



Needle in the Haystack

User Behavior Anomaly Detection for Platform Security

Wei Deng, Ping Yan

Information Security is Hard

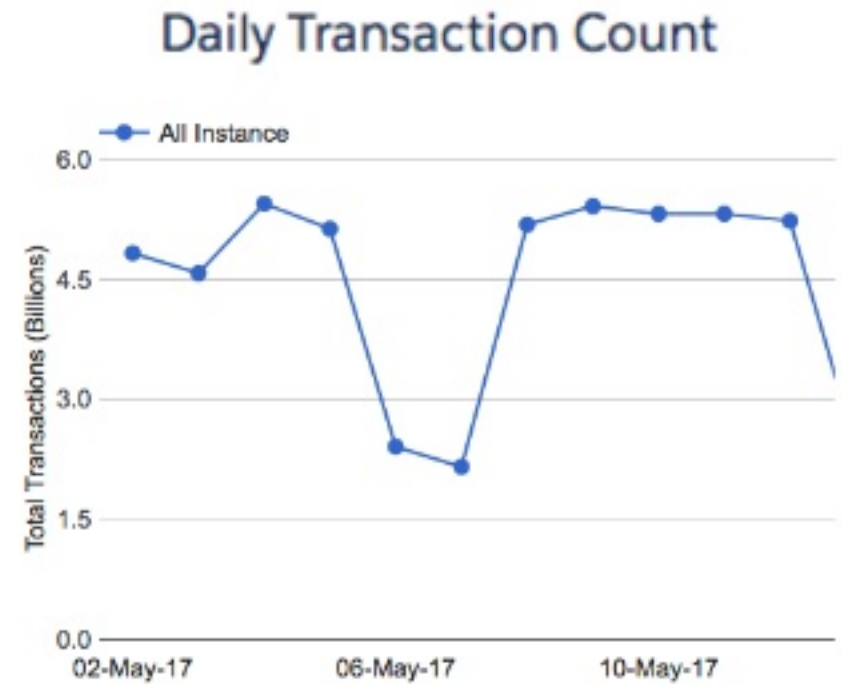


User In-app Behavior

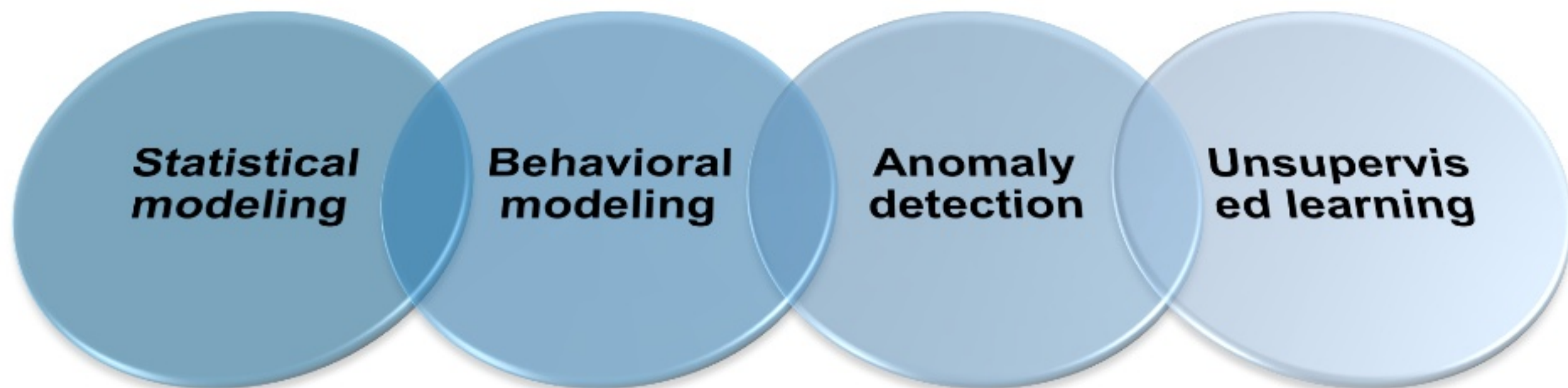
	Entities	Derived	Actions
WHO	 client IP	 hour of day	 logins
WHEN	timestamps	day of week	UI page views
WHERE	user agents	geo country	API calls
HOW	password reset
WHAT			...

