

# OOYALA PROGRAMMING MANAGER USER GUIDE

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# PROGRAMMING MANAGER OVERVIEW

Welcome to the Ooyala Programming Manager User Guide. This guide is for administrators, content providers, and content curators. After reading this guide you will be able to navigate through the Programming Manager workspace and manage the video asset lifecycle. Different user roles have varying capabilities within the Programming Manager, including video asset review, transcoding, publishing, and deletion.

#### PROGRAMMING MANAGER

The Ooyala Programming Manager is an asset management tool you can use to take content through the curation and review process. This tool replaces the asset management functionality of Backlot and adds additional features such as structured metadata modeling and custom groupings. The types of content supported for this release include episodic content (TV Series), sports and movies.

**Note:** Existing Ooyala customers using the Programming Manager will only have access to the *Account Configuration* and *v2 Analytics (Deprecated)* New Ooyala customers will use the Analyze tab in Ooyala IQ, which includes a real-time dashboard and a business intelligence view. For features such as advertising, publishing rules, and syndications, please contact Technical Support.

With the Ooyala Programming Manager you can manage video assets and organize them with labels and collections. You can also manage the metadata for content and take it through a review and approval process prior to publishing a video asset or content group.

High level features of the Ooyala Programming Manager include:

- · Comprehensive Asset Lifecycle Management
- Structured Metadata modeling for Movies, TV Series, Events, Programs, Sports, etc.
- Customized grouping of content and unique workflows associated with these collections

# SUPPORTED CONTENT TYPES

The Ooyala Programming Manager supports the following content types. Please talk to your account manager for instructions on how to ingest content into the Programming Manager.

- Video on Demand on page 6
- Remote Assets on page 7
- Linear Schedule Data on page 7

## Video on Demand

The types of video on demand (VOD) content supported for this release include:

- Episodic content (TV Series)
- Movies
- Sports

We recommend that you upload videos to Ooyala in H.264. However, we also support many commonly used codecs. For more information, see *Quality of and Recommendations on Source Material (Video and Audio)*.



## **Remote Assets**

A remote asset is a piece of content that you add to the Ooyala Programming Manager without uploading, processing, or storing the content with Ooyala. Remote asset management provides all of the benefits of the Programming Manager, including management, syndication, monetization, analytics, and access to the Ooyala APIs.

Ooyala Programming Manager supports the following formats for remote assets: HLS, HDS, Smooth.

After a piece of content is added to the Programming Manager, Ooyala stores basic information about it, including the duration and title (see *Ingestion Dashboard* on page 15). Rules, customizations, preview images, and additional metadata can be applied to remote assets through the Programming Manager UI.

Once uploaded, remote assets can be delivered by Ooyala or a CDN of your choice.

## **Linear Schedule Data**

A linear schedule contains scheduling information and metadata for programs on linear channels. This information is used to power user experiences to see a guide of upcoming programming, generally associated with a linear stream.

Channels enable live streaming, including the ingestion through the CDN to the end playback device. A channel receives live input streams from a live transcoder and makes them available for streaming. A channel can also have multiple programs.

Please contact your Ooyala point of contact to configure ingestion of linear schedule metadata.

Within the Programming Manager, you can do the following for channels:

- · Apply filters to the Programming Manager to only show your channels
- View channel details
- Edit channel metadata
- Associate labels and offers with channels
- View channel segment and event details

For now, you can use linear schedule data to plan a schedule (and set metadata which may be useful for consumer-facing apps to extract). You currently cannot schedule live assets with the Programming Manager.

A channel is classified as a content group. For sections of this document that apply to channels, look for mention of content groups, such as the following:

- Review Video Assets and Content Groups on page 29
- Review Metadata on page 33
- Organize Content with Labels on page 45
- Organize Content with Collections on page 50
- Manage Offers on page 57

For sections specific to channels, see:

- View Segments in a Channel on page 32
- View Event Details on page 32
- View a Channel Live Stream on page 39



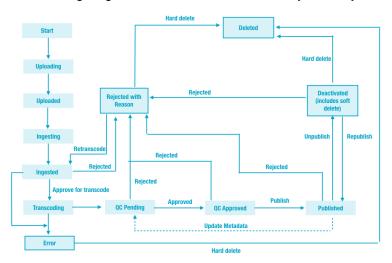
# SUPPORTED BROWSERS

You must use a supported browser to interact with the Programming Manager. Supported browsers include:

- · Google Chrome 18 or later
- Mozilla Firefox 12 or later
- Apple Safari 6 or later

# WORKFLOW

The following diagram shows the video asset lifecycle that you can manage in the Programming Manager:



As shown in the diagram above, a typical error-free lifecycle of a video asset includes the following steps.

- 1. Video asset is uploaded and ingested.
- 2. Video asset is approved for transcode.
- 3. Video asset is transcoded and enters the Quality Check (QC) pending state.
- 4. Video asset is approved and enters the QC approved state.
- 5. Video asset is published and enters the published state.
- **6.** When the video asset's life cycle is over, the video asset is unpublished and enters the deactivated state.

Content can be rejected at any step. Content could be rejected because of metadata issues, which can be updated by a user (with the appropriate rights) in the UI.

# VIDEO ASSETS AND CONTENT GROUPS

The Ooyala Programming Manager contains several types of content, including:

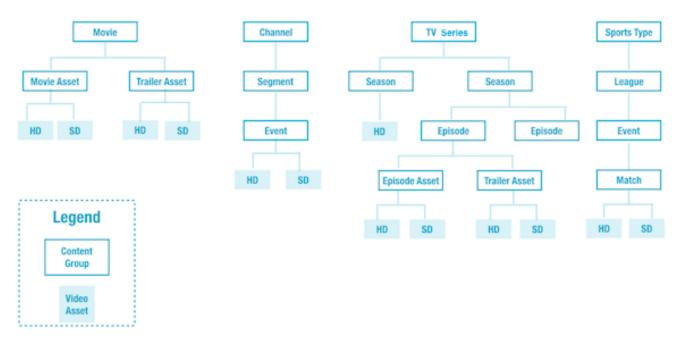
- Content Groups: Custom groupings of video assets used to organize episodic content, movies, sports
  events and channels.
- Video Assets: The HD, SD, or other video asset renditions.
- Images



#### · Closed caption files

To understand the relationship between content groups and videos you can think of a content group as a folder and a video as a file on your computer.

**Note**: The figure below shows an example content group data model. Your content group data model may look different.



Season content groups that have the same series ID in their metadata are grouped together in a TV Series content group. Episode content groups that have the same season ID in their metadata are grouped together in a season content group for the TV Series. You can drill down from TV Series to season to episode content group using the Programming Manager user interface.

Content groups cannot be created in the UI. You must create content groups prior to ingestion through the XML and ingest them into the Programming Manager via Aspera. Content groups can be published, deactivated, and deleted in the UI.

# **USER ROLES**

Access to functionality in the Programming Manager is controlled by assigned user roles. If you are the administrator, please contact Ooyala Technical Support to configure and assign user roles and groups. Users can potentially have one or more roles assigned to them.

Shown below is a high level description of the roles available in the Programming Manager. The system allows for single sign on for both the Programming Manager and Backlot.

#### **User Role**

Editor/Content Manager

#### Description

An Editor/Content Manager can:

- View all content groups and their components.
- Edit metadata, upload, delete and replace images.
- Approve or reject any portions of the workflow in addition to being able to perform create, read,



update and delete (CRUD) operations on labels, collections and offers.

QA Editor A QA Editor can:

- View all content groups and their components.
- · Change the QC state of video assets.

Content Publisher can:

- View all content groups and their components.
- · Publish or unpublish video assets.

Content Approver an:

- View all content groups and their components.
- Start processing (i.e. transcoding) of video assets or reject video assets of CGs and their components.

Curator A Curator can:

- View all content groups and their components.
- Perform CRUD operations on labels, collections, and offers.
- Apply or remove labels to/from content groups.

Read Only A Read Only user can:

· View all video assets

This user does not have editing permissions.

# **ACCESS THE PROGRAMMING MANAGER**

Access the Programming Manager to manage video content and organize it with tags. With the Programming Manager you can also manage metadata and take it through a review and approval process prior to publishing the associated video asset.

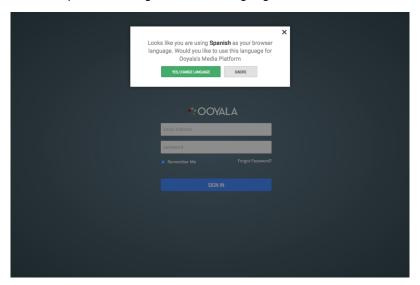
To access the Programming Manager, navigate to <a href="https://platform.ooyala.com">https://platform.ooyala.com</a> and log in.

# LANGUAGE SUPPORT

The user interface supports the following languages:

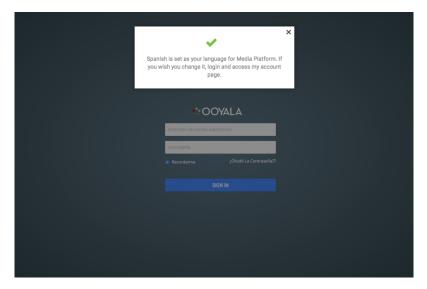
- English
- French
- German
- Spanish
- Japanese
- Simplified Chinese
- Traditional Chinese
- Portuguese
- Korean

When you log in, the UI automatically detects the language settings from your browser and provides you with the option to change or set the language:



Once you select a language, the following confirmation appears:





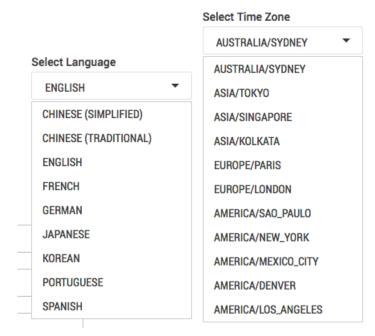
To change the language, use the user account settings under My Account.

# **USER ACCOUNT SETTINGS (MY ACCOUNT)**

You can use the My Account settings to change your password, language preferences, and time zone. My Account is available by clicking the user name near the upper right corner of the Program Manager window and seleciting My Account.

Changing the password requires entering the current password, the new password (twice), and clicking the **Save Password** button.

