broadsoft

Release 4.0

BroadWorks Dashboards and Discovery

Kibana Dashboards Installation Instructions

Version 4.0
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Document Revision History

Version	Date	Author	Comments
1.0	*September 2016*	DES	Created document

Preface

The *BroadWorks Dashboards and Discovery Guide* contains instructions to configure Kibana and import the sample visualizations contain in file “BroadWorks Dashboards x.x”.

Assumptions

These instructions assume that Elasticsearch is installed, functional and collecting data from BroadWorks. Kibana should also be installed with its configuration as instructed by the BroadWorks Dashboards and Discovery toolset installation guide.

Documentation Suite

The *BroadWorks Dashboards and Discovery* software suite includes the following technical documentation.

Document Title	Description
BroadWorks Dashboards and Discovery -Kibana Dashboards Installation	Provides information Kibana Dashboards Installation
BroadWorks Dashboards and Discovery - initial release	Provides information on deploying the software on system.
BroadWorks Dashboards and Discovery Kibana Plugins	Overview of Kibana BroadWorks Dashboards and Discovery application.

Acronym List

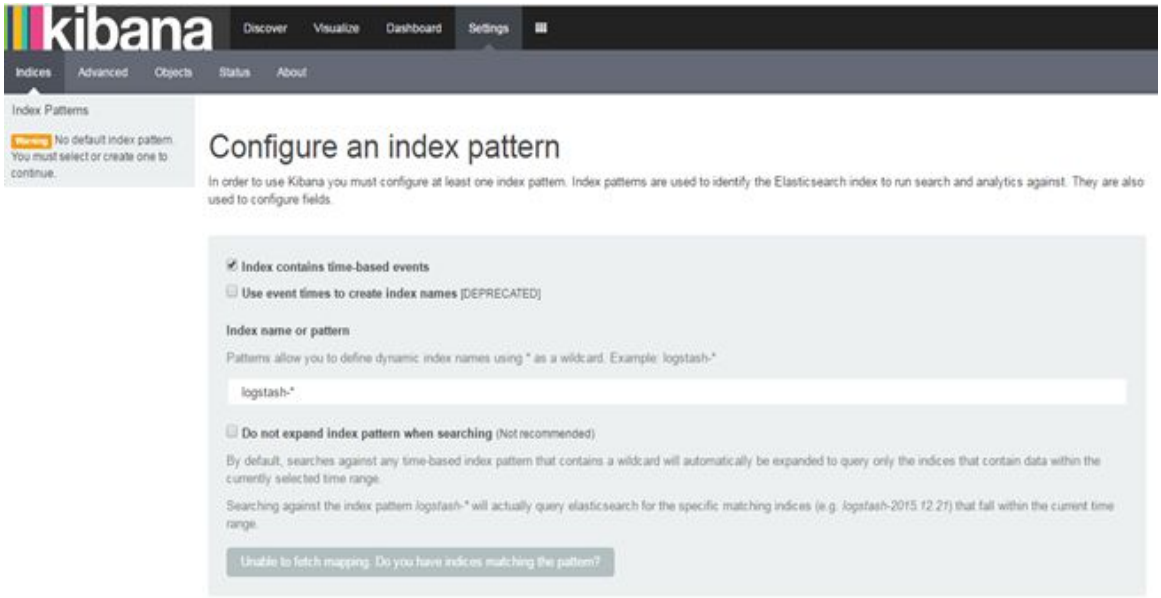
The following terms have been used in this guide:

