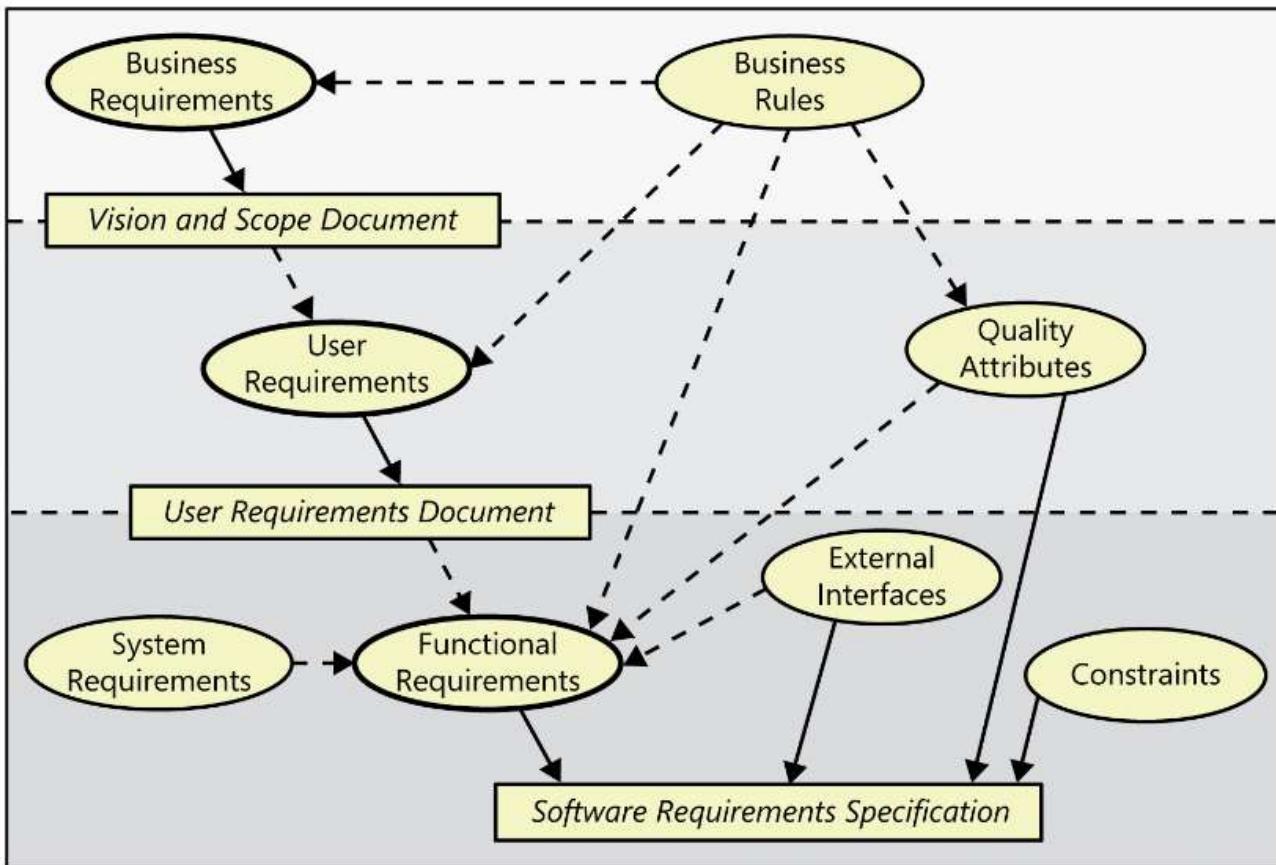


# **Requirements Elicitation, Analysis, and Specification**

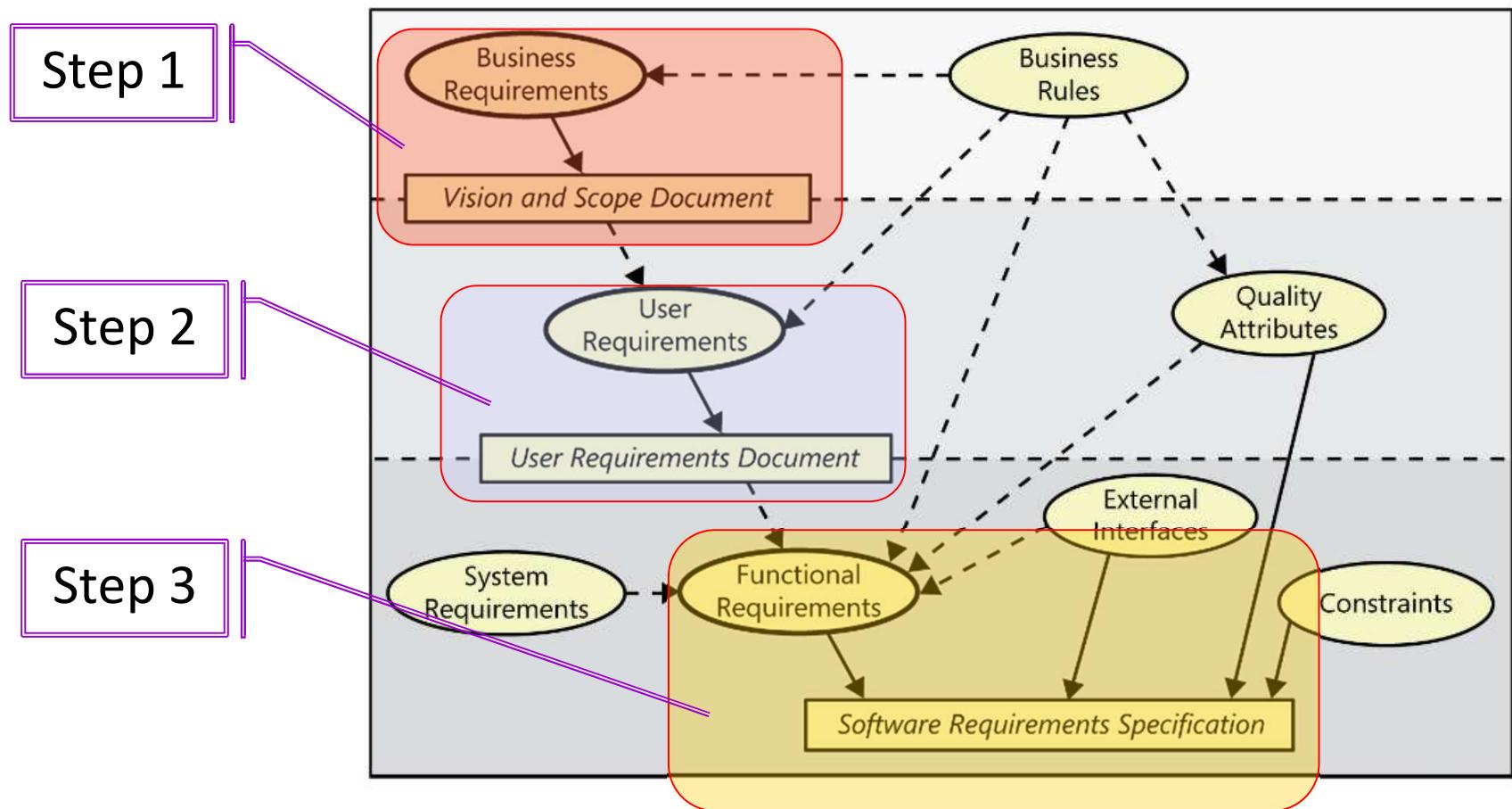
# **Establishing the business requirements**

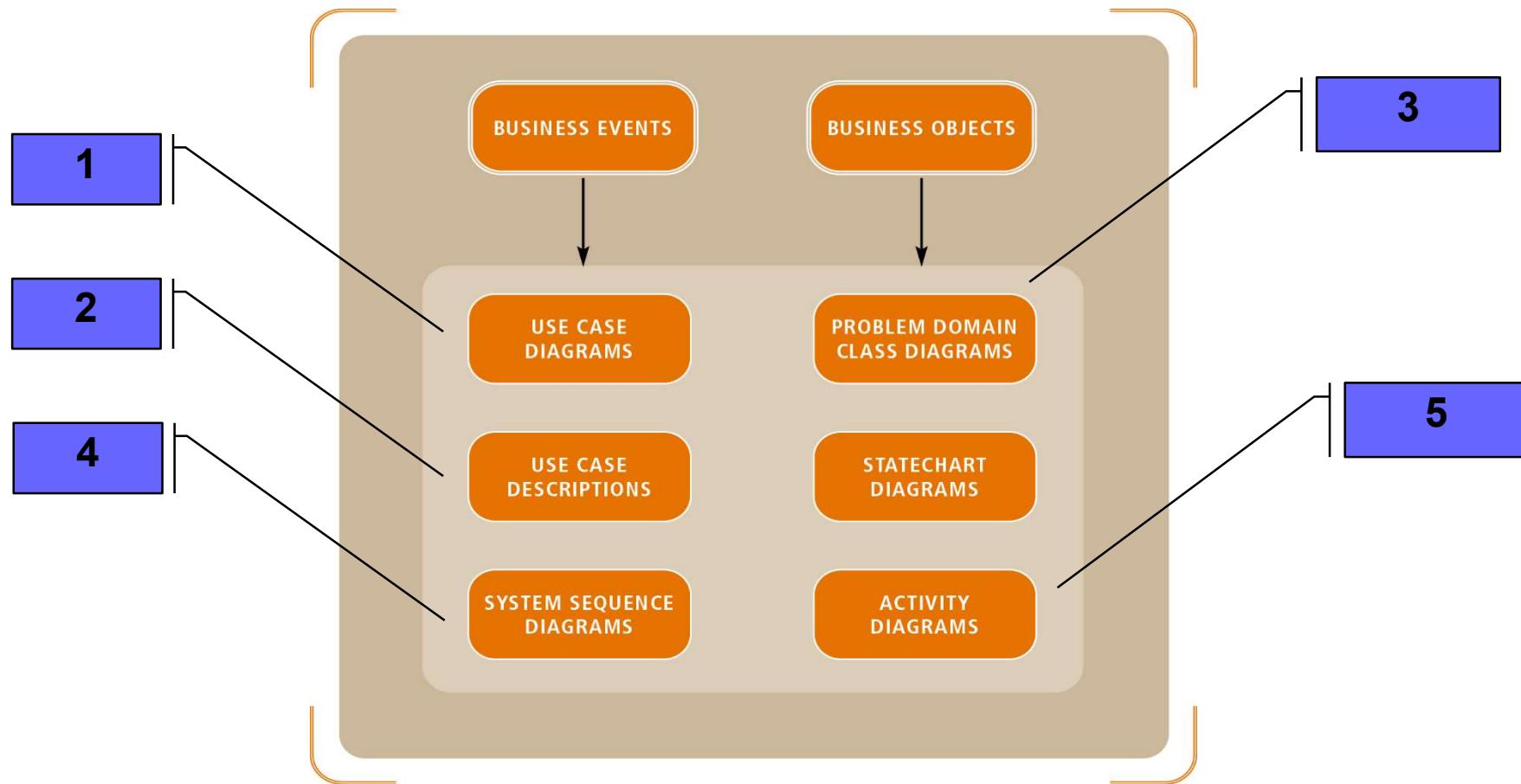
# Types of Requirements



Relationships among several types of requirements information. Solid arrows mean “are stored in”; dotted arrows mean “are the origin of” or “influence.”

# Types of Requirements





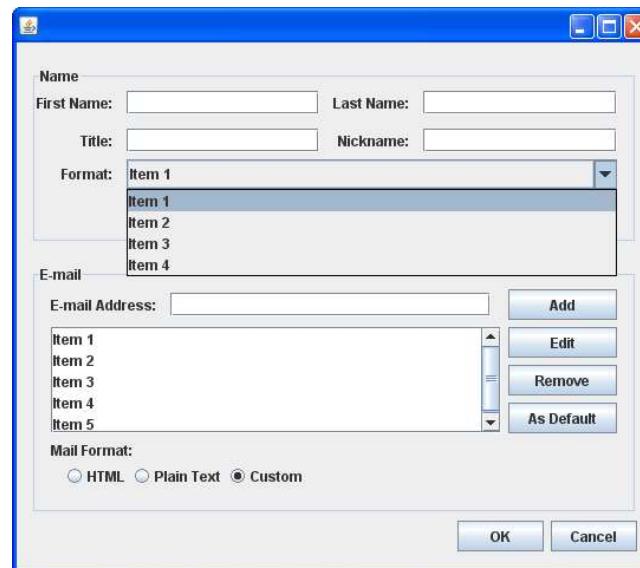
UML Diagrams to capture Requirements & Analysis

# Defining Business Requirements

- The business requirements is a set that describes a need that leads to one or more projects to deliver a solution and the desired ultimate business outcomes.
- Business opportunities, business objectives, success metrics, and a vision statement make up the business requirements.

# Defining Business Requirements

- “A customer must be provided with a form/GUI to create an order”.
  - Is this a business requirements?
- “The Cancel button must be placed next to the OK button”
  - Is this a business requirements?

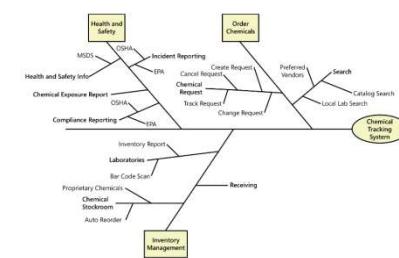
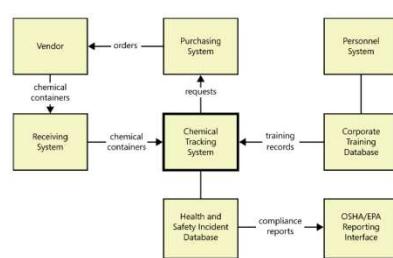
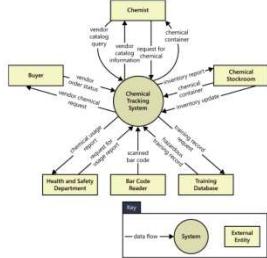


# Scope representation techniques

- Different **models** can be used to represent project scope in various ways.
- You don't need to create all of these models; consider which ones provide the most useful insight for each project.
- The models can be included in the vision and scope document or stored elsewhere and referenced as needed.