The **Select Language** and **Select Time Zone** menus customize Program Manager to match the user's preferences.





# PROGRAMMING MANAGER WIDGETS AND VIEWS

The following sections describe the widgets and views of the Programming Manager.

#### **SEARCH**

Use the search bar at the top of the interface to search within the Programming Manager module. To reveal the search bar, click the search icon next to the Ooyala logo.

Enter a search query and hit enter to see results from all groups that have any metadata that matches the search query.

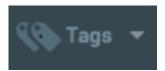
For example, if you search for "The Ooyala Show", you will get the following results:

- The Ooyala Show Series
- The Ooyala Show Season 1
- The Ooyala Show Season 2
- The Ooyala Show Season 1 Episode 1
- The Ooyala Show Season 1 Episode 2

You will not get the results The Ooyala Show Season 1 Episode 1 HD.

#### **TAGS WIDGET**

A tag is used to mark your content (for example, you could use tags to distinguish which of your video assets is a sports video). Tags include collections, offers, and labels. Use the tags widget in the upper right corner of the Programming Manager interface to create, edit, and delete tags.

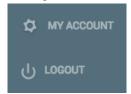


For details on how to use labels, collections, and offers, see:

- Organize Content with Labels on page 45
- Organize Content with Collections on page 50
- *Manage Offers* on page 57

#### **USER WIDGET**

Click on your username in the upper right corner and select **Logout** to log out of the Programming Manager. You can also use this widget to view your account information.



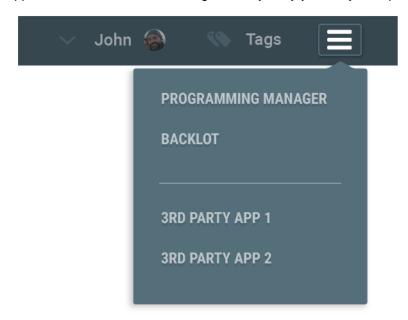
#### MINI LAUNCHER WIDGET

Click the mini launcher widget in the upper right corner of the Programming Manager interface to view and navigate to your available Programming Manager modules. .





When you click the widget, you can access the **Programming Manager**, **Backlot**, and any 3rd party applications that have been configured for you by your Ooyala representative.



# PROGRAMMING MANAGER MODULE VIEWS

Use the Programming Manager module to take content through the curation and review process.

- 1. Ingestion Dashboard on page 15
- 2. Asset Library on page 16
- 3. Deactivated View on page 21
- 4. Rejected View on page 21

## INGESTION DASHBOARD

To access the Ingest Dasboard, click the Ingest Dasboard tab:



The **Ingest Dasboard** has two tabs: This tab displays the files the system is processing:



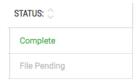
Mouse over the processing status links, such as In Progress, to view additional status information:



A file's processing status can have one of these values:

- · In Progress: the file is being processed
- Failed: the file failed to be processed
- Complete: the file processings is complete

Mouse over an **In Progress** link and click **View Asset** to retrieve detailed information about the assets being processed for that XML file:



An asset can have one of the following status values:

- Pending: processing is pending
- In Progress: currently processing the asset
- · Complete: successfully processed the asset



- Failed: failed to process the asset. Additional information will be provided.
- · File Pending: awaiting ingestion of a related file
- Parent Pending: awaiting creation of a related parent

The second tab displays files not being processed. This may occur because the file type is not recognized or the media files have not yet been referenced:



For more information about ingestion workflows, see *Ingestion* on page 25.

# **ASSET LIBRARY**

The **Asset Library**, the default view in the **Programming Manager**, is a display of all active video assets and content groups.

This is the main tab within the **Programming Manager** where you can manage your catalog on a day-to-day basis. You can examine content in a hierarchical or structured manner such as episodic content (TV Series), groupings of related content, edit metadata, update workflow actions (transcode, QC approve, etc.), and do label, offer, and collection associations to your catalog. You can use complex filters to limit specific items to examine in your catalog such as by workflow state, type of content, category of content (TV Series, Movies, News, etc.), Labels, Collections, Offers, and date ranges for licensing windows and broadcast status. Finally, you can apply bulk actions or individual actions to pieces of content within the library such as applying labels, progressing workflows, etc.

When you click on a particular asset, you have access to its metadata, tags, offers, images, title rendition set, and a dropdown of state actions.

# **Group View and Video View**

The Group view allows you to view your content groups. This means that if you select a season in group view, you will only see the episode groups. In order to see a specific video asset, such as an HD video asset for the episode, you'll have to be in video view. To access the Group view, click **Groups** at the top right.

The Video view displays details about video assets. To access the Video view, click **Videos** at the top right.

The default view for the Programming Manager is the List view.

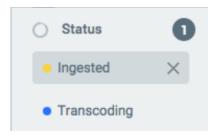
#### Filter Bar

The gray bar on left portion of the Asset Library is the filter bar. You can apply certain filters to video assets and certain filters to content groups.

Click on a filter type to filter the view in the main Programming Manager workspace to only show content that matches the applied filters. This is useful for viewing certain video assets or content groups out of your entire library of content.

For example, you can select the **Ingested** status from the filter bar:





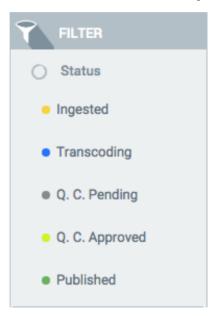
This will update the Asset Library to only show ingested video assets.

You can apply the following filters in the Asset Library.

## Workflow Status (Video Assets Only)

The status of content in the workflow process is marked with a colored circle to the right of the title. Whenever the content's status changes, the colored circle next to the content changes as well.

Note: You cannot filter content groups by status.



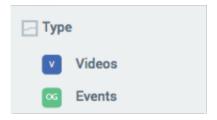
The following table describes the asset status values, which correspond to the *Workflow* on page 8 described earlier.

Status	Definition
Ingested	The asset has been successfully ingested.
Transcoding	The asset is being transcoded.
Q.C. Pending	The asset has been successfully transcoded and is ready to be reviewed.
Q.C. Approved	The asset has been Q.C. approved but has not been published yet.
Published	The asset has been published.

#### Type

The type is marked with a colored square in the metadata for each video asset. Type is assigned in the ingested metadata.





The asset types include:

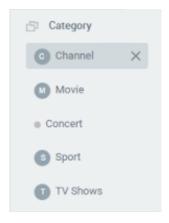
- Videos
- Events
- · Remote Assets

**Note:** Event content is read-only for this release.

### Category (Content Groups Only)

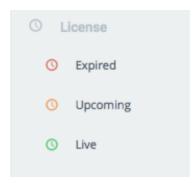
The asset category is assigned in the uploaded metadata and tagged upon asset ingestion.

Note: You cannot filter video assets by category.



#### License Window (Content Groups Only)

The license section of the filter bar defines the licensing window of the content group. License window is the time window during which the video can be published and monetized.



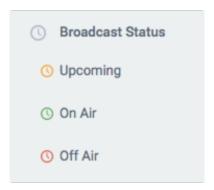
The following table defines the available license windows.

License Window	Definition
Expired	The license window of the asset has already occurred.
Upcoming	The license window of the asset has not occurred yet.



#### Broadcast Status

A video's broadcast status is classified as "on air" when it is live. You can filter by broadcast status to view videos that are upcoming, on air, or off air.



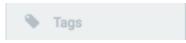
The following table defines the available broadcast statuses.

Broadcast Status	Definition
Upcoming	The asset has not aired yet.
On Air	The asset is currently live (on air).
Off Air	The asset has already aired.

#### Label

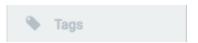
A label is a type of tag. Use labels to mark your video assets and content groups. Labels do not have any associated metadata.

Click "Filter by Tag" from the filter bar and select label filters.



#### Collection

A collection is a type of tag. Collections are custom groupings of content with associated metadata. Click "Filter by Tag" from the filter bar and select collection filters.



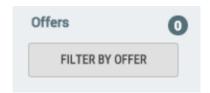
#### Offer (Content Groups Only)

An offer is an association of a pre-created Vindicia or eCommerce Product (SVOD/TVOD) with additional metadata (Resolution - HD, SD, etc., Category - TV Series, Movie, etc., and Offer Dates). The creation of a product is managed by the Vindicia UI. Offers must be created in the Programming Manager.

Note: You cannot filter video assets by offer.

Click the tag icon and select an offer filter.



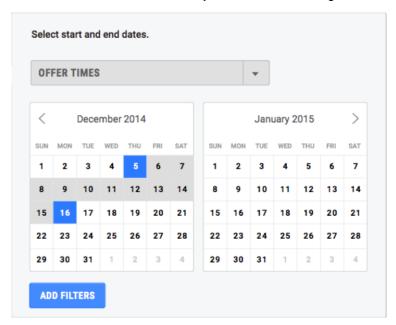


#### Date

You can filter your workspace by:

- Offer Times
- Licensing Window
- Original Air Date

Use the menu to select to filter by offer times, licensing window, or original air date.

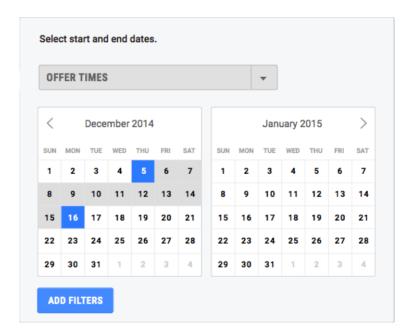


## Video Quality

You can filter your workspace by:

- High Definition (HD)
- Standard Definition (SD)

Use the menu to filter by resolution.



# **DEACTIVATED VIEW**

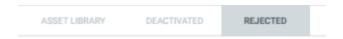
Use the Deactivated view of the Programming Manager to manage deactivated assets. You can use this view to reactivate assets without having to re-ingest the asset.



For details on how to manage deactivated assets, see *Manage Deactivated Content* on page 68.

## **REJECTED VIEW**

Use the Rejected view of the Programming Manager to reprocess rejected assets. Rejected assets are removed from the asset workflow. You can hard-delete rejected assets.



