

How do I remove the ads?

- Tap on the 'Settings' icon in the landing screen then select 'Remove Ads'.
- If you have previously purchased the ad-free version click 'Restore' in 'Settings'.

What are short course, long course and open water swims?

- Short course times are swum in a 25m long pool
- Long course times are swum in a 50m long pool
- Open water times are swum in an ocean, lake, sea, river, canal etc.

What are the notifications?

- swimsync will alert you to up-coming meets you have entered in your app.

Can I send swimmers' data to other users?

- Not yet. The ability to export data to another user's device is a feature that will be available in a future version of swimsync.

Can I add any distance I wish?

- Yes, when you enter a time you can enter any distance using the keyboard

What is the reaction time?

- The reaction time is recorded in electronically-timed races that have movement-activated starting blocks.
- It is the time from the sound to start the race, to the time the swimmer's feet initiate movement on the blocks.
- The reaction time is usually shown on the scoreboard immediately after the race start.

Can I enter lap splits manually?

- Yes, enter a stroke and distance in the 'Enter a new time' screen then scroll down and enter each lap split. The total time will be calculated automatically.

How do I know if splits were recorded for a time?

- In the 'Swim time results' screen the word 'Splits' is written on the right side.

How do I see a breakdown of a time?

- There are three ways to see the time breakdown statistics:
- Click on a swim time or PB time
- Tap on a time point (black dot) in the chart

Can I save a time from the stopwatch for a specific swimmer?

- Yes, press 'Stop' at the end of the race then select 'Save a new time – Yes'.
- Enter details of the swimmer, meet, distance and stroke.

How can I compare my times to a qualifying time?

- In chart, select 'Options' and then add a 'custom line title' and 'custom time' (blue).
- You can compare a custom time, such as a qualifying time, to the swimmer's last 30 times, personal best (PB, red) and goal time (green).

How can I compare my times to another swimmer in the app?

- In chart, select 'Options', activate the 'Another swimmer' button then select the 'Swimmer' from the pull-down menu.