



PROFESSIONAL SUMMARY

Motivated professional with knowledge and expertise spanning programming, web/software development, problem resolution, and UX/UI design

A dynamic and bilingual professional with the educational background and proven work ethic to guide and support software/front-end development, UX/UI design, web development, project management and more. Dedicated leader who is known for producing high-quality code, with the skill set to analyze complex information, manage key projects, efficiently resolve issues, and deliver outstanding digital experiences. Out-of-the-box thinker who is comfortable working in teams or independently to ensure solutions consistently meet or exceed business goals. Strong training and academic qualifications, including Coder Foundry Bootcamp and coursework in Web & Mobile Application Development at NBCC.

CORE COMPETENCIES

- Software Development
- Agile/Waterfall Methodology
- Object Oriented Programming
- Product Evolution
- UX/UI Design
- Front-End Development
- Project Coordination
- Application Development
- Programming
- Problem Solving
- Web Development
- Task Prioritization

PROFESSIONAL EXPERIENCE

SNAPAP, NB, 2022 TO PRESENT

Lead UX/UI Designer

SNAPAP STREAMLINES PROCUREMENT ACTIVITIES WHILE PROVIDING ACCOUNTS PAYABLE PROCESSING PLUS PAYMENTS TRANSACTIONS AUTOMATION FOR NUMEROUS CLIENT ORGANIZATIONS WHO ARE LOCATED AROUND THE GLOBE AND OPERATING ACROSS MULTIPLE INDUSTRY VERTICALS.

DELIVERED AS A CLOUD-BASED SOFTWARE SOLUTION AND MOBILE APPLICATION, THE SNAPAP PLATFORM FACILITATES A CONSISTENT, BEST PRACTICES APPROACH TO MANAGING THE ENTIRE PROCUREMENT TO PAYMENT / PURCHASING TO PAYMENT WORKFLOW OVERALL.

THINKMAX, NB, 2021 TO 2022

FULL STACK DEVELOPER - SUPPORT AND MANAGED SERVICES

At Thinkmax, I am primarily working with Optimizely/Episerver - [CMS/ecommerce] and React. I use tools like ADO, D365, LCS, SSMS and Git on a daily basis.

I take on support cases and work directly with clients to solve their business needs.

Cases often involve bug fixes, implementing scss/front-end changes, adding new modules/blocks/features, etc. I write, test, build and deploy the code, while documenting the cases and communicating with the client and our support team.

FREELANCER, MONCTON, NB, FEB 2017 TO PRESENT

WEB DESIGNER & DEVELOPER

- Gained a deep understanding of Web Design and Development as a whole
- Delivered high-quality Websites, Apps and Graphics
- Adhered to established standards and protocols while developing and designing content
- Leveraged strong interpersonal and communication skills to deliver outstanding customer service and position sales in an honest and clear manner.
- Cultivated and maintained trust-based relationships with diverse customers.

- Earned recognition for consistently achieving all established unit targets and metrics.
- Ensured a positive client experience in order to boost repeat business and referrals.
- Utilized strong problem-solving skills to efficiently resolve complex issues.
- Contributed to continuous improvement by identifying inefficiencies and recommending relevant solutions directly aligned with client and company needs.
- Fostered and maintained collaborative working relationships with colleagues and leadership teams.
- Assisted with SEO, Social Media, Marketing, and Hosting of the Sites I designed.

EDUCATION AND CREDENTIALS

UX/UI DESIGN CERTIFICATE, JUNE 2021 TO SEPT 2022
Google, Coursera

CODE BOOTCAMP GRADUATE, JUNE 2021 TO SEPT 2021
Coder Foundry, Online

COLLEGE COURSEWORK IN WEB & MOBILE APPLICATION DEVELOPMENT, SEPT 2020 TO JUNE 2021
NBCC, Moncton, NB, Canada

ADDITIONAL CREDENTIALS
High School Diploma, 2011

AWARDS AND HONORS

Orchestra

As a result of winning Gold at the Heritage Festival International Music Competition in Washington D.C., I was honored by being offered to perform at Carnegie Hall.

VOLUNTEERISM

Acadia Veterinary Hospital (Dieppe, NB)

Assisted veterinarian in various medical procedures including orthopedic surgery, blood work and dental procedures.

Moncton SPCA

Spent time walking dogs, cleaning, grooming animals at the local Animal Shelter.

ADDITIONAL INFORMATION

Languages: English (Fluent), French (Fluent)

Technical Proficiencies: HTML, CSS, JS, C#, SQL, RESTful APIs, Bootstrap5, .NET, ASP.NET MVC, Git, Linux, VS Code, Figma, Gimp, Terminal, Object-Oriented Programming, Angular, React, Azure DevOps, Microsoft D365

Interests: Technology, Design, Reading, Music, Nutrition, Fitness, Animals