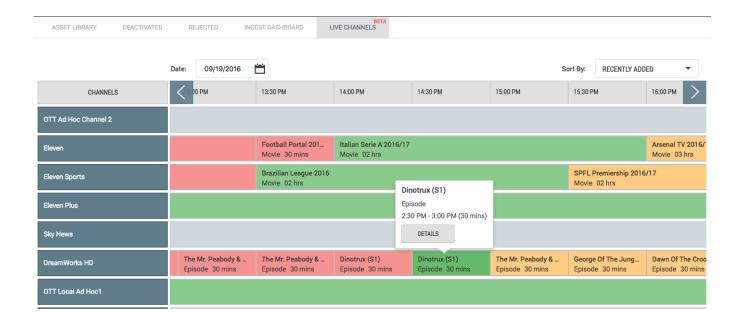
For details on how to manage rejected assets, see *Manage Rejected Content* on page 67.

# LIVE CHANNEL VIEW

For certain providers, when applicable, the Programming Manager includes a Live Channel view.

This tab presents Live Channel programming (aka EPG) on a horizontal time scale. Channel events are color-coded to indicate broadcast status (off-air, on-air, upcoming). Hovering over a particular event shows basic metadata and a **Details** button for displaying the event details page.





#### **EPG CONTENT REPLACEMENT**

When **EPG Content Replacement** is turned on (using the boolean flag **epg-content-replacement** in Flex), the Programming Manager will search a given channel for overlapping events. If two or more non-identical events have *identical start and end times*, the Programming Manager will defer to the most recently scheduled event. Events that were scheduled earlier will be deleted from the channel.



In the figure above, **Movie 1** will be removed from the channel and replaced completely with **Movie 2**. The other matches will not be changed, since they are identical.

#### ADVANCED EPG REPLACEMENT

When **Advanced EPG Replacement** is turned on (using the boolean flag **advanced-epg-replacement** in Flex), the Programming Manager will search a given channel for overlapping events. If two or more non-identical events *partially or totally* overlap, the Programming Manager will defer to the most recently scheduled event. Events that were scheduled earlier will be deleted from the channel.

Below are a few examples to illustrate the situation. In these examples, events scheduled earlier were sent on March 1st (03/01), while those scheduled later were sent on March 2nd (03/02).

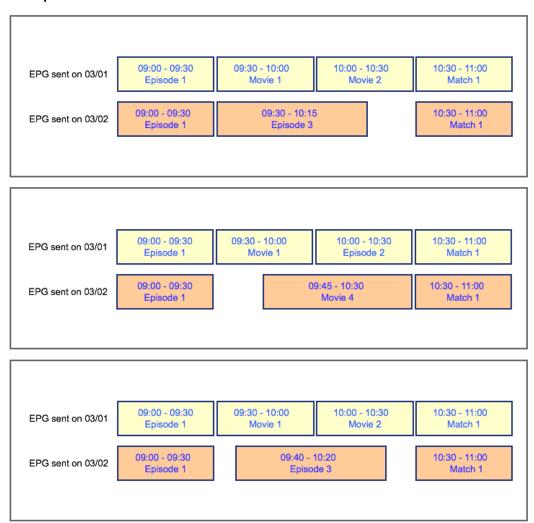
Example 1.





In the figure above, **Movie 1**, **Episode 2**, and **Match 1** will be removed from the channel and replaced completely with **Episode 3** and **Episode 4**. The **Episode 1** matches will not be affected, since they are identical.

#### Example 2.



In the three figures above, the events that are scheduled in the **9:30-10:00** time slot, as well as those scheduled in the **10:00-10:30** slot, will be deleted. This is because their times overlap with other events that were scheduled later. The other matches (i.e., **Episode 1** and **Match 1**) will not be affected, since they are identical.

### Example 3.





In the figure above, **Movie 1** will be deleted, even though it starts before and ends after **Episode 3**. This is because **Episode 3** was scheduled later, and it overlaps **Movie 1**, and so it takes precedence. The **Episode 1** and **Match 1** matches will not be affected, since they are identical.

# **INGESTION**

The Programming Manager supports a flexible metadata system that allows you to model your assets to your needs. The data model and ingest file format can be customized on a per-customer basis. You can work with Ooyala Professional Services to define your data model. In this process, required XML fields are identified and enforced during ingestion.

**Note:** Videos ingested without any XML or content group specification will not be processed by the system.

There are no video ingestion workflows via the Programming Manager UI for this release of the product. The only assets that can be ingested in the UI are small assets (images and closed captions). Video files and metadata must be ingested using Aspera.

Metadata updates are facilitated through the Programming Manager UI.

For more information, see *Ingestion Dashboard* on page 15.

## **CONTENT TYPES**

The Programming Manager allows for customizable data models that support the following types of data:

- Movies
- TV Series
- · Linear schedule information for channels and programs

Additional content categories can be defined to match your metadata model. For example, content categories could include concerts, sports, events, news, and so on.

# **UPLOAD REQUIREMENTS**

Each piece of submitted video content may include the following deliverables:

- A high quality video file. For recommendations on the quality of your video source material, see *Quality* of and Recommendations on Source Material (Video and Audio).
- A video metadata XML file.
- (Optional) One or more high resolution primary preview images.
- (Optional) A closed captioning or subtitle file as required per FCC guidelines.

Closed captioning is included as a separate file (for VOD only). For VOD, a video's closed captioning must be delivered as a DFXP file. The closed caption file must have a time code that is conformed (synced) to the digital video file asset. Raster image-based closed captioning will not be accepted. An example of s DFXP file can be found at <a href="http://www.w3.org/TR/ttaf1-dfxp/">http://www.w3.org/TR/ttaf1-dfxp/</a>. If closed captioning is available in multiple languages for the same video, they must be included in the same DFXP file. For a list of supported closed caption languages, see <a href="https://commons.org/colorable-regions-

Note: Caption files must not contain advertisements, placards, overlay branding or website link callouts.

You can also upload images and closed captions through the Programming Manager UI.



# **PREREQUISITES**

The following is a list of prerequisites for ingestion:

- You must provide an XML file for each video asset.
- The XML file must refer by name to the video asset and other related files, such as images and closed captions.
- Ask Ooyala Professional Services for the specific directory to which your Aspera content will be uploaded.
- Once you upload a video, you must upload the XML file within 24 hours. This retention time can be
  configured by Ooyala Technical Support if your workflow requires more time. If you upload the XML
  file first, you must *immediately* upload all required files, such as video, image, or other referenced files,
  as there is no retention time buffer available in such cases. If any of those files are not immediately
  uploaded, the manifest will be halted in the ingestion phase.

# **INGESTION PROCESS**

The following steps describe how to ingest content into the Programming Manager using Aspera:

 Using an Aspera client, connect to the Ooyala Aspera server using your Backlot credentials provided (host details provided below) and upload all files to the provider folder that was provided to you by Ooyala.

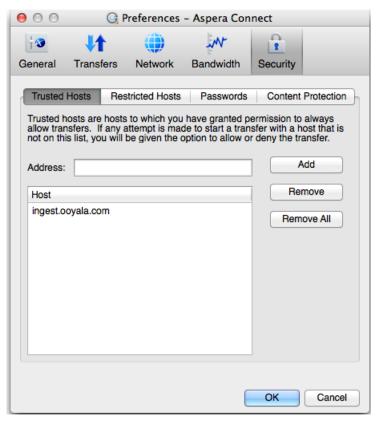
• **Hostname**: ingest.ooyala.com

SFTP port: 22FASP port: 33001

**Note:** The user id used must be an *upload only* user. Ooyala Technical Support can create additional upload only users for you.

2. If you are using the Aspera Connect web plugin, do not use any proxies. Add ingest.ooyala.com to the list of Trusted Hosts:





3. Using an Aspera client, upload a title that contains the XML file, the main video asset, preview images, and closed captions. To learn how to upload content using an Aspera client, see *Ingesting With Aspera*.

**Note:** The video asset and XML manifest do not need to be uploaded in any particular order. You must have an XML file (with an .xml extension) for each video asset. We do not support video-only uploads.

When the upload transaction completes, the Aspera email address used to upload the files will be notified.

You can also use a command line tool for Aspera ingestion. Here is an example of its usage:

```
d249368@RLCOL1BPMISV01 ~$ sudo ascp -v -Q -d -T -o Overwrite=always -l 45m -m 15m -O 33001 -P 22 --mode=send --user=apsvod+aspera_preview@gmail.com --host=ingest.ooyala.com /watch/ingest/BP_Movies/model/mbct/
F_11413690_HD.xml ./
Password:
F_11413690_HD.xml 100% 2711 -:-
Completed: 2K bytes transferred in 0 seconds
(31K bits/sec), in 1 file.
```



# PROGRAMMING MANAGER

The following sections describe how to perform asset management and workflow tasks with the Programming Manager.

## RETRIEVE AN EMBED CODE

A video's embed code is the identifier that uniquely represents the asset within the Programming Manager.

Note: An embed code is only available at the video asset (rendition) level.

To retrieve an embed code of a video:

1. Click Asset Details on the right of the desired video:



2. Click Copy next to the embed code:



## RETRIEVE AN EXTERNAL ID

External identifiers are custom identifiers for your content that make it easier for you to organize, update, and modify content. You can retrieve the external IDs for content groups.

To retrieve a customer-specified external ID for a content group:

1. Click **Details** located to the right of the desired content group:



2. Click **Copy** next to the external ID:



## RETRIEVE A PLAYER ID

The Player ID is an alphanumeric string that uniquely identifies a specific player you will use in your web page. You can retrieve the Player ID for the video assets (the HD or SD content for a specific title).

To retrieve a player ID of a video asset:

1. To view the video assets for a content group, click **Videos** located to the right of the relevant content group:



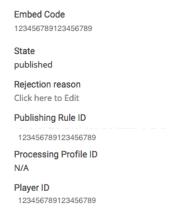
2. Click Asset Details located to the right of the video asset:



To view the asset metadata, click the Metadata tab.



#### 4. Copy the Player ID:



## RETRIEVE A PUBLISHING RULE ID

The Publishing Rule ID is the identifier for the publishing rule to apply to the video asset. You can retrieve the Publishing Rule ID for video assets.

To retrieve a Publishing Rule ID for a video asset:

1. To view the video assets for a content group, click **Videos** located to the right of the relevant content group:



2. Click Asset Details located to the right of the video asset:



- **3.** To view the asset metadata, click the **Metadata** tab.
- 4. Copy the Publishing Rule ID:



# **REVIEW VIDEO ASSETS AND CONTENT GROUPS**

The following topics describe how to review video assets and content groups.



