Britto Joshua

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SUMMARY

Over 2.5 years of experience in developing and optimizing requirements, skilled in translating technical needs into business solutions. Keen interest in tech-business interplay drives my career transition in Software development, aiming to leverage analytical skills for strategic decision-making, thereby driving operational efficiency and contributing to growth.

SKILLS

- **Angular TS** – ForntEnd using Visual Studio.
- **JAVA** Springboot using Spring Tool Suite.
- **SQL** and Database Management.
- MS Office Suite (**Excel, PowerPoint, Word**).
- Business management tool: **JIRA**

- **Agile** and Scrum Methodologies
- OS: **Windows and Linux**
- Requirements Gathering and Gap Analysis.
- Scripting: HTML, CSS, Angular, JAVA.
- DevOps (CICD, Git, Jenkins, Kubernetes, Docker, AWS, Ansible)

WORK EXPERIENCE

Tata Consultancy Services

2022 January – Present

Role: System Engineer | **Years of experience:** 2.5 Years

Responsibilities & Achievements:

- **Communicated with Business Analysts and Project Managers** for requirements gathering and analysis.
- Created and updated **user stories in JIRA**, ensuring clarity and alignment with project goals.
- Proficient in **Angula TS** for front end and **Java Springboot** for the backed and **Postgres SQL** for DataBase.
- **Independently handled 8 developments** in a year, showcased strong ownership and increased by 40%efficiency.
- **Jenkins** for the CICD to run the project pipeline and **GitHub** for the repository for the version control.
- Utilized **Agile and Scrum methodologies to plan sprints for 2 or 3 weeks** as required for developing.
- **Employed SQL queries** and database management techniques to **retrieve and analyze data** effectively.
- Over 1.5 years of experience with SQL to retrieve and analyze data.
- **Documented 20+ test cases and retrospectives using Word and Excel**, ensuring record-keeping and analysis.
- Over 1+ years of capacity planning, operations planning collaboration with business analyst.
- Received recognition with the "Best Performance Award" from my team, reflecting consistent excellence in delivering results and contributing to team success.
- Score 1902 points in TCS digital learnings platform. Having 1.99 T-factor in Frescoplay.
- Conducted UAT testing, resulting in a 90% decrease in post-deployment issues and a smoother user experience.
- Worked in the Intellectual Properties (patent) team on Ultimatix projects, where I was responsible for gathering requirements and developing solutions to meet specified objectives.
- Developed and **implemented 4 number of new features**, enhancing system functionality and user experience.
- Mentored 2 freshers, resulting in 80% improvement in their performance.

EDUCATION

- *2021-2023: **MBA** in **International Business*** from Pondicherry University Loyola College Twinning Programme, Chennai, Tamil Nadu, graduated with **60%. (Part-Time)**
- *2017-2021: **B.E. Electronics and Instrumentation*** in ***Panimalar Engineering College***, Chennai, Tamil Nadu, graduated with **7.97 CGPA.**
- *2016-2017:* Higher Secondary Certificate in ***Computer Science*** from ***Kendriya Vidyalaya HVF***, Chennai, Tamil Nadu, Secured **65%.**

MBA PROJECT

Topic: Digital Marketing Strategies Driving Zomato's Global Expansion: *A Comprehensive Analysis and Strategic Insights*.

GitHub Link: https://github.com/BrittoJoshuaX/MBA-Project.git

Briefing: My MBA project analysed the significance of digital marketing as a driving force behind Zomato's international business growth, highlighting the dynamic and evolving landscape of the global food delivery business.

Analysis: Business analysis of food delivery business, digital marketing business strategies used, digital marketing and tools and technologies used, data analysis from people questioner feedback form, are the analysis done from the data collected from form.

CERTIFICATES:

GitHub Link for Certificates: https://github.com/BrittoJoshuaX/Certificates.git

- **Business Analysis Foundation** from LinkedIn Learning.
- **EXCEL** certificate from LinkedIn Learning.
- **SQL for Data Analysis** from LinkedIn Learning.
- **DevOps** from Fita Academy.