

## Project Design Phase-II

### Customer Experience Journey Map

Date	15 November 2022
Team ID	PNT2022TMID05596
Project Name	Predicting The Energy Output Of Wind Turbine Based On Weather Condition
Maximum Marks	4 Marks

#### Customer Experience Journey Map:

The customer journey is the process by which a customer interacts with a company in order to achieve a goal. From gaining awareness of a brand via social media to receiving an email after a successful predictions, there are usually many and varied steps in between.

## CUSTOMER JOURNEY MAP



### WIND POWER PREDICTION

#### PROBLEM TO BE SOLVED

The challenge is to accurately predict the wind power in spite of climatic fluctuations.

#### EXPECTATIONS

- Ability to monitor large areas
- Compatible with all gadgets