# **Review Video Assets and Content Group Details**

For video assets, click **Asset Details** to view video details.

For channel events, click **Details** to view the event details.

For content groups, click **Details** to view the content group details, including the licensing window for all displayed content groups.

You can view the number and type of children in a content group by hovering over the content group. For example, you could see the number of uploaded assets, published assets, etc.

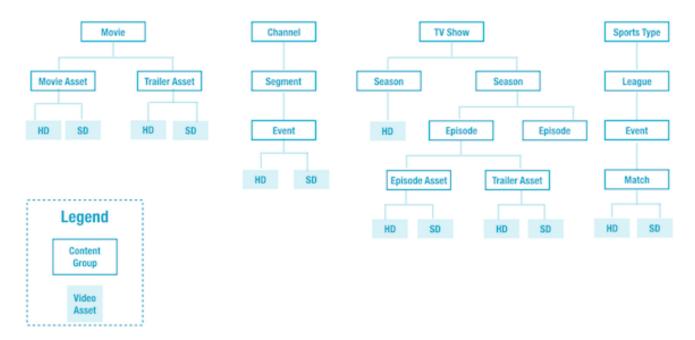
# **View All Video Assets and Content Groups: Use Case**

You can use the Programming Manager interface to view all videos and content groups available for the asset workflow (transcoding, Q.C. approval, publishing, etc.). The following topics show a use case for viewing asset and content group details with an example data model.

Your Asset Library contains two types of content:

- **1. Content Groups:** Custom groupings of video assets used to organize episodic content, movies, sports, and channels.
- 2. Video Assets: The HD, SD, or other video asset renditions.

**Note:** The figure below shows an example content group data model. Your content group data model may look different. To configure your data model to appear like the one below, please contact your Ooyala point of contact.



Content groups are custom groupings of video assets used to organize episodic content, channels, and movies. In our example data model, assets that have the same series ID in their metadata are grouped together in a TV Series content group. Assets that have the same season ID in their metadata are grouped together in a season content group for the TV Series. You can drill down from TV Series to season to episode content group using the Programming Manager user interface. The following sections show an example of how to drill into different data models. Your data model may differ.



View Video Assets Associated with a Movie

Video assets are the HD or SD video renditions that your end user will view.

To view all available video assets in a movie content group, click **Title Rendition Set** in the **Content** column next to the desired movie:



View Seasons in a TV Series

Assets that have the same series ID in their metadata are grouped together in a TV Series group. Each TV Series group can have multiple seasons.

To view all available seasons in a TV Series content group, click **View Season** in the **Content** column next to the desired TV Series:

1. Click View Series in the Content column next to the desired content group:



2. To view the season in a TV Series content group, click **View Season** in the **Content** column next to the desired TV Series:



View Video Assets Associated with a TV Series

TV Series content groups can contain show-level video assets (assets that are not associated with a season or episode, such as a trailer).

To view all video assets associated with a TV Series at the show level:

1. Click View Series in the Content column next to the desired content group:



2. Click View Season in the Content column next to the desired TV Series:



3. Click Videos in the Content column next to the desired movie:



View Episodes in a Season

Assets (episodes) that have the same season ID in their metadata are grouped together in a season group for the TV Series.

To view all available episodes in a season:

Click View Series in the Content column next to the desired content group:



2. Click View Season in the Content column next to the desired TV Series:





3. Click View Episode in the Content column next to the desired episode:



View Video Assets Associated with a Season

Season content groups can contain season-level video assets (assets that are not associated with a series or episode, such as a preview or interview).

To view all video assets in a season:

Click View Season in the Content column next to the desired TV Series:



2. Click View Episode in the Content column next to the desired season:



3. Ensure the **Videos** tab at the top is selected:



View Video Assets Associated with an Episode

Each episode can have multiple videos assets associated with it (the HD video, the SD video, etc.).

To view all video assets associated with an episode:

1. Click View Season in the Content column next to the desired TV Series:



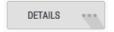
2. Click View Episode in the Content column next to the desired season:



3. Videos in the Content column next to the desired episode:



4. Click **Details** in the **Content** column next to the desired episode:



View Segments in a Channel

Each channel can contain multiple channel segments.

To view all avialable segments in a channel, click **View Channel** in the **Content** column next to the desired channel:



**View Event Details** 

Each channel segment can contain multiple events, such as concerts or matches. You can view details about each event in a segment.

To view all available virtual assets in a channel segment:

1. Click View Channel in the Content column next to the desired channel:





#### 2. Click View Details for the event:



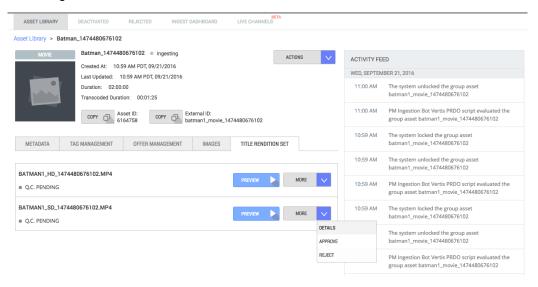
#### **Review the Title Rendition Set**

The **Content Group Details** page includes a **Title Rendition Set** tab that displays renditions of the content group.

A typical content group has two rendition files: one high-definition (HD) and a second standard-definition (SD) .mp4 file. The tab displays the status of the rendition, such as **Ingesting** or **Published**.

For each rendition, you can:

- Preview the rendition file by clicking the **Preview** button.
- Perform actions such as Unpublish or Reject.
- Display more **Details**.
- Change the state of a rendition.



# **Review the Activity Feed**

The activity feed shows you a timestamped user activity feed for the specified asset or content group.

For video assets, click Asset Details to view the activity feed for the video.

For content groups, click **Details** to view the activity feed for the content group.

## **Review Metadata**

The following toipcs describe how to view, edit, and customize metadata for a video asset or content group.

#### **View Metadata**

To view the metadata of a video asset or content group:



- 1. Choose one of the following:
  - For video assets, click **Details** located to the right of the desired video.
  - For channel events (which are also considered video assets), click **Asset Details** located to the right of the desired event.
  - For content groups, click **Details** located to the right of the desired content group.
- 2. Click the Metadata subtab.

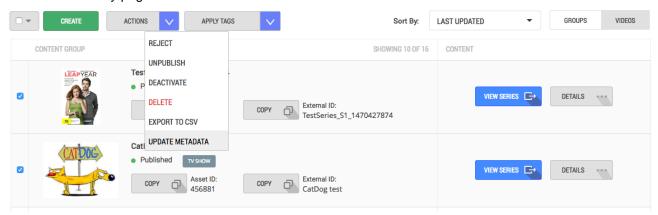
#### **Edit Metadata**

To edit the metadata of a video asset or content group:

- 1. Choose one of the following:
  - For video assets, click **Details** located to the right of the desired video.
  - For channel events (which are also considered video assets), click **Asset Details** located to the right of the desired event.
  - For content groups, click **Details** located to the right of the desired content group.
- 2. Click the Metadata subtab.
- 3. Click the pencil icon next to the metadata you want to edit.
- 4. Edit the metadata.
- 5. Click Save.

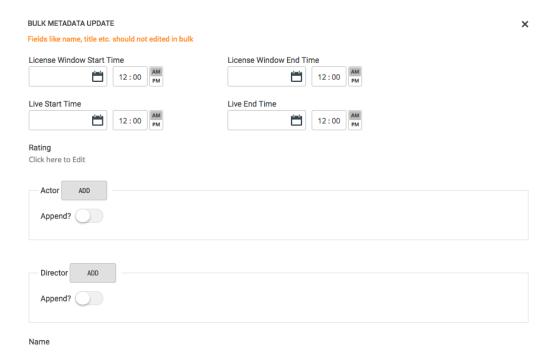
To edit the metadata of multiple content groups in bulk:

1. Select **Update Metadata** from the *Actions* dropdown menu when multiple content groups are selected on the asset library page.

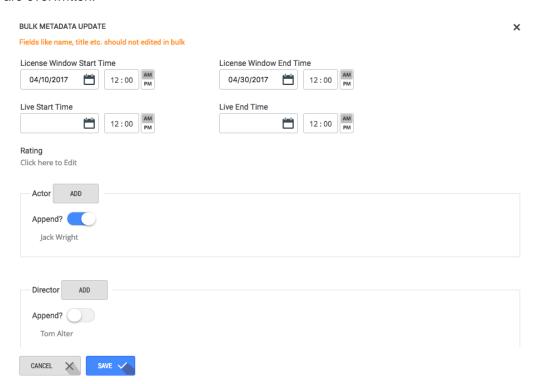


- 2. This option is only applicable when same type of content group is selected, e.g., movies. This option is currently not available when more than one content group type is selected.
- 3. On clicking this option a modal window is opened.

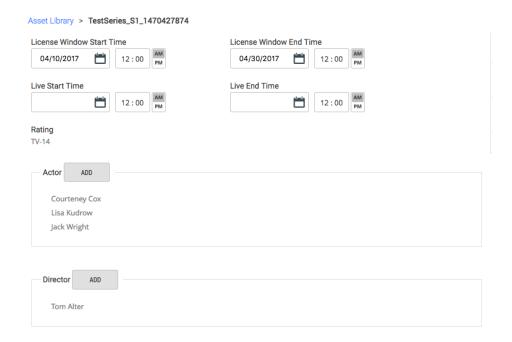




**4.** Here, based on the metadata definition of the selected content group, the metadata edit form is displayed. Please note that list fields can be overwritten or have material appended to them. An *Append* toggle switch can be used to indicate this choice. All other metadata fields besides list fields are overwritten.



**5.** Once data is saved, user can verify that the data is saved properly.



#### **Add Custom Metadata**

To add custom metadata to a video asset or content group:

- 1. Choose one of the following:
  - · For video assets, click **Details** located to the right of the desired video.
  - For channel events (which are also considered video assets), click Asset Details located to the right of the desired event.
  - For content groups, click **Details** located to the right of the desired content group.
- 2. Click the Metadata subtab.
- 3. Click Add in the Custom Metadata section.
- 4. Enter an input value and result value.
- 5. Click Save.

#### **Replace Title Images**

You can update the title images for a video asset or content group by editing the video asset or content group's metadata to delete the old image and add a new image.

