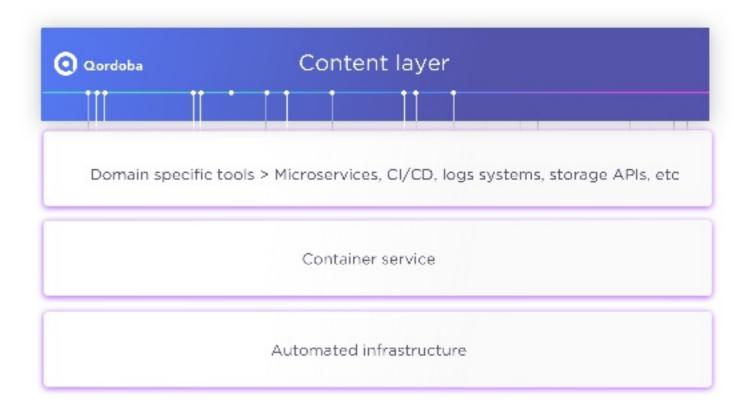




All the way down



- Legal
- Informal
- Somber





#### Affect Detection

- What is it?
- Why do we want it?
  - Hands-off translations
  - Workflow transitions
- What does this have to do with ??





#### Affect Detection

I had dinner with my wife



• I had dinner with my girlfriend



Help Wanted



Busca empleo



This apartment is in a killer location



 Diese Wohnung befindet sich an einem mörderischen Standort



fear

joy

sadness

anger

joy

fear



#### Requirements

- REST interface
  - Response time
- Scalability





- Languages
- Deployment
- Models
- Accuracy 00Open source





#### Initial Model



Wow, your first day at the new school! Lisa, have fun. Bart, don't!



Oh boy, sleep! That's where I'm a viking.



When she sees you'll do anything she says, she's bound to respect you!



It takes two to lie. One to lie and one to listen.

#### Not like this....

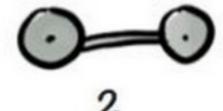














Like this!







