

Brett Hockridge

Placentia, CA

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Work Experience

Sales and service expert Lead

24 Hour Fitness - Yorba Linda, CA

August 2019 to Present

Ensured great service and sales team operated properly. Is responsible for team members daily tasks, breaks, and training. Was tasked with selling memberships and had daily coaching from managers.

Assistant Operations Manager

24 Hour Fitness - Yorba Linda, CA

February 2019 to August 2019

Was in charge of all Operations of the club and scheduling of staff. Made sure service and flow of operations went smoothly. Tasked out all employees of both sales and service.

Service Expert

24 Hour Fitness - Yorba Linda, CA

February 2018 to February 2019

Worked front desk and insured customer service was too the highest standards. Worked with sales and operations of the club.

Party Host

Laser Island - Placentia, CA

April 2017 to February 2018

When I'm a party host i run and control parties at our store. I plan the party set everything up and make sure food is served neatly. I have to handle 10-60 kids in one party at a time(some times 2 parties at one time).

Also have to handle their payment for the party. My soul purpose as a party host is to make sure the child has the best birthday ever.

Cashier

Laser Island - Placentia, CA

April 2017 to February 2018

I work the front desk and handle cash. I do transactions for laser tag games, party's, and food. I also book party's in person and over the phone. I also have experience opening and closing the store with a little supervisor training.

Kitchen Staff

Laser Island - Placentia, CA

April 2017 to 2018

When i am a kitchen member it is my task to prep, cook and serve food. I have beginner to intermediate level kitchen experience. We use automated ovens that run the food through. I have experience making pizzas, salads, and sandwiches. I also have my food handlers card.

Floor Model/Sales Associate

Ambercrombie & Fitch - Brea, CA

November 2015 to February 2016

I was a floor model at Abercrombie & Fitch where i would greet people who entered the store and was tasked with helping customers pick out and buy clothes. Also worked the cash register when customers would buy clothes. I had to wear their clothing to represent the company to customers when i was working.

Education

High school diploma

Esperanza High School - Anaheim, CA

September 2012 to June 2016

Skills

- Customer Service (3 years)
- Serving Experience
- POS
- Host/Hostess

Certifications and Licenses

CPR & AED August 2017 to August 2019 Certified on adults, children, and infants.