Acronym	Definition
BDD	Broadworks Discovery and Dashboard

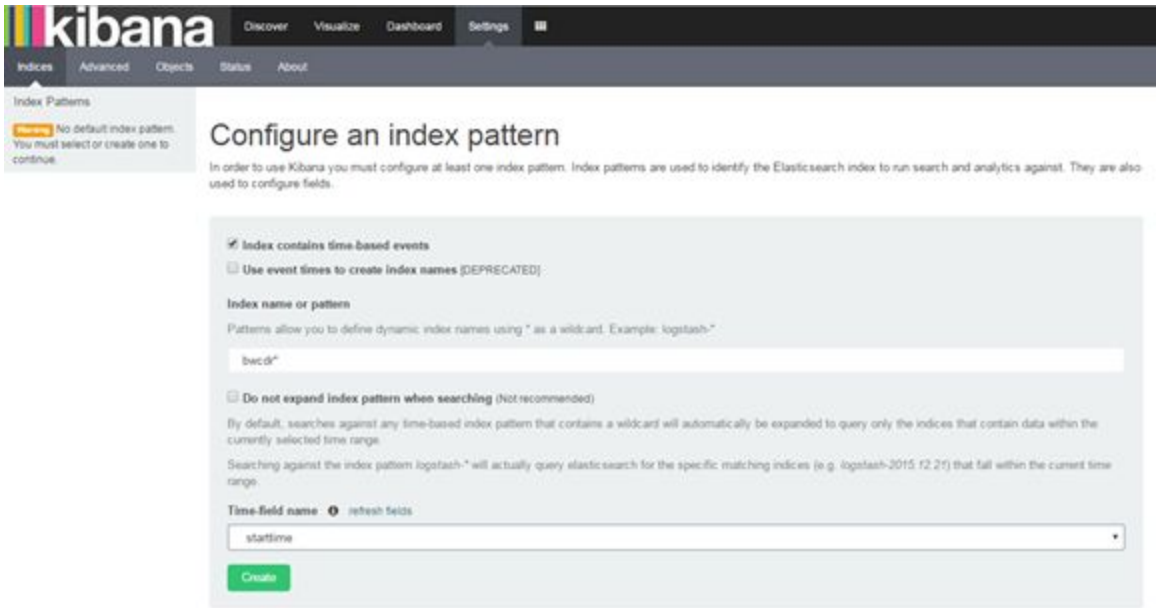
Table of Contents

1 Create the Index Patterns on Kibana

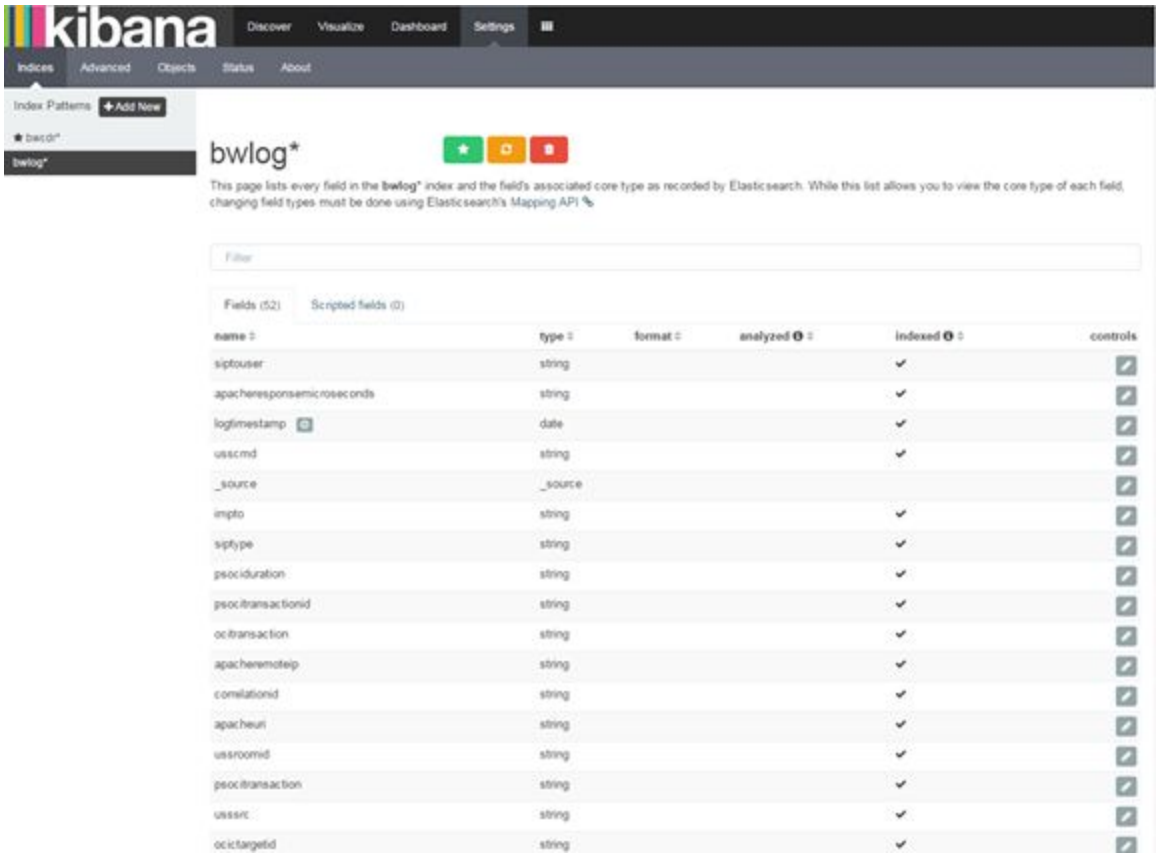
Upon entering a new instance of Kibana the following screen will be presented prompting you to configure the index patterns:



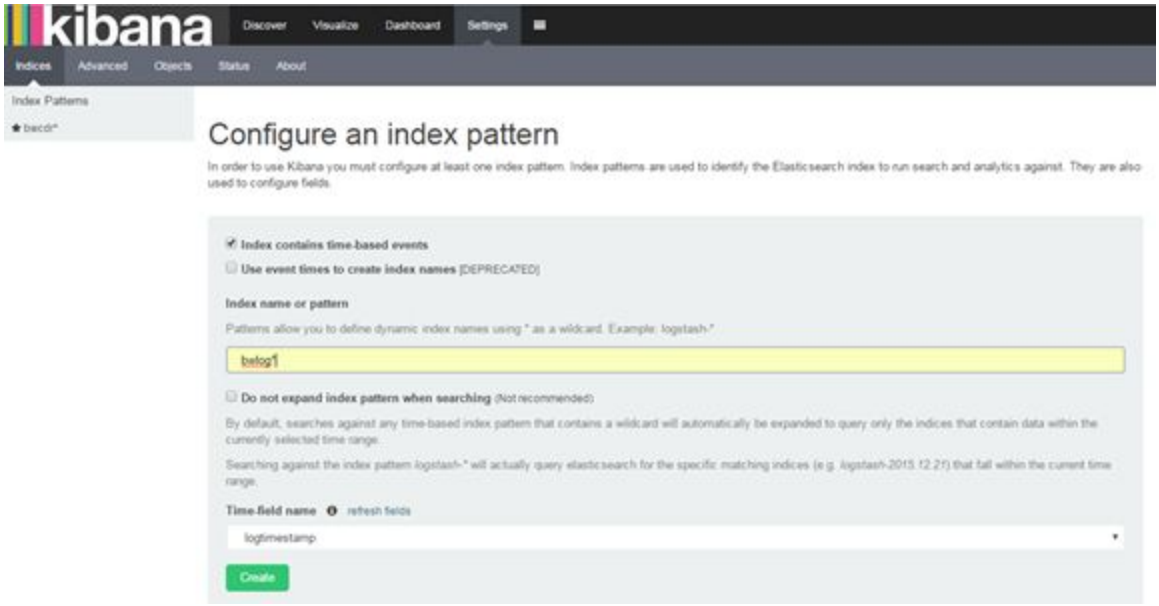
a. Configure bwcdr* index pattern as follows:



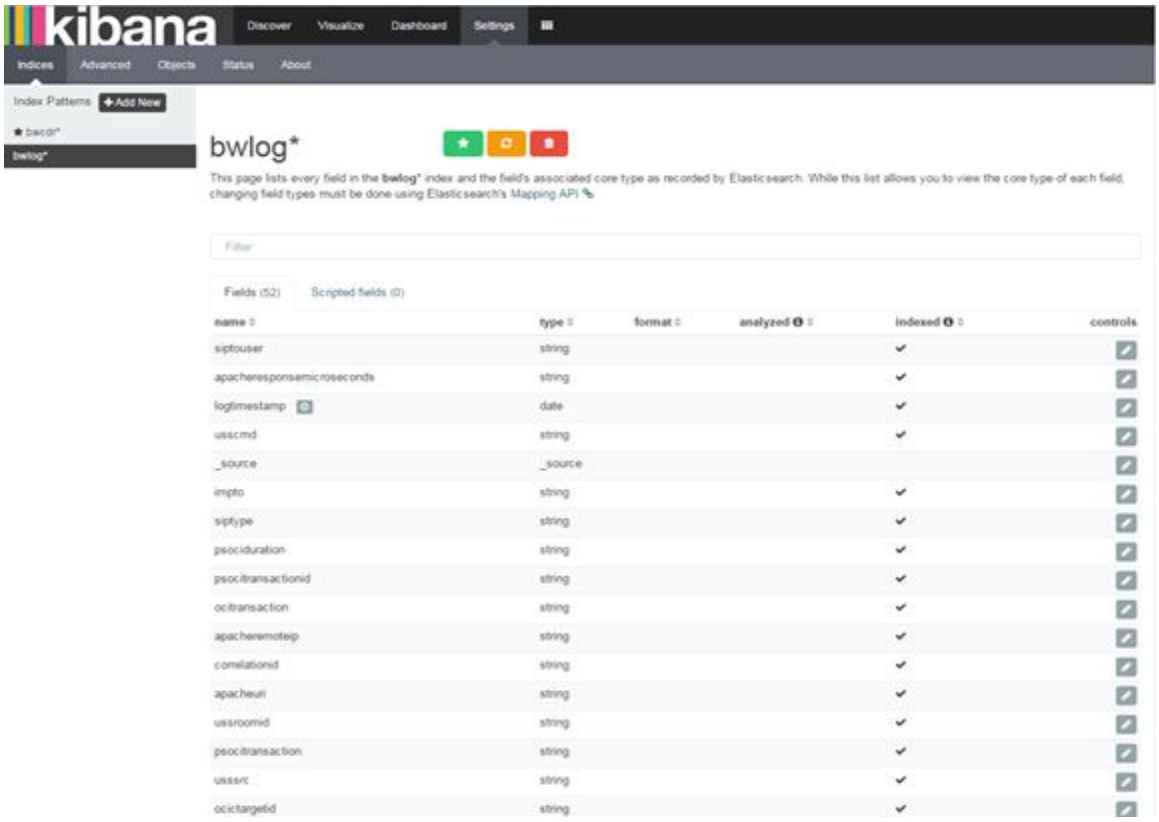
Click “Create”:



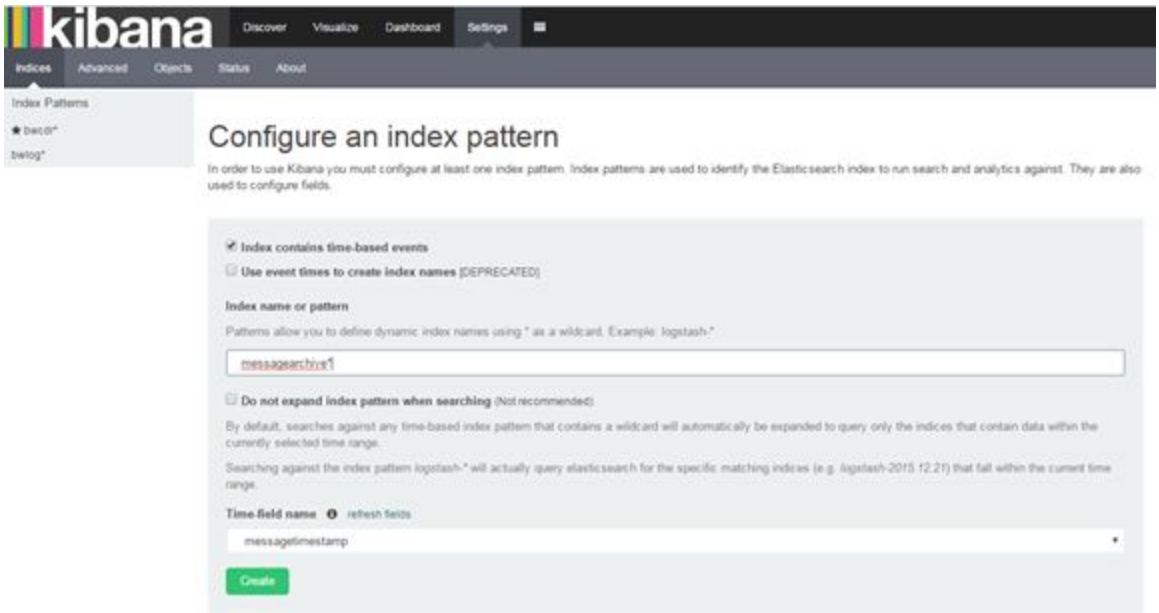
b. Configure bwlog* index pattern. Click “+Add New”:



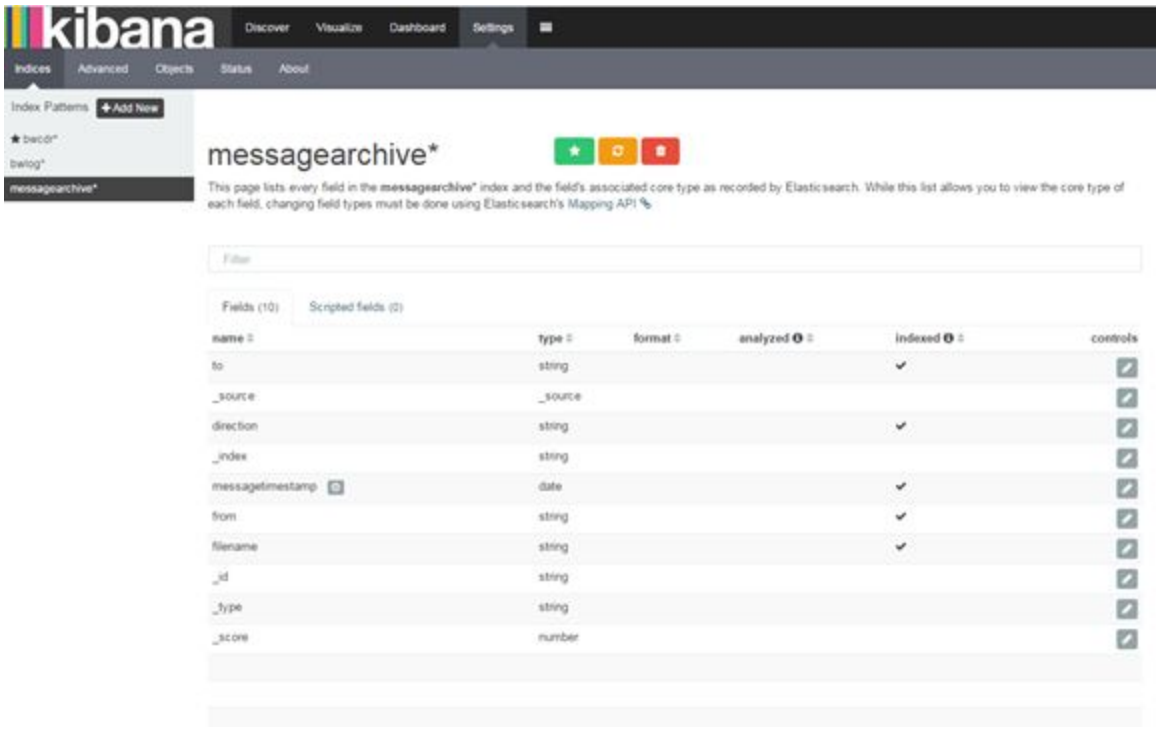
Click “Create”:



c. Configure messagearchive* index pattern. Click “+Add New”:

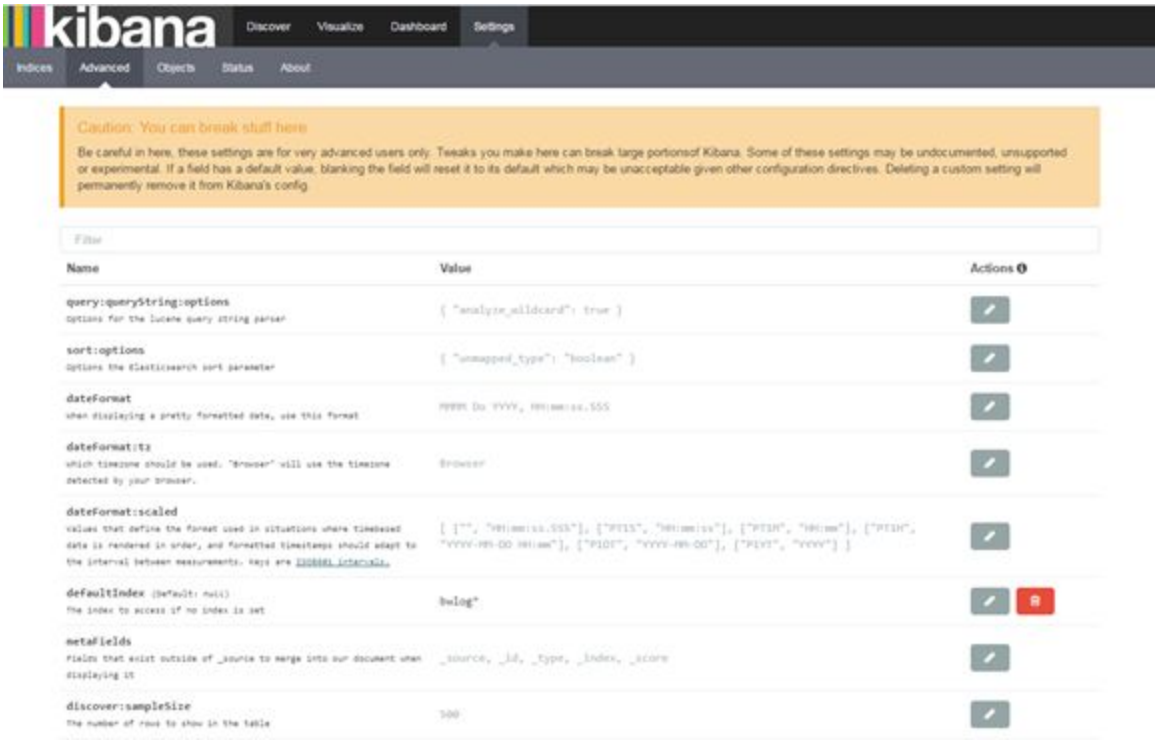


Click “Create”:



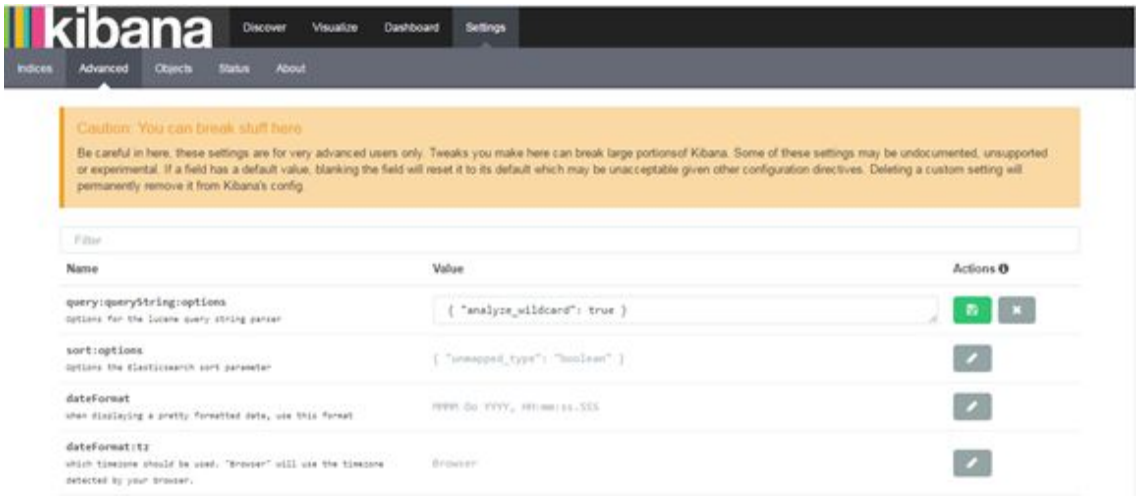
2 Configure lucene string parser

a. Click “Settings”, click “Advanced”