Challenges

- Size of data, speed to response
- Variability of threats
- Little to none ground truth
- Feature selection
- User behavior novelty



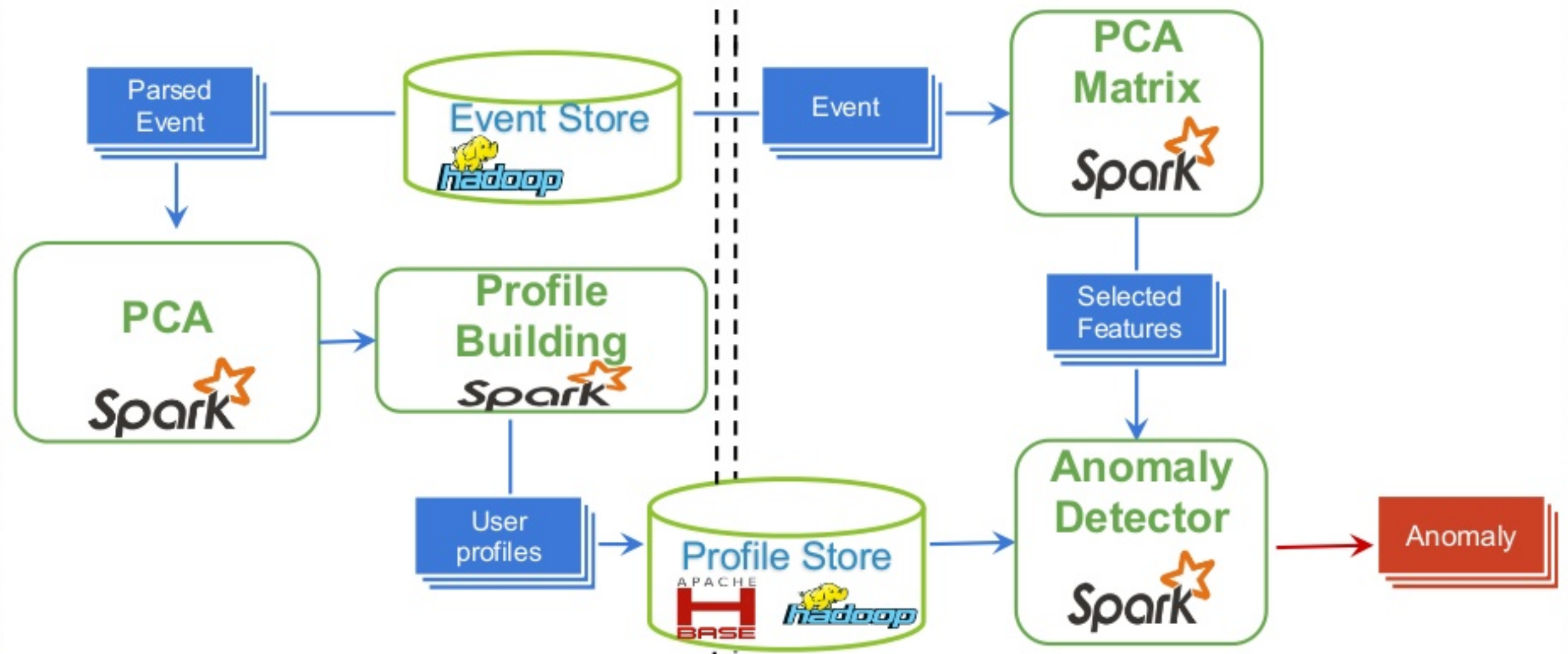
A Behavior Anomaly Detection Approach



Anomaly Detection Engine