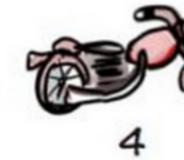


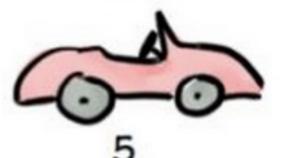












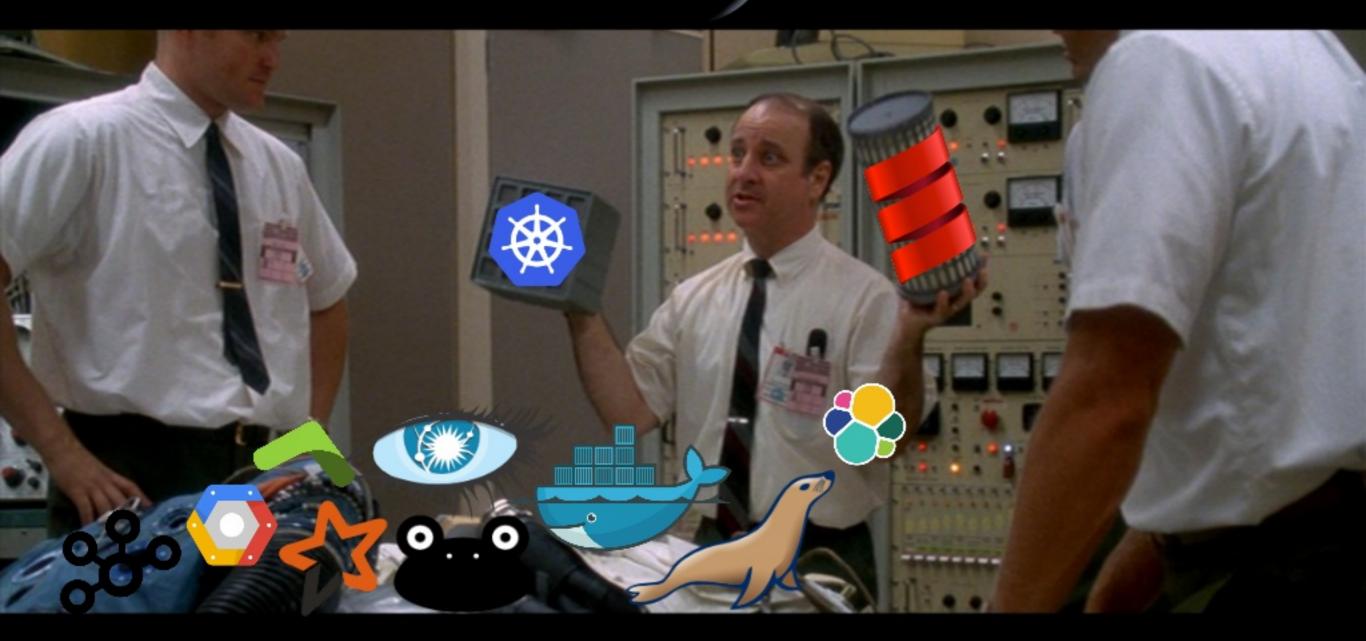
Henrik Kniberg

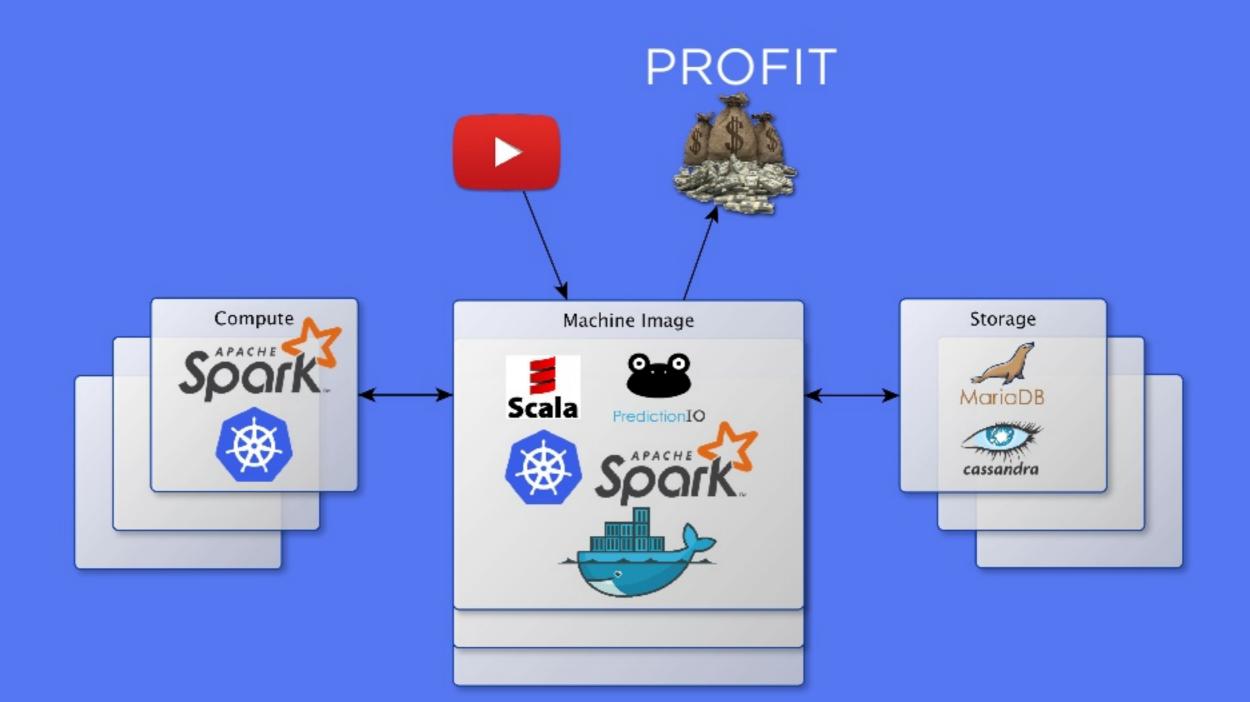
## What does the 65 look like?