# Scope representation techniques

The purpose of tools such as the context diagram, ecosystem map, feature tree, and event list is to foster clear and accurate communication among the project stakeholders.



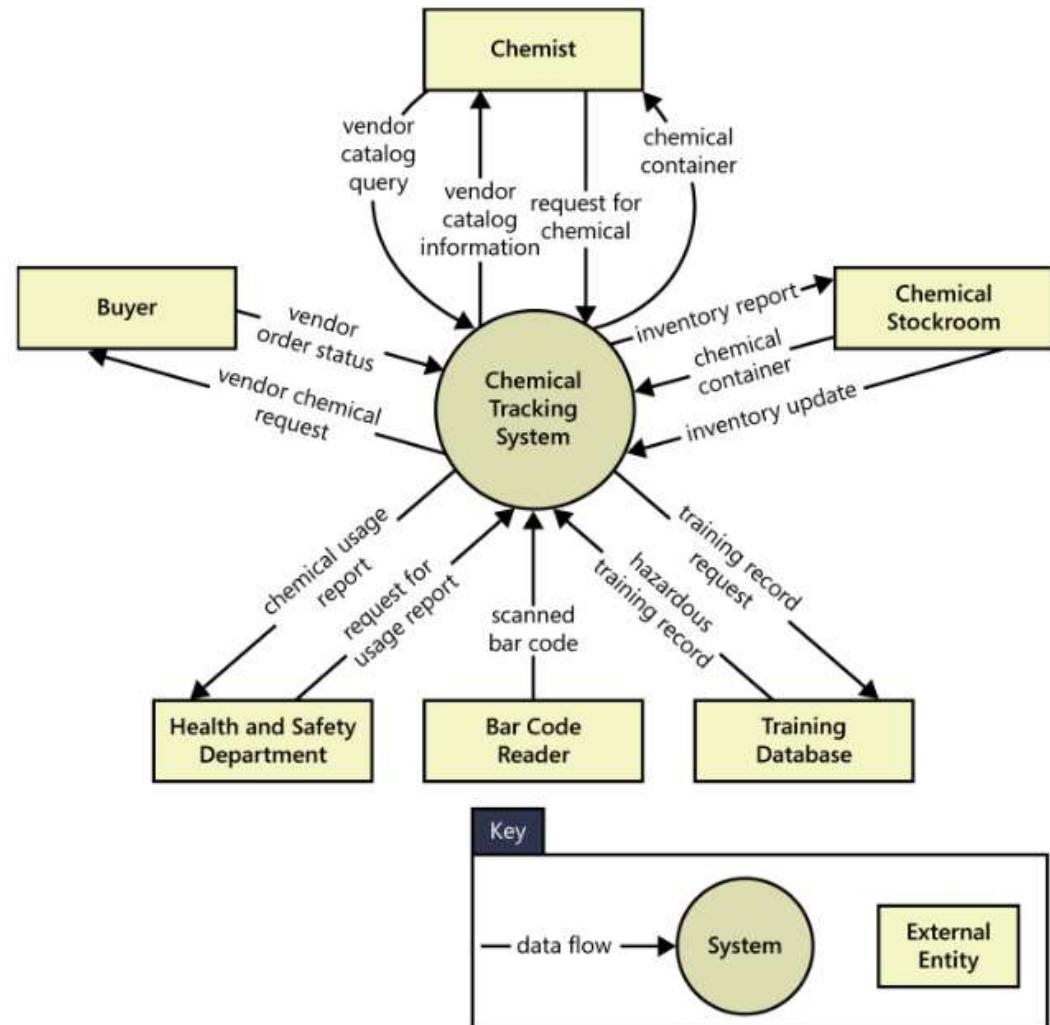
# Scope representation techniques

- Context diagram
  - The scope description establishes the boundary and connections between the system you're developing and everything else in the universe.
  - The context diagram visually illustrates this boundary.
  - It identifies external entities (also called terminators) outside the system that interface to it in some way, as well as data, control, and material flows between the terminators and the system.

The context diagram is the top level in a data flow diagram developed according to the principles of structured analysis

# Scope representation techniques

- Context diagram
  - The following Figure illustrates a portion of the context diagram for the Chemical Tracking System.



# Scope representation techniques

- Context diagram
  - The entire system is depicted as a single circle; the context diagram deliberately provides no visibility into the system's internal objects, processes, or data.
  - The “system” inside the circle could encompass any combination of software, hardware, and human components.
  - The external entities in the rectangles can represent user classes (Chemist, Buyer), organizations (Health and Safety Department), other systems (Training Database), or hardware devices (Bar Code Reader).
  - The arrows on the diagram represent the flow of data (such as a request for a chemical) or physical items (such as a chemical container) between the system and its external entities.

# Scope representation techniques

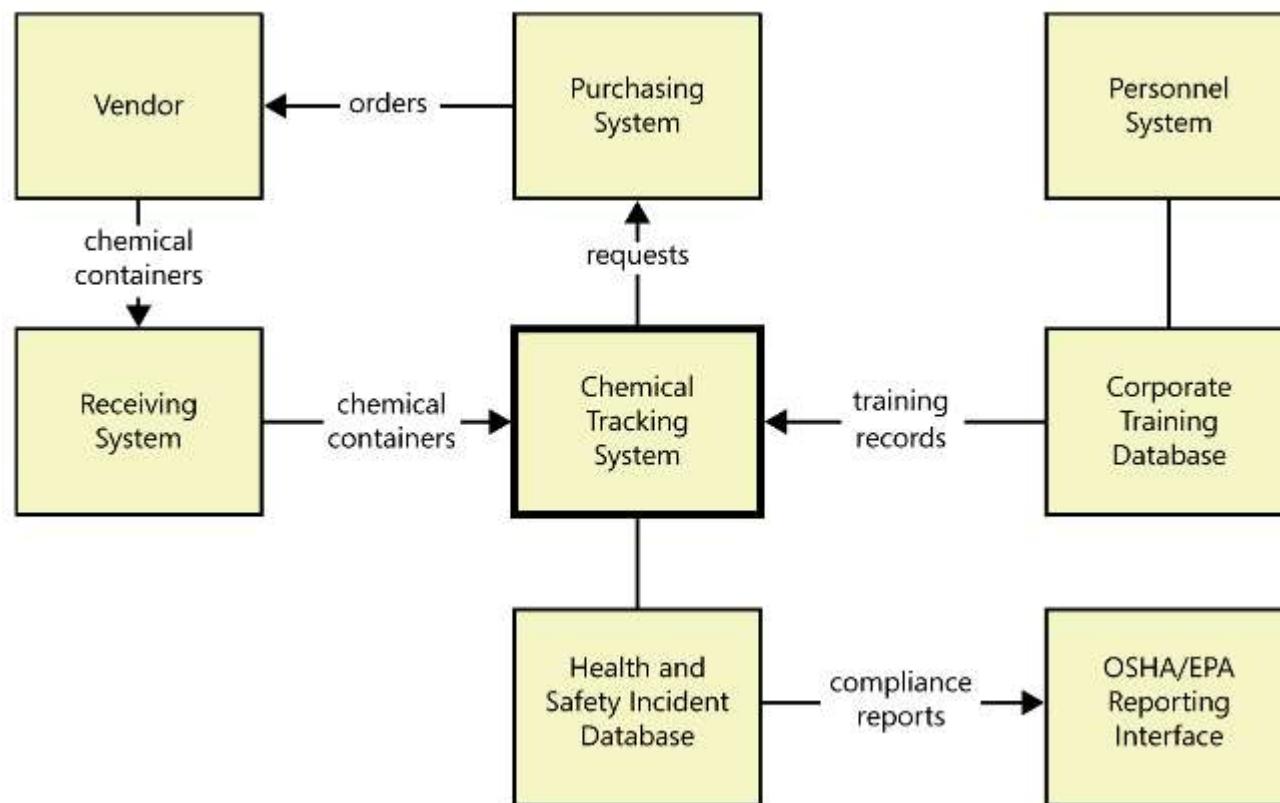
- Ecosystem map
  - An ecosystem map shows all of the systems related to the system of interest that interact with one another and the nature of those interactions
  - An ecosystem map represents scope by showing all the systems that interconnect and that therefore might need to be modified to accommodate your new system.
  - Ecosystem maps differ from context diagrams in that they show other systems that have a relationship with the system you're working on, including those without direct interfaces.

# Scope representation techniques

- Ecosystem map
  - You can identify the affected systems by determining which ones consume data from your system.
  - When you reach the point that your project does not affect any additional data, you've identified the scope boundary of systems that participate in the solution.

# Scope representation techniques

- Ecosystem map
  - The following Figure illustrates a portion of the Ecosystem map for the Chemical Tracking System.



# Scope representation techniques

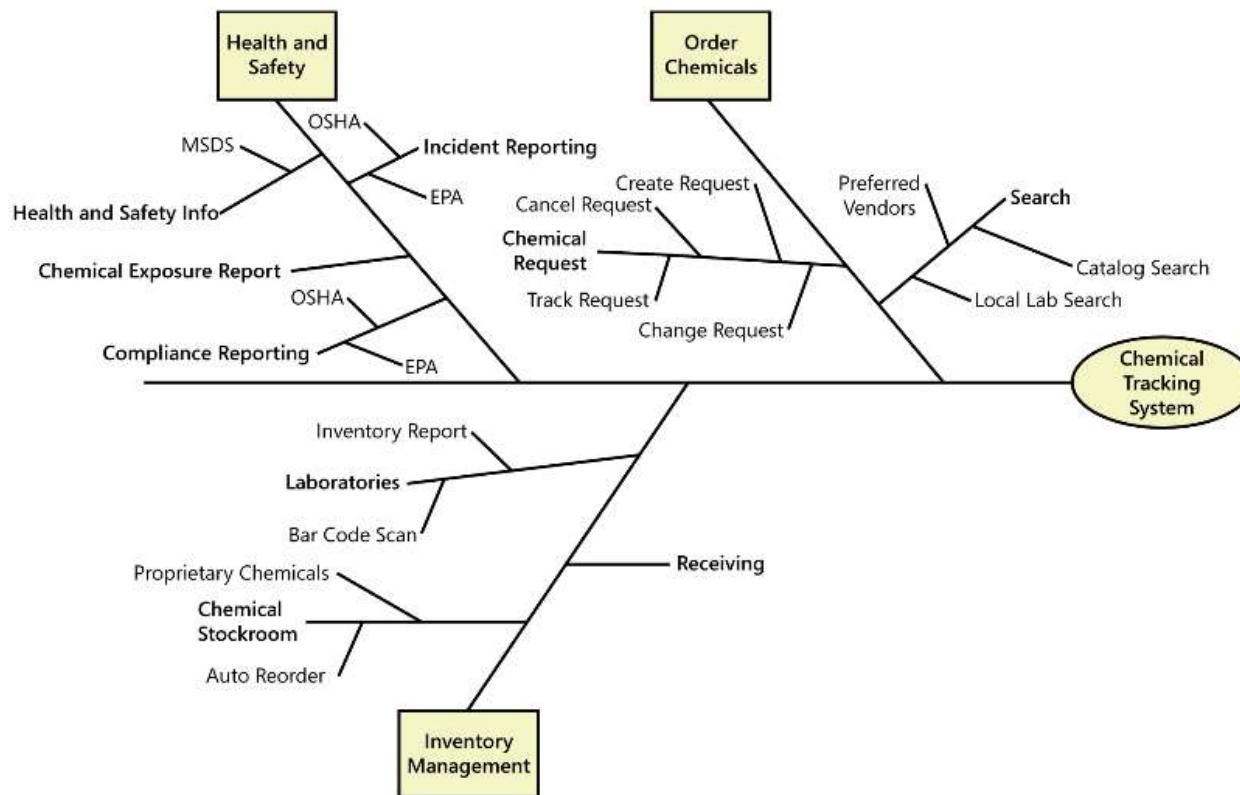
- Ecosystem map
  - The systems are all shown in boxes (such as the Purchasing System or Receiving System).
  - The primary system we are working on is shown in a bold box (Chemical Tracking System), but if all systems have equal status in your solution, you can use the same box style for all of them.
  - The lines show interfaces between systems
  - Lines with arrows and labels show that major pieces of data are flowing from one system to another
  - Some of these same flows can also appear on the context diagram.

# Scope representation techniques

- Feature tree
  - A feature tree is a visual depiction of the product's features organized in logical groups, hierarchically subdividing each feature into further levels of detail
  - The feature tree provides a concise view of all of the features planned for a project, making it an ideal model to show to executives who want a quick glance at the project scope.
  - A feature tree can show up to three levels of features, commonly called level 1 (L1), level 2 (L2), and level 3 (L3).
  - L2 features are subfeatures of L1 features, and L3 features are subfeatures of L2 features.

# Scope representation techniques

- Feature tree
  - The following Figure shows a partial feature tree for the Chemical Tracking System.



# Scope representation techniques

- Feature tree
  - The main branch of the tree in the middle represents the product being implemented.
  - Each feature has its own line or “branch” coming off that central main branch.
  - The boxes represent the L1 features, such as Order Chemicals and Inventory Management.
  - The lines coming off an L1 branch are L2 features: Search and Chemical Request are subfeatures of Order Chemicals.
  - The branches off an L2 branch are the L3 features: Local Lab Search is a subfeature of Search.

# Scope representation techniques

- Feature tree
  - When planning a release or an iteration, you can define its scope by selecting a specific set of features and subfeatures to be implemented
  - You could implement a feature in its entirety in a specific release, or you could implement only a portion of it by choosing just certain L2 and L3 subfeatures.
  - Future releases could enrich these rudimentary implementations by adding more L2 and L3 subfeatures until each feature is fully implemented in the final product.
  - So the scope of a particular release consists of a defined set of L1, L2, and/or L3 features chosen from the feature tree.