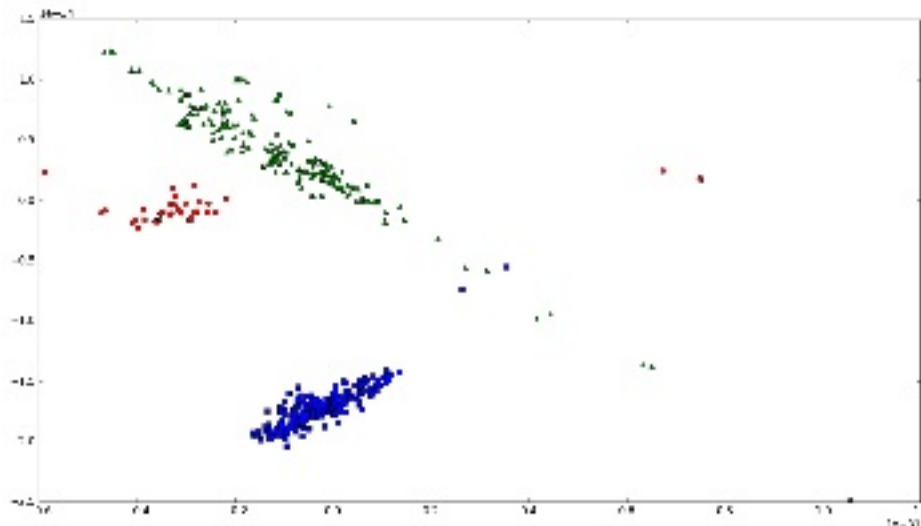
Stage I – Profile Building

Stage II – Detection



PCA

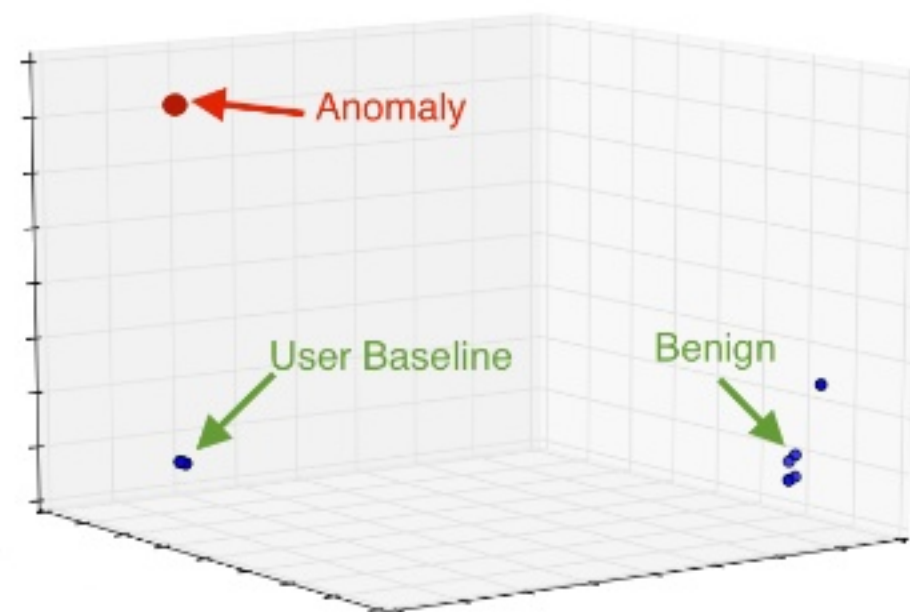
- High variance variables
Representative of original data set
- Low variance variables
Representative of users' stable behavior