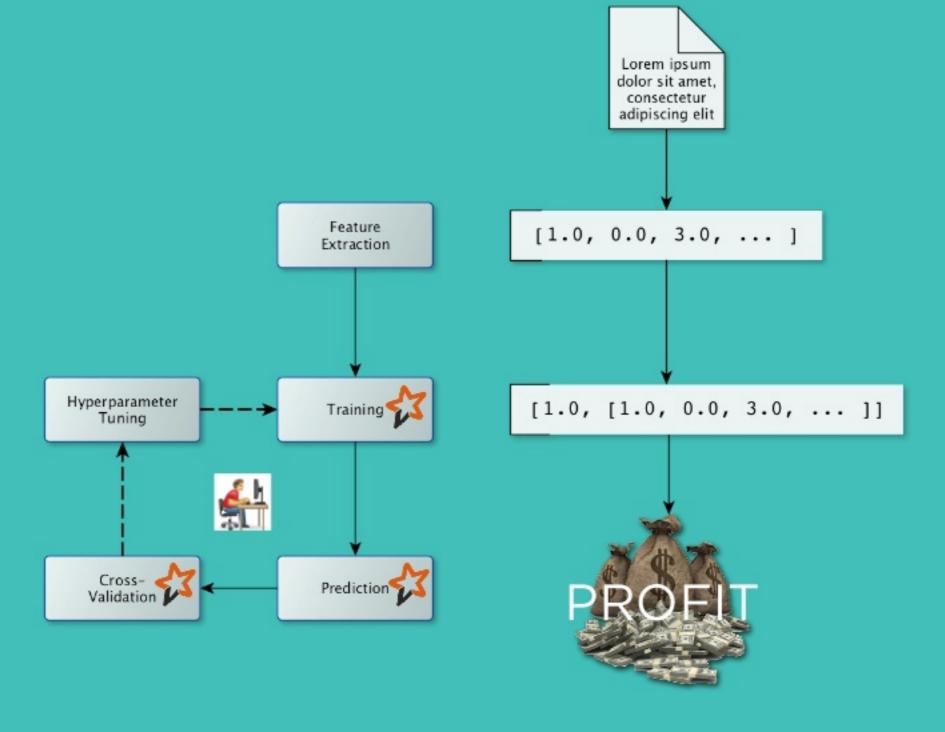
#### APOLLO 13



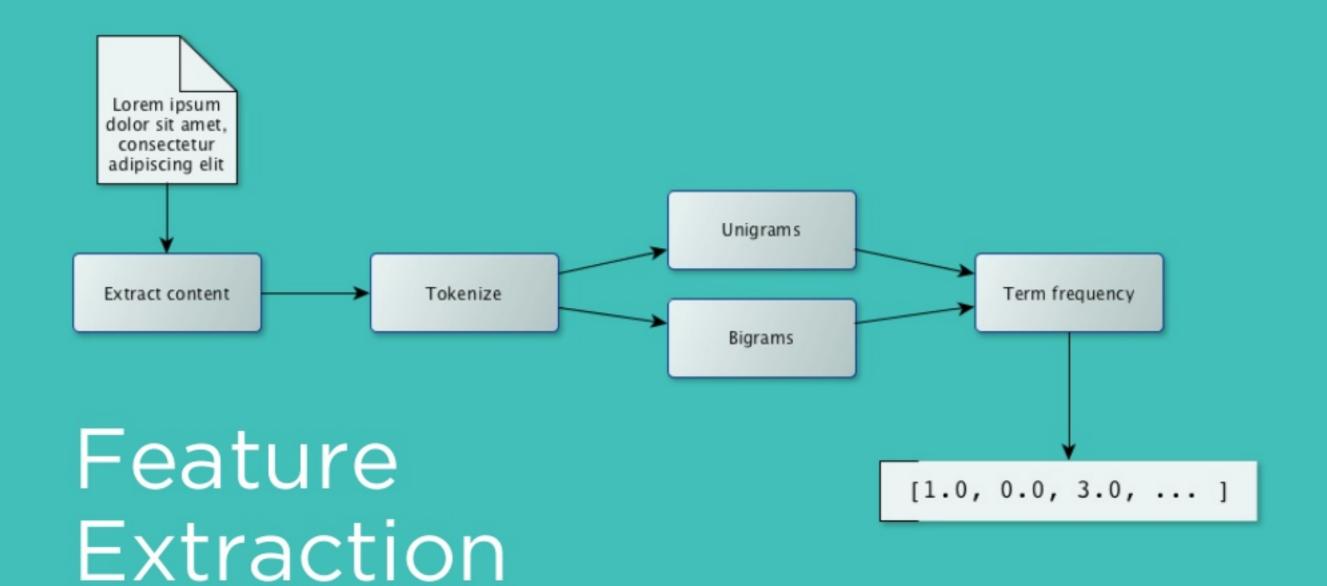
