



# FIELD SERVICE REPORT

## BRIGHTBLU INDIA PRIVATE LIMITED

ADDRESS: PLOT NO. 33, 2/59, PAN CARD CLUB RD, BANER, PUNE, MAHARASHTRA, INDIA - 411045.

WEBSITE: WWW.BRIGHTBLU.COM | EMAIL: IN.SUPPORT@BRIGHTBLU.COM

### TO BE FILLED BY THE CUSTOMER

CPO Name:					
CPO Charger ID:					
Site Address:					
CPO Contact Person Name:			Contact:		
Charger Installation date:		BRIGHTBLU Charger Serial No:			
Charger Issue In detail:					
OCPP Log File (Last 7 Days): Please Tick (✓)		Shared:		Not Shared:	

### TO BE FILLED BY BRIGHTBLU

Product Under: (✓)	Warranty:		Out of Warranty:					
Helpdesk Ticket Number:								
Charger Firmware version:			Charge Box Firmware version:					
Physical inspection of Charger:								
Input Supply Voltage:	R-N (Volt)		Y-N (Volt)		B-N (Volt)		N-E (Volt)	
	R-Y (Volt)		Y-B (Volt)		B-R (Volt)		P-E (Volt)	
	Voltage Fluctuation: (Yes/No)							
Issue Observed during Site Visit:								
Action taken:								
Replaced Part Details (If Any):	Part Name		Part No.	Qty.	Part Replacement Date			
Complained Status: (✓)	Open	Closed	Next Visit Date:		Complaint Closure Date:			
Customer Representative Name & Contact Number:					Signature:			
Service Partner Name & Contact Number:					Signature:			