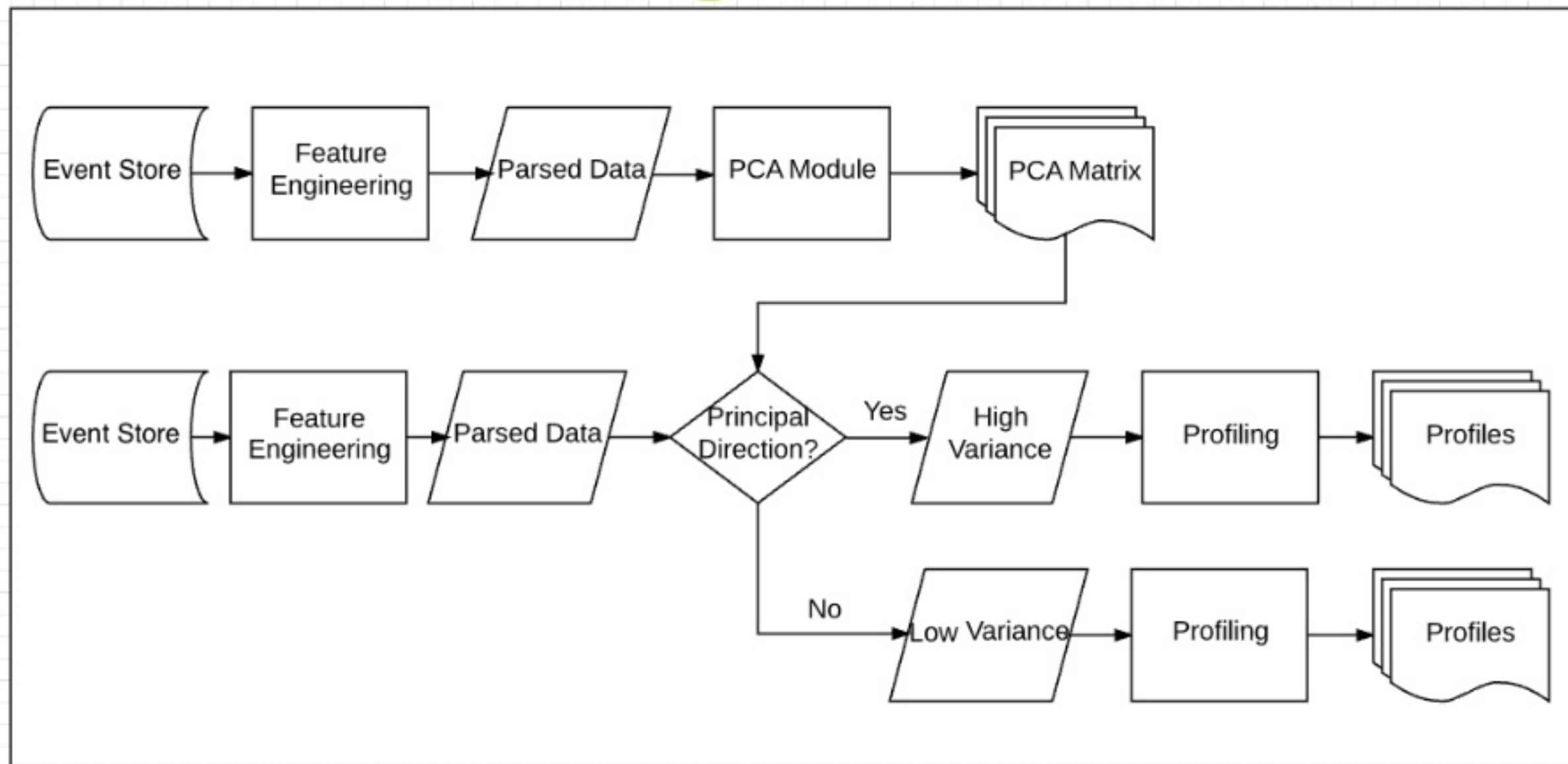
Profile Building

3 statistics to summarize each user's historical distribution

- User's behavior baseline
- Variance of user's behavior
- Legitimate non-typical behavior