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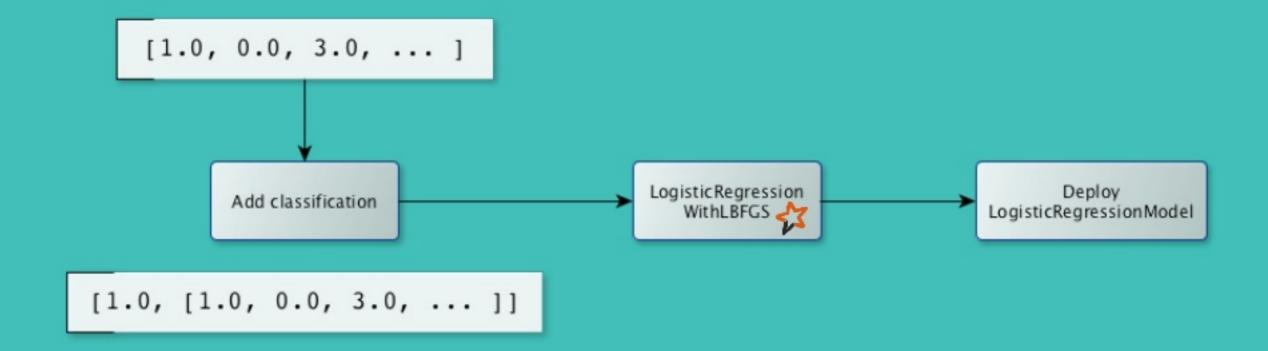