# Scope representation techniques

- Feature tree
  - Tracking progress and Development
    - You can mark up a feature tree diagram to illustrate these feature allocations across releases by using colors or font variations.
    - Alternatively, you can create a feature roadmap table that lists the subfeatures planned for each release

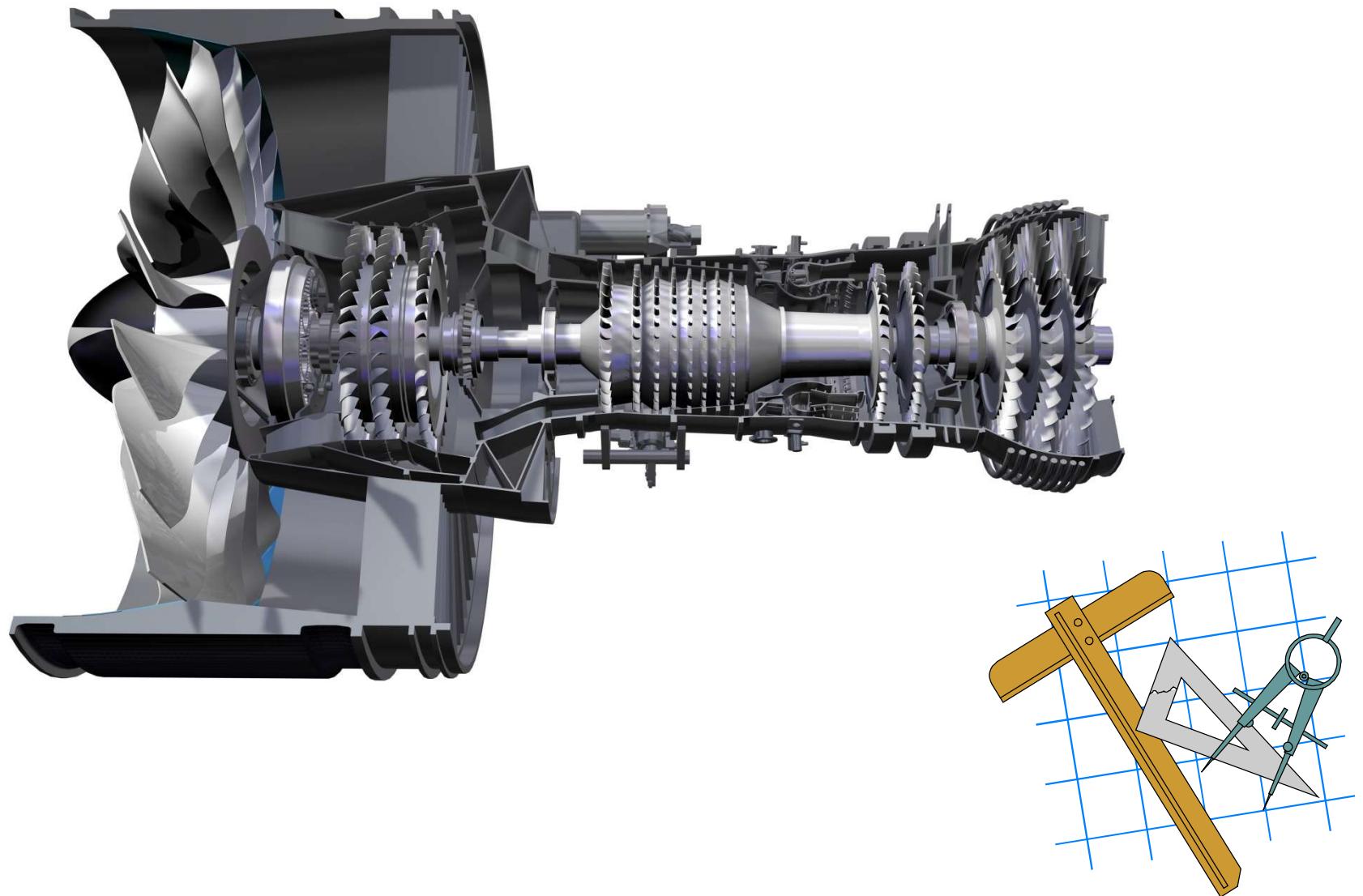
# Scope representation techniques

- Event list
  - An event list identifies external events that could trigger behavior in the system.
  - The event list depicts the scope boundary for the system by naming possible business events triggered by users, time-triggered (temporal) events, or signal events received from external components, such as hardware devices.
  - The event list only names the events; the functional requirements that describe how the system responds to the events would be detailed in the SRS by using event-response tables.

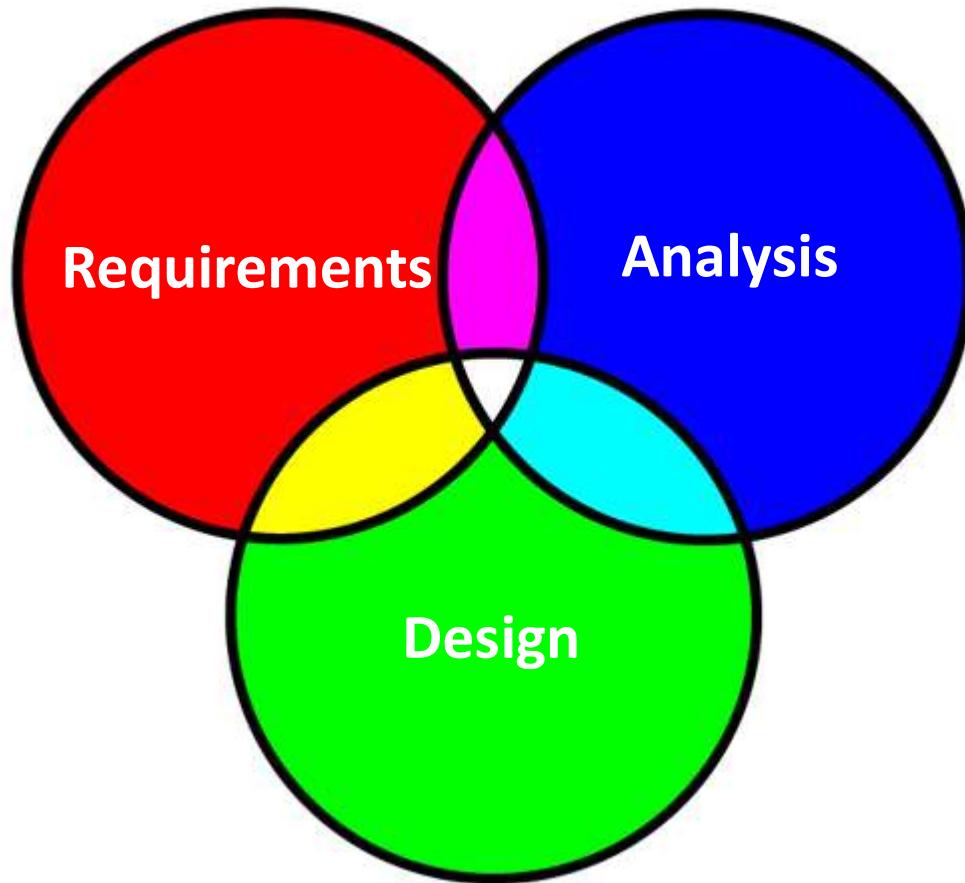
# Scope representation techniques

- Event list
  - The event list complements the context diagram and ecosystem map.
  - The context diagram and ecosystem map collectively describe the external actors and systems involved, whereas the event list identifies what those actors and systems might do to trigger behavior in the system being specified.