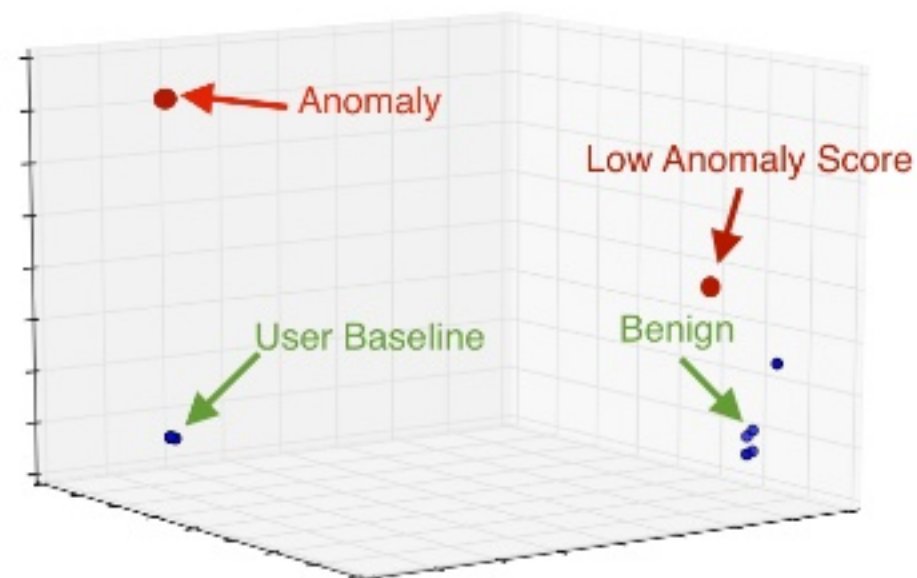


Profile Building

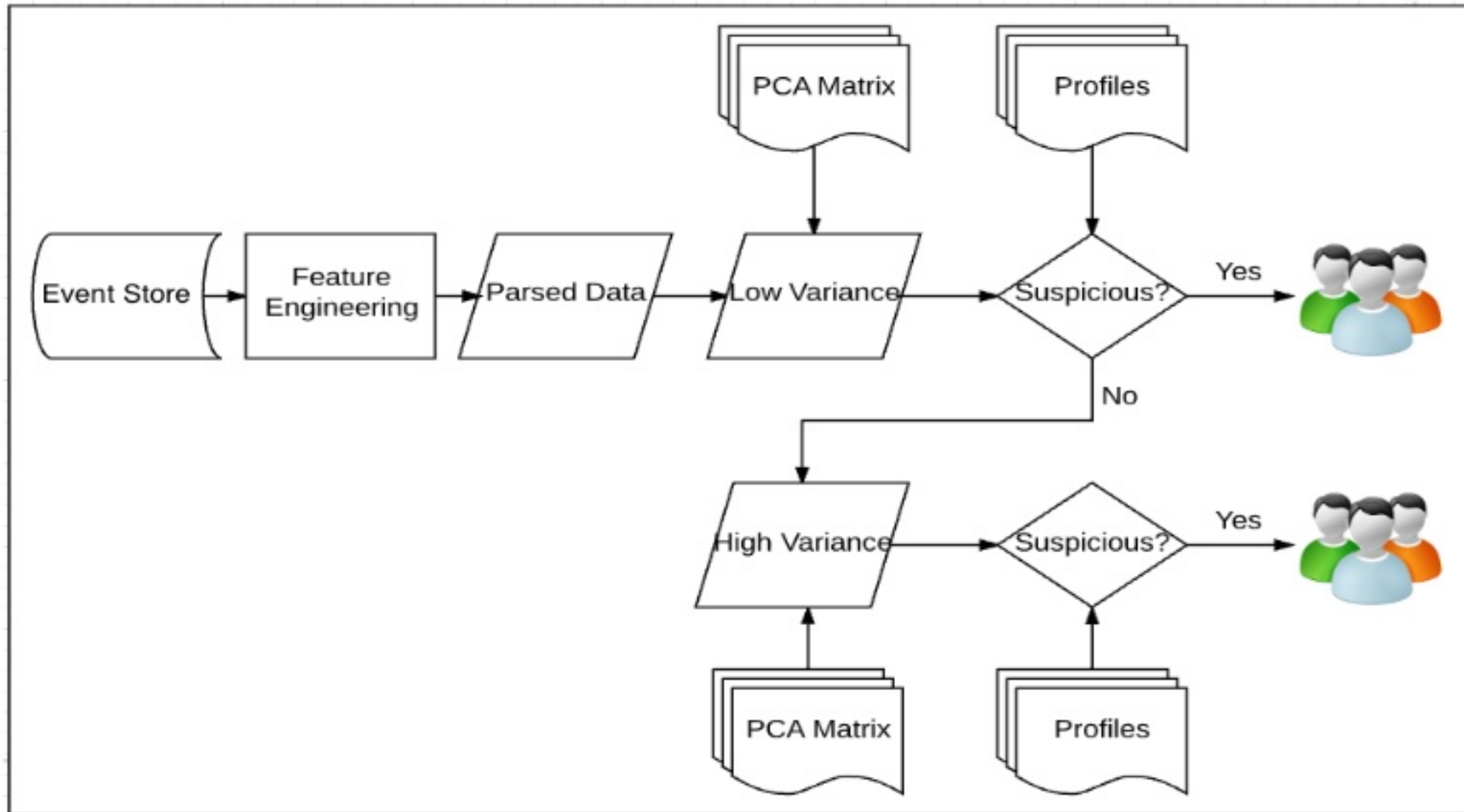


Detection