To replace a title image:

- 1. Choose one of the following:
  - For video assets, click **Details** located to the right of the desired video.
  - For channel events (which are also considered video assets), click Asset Details located to the right of the desired event.
  - For content groups, click **Details** located to the right of the desired content group.
- 2. Click the Images subtab.
- **3.** Click the image you would like to replace.
- 4. Click **Delete** to delete the current image.
- 5. To add a new image, drag an image file into the space above the **Title Images** section, or click **Select File to Upload** and select an image to upload.
- 6. Once the image has uploaded, click the image.
- 7. Click Set Title Image.



#### **Upload a Closed Caption File**

You can upload a closed caption file for a video asset by editing the video asset's metadata.

For VOD, a video's closed captioning must be delivered as DFXP (now TTML) file. The closed caption file must have a time code that is conformed (synced) to the digital video file asset. Raster image-based closed captioning will not be accepted. An example of DFXP (now TTML) file can be found at http://www.w3.org/TR/ttaf1-dfxp/. If closed captioning is available in multiple languages for the same video, they must be included in the same DFXP (now TTML) file.

Note: Caption files must not contain advertisements, placards, overlay branding or website link callouts.

For a list of supported closed caption languages, see Closed Captions - Supported Languages.

To upload a closed caption file:

- 1. For video assets, click **Details...** located to the right of the desired video.
- 2. Click the Closed Captions subtab.
- 3. Click Select File to Upload and select a closed caption to upload.
- 4. Click Save.

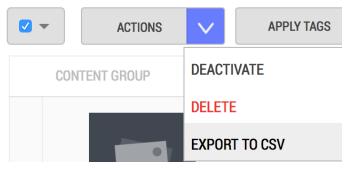
#### **CSV Export**

In the Asset Library or Content Group views, you can select any number of assets in that view that were either the result of a search or combination of filter settings.

To export that information from the Asset Library view:

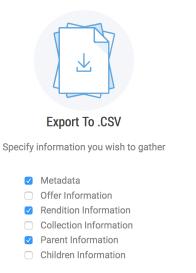
1. Select Actions > Export To CSV:

#### Search Results: exclusive



2. In the export dialog, select the information you would like to store in the resulting .CSV file:





To export information from the Content Group view:

CANCEL

1. Select the content groups to be exported and click Export to CSV:

**EXPORT** 



2. In the export dialog, select the information you would like to store in the resulting .CSV file.

#### **Preview Video Assets**

You can preview a published video asset if its content is in its license window. Note that the **Details** page only shows videos that are immediate children.

To preview a video asset:

1. Click Asset Details to the right of the video:



2. Click the Preview subtab:

PREVIEW

3. Click the play icon:



# **Preview Content Group Videos**

You can preview a published content group video if its content is in its license window.



To preview a content group video:

1. Click Asset Details to the right of the video:



2. Click the **Preview** subtab:

**PREVIEW** 

3. Click the play icon:



#### View a Channel Live Stream

You can view a channel live stream in the Programming Manager.

To view a channel live stream:

1. To view all segments in the channel, click **View Channel** in the **Content** column next to the desired channel:



2. To view the channel live stream, click **Watch Channel**:



#### **Deactivate Content**

To deactivate (unpublish) video assets or content groups:

1. To select the content, click the checkbox next to the content you would like to deactivate:



**2.** To deactivate the content, click **Unpublish** at the top of the asset library.

#### **Delete Content**

You can delete a video asset or content group that has been deactivated or rejected:

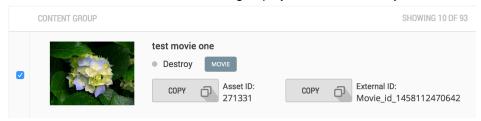
- To deactivate a video asset or content group, see <u>Deactivate Content</u> on page 39.
- To delete a deactivated video asset or a deactivated content group, see <u>Delete Deactivated Content</u> on page 69.
- To reject a video asset or content group, see Reject Content on page 64.
- To delete a rejected video asset or a rejected content group, see Delete Rejected Content on page 67.
- To delete content groups, see *Delete Content Groups* on page 39.

**Delete Content Groups** 

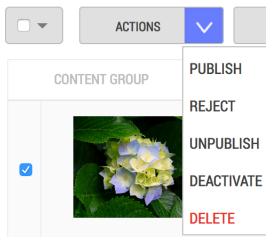
To delete multiple content groups:



1. Click the checkbox next to the content groups you would like to reject:



2. Click Actions > Delete:



3. In the confirmation dialog, check Yes, delete this Content Group and click Delete:



# **Delete Content Group?**

You are about to delete this content group and everything inside it. **This can't be undone.** 

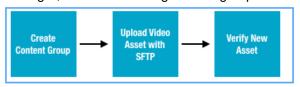
☐ Yes, delete this Content Group		
CANCEL		

Note: You can also accomplish this task using the Action menu on the Details pane for this item.



# ADD OR EDIT CONTENT GROUPS FROM PROGRAMMING MANAGER UI

Create content groups from the Programming Manager UI before you add video assets to Programming Manager, or edit an existing content group before adding a new video asset.

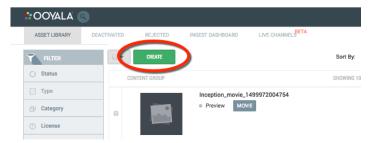


You can stream line workflow by adding and editing manifest files from the UI. You must use the file name created by Programming Manager for the asset you upload using Aspera, see *Ingesting with Aspera*.

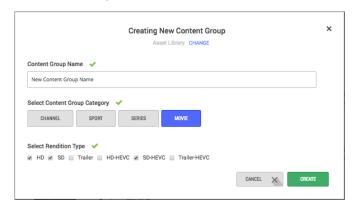
## **Add Content Groups from the UI**

Create content groups from the Programming Manager UI before you add a new video asset.

- 1. Log in to the Programming Manager UI.
- 2. On the Asset Library tab, click Create.

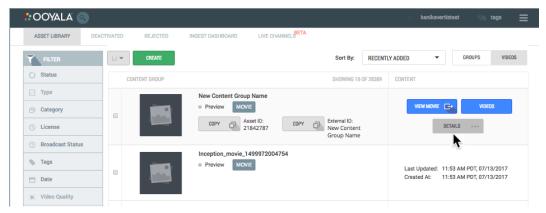


3. Enter all the required information and click Create.

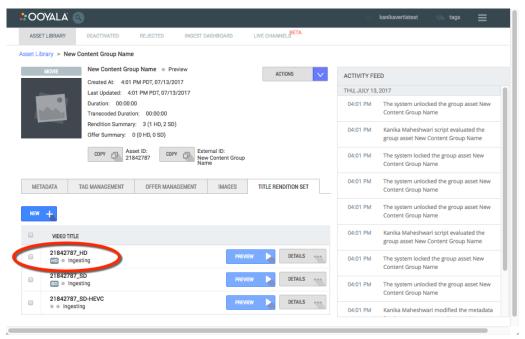


**4.** Open the details view of the new content group.





**5.** The video asset you plan to upload for this content group must have the same name as the HD file under the Video Title column.



**6.** Follow the steps for ingesting a new file using your Aspera client, see *Ingesting with Aspera*.

Once you have uploaded the new file, be sure to verify the file was uploaded and properly transcoded.

# **Edit Content Groups from the UI**

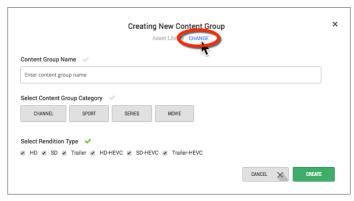
Edit an existing content group from the Programming Manager UI before adding a new video asset.

- 1. Log in to the Programming Manager UI.
- 2. On the Asset Library tab, click Create.

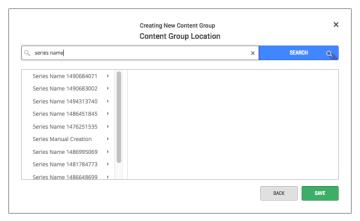


3. Click Change.

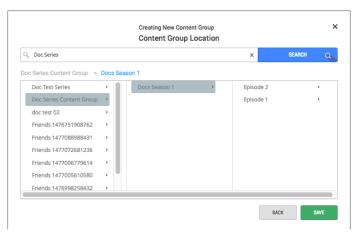




**4.** Use search to help find the location of a specific content group. For example search for the anem of a series.

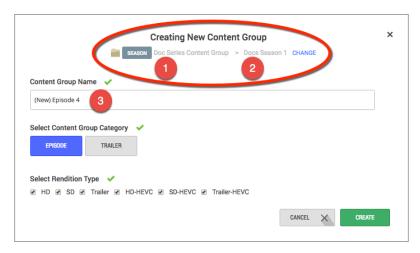


**5.** Select the content group you want to add a video asset to. Expand to the level to which you will add the asset. In this example we are adding a single episode.



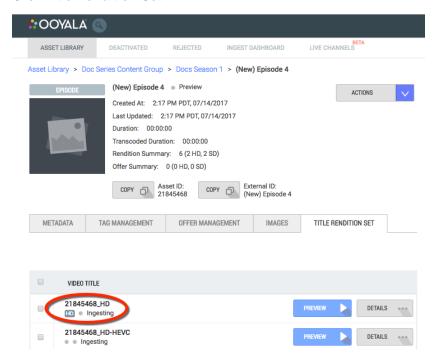
#### Click Save.

6. Enter the name of the new vidoe asset.



Click Create to add a placeholder for the "(New) Episode 4."

- (1) Doc Series Content Group
- (2) Docs Season 1
- (3) (New) Episode 4
- 7. You need to identify the file name to use when uploading the file for "(New) Episonde 4."
  - a. From the Asset Libraty tab, click View Series for "Doc Series Content Group."
  - b. Click View Series for "Docs Season 1."
  - c. Click Details for "(New) Episode 4."
  - d. Click Title Rendition Set.



Use the HD file name for uploading the new episode. You You need to upload only the HD version of the file.

8. Follow the steps for ingesting a new file using your Aspera client, see *Ingesting with Aspera*.



## **ORGANIZE CONTENT WITH LABELS**

Use labels to mark your video assets and content groups. A label is a type of tag that does not have any associated metadata.