# Analysis guides the Design

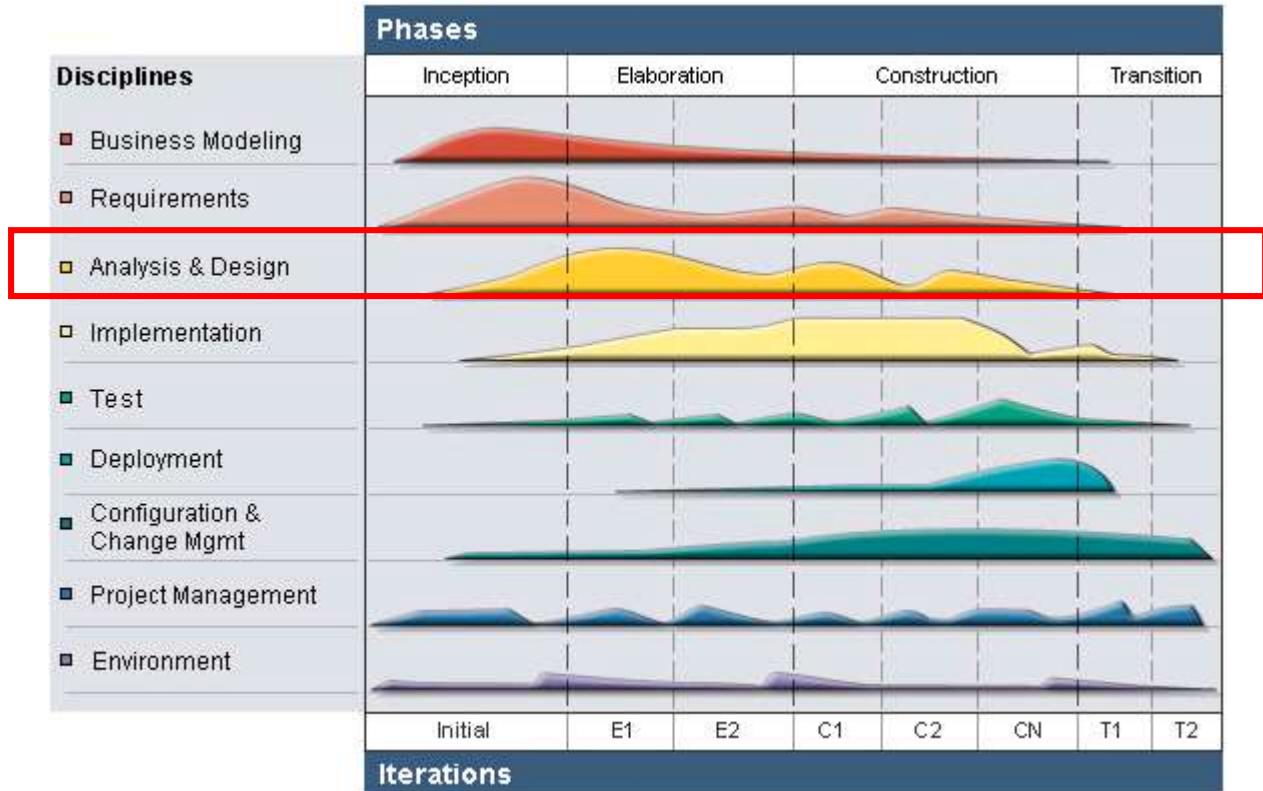


# The Overlap of R/A/D means Reality

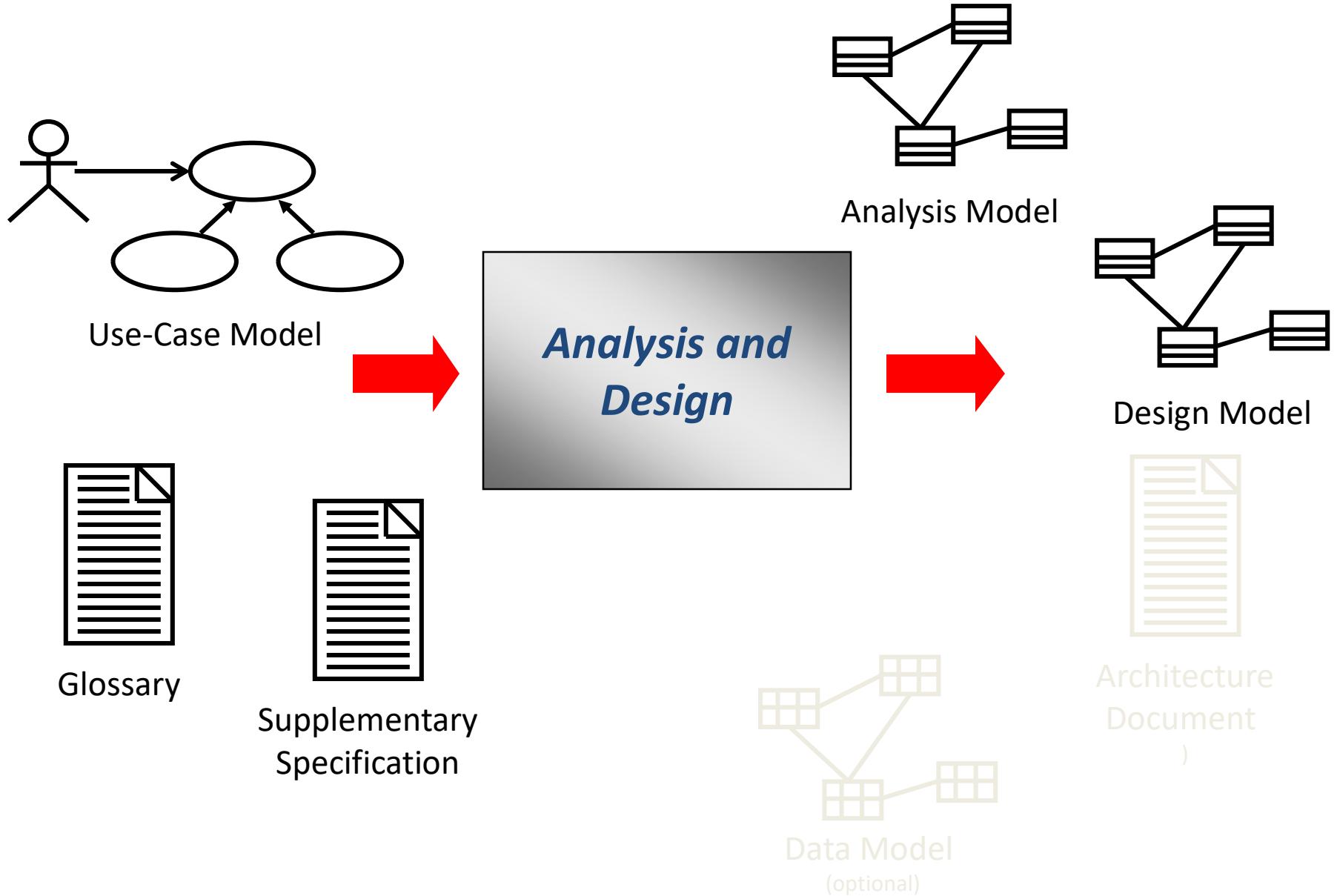


# Analysis and Design

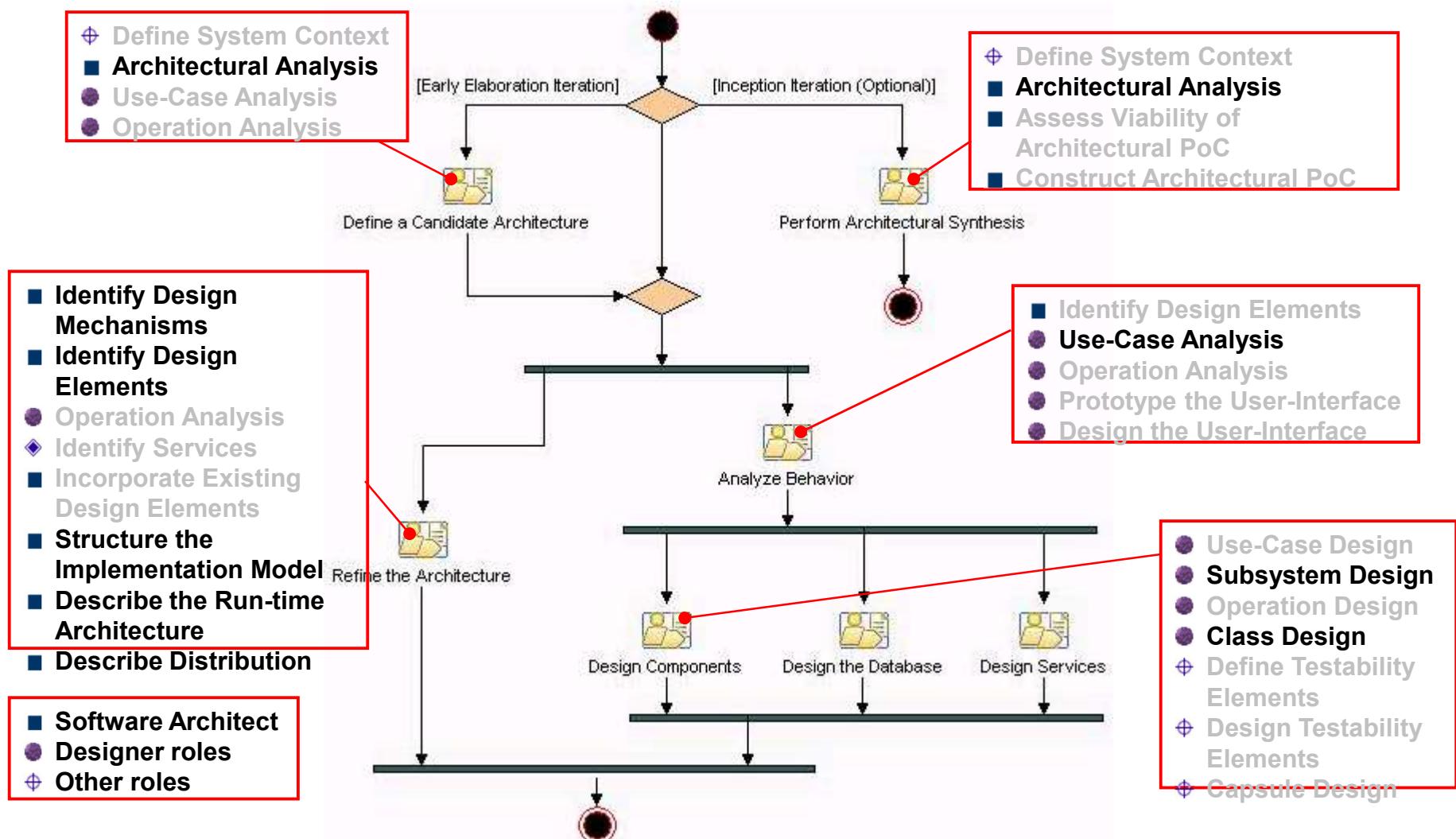
- The purposes of Analysis and Design are to:
  - Transform the requirements into a design of the system-to-be
  - Evolve a robust architecture for the system
  - Adapt the design to match the implementation environment, designing it for performance



# Analysis and Design Overview

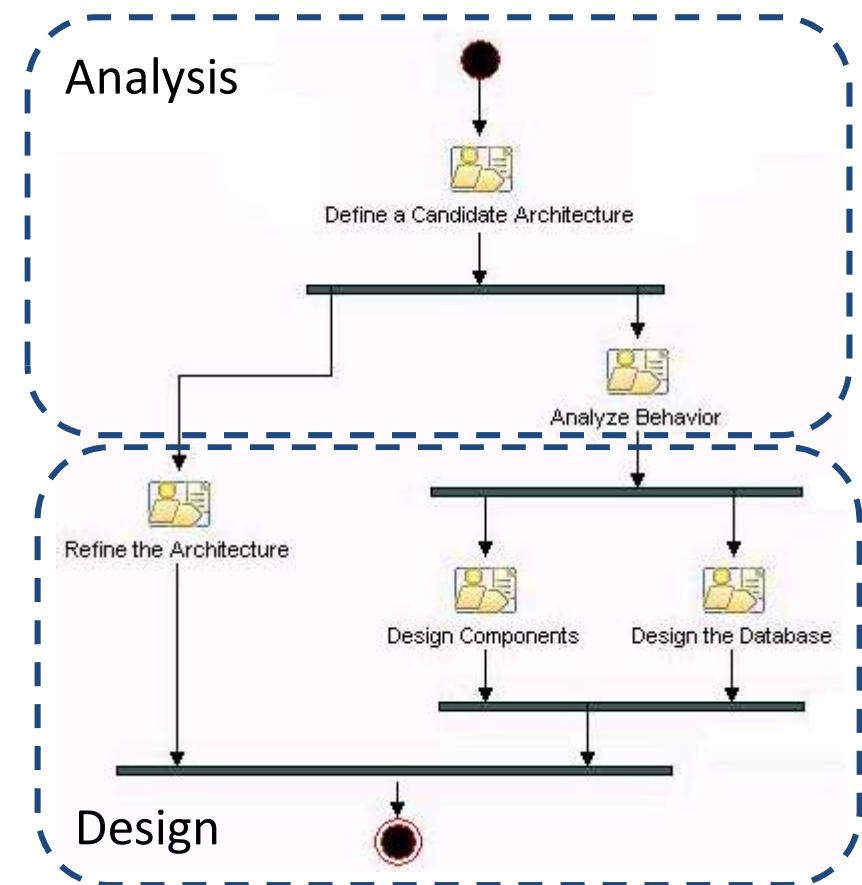


# The Analysis and Design Workflow



# OOAD - RUP

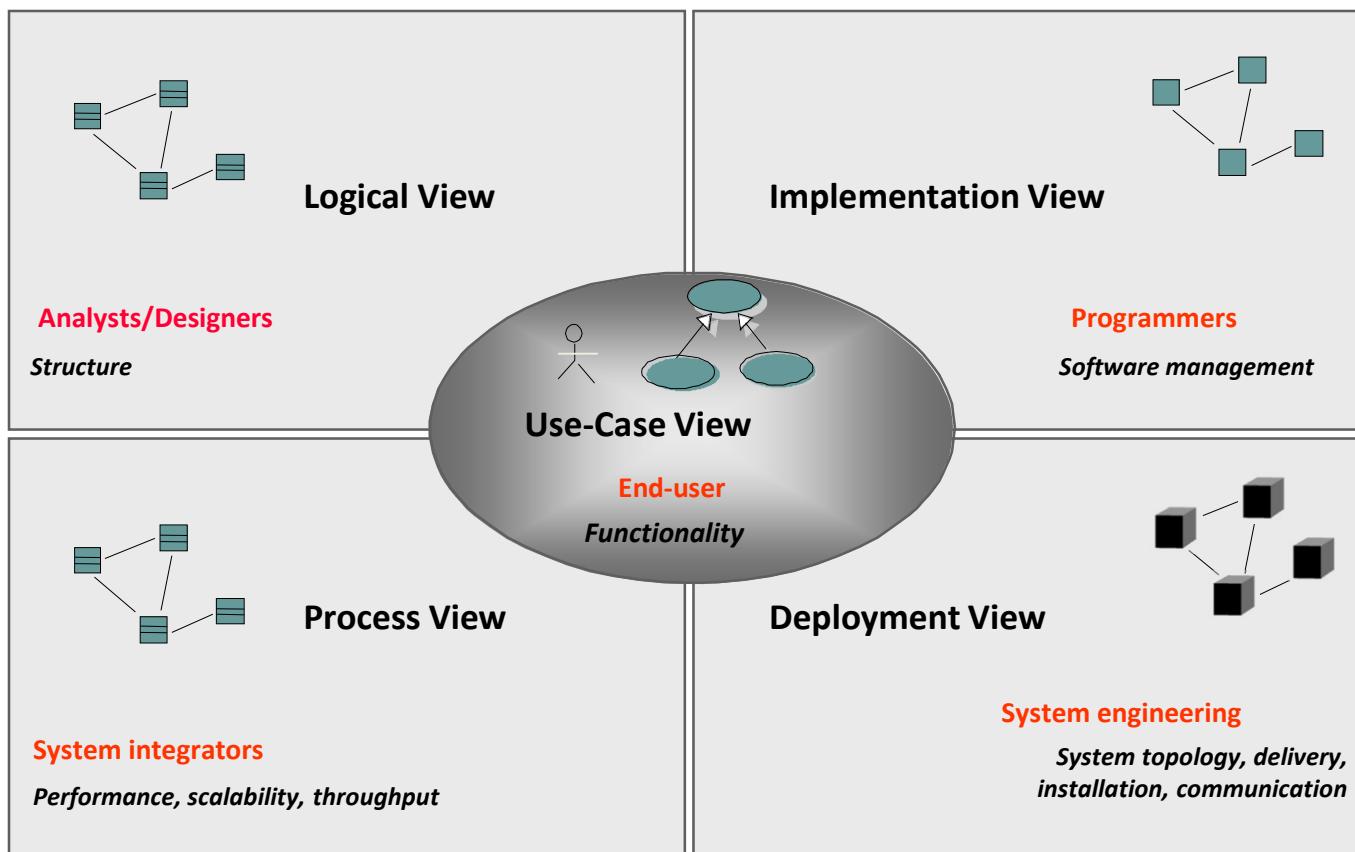
- Analysis
  - Architectural Analysis  
(Define a Candidate Architecture)
  - Use-Case Analysis  
(Analyze Behavior)
- Design
  - Identify Design Elements  
(Refine the Architecture)
  - Identify Design Mechanisms  
(Refine the Architecture)
  - Class Design  
(Design Components)
  - Subsystem Design  
(Design Components)
  - Describe the Run-time Architecture and Distribution  
(Refine the Architecture)
  - Design the Database



# Analysis Versus Design

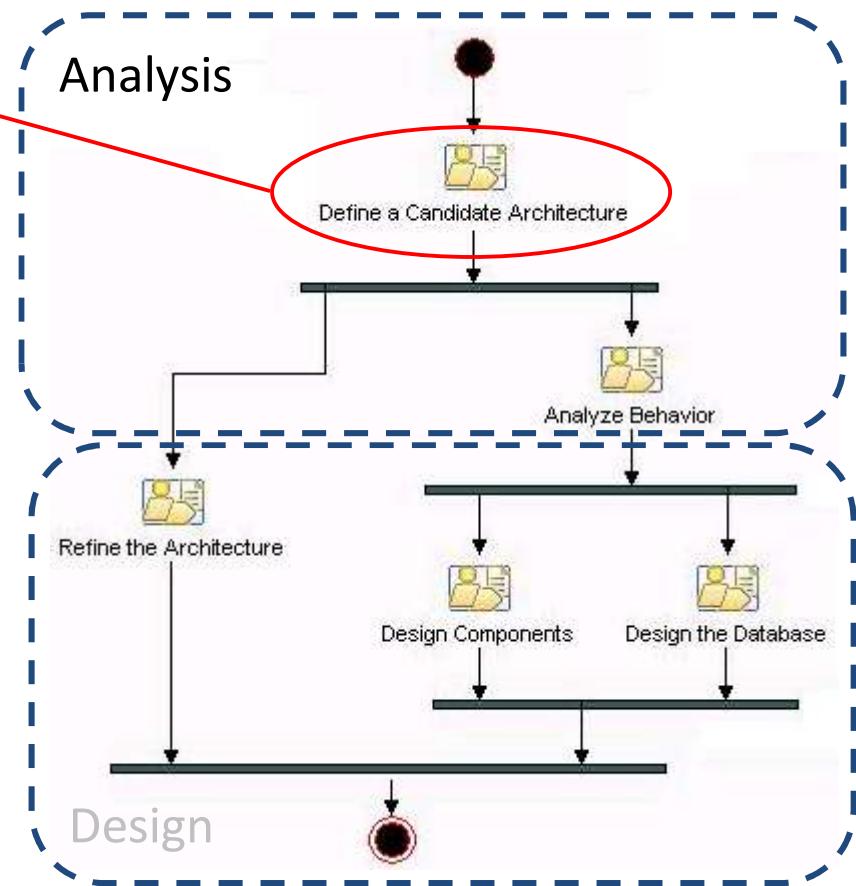
Analysis	Design
<ul style="list-style-type: none"><li>▶ Focus on understanding the problem</li><li>▶ Idealized design</li><li>▶ Behavior</li><li>▶ System structure</li><li>▶ Functional requirements</li><li>▶ A small model</li></ul>	<ul style="list-style-type: none"><li>▶ Focus on understanding the solution</li><li>▶ Operations and attributes</li><li>▶ Performance</li><li>▶ Close to real code</li><li>▶ Object lifecycles</li><li>▶ Nonfunctional requirements</li><li>▶ A large model</li></ul>

# Architectural Views: The 4+1 View Model



# OOAD

- Analysis
  - **Architectural Analysis**  
(Define a Candidate Architecture)
  - **Use-Case Analysis**  
(Analyze Behavior)
- Design
  - Identify Design Elements  
(Refine the Architecture)
  - Identify Design Mechanisms  
(Refine the Architecture)
  - Class Design  
(Design Components)
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  - Describe the Run-time Architecture and Distribution  
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# Architectural Analysis