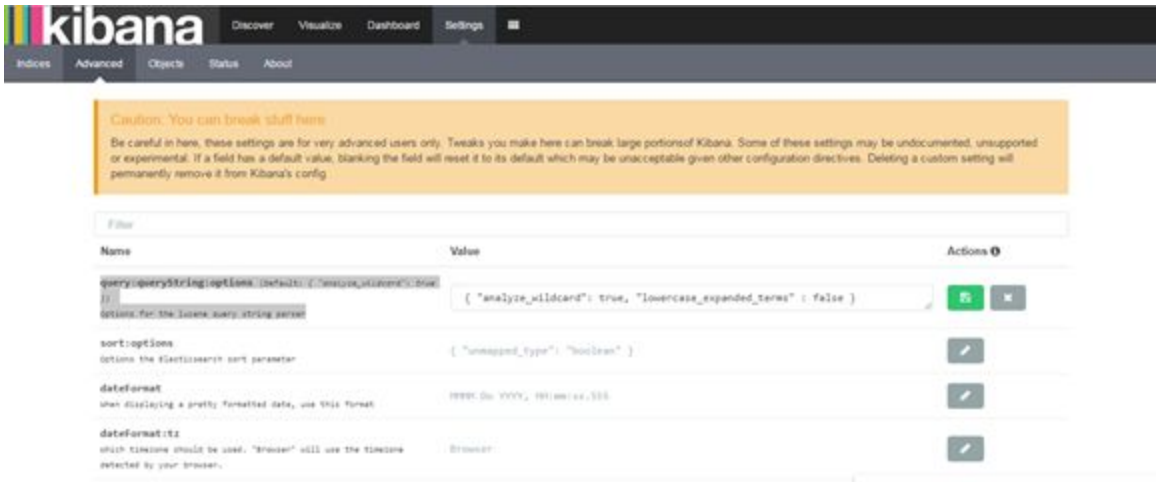


b. Click Edit icon for **query:queryString:options** (Default: *{ "analyze_wildcard": true }*)

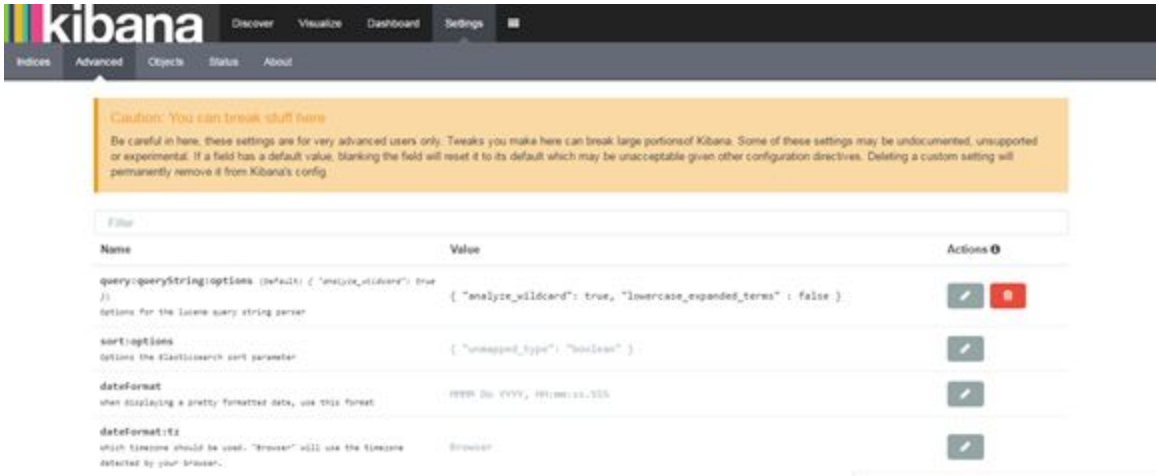
Options for the lucene query string parser



Enter the following value: { "analyze_wildcard": true, "lowercase_expanded_terms" : false } and click the Save icon



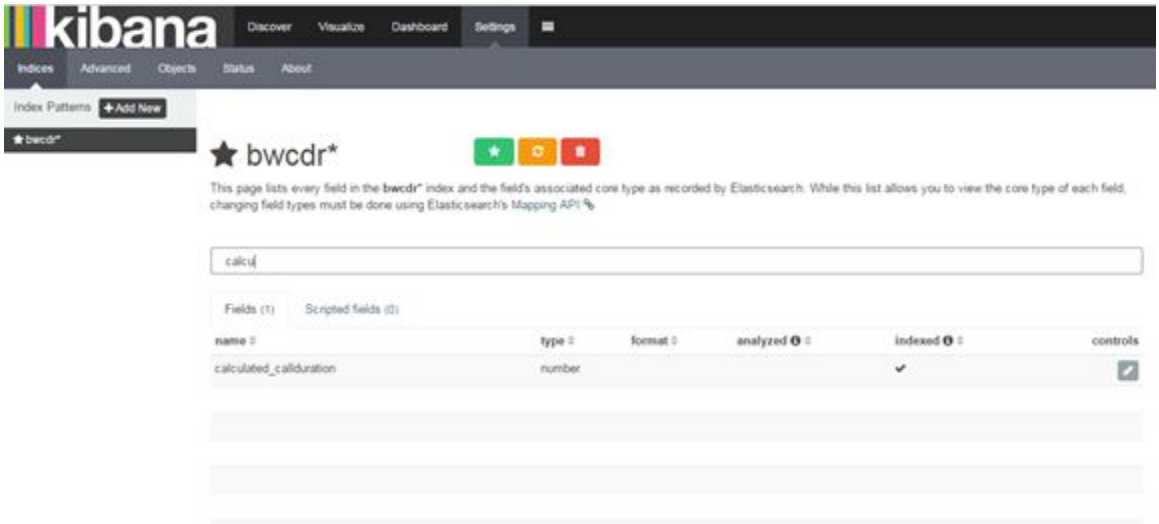
Which results in the following screen:



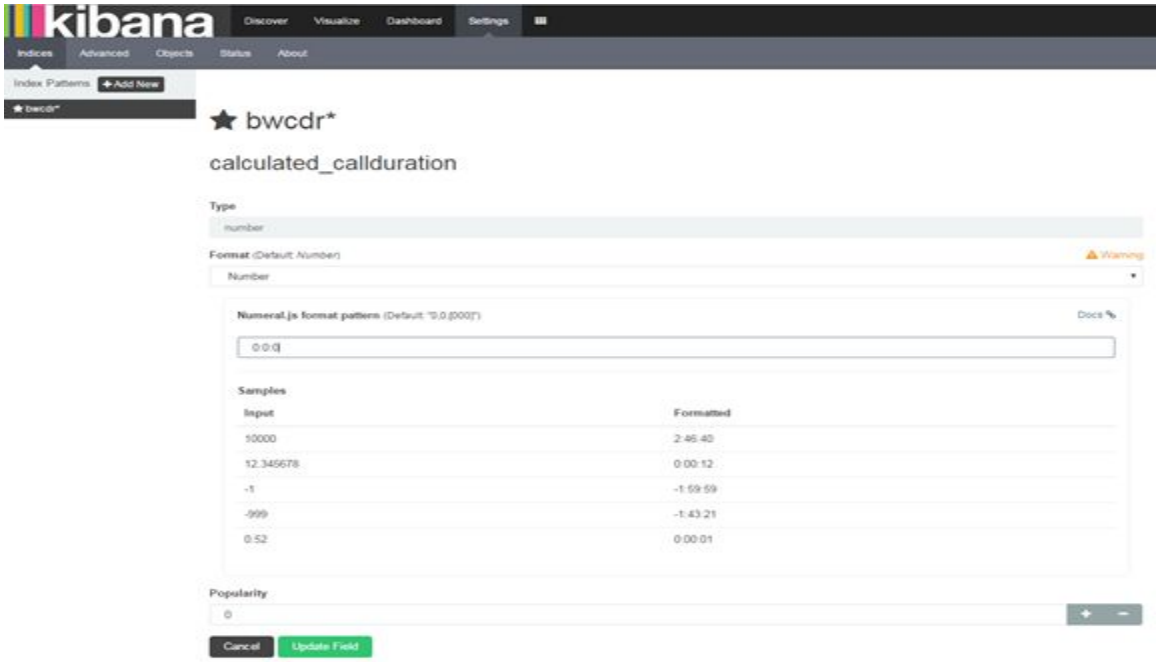
3 Change calculate call duration format

By default the calculated_callduration will be displayed in seconds. To display in hours:minutes:seconds (hh:mm:ss):

a. Click “Settings”, then “Indices”, and start entering “calcu” in filter box:

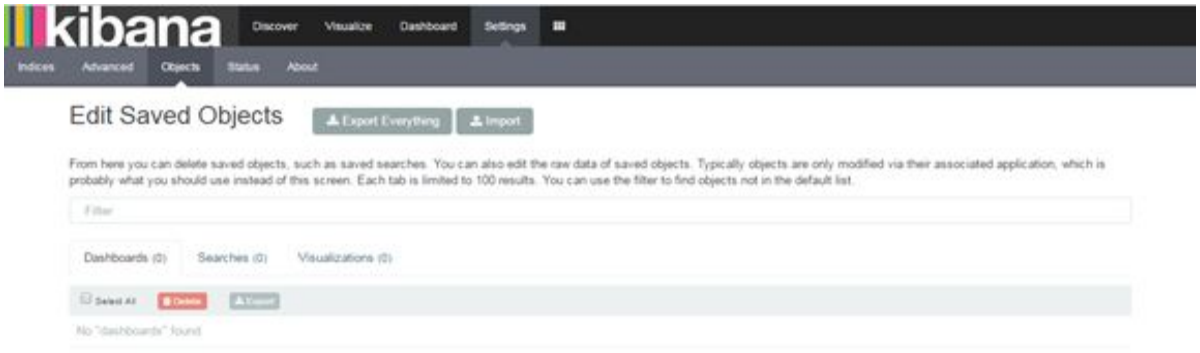


b. Click the edit icon under “controls” and enter “0:0:0” in the edit box below ”**Numeral.js format pattern** (Default: "0,0.[000]")”. Click “Update Field”