#### **Create Labels**

To create a label:

1. Click **Tags** > **Labels** at the top to display the tags dropdown and visit the labels view:



2. To create a new label, click New:



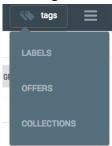
3. Enter a new label name and click Create Label:



#### **Edit Labels**

To edit a label:

1. Click **Tags** > **Labels** at the top to display the tags dropdown and visit the labels view:



2. Click the label you would like to edit, and mouse over its right edge to display the dropdown arrow:



3. Click Edit in the dropdown:



4. Update the label text and click **Update**:





#### **Delete Labels**

To delete a label:

1. Click **Tags** > **Labels** at the top:



2. Click the label you would like to delete, and mouse over its right edge to display the dropdown arrow:



3. Click **Delete** in the dropdown:



4. Click Yes, Delete in the confirmation dialog:

You are about to permanently delete:



#### Add a Label to Content

You can add labels to video assets and content groups using the **Tag Management** subtab of the details view.

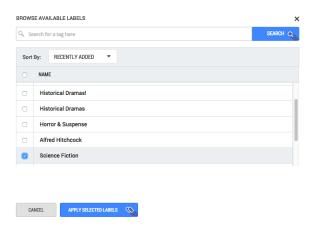
To add labels to content:

- 1. Choose one of the following:
  - For video assets, click **Asset Details** located to the right of the desired video.
  - For content groups, click **Details** located to the right of the desired content group.
- 2. Click the Tag Management subtab:



- 3. Click Browse Available Labels.
- 4. Click the checkboxes next to the labels you would like to apply and click Apply Selected Labels:





For information on how to create, edit, and delete labels, see Organize Content with Labels on page 45.

#### **Bulk Add Labels to Content**

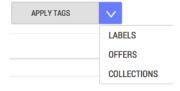
You can add labels to video assets or content groups in bulk from the video-specific or group-specific view of the **Asset Library**.

To bulk apply labels to content:

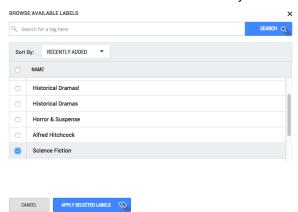
1. Click the checkboxes next to the desired video assets or content groups:



2. ClickApply Tags > Labels:



3. Click the checkboxes next to the labels you would like to apply and click **Apply Selected Labels**:



For information on how to create, edit, and delete labels, see Organize Content with Labels on page 45.



#### Remove a Label from Content

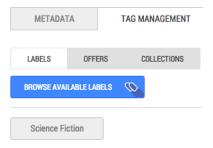
You can remove labels from video assets and content groups using the **Tag Management** subtab of the details view.

To remove labels from content:

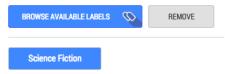
- 1. Choose one of the following:
  - For video assets, click Asset Details located to the right of the desired video.
  - For content groups, click **Details** located to the right of the desired content group.
- 2. Click the Tag Management subtab:



**3.** Click the **Labels** tab if it is not already selected:



4. Select the label you would like to delete. A Remove button appears next to the label. Click Remove:



For information on how to create, edit, and delete labels, see Organize Content with Labels on page 45.

#### **Bulk Remove Labels from Content**

You can remove labels from video assets or content groups in bulk from the video-specific or group-specific view of the **Asset Library**.

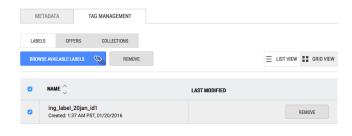
To bulk apply labels to content:

- 1. Choose one of the following:
  - For video assets, click **Asset Details** located to the right of the desired video.
  - For content groups, click **Details** located to the right of the desired content group.
- 2. Click the Tag Management subtab:



3. Select the labels you would like to remove and click the Remove button located to the right of Browse Available Labels:





For information on how to create, edit, and delete labels, see Organize Content with Labels on page 45.

# Filter by Label

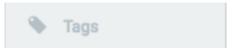
To view your content that has a specific label associated with it, filter your Programming Manager interface to only show content tagged with the label.

To bulk apply labels to content:

1. Click the filter icon:



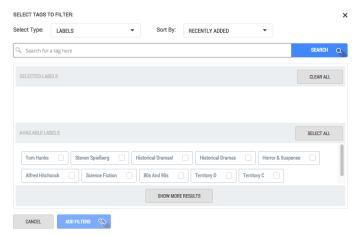
2. Click **Tags** to access the tag filtering features:



3. Click the Filter by Tag button that appears:



- 4. Select Labels from the Select Type menu.
- 5. Select the checkboxes next to the desired labels.
- 6. Click Add Filters:



The Programming Manager interface is updated to only show content that is associated with the selected label(s).



## ORGANIZE CONTENT WITH COLLECTIONS

Use collections to create custom groupings of content with associated metadata. A collection is a type of tag that can contain individual video assets (HD rendition, SD rendition, etc.), offers, and content groups.

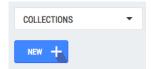
#### **Create Collections**

To create a collection:

Click Tags > Collections at the top:



2. Click New display the Create New Collection dialog:



- **3.** Enter the **Names**, specify start and end dates and times, metadata, and provide a description if desired.
- **4.** You can select whether the collection is *dynamic*. If you select the **dynamic collection** checkbox, additional fields will appear allowing you to redirect assets to this collection based on metadata:

#### Create New Collection:

is it a dynamic collection?

A dropdown appears, allowing you to select query parameters. These include the following:

- **Display Name**: The collection name to be displayed.
- · Genre: The genre for the collection.
- License Window Start Time: The start time for the license window.
- License Window End Time: The end time for the license window.
- Live Start Time: The start time for the live broadcast.
- Live End Time: The end time for the live broadcast.
- Name: The collection name.
- State: The collection state.
- 5. Click Create Collection.

#### Add Videos to a Collection

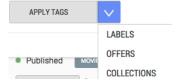
You can add video assets and content groups to collections.

To add a video asset to a collection:

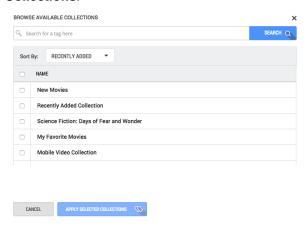
1. Select the asset by clicking the checkbox to its left.



2. Click Apply Tags > Collections:



3. In the Browse Available Collections dialog, check the desired collections and click Apply Selected Collections:



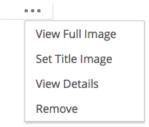
## Add Images to a Collection

You can add images to collections:

1. Click **Tags** > **Collections** in the dropdown available at the top:



- 2. Click View Collection Details for a collection.
- 3. From the Collection Details view, click the **Images** tab.
- 4. You can either drag and drop images onto the tab or click Select File to Upload to bring up the dialog.
- **5.** After you add an image, you can click on it to bring up a dropdown allowing you to view the full image, delete it, set its title, or view detailed metadata for the image:



**6.** If you click **View Details**, you can add custom metadata to the image using the dialog appearing to its right.



## **Remove Images from a Collection**

You can remove images from a collection:

1. Click **Tags** > **Collections** in the dropdown available at the top:



- 2. Click View Collection Details for a collection.
- **3.** From the Collection Details view, click the **Images** tab.
- 4. Select the image or images you want to remove.
- 5. Click the **Remove** button that appeared when you selected the image or images.

#### Add Offers to a Collection

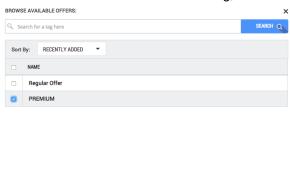
You can add offers to collections.

To add an offer to a collection:

- 1. Select the asset by clicking the checkbox to its left.
- 2. Click Apply Tags > Offers:



3. In the Browse Available Offers dialog, check the desired offers and click Apply Selected Offers:



## **Order Content in a Collection**

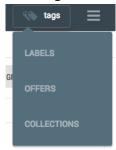
You can order content within your collections. This can be helpful to your efforts to create carousels or playlists for your customer-facing applications.

To order the assets within a collection:

APPLY SELECTED OFFERS 🚫



1. Click **Tags** > **Collections** in the dropdown available at the top:



- 2. Select a collection and click View.
- 3. On the Collection Assets tab, click and drag the order icon on the right to reorder the content:



4. Click **Update** at the top:



## **Edit Collections**

To edit a collection:

1. Click **Tags** > **Collections** in the dropdown available at the top:



- 2. Select a collection and click View.
- 3. Edit the collection.
- **4.** Click **Update** at the top:

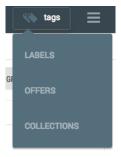


#### **Delete Collections**

To delete a collection:

1. Click **Tags** > **Collections** in the dropdown available at the top:





- 2. Select a collection and click Delete.
- 3. Click Yes, Delete in the confirmation dialog:

You are about to permanently delete:

New Movies

Are you sure?

CANCEL

YES, DELETE

#### **Bulk Add Content to a Collection**

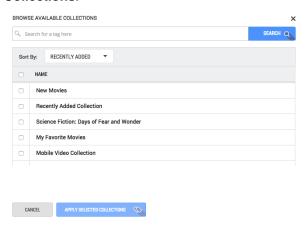
You can add content to collections in bulk from the Asset Library.

To bulk add video content to collections:

- 1. Select the assets by clicking the checkboxes to their left.
- 2. Click Apply Tags > Collections:



3. In the Browse Available Collections dialog, check the desired collections and click Apply Selected Collections:

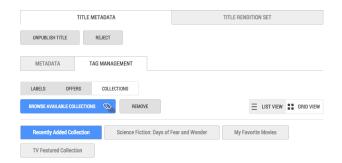


## Remove Videos from a Collection

You can remove video assets and content groups from a collection:

- 1. Click **Details...** located to the right of the desired video.
- On the Title Metadata tab, select the Tag Management subtab and click Collections. Select the desired collection and click Remove:





Alternatively, you can remove assets from a collection using the following approach:

1. Click **Tags** > **Collections** in the dropdown available at the top:



- 2. Select a collection and click View.
- 3. On the Collection Assets tab, select the content to be removed and click Remove.