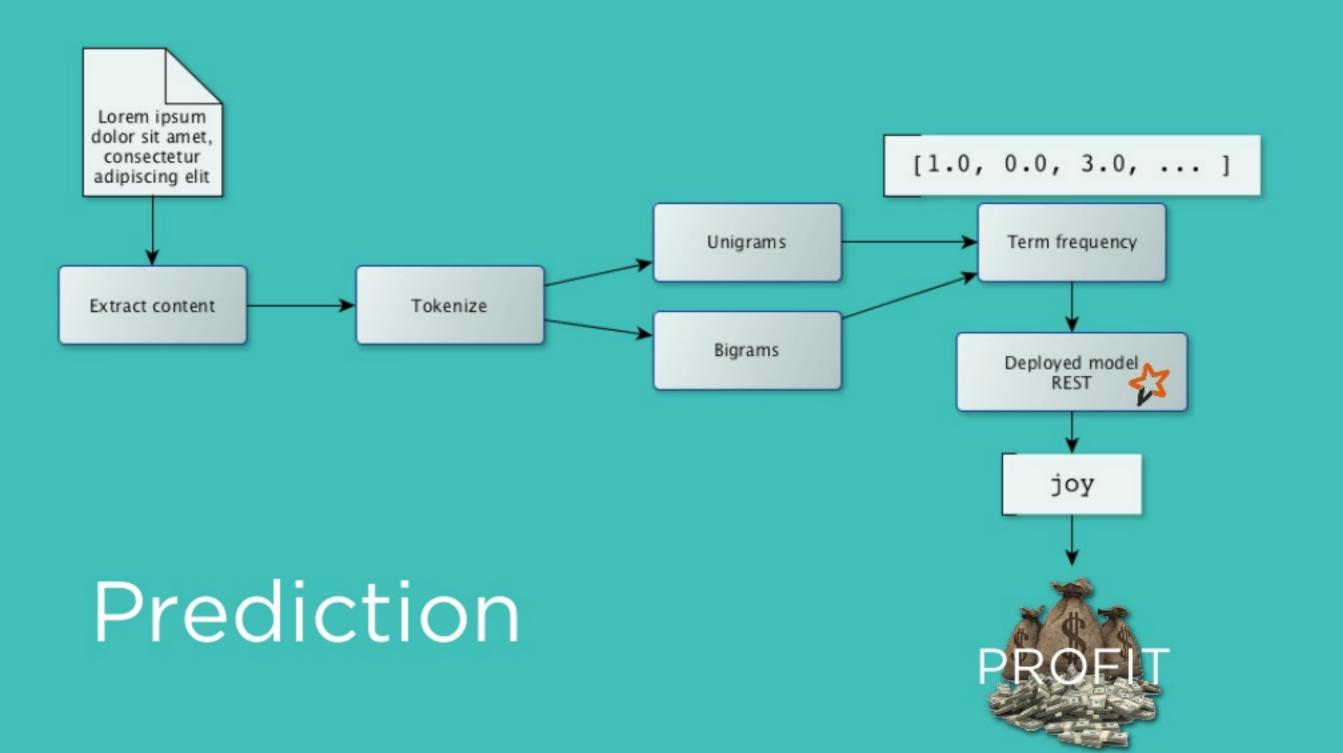


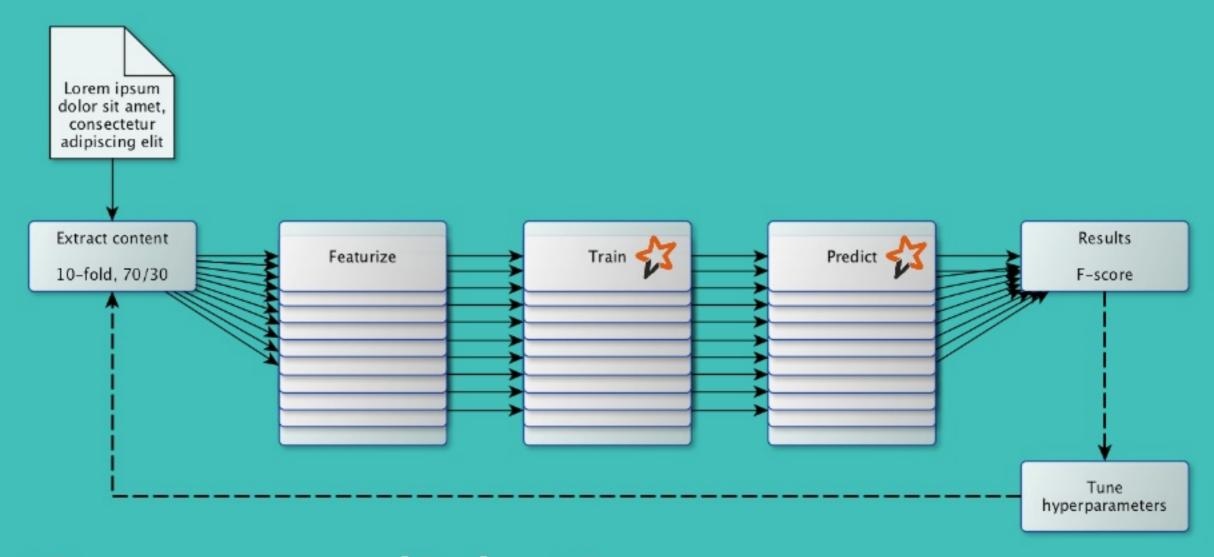
NLP





## Training





### Cross-validation

















#### **Event Bus**





#### Storage







#### Continuous Delivery







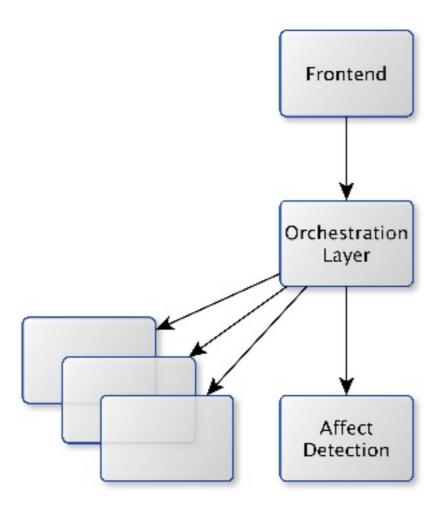






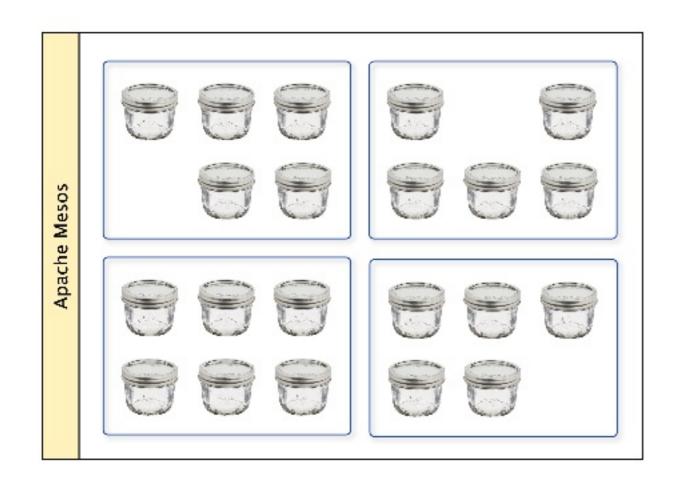


#### System Components





#### Before





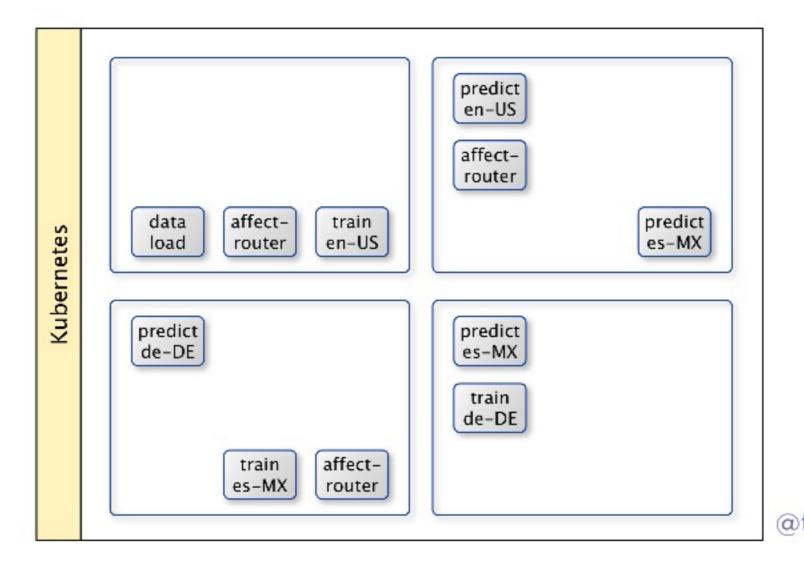


# How to prevent conflict between data science & engineering



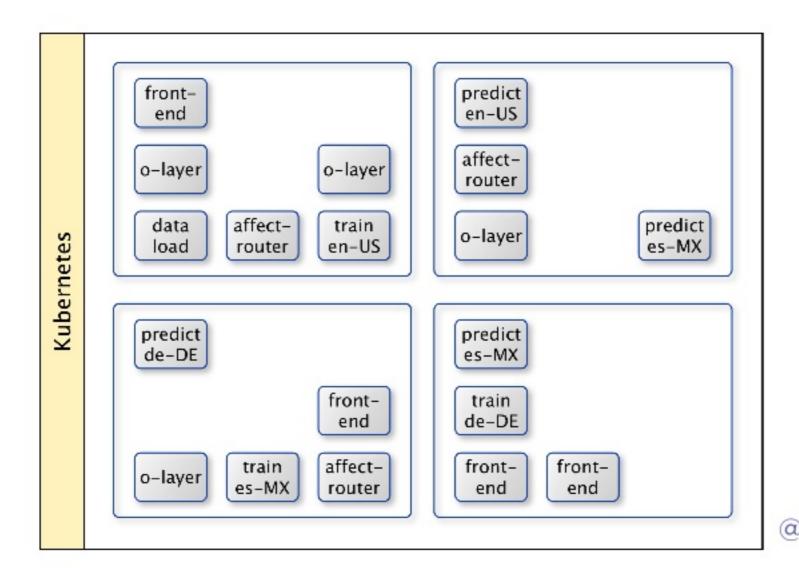