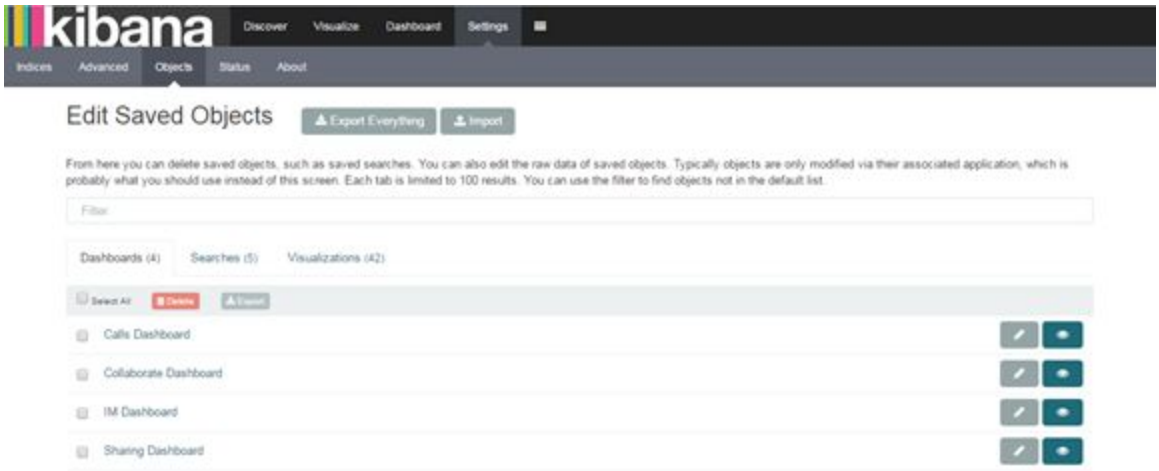


4 Import Dashboards

a. Go to “Settings”, click “Objects”, Click “Import”

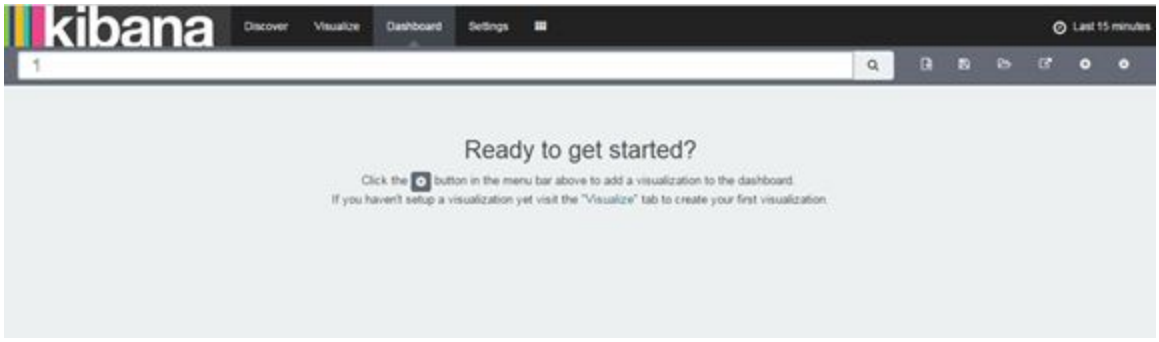


b. Locate file “Broadworks Dashboards 1.0”, click Open. When import completes, the following screen should result:

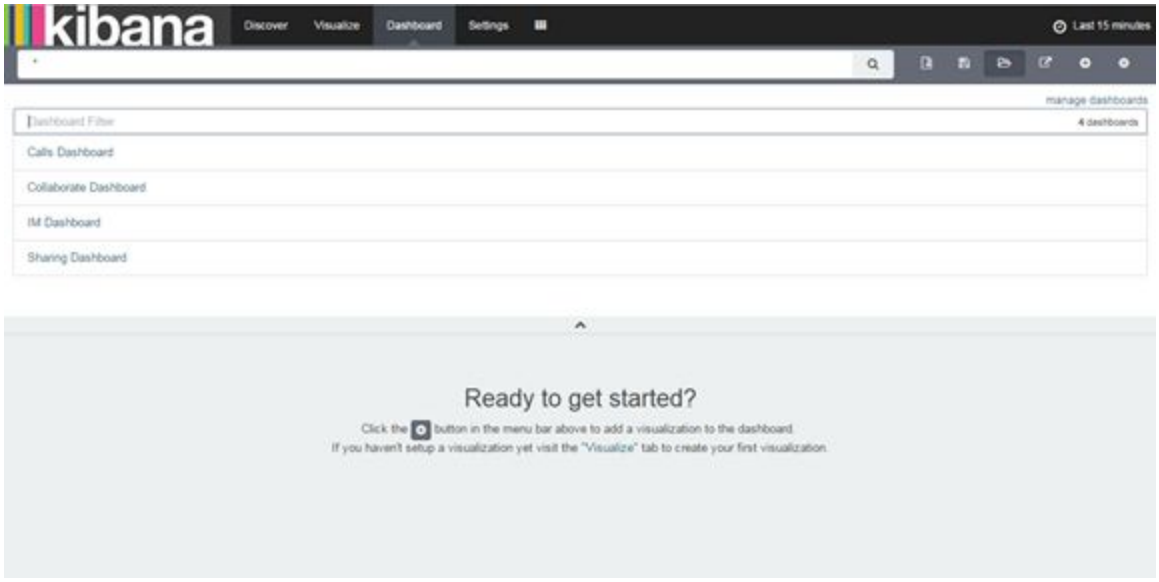


5 Start Dashboards

a. Click “Dashboard”



b. Click file open icon:



c. Click “Calls Dashboard”

And you’re done! You can switch dashboards by selecting it in the upper left menu.

References

- Kibana User Guide [6.0] | Introduction| Elastic
  https://www.elastic.co/guide/en/kibana/current/introduction.html.
- Tribe node | Elasticsearch Reference [6.0] | Elastic
  https://www.elastic.co/guide/en/elasticsearch/reference/current/modules-tribe.html.

Appendix: Abbreviations

N.A.