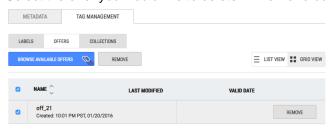
#### Remove Offers from a Collection

To remove offers from a collection:

1. Click **Tags** > **Collections** in the dropdown available at the top:



- 2. Select a collection and click View.
- 3. Click Offer ManagementBrowse Available Offers.
- 4. Select the offer you would like to delete. A Remove button appears. Click Remove:



#### **Bulk Remove Content from a Collection**

You can remove content from a collection in bulk from the **Asset Library**.

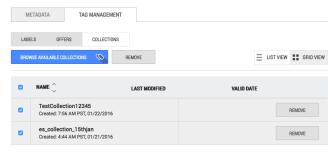


To bulk remove content from collections:

- 1. Choose one of the following:
  - For video assets, click **Asset Details** located to the right of the desired video.
  - For content groups, click **Details** located to the right of the desired content group.
- 2. Click the Tag Management subtab:



3. Select the collections you would like to remove and click the **Remove** button located to the right of **Browse Available Collections**:



# **Filter by Collections**

To view content belonging to a specific collection, set the Programming Manager filter to show only content tagged with that collection:

1. Click the filter icon:



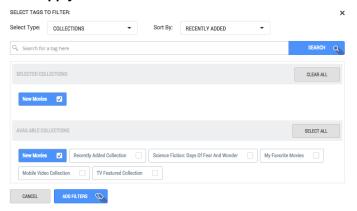
2. Click **Tags** to access the tag filtering features:



3. Click the Filter by Tag button that appears:



- **4.** Select **Collections** from the Select Type menu.
- 5. Click on the collections you want to filter with.
- 6. Click Apply Filters.





#### MANAGE OFFERS

An offer is a type of tag that is an association of a pre-created Vindicia or eCommerce Product (SVOD/TVOD) with additional metadata (Resolution - HD, SD, etc., Category - TV Series, Movie, etc., and Offer Dates). The creation of a product is managed by the Vindicia UI and is not integrated as part of the Programming Manager with regard to user credentials, etc. Offers can only be associated with content groups and collections (not video assets).

With Offers in the Programming Manager, Publishers with Revenue Builder and Revenue Builder with Manage Subscription business models can process their content catalogue while integrating with eCommerce systems. This allows for ease of use as it brings a unified approach to video monetization for SVoD and TVOD/PPV business models.

**Table 1: Definitions** 

Term	Definition
Offer	Global entity that holds monetization options and plans for a given content.
Product	A video or group of videos that are monetized and offered to consumers. Products for the eCommerce service are set up via Vindicia's merchant portal currently. Products are defined in Vindicia but they are not expected to be asset specific, but rather general definitions of 'contracts' users can purchase.
Offer Window (Dates)	Time period a product/s are offered to the market in which the consumer has the option to exercise/pay for the product.
Exhibition Window / Licensing Window	Time period the content is allowed, within its rights, to be exhibited or consumed as allowed by the content provider.
Rental Window	Time period the content is allowed be consumed by the user after acquisition.

The creation of a product is managed by the Vindicia UI and is not integrated as part of the Programming Manager with regard to user credentials, etc. For information on how to set up products and offers with Vindicia, see the *Vindicia documentation* or contact your account manager.

# Creating Offers for Video Renditions within a Content Group

You may want to create a rendition-specific offer for a content group that has multiple renditions. While you cannot apply an offer to a specific video asset (video rendition), please note that you can still create a rendition-specific offer.

You can specify an offer to only apply to the HD or SD-only video asset of a content group. When creating the offer you can specify one or more resolution types (HD or SD).

For example, you want to create an HD offer for a movie that has HD and SD videos. To create the offer you want, create a new offer and select only the HD resolution type. Then, by applying the offer to the movie content group, the offer would only get applied to the HD video asset(s).

For instructions on how to create an offer, see *Create Offers* on page 58.



#### **Create Offers**

To create an offer:

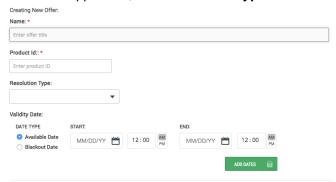
Click Tags > Offers at the top to display the tags dropdown and visit the offers view:



2. To create a new offer, click **New**:



**3.** Enter a new offer name, the **Product Id**, the **Validity Date** range containing availability and blackout windows if applicable, and **Resolution Type**. Click **Create Offer**:





**Note:** The **Availability Date** range allows you to specify a list of start and end dates indicating when the offer is available for purchase, and the **Blackout Date** range allows you to specify a list of start and end dates indicating when the offer is not available for purchase. For example, to add a **Blackout Date**, click the **Blackout Date** radio button, select the **Start** and **End** dates, and click **Add Dates**:



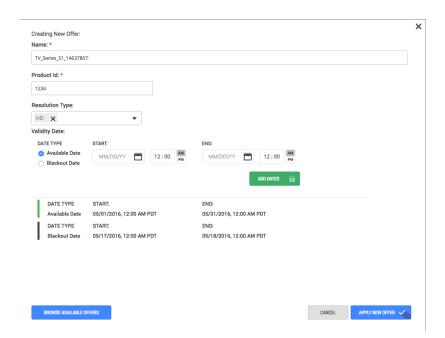
You can also create offers from the content group details page:

1. Click **Details** in the **Content** column next to the desired content group:



- 2. Click Offer Management.
- 3. Click Add Offer. In the resulting dialog, create the new offer and click Apply New Offer:





#### **Edit Offers**

To edit an offer:

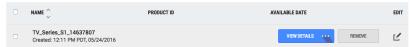
1. Click **Details** in the **Content** column next to the desired content group:



- 2. Click Offer Management.
- 3. In the Browse Available Offers dialog, hover over an an offer and click View Details.
- 4. Edit the offer fields, and click Update when you have completed all changes. For example, to add a Blackout Date, click the Blackout Date radio button, select the Start and End dates, and click Add Dates:



You can also perform an inline edit of an existing offer from the content group details page by clicking the **Edit** icon to its right:



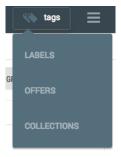
You then will have the option of changing any of its fields, such as the **Name**, **Product ID**, or **Available Date**. Be sure to click **Update** to save your changes.

#### **Delete Offers**

To delete an offer:

1. Click Tags > Offers at the top to display the tags dropdown and visit the offers view:





- 2. There are two ways you can delete an offer:
  - Select one of the offers, mouse over its right side, and click **Delete**:
  - Select one of the offers and click **Delete** at the top.
- 3. Click Yes, Delete in the confimation dialog:

You are about to permanently delete:



## **Add Offers to Content Groups**

You can add offers to a content group:

1. Click **Details** in the **Content** column next to the desired content group:



- 2. Click the Offer Management tab and click Add Offer.
- 3. In the Browse Available Offers dialog, select the offers to be applied and click Apply Selected Offers.

Note: Offers cannot be added to individual assets.

## **Remove Offers from Content Groups**

You can remove offers from a content group:

1. Click **Details** in the **Content** column next to the desired content group:



- 2. Click Offer Management.
- 3. Select the offer you would like to delete. A **Remove** button appears next to the offer. Click **Remove**.

# Filter by Offers

To view your content that has a specific offer associated with it, filter your Programming Manager interface to only show content tagged with the offer.

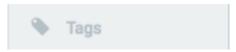
To bulk apply labels to content:

1. Click the filter icon:



**2.** Click **Tags** to access the tag filtering features:

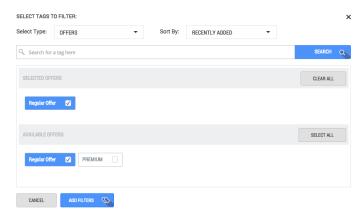




3. Click the Filter by Tag button that appears:



- 4. Select Offer from the Select Type menu and click the checkboxes next to the desired offers.
- 5. Click Add Filters:



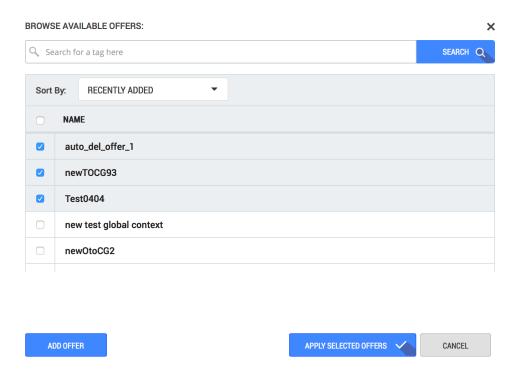
The Programming Manager interface is updated to only show content that is associated with the selected offer(s).

### **Bulk Add Offers**

It is possible to create an automated offer lifecycle for an asset, in which each offer comes into effect at the proper time. To add multiple offers to a title:

- 1. Go to the **Details** view for an asset.
- 2. Click the Offer Management tab and select Add Offer.
- 3. In the Creating New Offer dialog, click Browse Available Offers. Select the offers you would like and click Apply Selected Offers:





## **QUALITY CHECK CONTENT**

The following topics describe how to quality check content in the Programming Manager.

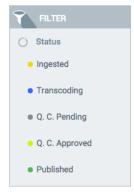
## **View Content Ready for Quality Checking**

To view your video assets that are ready for quality checking (*Q.C.*), includig remote assets, filter your view to display only video assets with the **Q.C. Pending** status:

1. Click the filter icon:



2. Select Status > Q.C. Pending:



For more information, see Review Video Assets and Content Groups on page 29.

# **Pass Quality Check Content**

To approve a video asset that has a **Pending Q.C.** status:



1. Click the checkbox next to the video you would like to approve:



2. Click Approve:

APPROVE	REJECT
---------	--------

# **Fail Quality Check Content**

Rejected video assets are removed from the asset workflow. To bring rejected video assets back into the workflow, you must restart the process and bring them back to the **Uploaded** status.

To reject a video asset that has a **Pending Q.C.** status:

1. Click the checkbox next to the video you would like to approve:



2. Click Reject:

APPROVE	REJECT
---------	--------

3. Enter a reason for rejecting the asset and click **Submit & Reject**:



# **PUBLISH CONTENT**

Once a video asset has been Q.C. approved, it can be published. Published content is visible to your end users.