#### Affect detection deployment



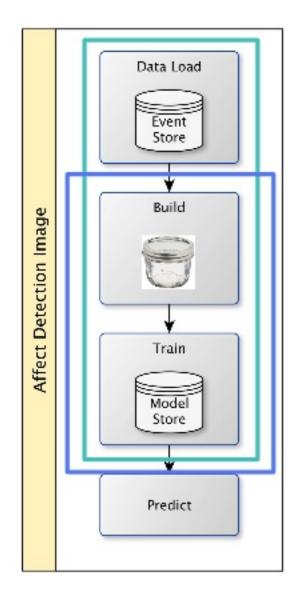


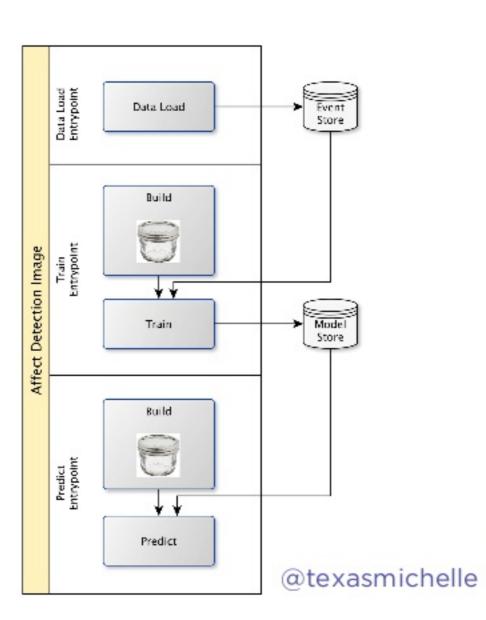
#### After



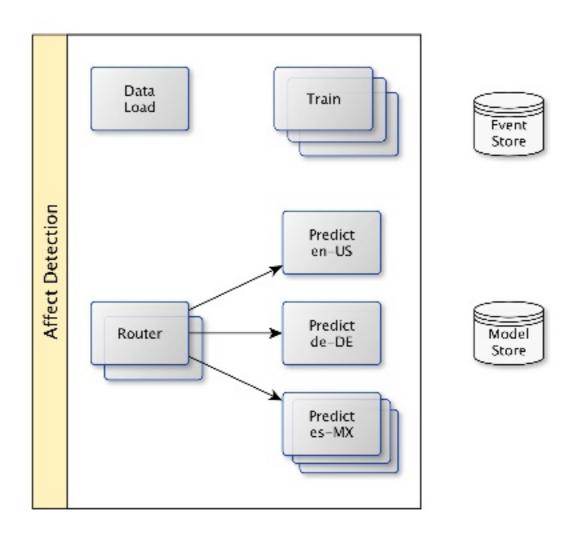


# Single Model





# Many Models





### Affect Detection Image

Affect Detection

Mysql Client

Apache PredictionIO (incubating) 0.10.0

Apache Spark 1.6.3 Native BLAS

Java 8

Ubuntu 16.04

Affect Detection

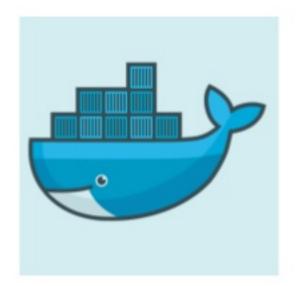
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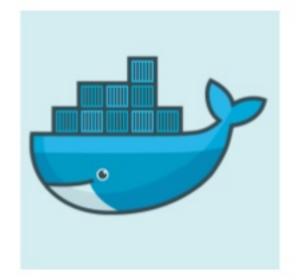
