Conducting a security audit

Audit Overview:

Botium Toys is a small U.S. business with a single physical location serving as their main office, storefront, and warehouse. Despite their local presence, their online market has expanded, requiring their IT department to support customers worldwide. Concerned about business continuity and compliance, the IT manager initiates an internal audit to secure the company's infrastructure, mitigate risks, and ensure regulatory compliance, particularly regarding online payments and EU operations. Using the NIST Cybersecurity Framework, the audit aims to assess current risks and potential fines associated with the company's security posture.

Controls assessment checklist

Yes	No	Control	Explanation
	\checkmark	Least Privilege	Currently, all employees have access to customer data; privileges need to be limited to reduce the risk of a breach.
		Disaster recovery plans	There are no disaster recovery plans in place. These need to be implemented to ensure business continuity.
		Password policies	Employee password requirements are minimal, which could allow a threat actor to more easily access secure data/other assets via employee work equipment/the internal network.
	\checkmark	Separation of duties	Needs to be implemented to reduce the possibility of

			fraud/access to critical data, since the company CEO currently runs day-to-day operations and manages the payroll.
\vee		Firewall	The existing firewall blocks traffic based on an appropriately defined set of security rules.
	\checkmark	Intrusion detection system (IDS)	The IT department needs an IDS in place to help identify possible intrusions by threat actors.
	V	Backups	The IT department needs to have backups of critical data, in the case of a breach, to ensure business continuity.
		Antivirus software	Antivirus software is installed and monitored regularly by the IT department.
		Manual monitoring, maintenance, and intervention for legacy systems	The list of assets notes the use of legacy systems. The risk assessment indicates that these systems are monitored and maintained, but there is not a regular schedule in place for this task and procedures/policies related to intervention are unclear, which could place these systems at risk of a breach.
	∀	Encryption	Encryption is not currently used; implementing it would provide greater confidentiality of sensitive information.

	Password management system	There is no password management system currently in place; implementing this control would improve IT department/other employee productivity in the case of password issues.
abla	Locks (offices, storefront, warehouse)	The store's physical location, which includes the company's main offices, store front, and warehouse of products, has sufficient locks.
\checkmark	Closed-circuit television (CCTV) surveillance	CCTV is installed/functioning at the store's physical location.
✓	Fire detection/prevention (fire alarm, sprinkler system, etc.)	Botium Toys' physical location has a functioning fire detection and prevention system.

Compliance checklist

Payment Card Industry Data Security Standard (PCI DSS)

Yes	No	Best practice	Explanation
	\checkmark	Only authorized users have access to customers' credit card information.	Currently, all employees have access to the company's internal data.
		Credit card information is accepted, processed, transmitted, and stored internally, in a secure environment.	Credit card information is not encrypted and all employees currently have access to internal data, including customers' credit card information.
	\checkmark	Implement data encryption	The company does not currently

	procedures to better secure credit card transaction touchpoints and data.	use encryption to better ensure the confidentiality of customers' financial information.
\checkmark	Adopt secure password management policies.	Password policies are nominal and no password management system is currently in place.

General Data Protection Regulation (GDPR)

Yes	No	Best practice	Explanation
	✓	E.U. customers' data is kept private/secured.	The company does not currently use encryption to better ensure the confidentiality of customers' financial information.
abla		There is a plan in place to notify E.U. customers within 72 hours if their data is compromised/there is a breach.	There is a plan to notify E.U. customers within 72 hours of a data breach.
	\checkmark	Ensure data is properly classified and inventoried.	Current assets have been inventoried/listed, but not classified.
✓		Enforce privacy policies, procedures, and processes to properly document and maintain data.	Privacy policies, procedures, and processes have been developed and enforced among IT team members and other employees, as needed.

System and Organizations Controls (SOC type 1, SOC type 2)

Yes	No	Best practice	Explanation
	\checkmark	User access policies are established.	Controls of Least Privilege and separation of duties are not

			currently in place; all employees have access to internally stored data.
	✓	Sensitive data (PII/SPII) is confidential/private.	Encryption is not currently used to better ensure the confidentiality of PII/SPII.
abla		Data integrity ensures the data is consistent, complete, accurate, and has been validated.	Data integrity is in place.
		Data is available to individuals authorized to access it.	While data is available to all employees, authorization needs to be limited to only the individuals who need access to it to do their jobs.

Recommendations (optional):

Botium Toys must introduce several measures to enhance its security stance and safeguard sensitive data confidentiality. These include implementing Least Privilege, disaster recovery protocols, stringent password policies, separation of duties, an Intrusion Detection System (IDS), continual management of legacy systems, encryption, and a robust password management system.

In order to bridge compliance gaps, Botium Toys should enforce controls like Least Privilege, separation of duties, and encryption. Moreover, the company must accurately classify its assets to pinpoint additional measures necessary to enhance security and fortify the protection of sensitive information.