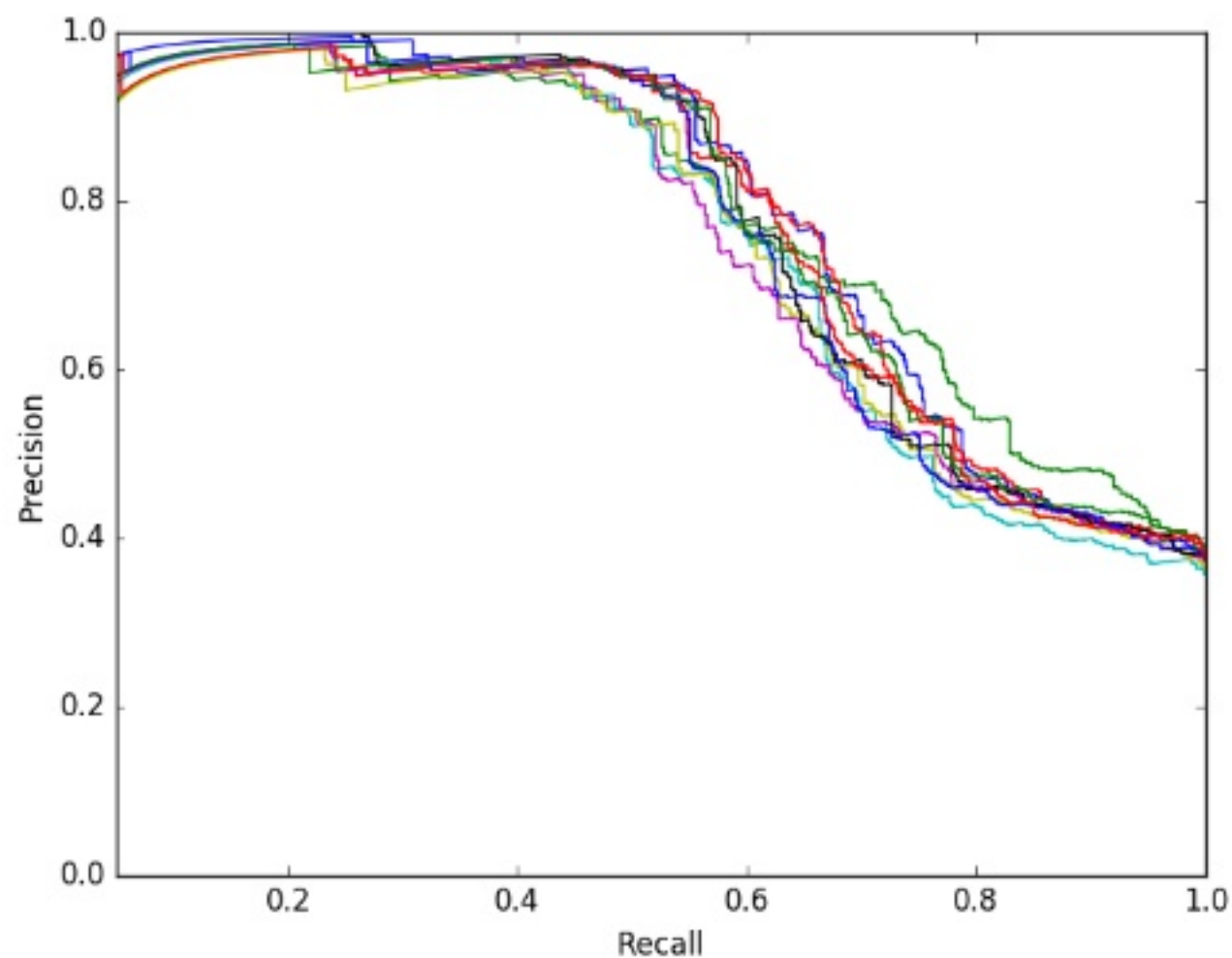
- Deviation from user's baseline
- Re-scale deviation score with a correction factor