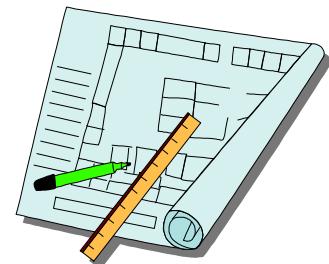
- Purpose
  - To define a candidate architecture for the system based on experience gained from similar systems or in similar problem domains
  - To define the architectural patterns, key mechanisms, and modeling conventions for the system
- Role
  - Software Architect
- Major Steps
  - Define the High-Level Organization of Subsystems
  - Identify Key Abstractions
  - Develop Deployment Overview
  - Identify Analysis Mechanisms

# Define the High-Level Organization of Subsystems

- Purpose
  - To create an initial structure for the Design Model
- Normally the design model is organized in layers
  - a common **architectural pattern** for moderate to large-sized systems
- During architectural analysis, you usually focus on the two high-level layers, that is, the **application** and **business-specific** layers
  - This is what is mean by the *high-level organization of subsystems*

# Patterns and Frameworks

- Pattern
  - Provides a common solution to a common problem in a context
- Analysis/Design pattern
  - Provides a solution to a narrowly-scoped technical problem
  - Provides a fragment of a solution, or a piece of the puzzle
- Framework
  - Defines the general approach to solving the problem
  - Provides a skeletal solution, whose details may be Analysis/Design patterns

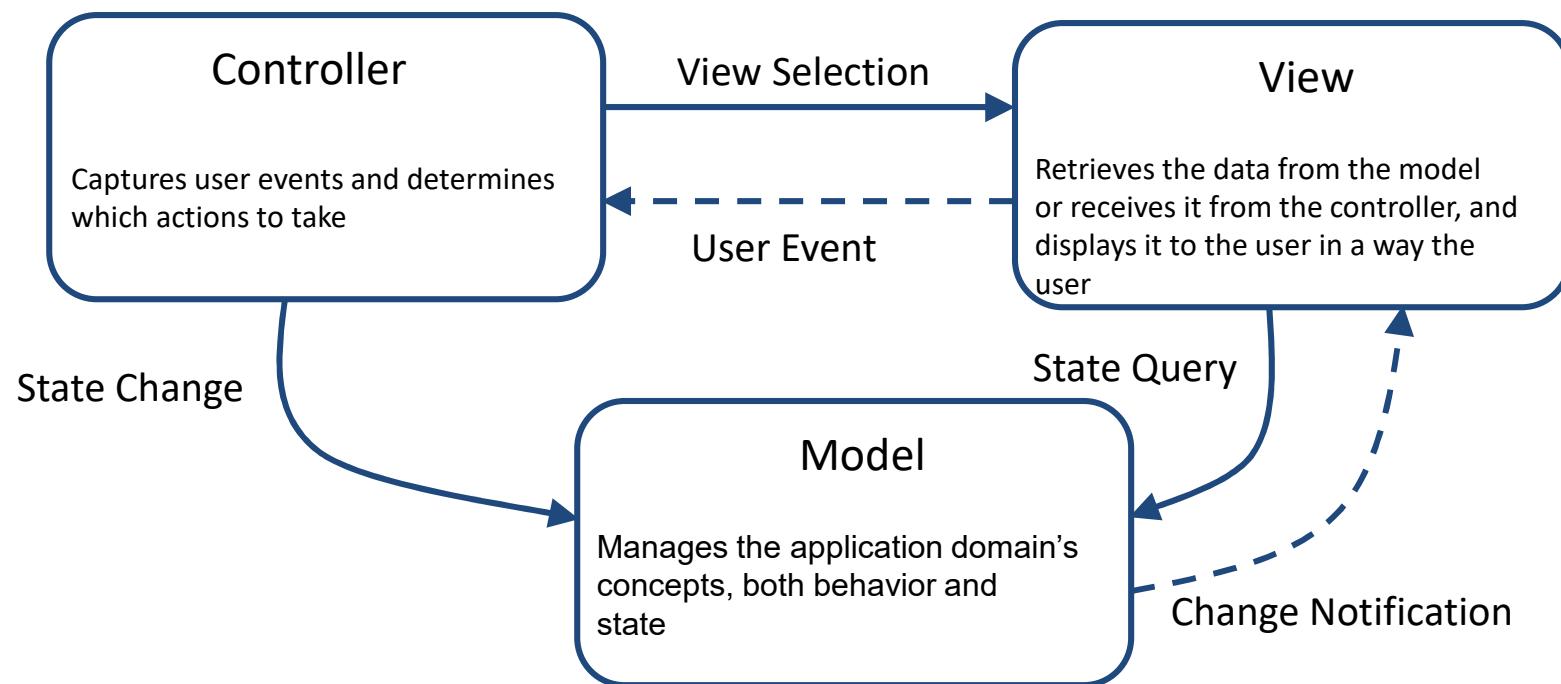


# What Is an Architectural Pattern?

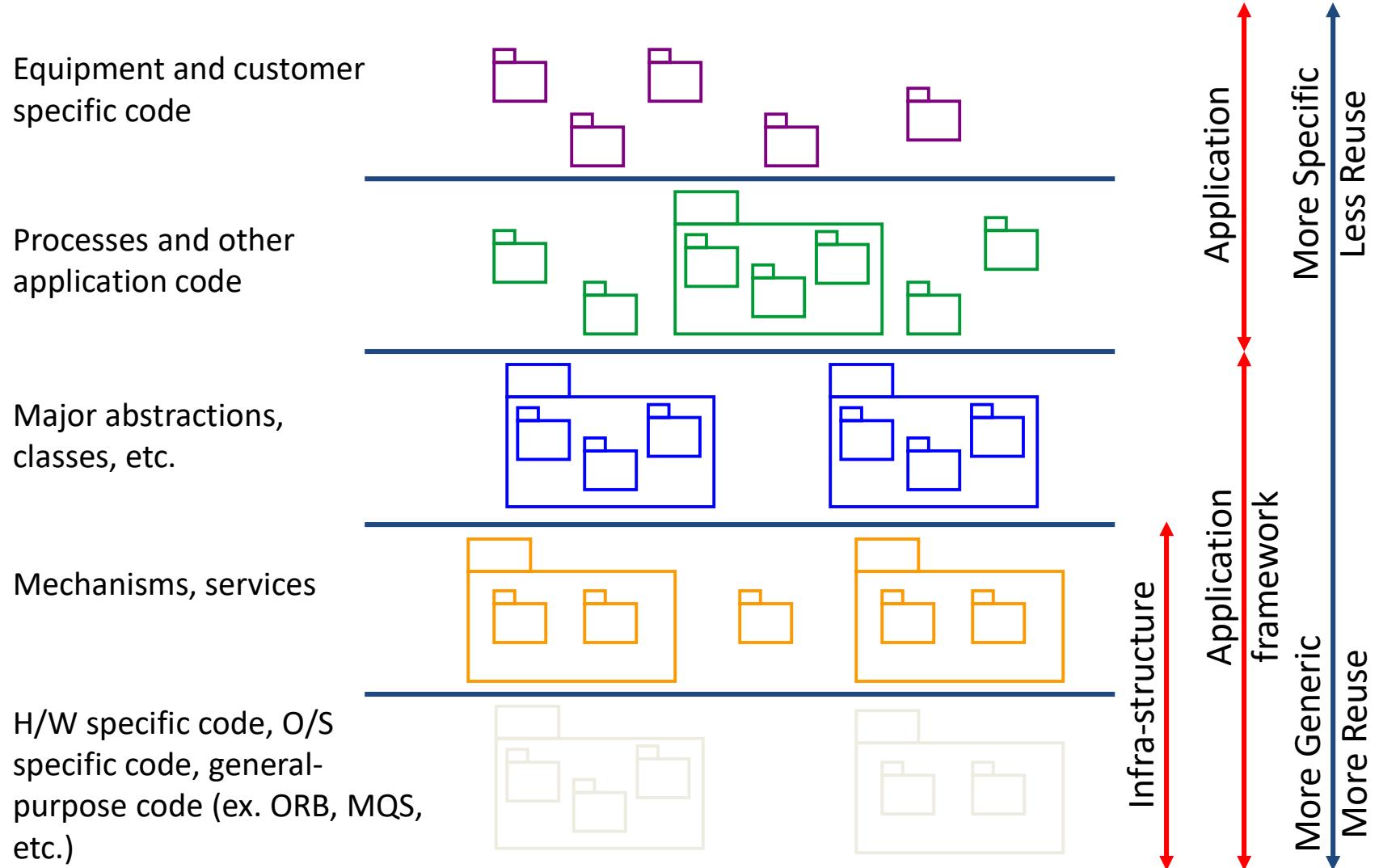
- An architectural pattern expresses a fundamental structural organization schema for software systems
  - It provides a set of predefined subsystems, specifies their responsibilities, and includes rules and guidelines for organizing the relationships between them –  
*Buschman et al, "Pattern-Oriented Software Architecture — A System of Patterns"*
- Examples:
  - Layers
  - Model-view-controller (MVC)
  - Pipes and filters
  - Blackboard

# The Model-View-Controller (MVC) Architecture

- Conceived in the mid-1980's
- Extensively applied in most object-oriented user interfaces
- Adapted to respond to specific platform requirements, such as J2EE



# Layered Architectures

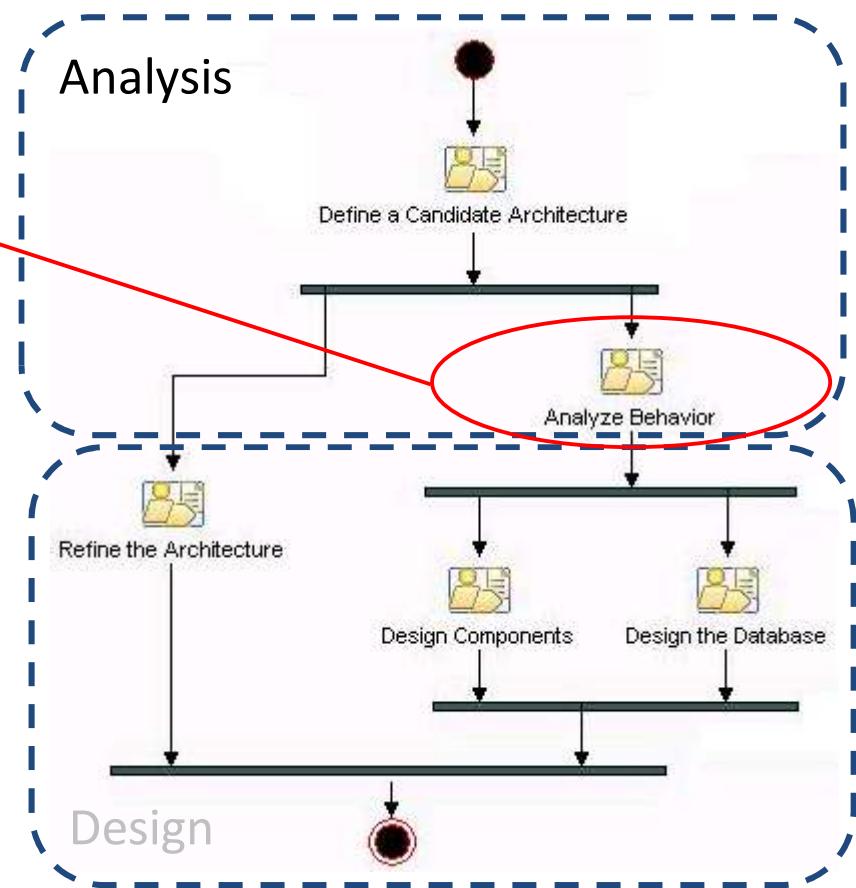


# Layering Considerations

- Level of abstraction
  - Group elements at the same level of abstraction
- Separation of concerns
  - Group like things together
  - Separate disparate things
  - Application vs. domain model elements
- Resiliency
  - Loose coupling
  - Concentrate on encapsulating change
  - User interface, business rules, and retained data tend to have a high potential for change

