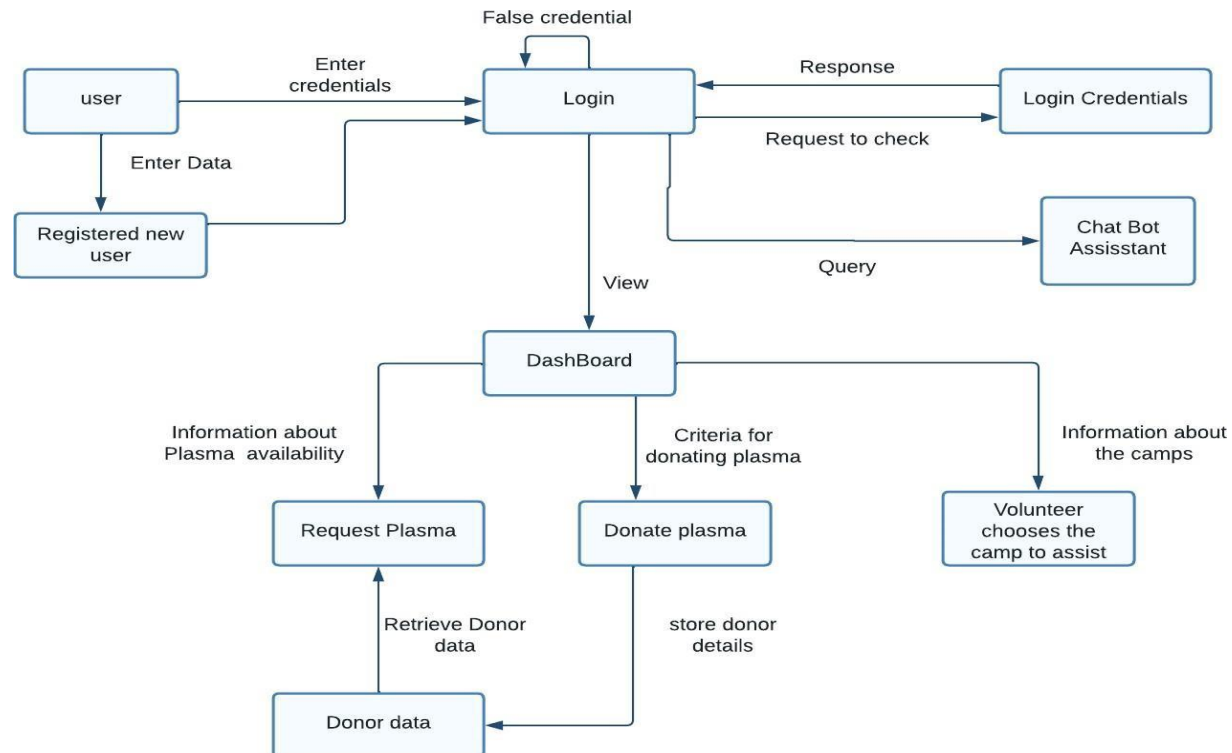


## Project Design Phase-II

### Data Flow Diagram & User Stories

Date	20 October 2022
Team ID	PNT2022TMID45345
Project Name	Plasma donor application
Team Lead	Reena.S

#### Data Flow Diagrams:



## User Stories

Use the below template to list all the user stories for the product.

User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Release
Customer (Mobile user)	Registration	USN-1	As a user, I can register for the application by entering my email, password, and confirming my password.	I can access my account / dashboard	High	Sprint-1
		USN-2	As a user, I will receive confirmation email once I have registered for the application	I can receive confirmation email & click confirm	High	Sprint-1
		USN-3	As a user, I can register for the application through Gmail	I can receive confirmation notifications through Gmail	Medium	Sprint-1
	Login	USN-4	As a user, I can log into the application by entering email & password	I can access into my User profile and view details in dashboard	High	Sprint-1
	Dashboard	USN-5	As a user, I can send the proper requests to donate and obtain plasma.	I can receive appropriate notifications through email	High	Sprint-1
Customer (Web user)	Login	USN-6	As a user, I can register and log into the application by entering email & password to view the profile	I can access into my User profile and view details in dashboard	High	Sprint-1
	Dashboard	USN-7	As a user, I can send the proper requests to donate and obtain plasma.	I can receive appropriate notifications through email	High	Sprint-1
Customer Care Executive	Application	USN-8	As a customer care executive, I can try to address user's concerns and questions	I can view and address their concerns and questions	Medium	Sprint-2
Administrator	Application	USN-9	As an administrator I can help with user-facing aspects of a website, like its appearance, navigation and use of media.	I can change the appearance and navigation in a user friendly manner	Medium	Sprint-3
		USN-10	As an administrator, I can involve working with the technical side of websites.	I can help with such as troubleshooting issues, setting up web hosts, ensuring users have access and programming servers	Medium	Sprint-1

User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Release
Chatbot	Dashboard	USN-11	In addition the Customer care executive,chatbot can try to address user's concerns and questions	I can reply to all the queries related to our application	Medium	Sprint-3