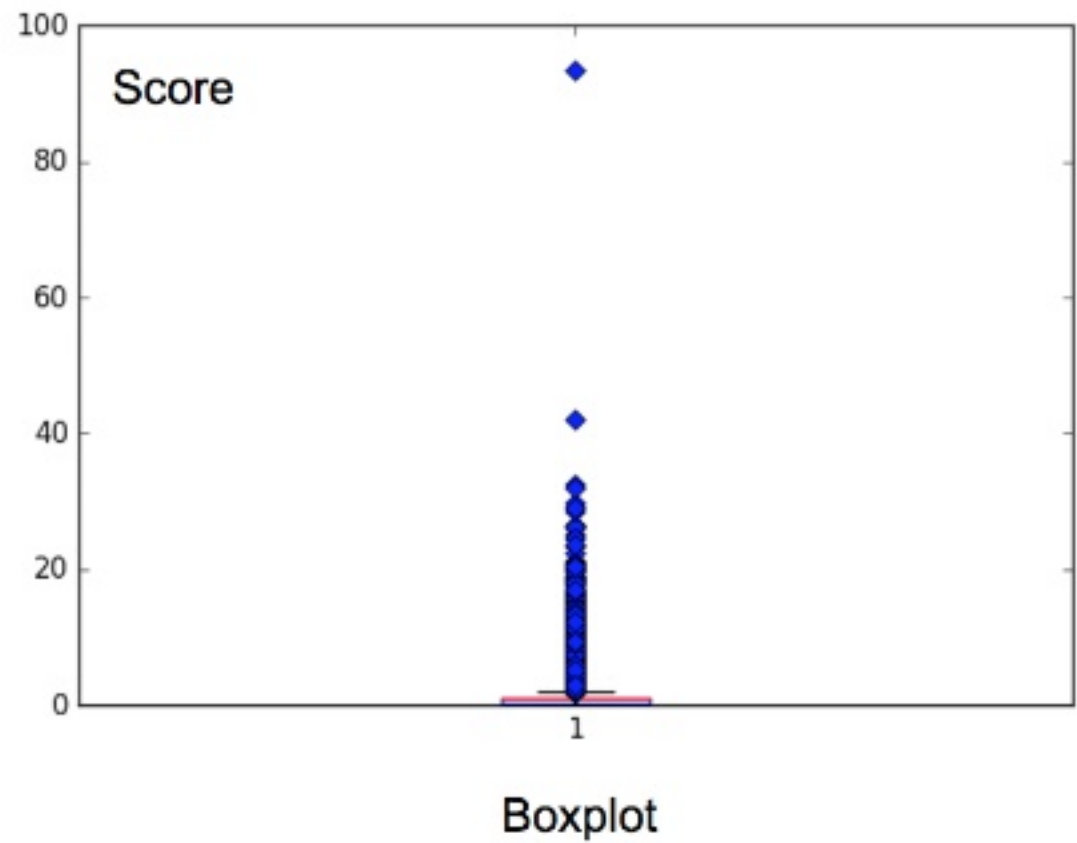
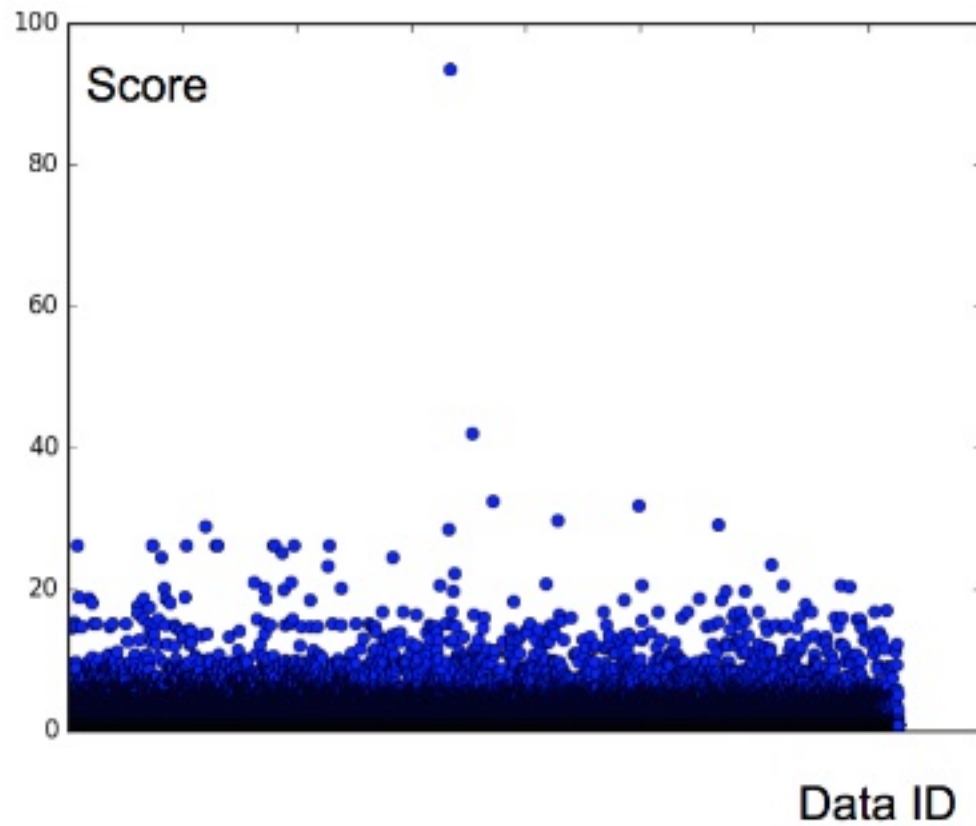
Detection



Evaluation with Synthetic Data



Deployment





Thank You.

Wei Deng

wdeng@salesforce.com

Ping Yan

pyan@salesforce.com



@pingpingya