# OOAD

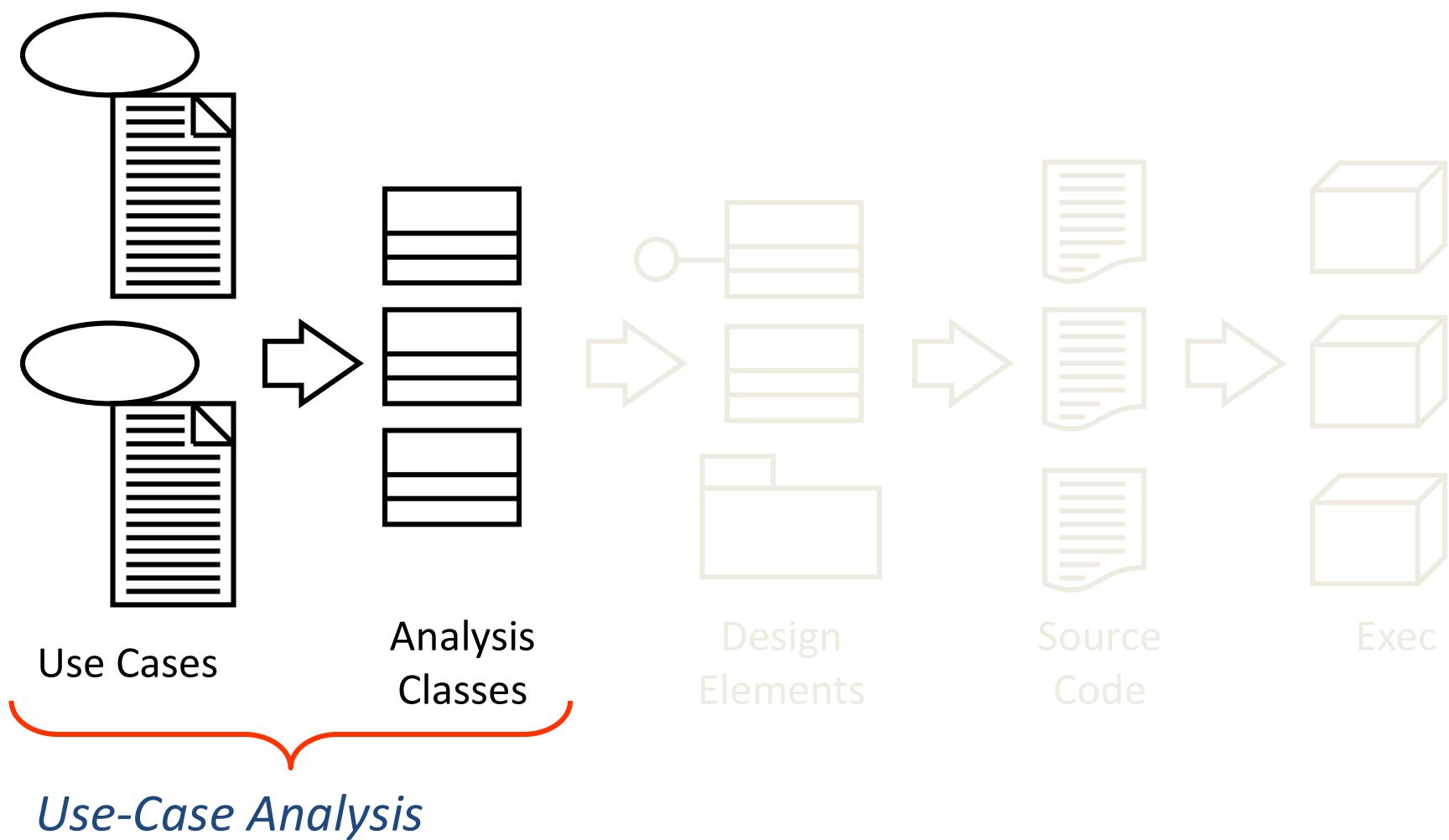
- **Analysis**
  - Architectural Analysis (Define a Candidate Architecture)
  - Use-Case Analysis (Analyze Behavior)
- **Design**
  - Identify Design Elements (Refine the Architecture)
  - Identify Design Mechanisms (Refine the Architecture)
  - Class Design (Design Components)
  - Subsystem Design (Design Components)
  - Describe the Run-time Architecture and Distribution (Refine the Architecture)
  - Design the Database



# Use-Case Analysis

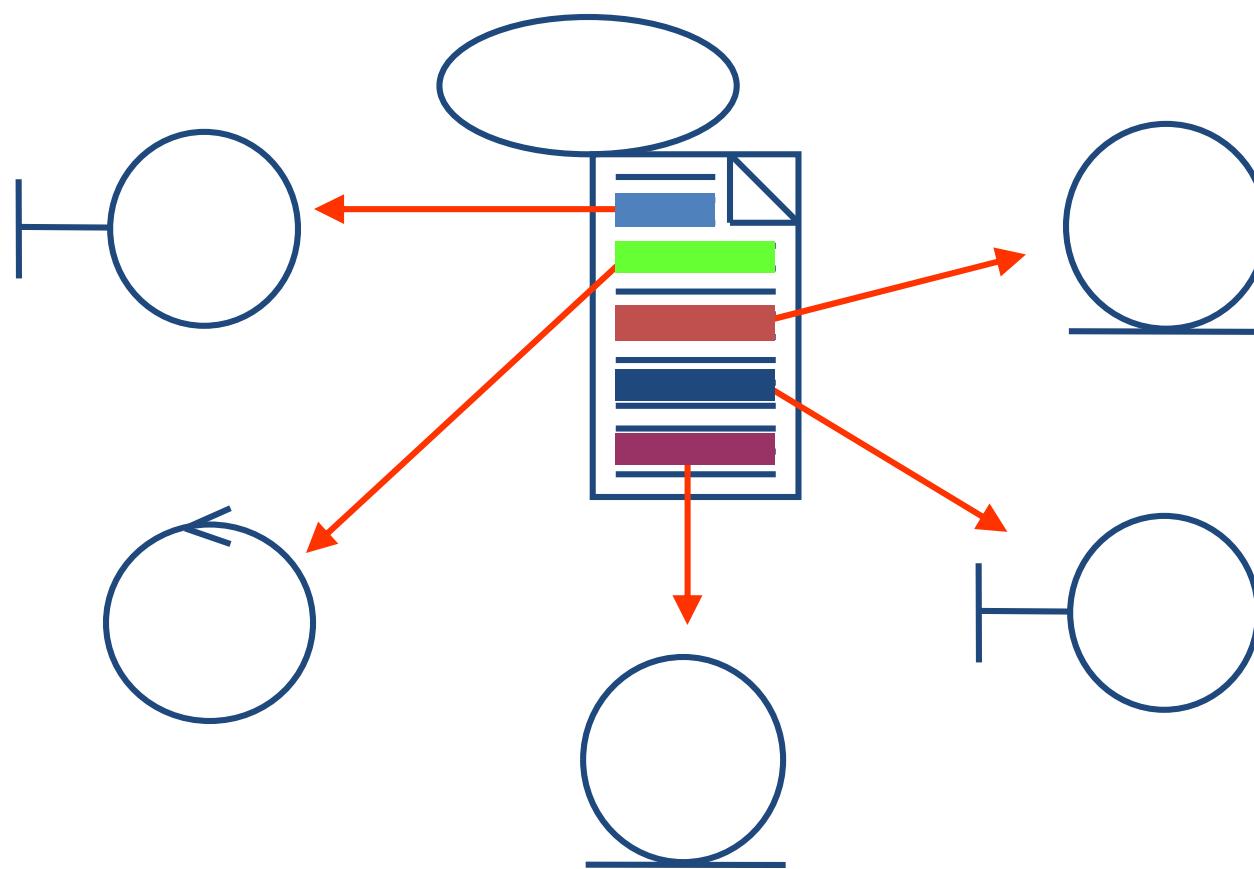
- Purpose
  - To identify the analysis classes of our system, including:
    - their “responsibilities”, attributes and associations to other classes, and
    - usage of analysis mechanisms
- Role
  - Designer
- Major Steps
  - Create Analysis Use-Case Realization
  - Supplement the Use-Case Description
  - Model Use-Case Scenarios with Interaction Diagrams
  - Model Participating Classes in Class Diagrams
  - Reconcile the Analysis Use-Case Realizations
  - Qualify Analysis Mechanisms

# Analysis Classes: A First Step Toward Executables

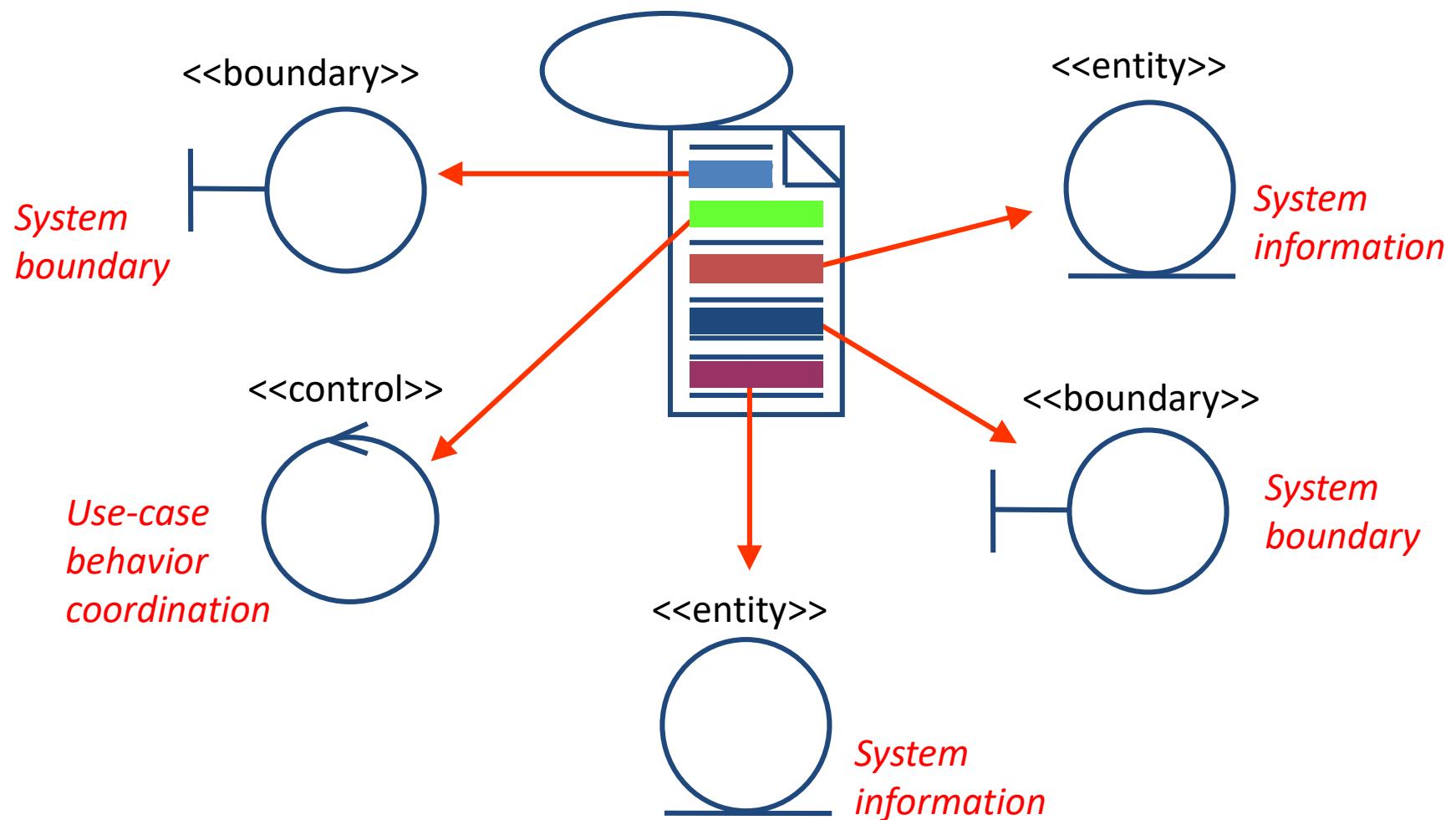


# Find Classes from Use-Case Behavior

- The complete behavior of a use case has to be distributed to analysis classes



# What Is an Analysis Class?



# Example: Course Registration System

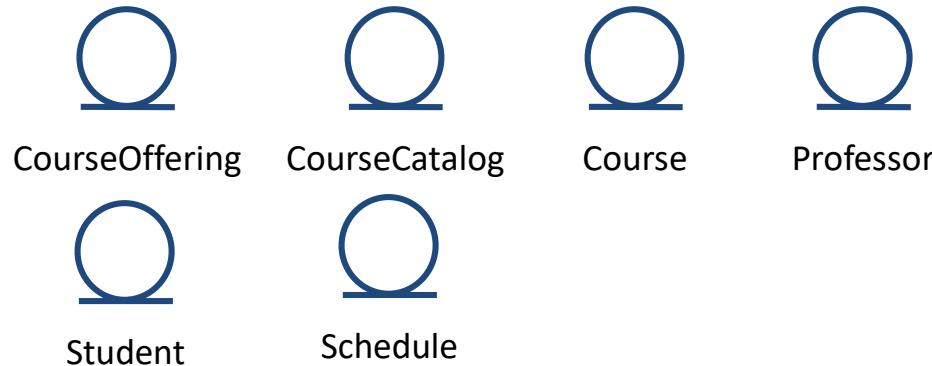
- Basic flow of events for the Submit Grades use case:

This use case starts when a Professor wishes to submit student grades for one or more classes completed in the previous semester:

1. The system displays a list of course offerings the Professor taught in the previous semester.
2. The Professor selects a course offering.
3. The system retrieves a list of all students who were registered for the course offering. The system displays each student and any grade that was previously assigned for the offering.
4. For each student on the list, the Professor enters a grade: A, B, C, D, F, or I. The system records the student's grade for the course offering. If the Professor wishes to skip a particular student, the grade information can be left blank and filled in at a later time. The Professor may also change the grade for a student by entering a new grade.

# Example: Course Registration System

- Key abstractions (previously identified)



- Newly identified classes



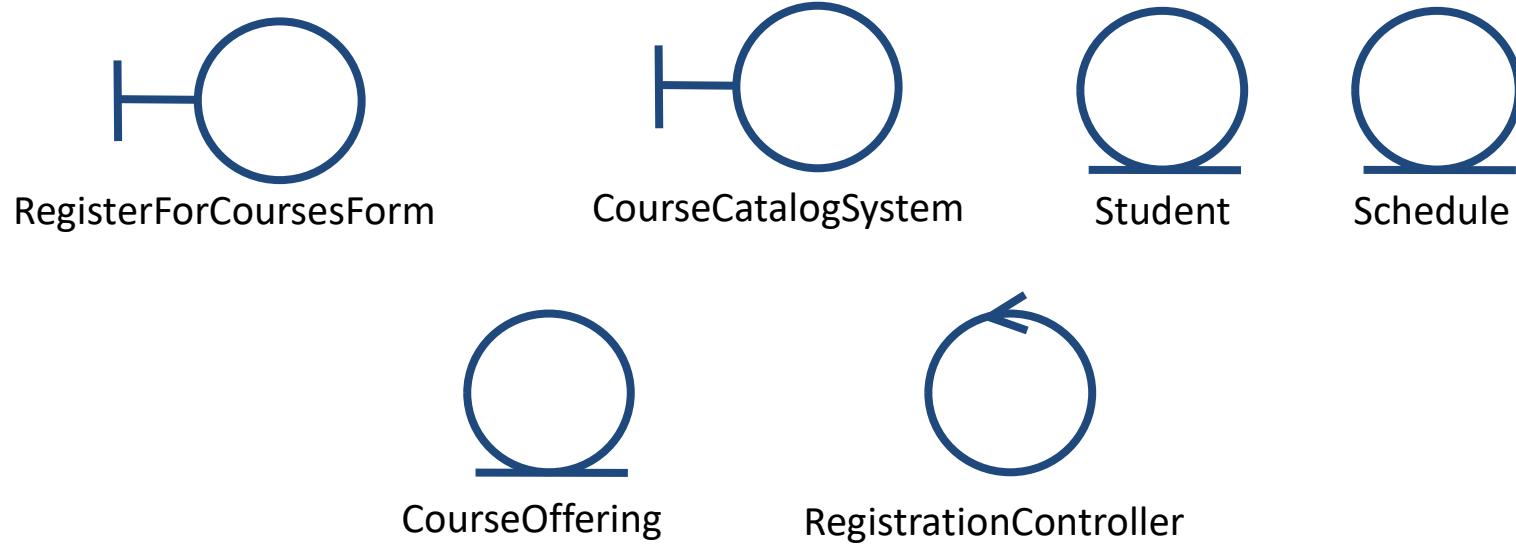
- How would you characterize the new class?