**Note:** Once content is published you cannot alter it.

# **View Content Ready for Publishing**

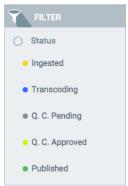
To view your video assets that are ready for publishing, filter your view to display only video assets with the **Q.C. Approved** status:



1. Click the filter icon:



2. Select Status > Q.C. Approved:



For more information, see *Review Video Assets and Content Groups* on page 29 and *View Content Ready for Quality Checking* on page 62.

## **Reject Content**

Rejected video assets and content groups are removed from the asset workflow. To bring rejected video assets or content gropus back into the workflow, you must restart the process and bring them back to the **Uploaded** status.

To reject a video asset:

1. Click the checkbox next to the video you would like to reject:



2. Click Reject:



3. Enter a reason for rejecting the asset and click **Submit & Reject**:



Note: You can also reject content using the Action menu on the Details pane for this item.



# **Publish Video Assets and Content Groups**

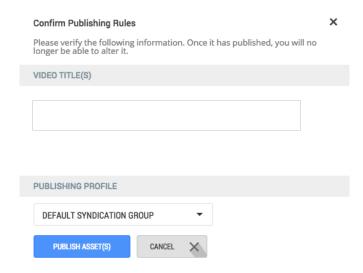
Publishing profiles, also referred to as publishing rules, determine where and when content can be viewed.

To publish a video asset or content group:

- 1. Select the desired video.
- 2. Click Publish:

PUBLISH	REJECT
---------	--------

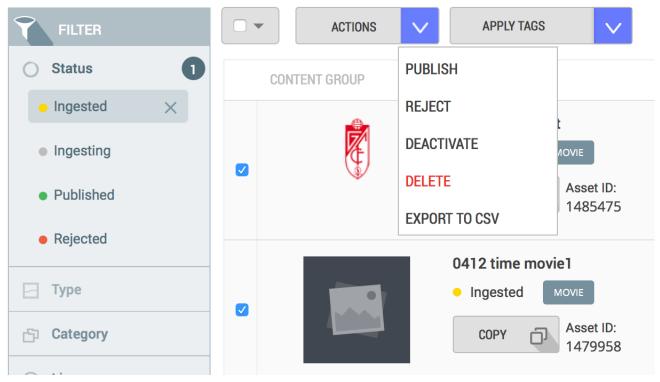
3. Select the publishing profile and click **Publish Asset(s)**:



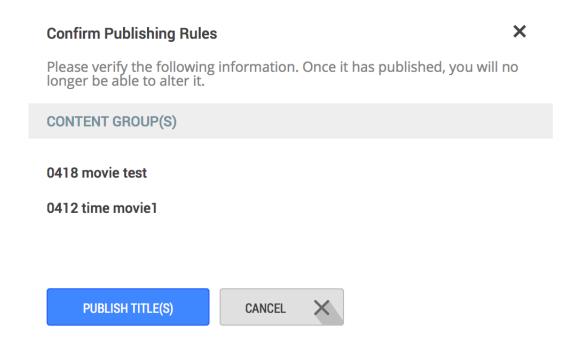
To publish multiple assets or content groups in bulk:

- 1. From the Asset Library view, select the desired assets.
- 2. Select Actions > Publish:





3. Review the asset list in the confirmation dialog and click Publish Title(s):



Note: You can also publish content using the Action menu on the Details pane for this item.

# Deactivate (Unpublish) Content

To deactivate (unpublish) content:

1. Click the checkbox next to the video you would like to deactivate:





#### 2. Select Unpublish.

The video is deactivated, and can now be found by clicking **Deactivated** at the top of the Programming Manager interface.

Note: You can also unpublish content using the Action menu on the Details pane for this item.

## MANAGE REJECTED CONTENT

Rejected content is removed from the asset workflow. To bring rejected content back into the workflow, you must restart the process and restore the content to the **Uploaded** status.

## **View Rejected Content**

Click **Rejected** at the top of the Programming Manager interface to view rejected content:



## **Reprocess Rejected Content**

To reprocess rejected content:

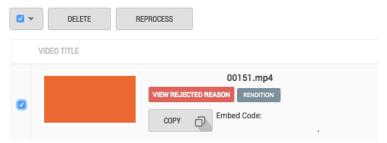
1. Click Rejected at the top of the Programming Manager interface to view rejected content:



2. Click the checkbox next to the video you would like to reprocess:



3. Click Reprocess:



# **Delete Rejected Content**

To delete rejected content:



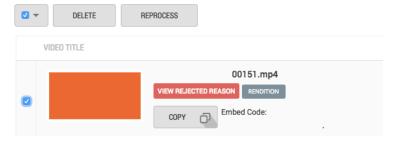
1. Click Rejected at the top of the Programming Manager interface to view rejected content:



2. Click the checkbox next to the video you would like to delete:



3. Click Delete:



Note: You can also delete content using the Action menu on the Details pane for this item.

## MANAGE DEACTIVATED CONTENT

Click **Deactivated** at the top of the Programming Manager interface to view deactivated content:



## **Reactivate Deactivated Content**

To reactivate deactivated content:

1. Click **Deactivated** at the top of the Programming Manager interface to view deactivated content:



2. Click the checkbox next to the video you would like to reactivate:



3. Click Publish:



Note: You can also republish content using the Action menu on the Details pane for this item.



## **Reject Deactivated Content**

Rejected content is removed from the asset workflow. To bring rejected content back into the workflow, you must restart the process and restore it to an **Uploaded** status. To reject deactivated content:

1. Click **Deactivated** at the top of the Programming Manager interface to view deactivated content:



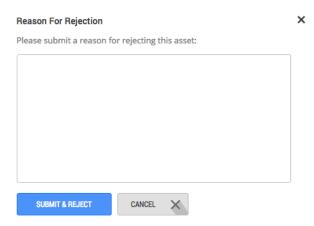
2. Click the checkbox next to the video you would like to reject:



3. Click Reject:

PUBLISH	REJECT	DELETE
---------	--------	--------

4. In the Reason for Rejection dialog, enter detail in the text box and click Submit & Reject:



Note: You can also reject content using the Action menu on the Details pane for this item.

#### **Delete Deactivated Content**

To delete deactivated content:

1. Click Deactivated at the top of the Programming Manager interface to view deactivated content:



2. Click the checkbox next to the video you would like to reject:

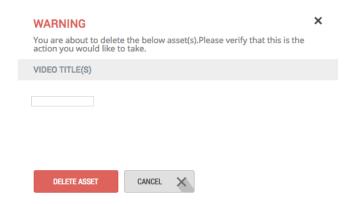


3. Click Delete:



PUBLISH RE	EJECT DELETE
------------	--------------

#### 4. Click Delete Asset:



Note: You can also delete content using the Action menu on the Details pane for this item.

## **SEARCH**

Use the search bar at the top of the interface to search within the Programming Manager module. To reveal the search bar, click the search icon next to the **Ooyala** logo.



Enter a search query and hit enter to see results from all groups that have any metadata that matches the search query, including the asset ID, asset name, and asset display name. If you search by asset ID, the results will only include the unique asset corresponding to that ID. If you search by name or display name, you will get a listing of assets containing the specified search terms.

For example, if you search by name or display name for "The Ooyala Show", you will get the following results:

- · The Ooyala Show Series
- The Ooyala Show Season 1
- The Ooyala Show Season 2
- The Ooyala Show Season 1 Episode 1
- The Ooyala Show Season 1 Episode 2

You will not get the results The Ooyala Show Season 1 Episode 1 HD.

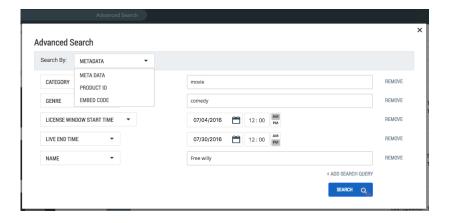
To use the **Advanced Search** functionality, click search icon next to the **Ooyala** logo, and click **Advanced Search** in the search area.

In the Advanced Search window that opens, set Search By to Metadata, Product ID, Embed Code, enter your search term, and click Search.

For **Metadata**, select the type of metadata to search, enter the search term, and click **Search**.

To apply additional **Metadata** criteria, use **Add Search Query**.







# USING PROGRAMMING MANAGER WITH BACKLOT APIS

As you use Programming Manager CMS, you are automatically accessing all the Programming Manager APIs, which also gives you access to the Backlot CMS (the **Manage** tab) available at <a href="https://platform.ooyala.com">https://platform.ooyala.com</a>. The Programming Manager CMS has a flexible content hierarchy and metadata model that can be configured for you.

When you use the Backlot CMS, regardless of whether you are using Programming Manager, you are automatically accessing all the Backlot APIs. These include Digital Rights Management (DRM) APIs and SDKs, Backlot's REST endpoints such as /asset, and so on. Content from the Programming Manager CMS is synchronized with the Backlot CMS along with any existing labels. No other metadata fields are included in this synchronization. The UI here is backlot.ooyala.com. The Backlot CMS, available at <a href="https://backlot.ooyala.com">https://backlot.ooyala.com</a>, is a fixed/flat content hierarchy and supports a label-focused metadata model.



# **GLOSSARY**

#### COLLECTION

A collection is a type of tag. Collections are custom groupings of content with associated metadata. Collections can contain individual video assets (HD, SD, etc.), content groups, channels, events, and offers.

## **CONTENT GROUP**

Video assets can be organized within a content group. Content groups are composed of video assets that are ingested into the Programming Manager. Content groups can also contain offers. You can create content groups before you ingest your video assets into Programming Manager.

Content groups can be reviewed, quality checked, organized, and published in the same workflow as the asset lifecycle. In one version of the data model, assets that have the same series ID in their metadata are grouped together in a TV Series content group. Assets that have the same season ID in their metadata are grouped together in a season content group for the TV Series.

### **LABEL**

A label is a type of tag. Use labels to mark your video assets and content groups. Labels do not have any associated metadata.

## **OFFER**

An offer is a type of tag that is an association of a pre-created Vindicia or eCommerce Product (SVOD/TVOD) with additional metadata (Resolution - HD, SD, etc., Category - TV Series, Movie, etc., and Offer Dates). The creation of a product is managed by the Vindicia UI. Offers can only be associated with content groups and collections (not video assets).

## **VIDEO ASSET**

Video assets are the HD or SD video renditions that your end user will view.

## **TAG**

A tag is used to mark your content (for example, you could use tags to distinguish which of your video assets is a sports video). Tags include collections, offers, and labels.

