

Ritchie, Nicholas

From: remedy <remedy1@nist.gov>
Sent: Friday, 06 January, 2012 1:39 PM
To: Ritchie, Nicholas
Subject: Resolved: NIST IT Service Case HD0000000441124.

Do not reply to this message. If you have any problems with this solution, contact iTAC on x5375 to have your case reopened. Otherwise, this case will be automatically closed in 7 days.

-----Solution Details-----

epq web directory access

Just to confirm, you now have access to the epq web directory via

[\\webfiles\external\www.cstl.nist.gov\nist837\837.02\epq](http://webfiles\external\www.cstl.nist.gov\nist837\837.02\epq)

which corresponds to the external URL

<http://www.cstl.nist.gov/nist837/837.02/epq/>

Please let us know if there are any permissions problems. You should own and have full control of all the files.

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Bob Bagwill

-----Case Details-----

Case ID: HD0000000441124

Resolved Date: 01/06/12 13:31:40

Short Description: Can't update the web pages I manage at <http://www.cstl.nist.gov/div837/837.02/>

Description: Tag#852455, OS: any,

For about 5 years I've managed a few pages at <http://www.cstl.nist.gov/div837/837.02/> to distribute some software I've developed. For a month or two I've been unable to update the external view of the pages. In the past, I'd transfer my files to a staging ground on ftp-i.nist.gov and then within half-an-hour they would become available on the external web site. I can still transfer the files but they never are transferred to the external site.

***** Session Trak *****

<http://itac.nist.gov:8080/portal/app/portlets/reports/sessiontrak.jsp?sessionId=5002FB313FA80D2339CF4CBE5EEB7FCC&queryid=112>

***** End Session Trak *****

-----Online Details-----

To view the case, updates and/or additional IT information, click here: <https://itac.nist.gov/>

Thank you for using the Assistance Center!

Gaithersburg: 301-975-5375

location - Technology Bldg (225), Room B106

Boulder: 303-497-5375

location - Radio Bldg (1), Room 4050

Email: itac@nist.gov

Hours of Operation:

Gaithersburg: 7:30am - 5:30pm (Eastern Time)

Monday - Friday

Boulder: 7:30am - 5:30pm (Mountain Time)
Monday - Friday
CBS: 8:30am - 6:00pm (Eastern Time)
Monday - Friday