# Summary: Course Registration System Example



Use-Case Model

Design Model

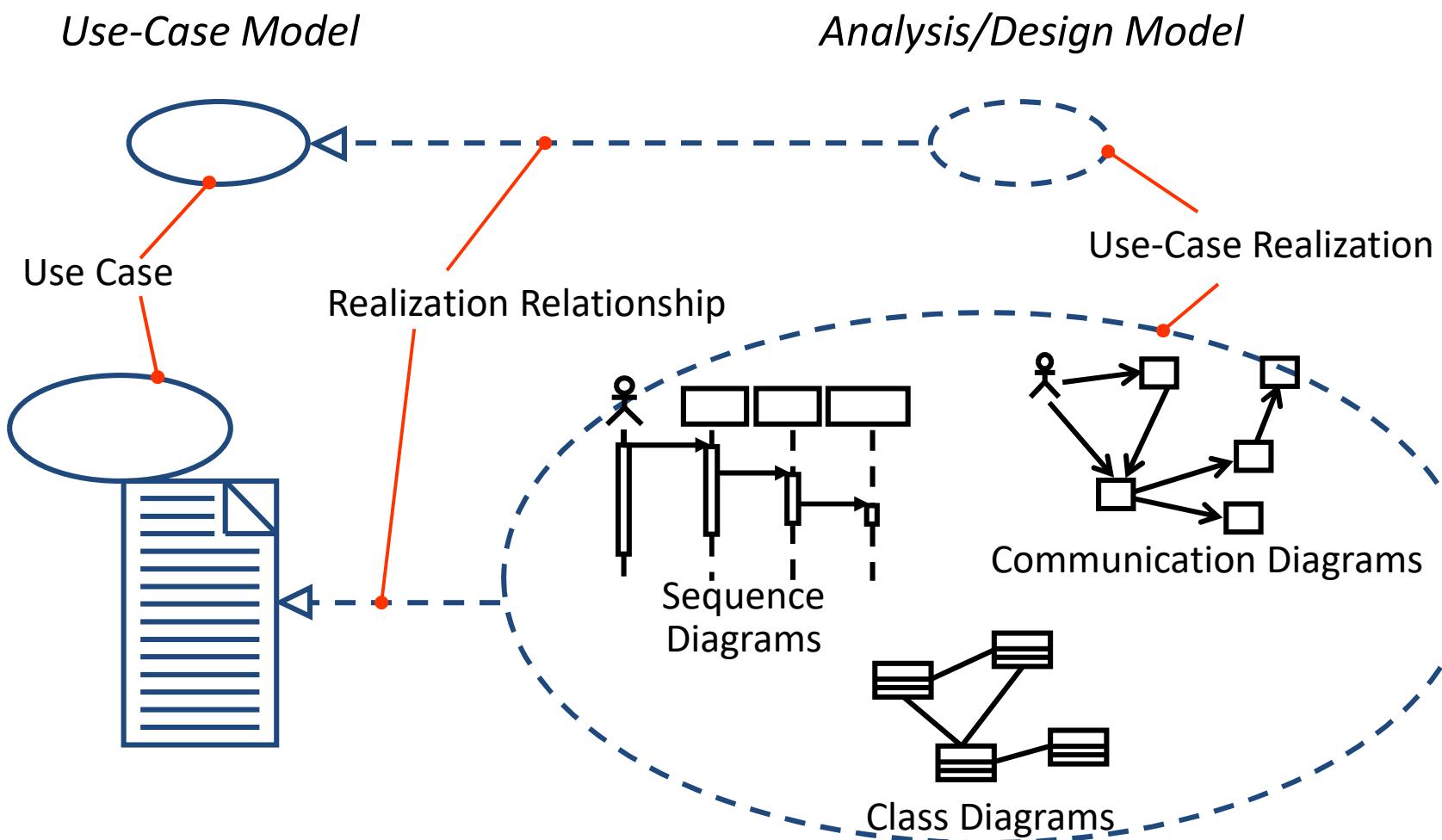


# What Is a Use-Case Realization?

- The bridge between Requirements-centric tasks and Analysis/Design-centric tasks
- It provides:
  - A way to trace behavior in the Analysis and Design Models back to the Use-Case Model
  - A construct in the Analysis and Design Models, which organizes work products related to the use case but which belong to the design model
    - Typically consist of sequence and class diagrams
- Shown as a collaboration\* stereotyped <<use-case realization>>

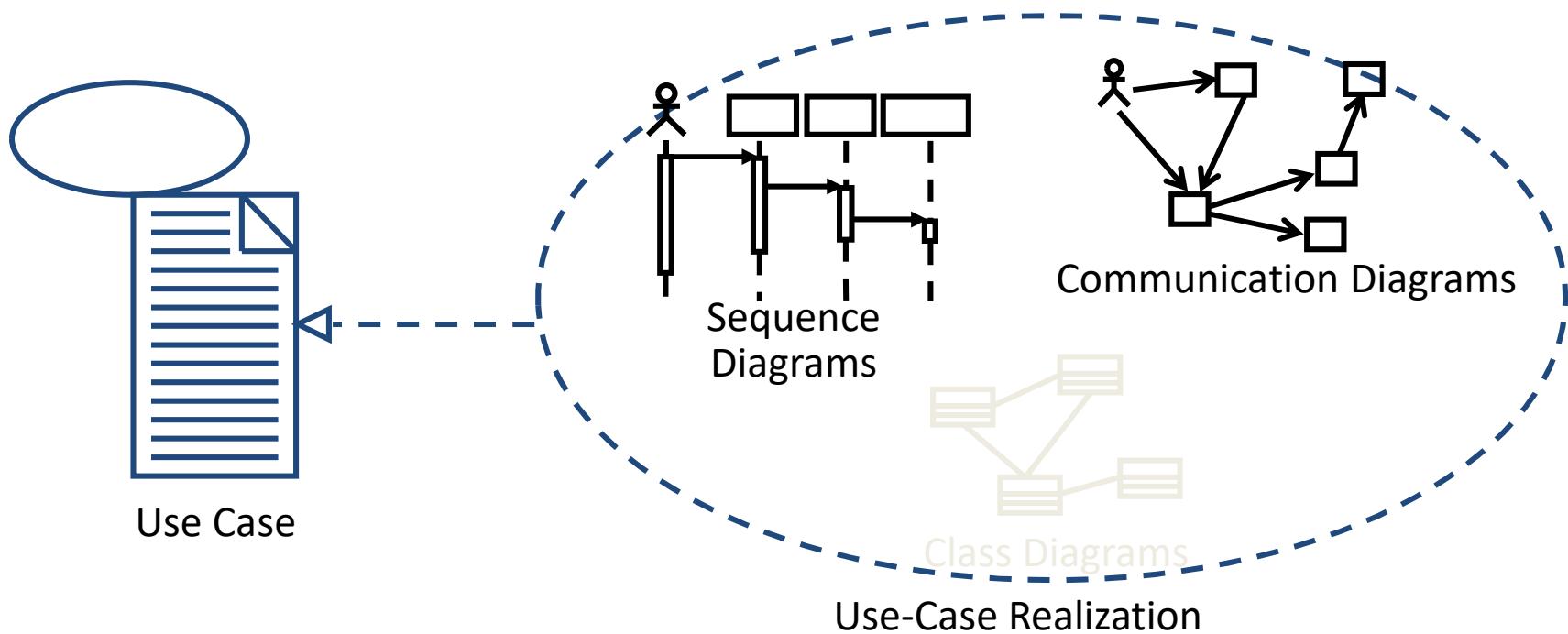
\* UML Collaboration = structure of collaborating elements (roles), each performing a specialized function, which collectively accomplish some desired functionality

# What Is a Use-Case Realization?



# Distribute Use-Case Behavior

- For each use-case flow of events:
  - Create one or more interaction diagrams (sequence diagrams recommended)
  - Identify analysis objects responsible for the required use-case behavior
  - Allocate use-case responsibilities to analysis classes



# Guidelines: Interaction Diagrams and Use Cases

- Each initial interaction diagram describes one use-case scenario
  - Diagrams should be named after the use-case scenarios
  - The interaction should begin with an actor, since an actor always invokes the use case
- One diagram is not enough
  - At least one diagram for the main flow of events
  - Plus at least one diagram for each non-trivial alternative or exceptional flow
  - Separate diagrams for complex flows
- *We will discuss System Sequence Diagram, Activity diagrams, and Interaction Sequence/Communication Diagrams later.*

# Structural Modeling

# Topics

- The essentials of structural modeling.
- Building blocks of structural modeling.
- Basic object-oriented concepts in the context of structural modeling.
- Discovering class candidates.
- Elaborating and defining classes.
- Relationships among classes.
- Class diagrams.

  Inception

  Requirements Discovery

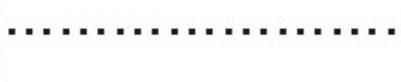
  Development

  Analysis

  Domain Analysis

  Behavioral Modeling

  Structural Modeling

  Dynamic Modeling

  Implementation

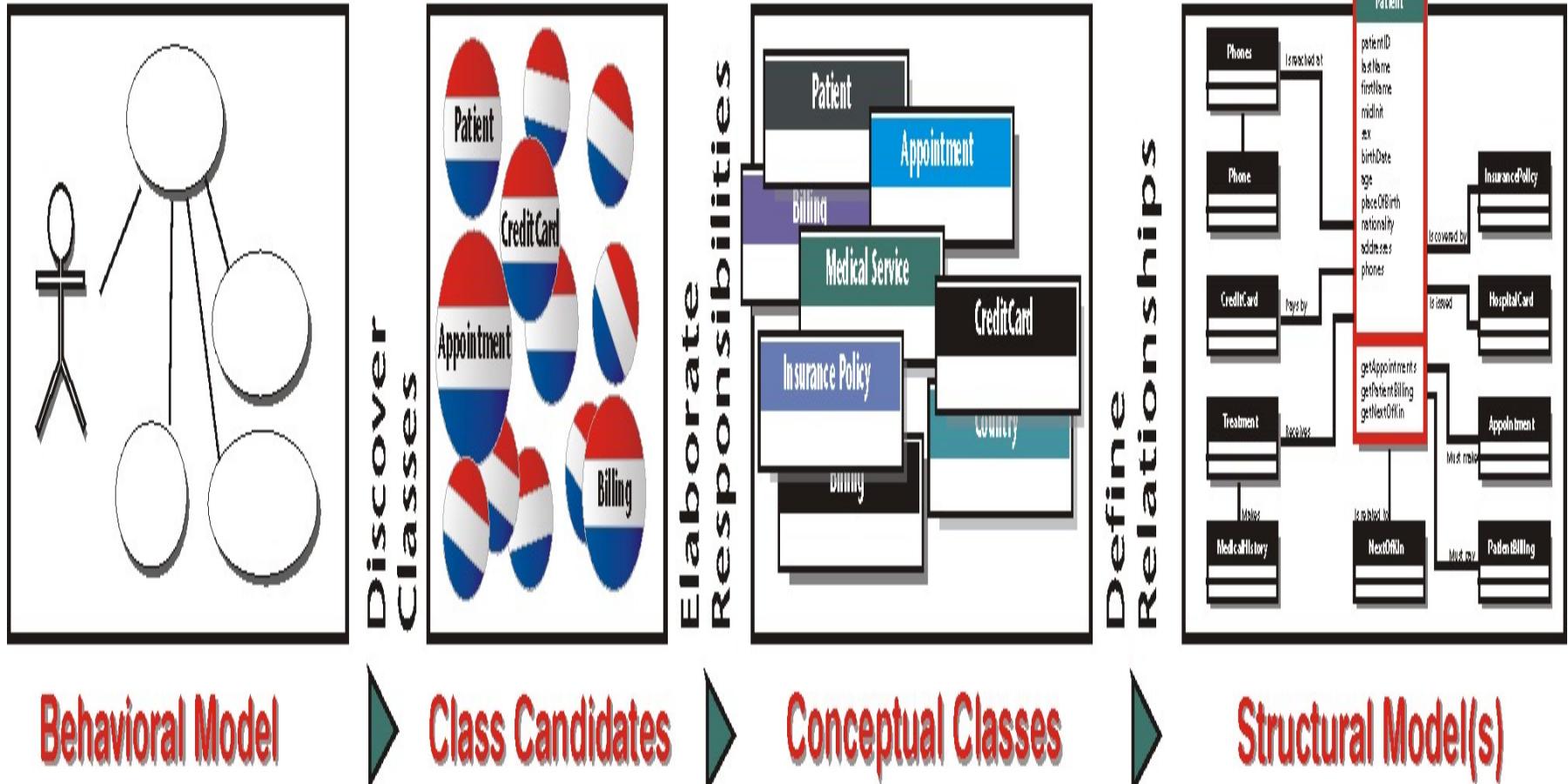


# Building Blocks of Information Systems

- An information system must have a structure that supports the system's behavior.
- The structure of an information system cannot be monolithic.
- A flexible and reliable structure, therefore, needs **building blocks** that satisfy the specific requirements of the structure.