#### Router Image

affect-router

qordoba-builder

affect-router

qordoba-builder





### Qordoba Builder Image

sbt

git

Google Cloud SDK

Docker 17.03

Java 8

Ubuntu 16.04

sbt

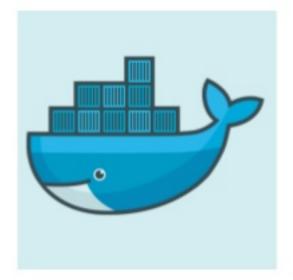
git

Google Cloud SDK

Docker 17.03

Java 8

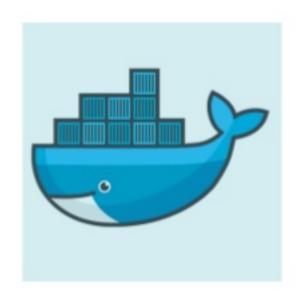
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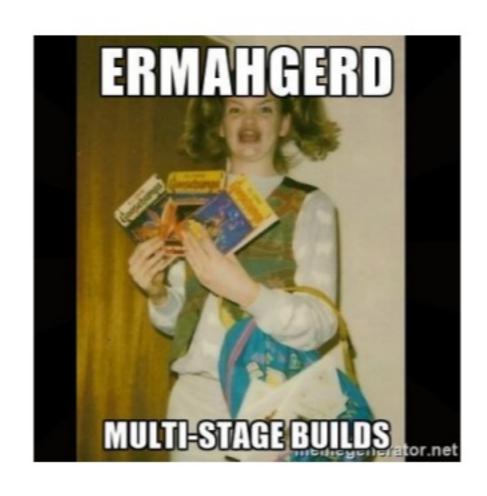
### Qordoba Builder Image

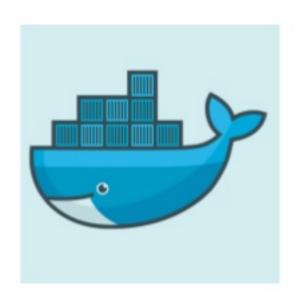






## Qordoba Builder Image







#### Affect Detection

- Featurization improvements
- Multi-label instead of mutual exclusivity
- Confidence scores
- Additional algorithms
- Expanded training set
- More evaluation metrics
- Classification Graph?
- Unsupervised models









#### Affect Detection

- Lighter images
- Lighter deployment
- Weaveworks





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# Challenge

Don't just build products that scale. Build products that scale content.

Q&A

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