# Building the Conceptual Structure

## From Use Cases to Structural Modeling



# Structural Modeling

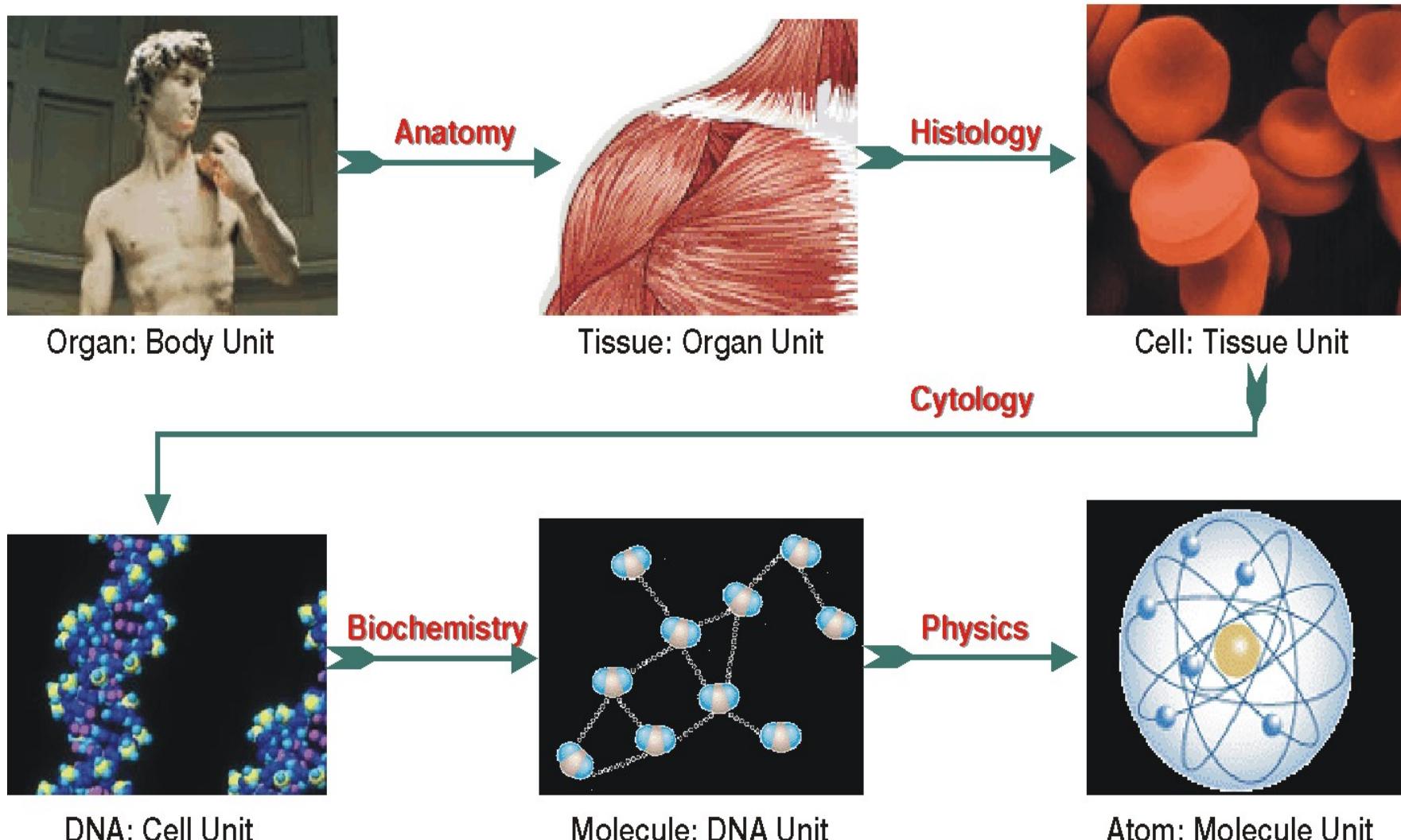
- Structural modeling represents a view of the **building blocks** of a system or an entity and their **interrelationships** within a given **scope**.

# Structural Modeling

- Common Traits of Structural Modeling
  - **View** may be conceptual, logical or physical.
  - **Scope** can be any relevant or selected range.
  - A **building block** may be fine or coarse.

# Defining the Building Block

## Selecting the Right Viewpoint In Modeling the Structure

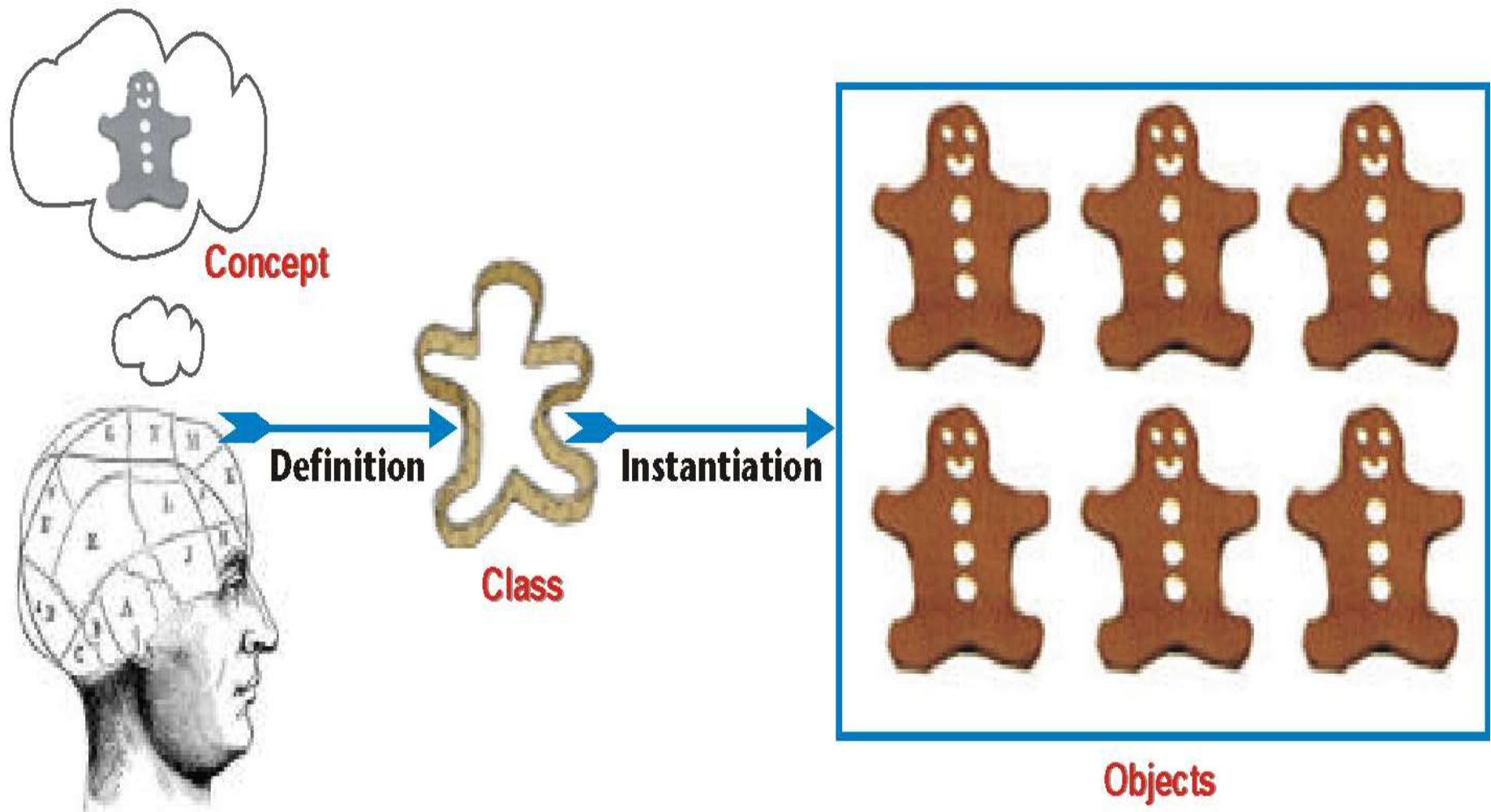


# Classes As Object Templates

- In the virtual world of software, a class is:
  - ❶ An **abstraction** of objects.
  - ❷ A **template** for creating objects.

# Class as Cookie Cutter

Virtual objects come from classes, not vice versa



# Classes As Building Blocks

- Classes are the building blocks of structural modeling (modeling is an abstraction of reality).
- Objects are the structural units of the actual information system (information system emulates reality).

# Objects As Black Boxes

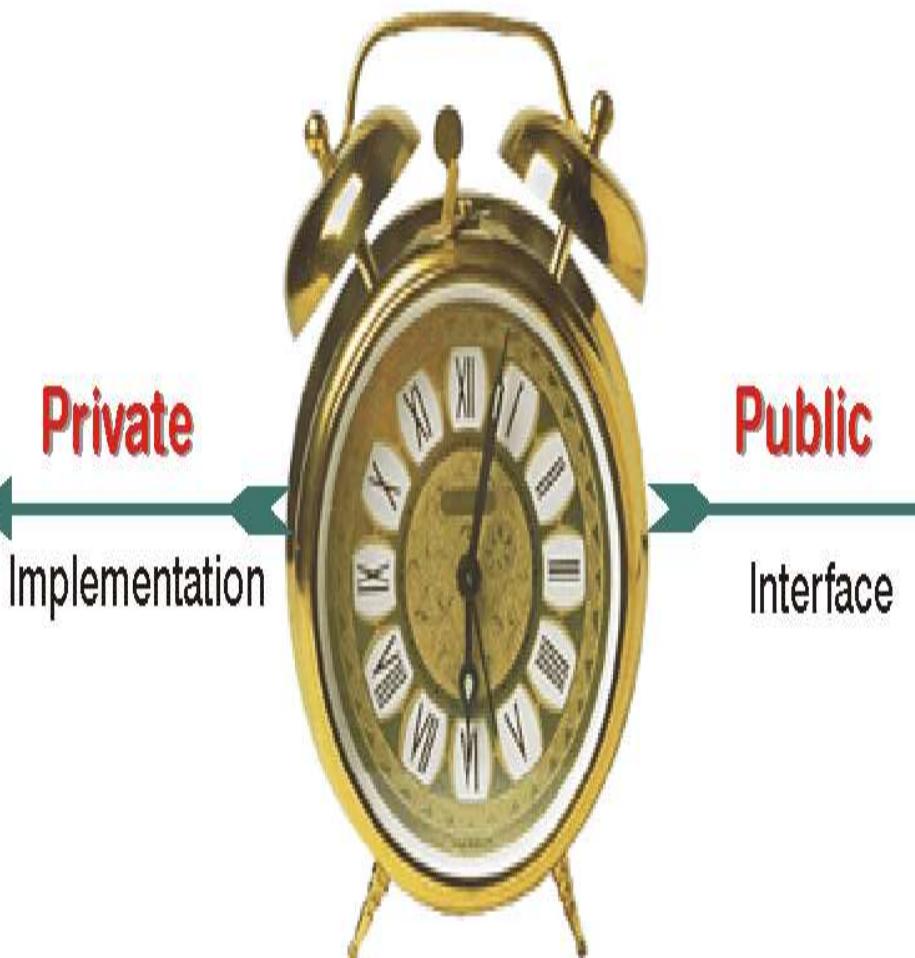
- An information system object is a **dynamic** black box; it interacts with outside entities to provide services but conceals its inner workings.
  - The internal structure of an object is known only to the object itself.

# Encapsulation

- Encapsulation is enclosing data and processes within one single unit.
- Encapsulation enables the object to enforce **business rules** with authority.
- Encapsulation results in two spaces:
  - **Private.** Data and processes that are inside the object are labeled as “private.”
  - **Public.** Whatever the object exposes — that is, makes visible to the outside world — is “public.”

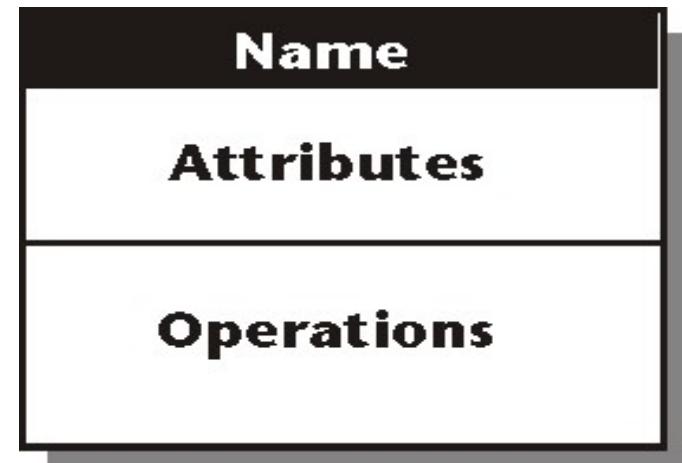
# Encapsulation

## Public vs. Private



# Information Hiding

- Information hiding conceals the inner entities and the workings of the object from outside entities.
- The box metaphor for classes and objects emphasizes: encapsulation and information hiding.



# Interface As A Contract

- An object's interface is a contract between the object and the entities that use it.
- the object promises to perform services for an outside entity that behaves according to rules that the object expects.
- The interface of an object, once formalized and made available for use, cannot be changed unless **all parties** to the contract agree to the change.

# Interface

- The interface of an object is both the services that it offers to the outside world and how these services are structured and arranged (**what you see is what you get**).
- The outside view of a class, object, or module, which emphasizes its abstraction while hiding its structure and the secrets of its behavior.”  
[Booch 1994, 515.]

# Structuring the Interface

- The interface of an object — its services — must itself be structured in a predictable manner. It has:
  - ① Name
  - ② Attributes
  - ③ Operations

# Name

- Rules and conventions that apply to naming classes:
  - Class name must be a noun or a noun phrase.
  - Class name is usually singular (except for collection class).
  - Class name is always capitalized.
    - Student, ApprovalNotice
  - Definite or indefinite articles must be avoided — never APatient

# Attribute

- Attribute is what an object knows.
- Class attributes are placeholders: it is the objects that fill the placeholders — or **variables** — with **values**.
- Attribute names begin with a *lower-case* letter; `firstName`.
  - The lower-case start is a convention to distinguish attributes and operations from classes.

# Operation

- Operation defines what an object **does** or what can be **done to** it
  - A class merely *defines* what an object is expected to do.
  - It is the object that carries out the actual operation: a Plane class does not fly; a plane object does
- Rules for naming operations are the same as for naming attributes.
  - move (verb)
  - getStarted (verb)

# Visibility

- The visibility of an object's attributes or operations defines their availability to other objects.

# Symbols for Visibility

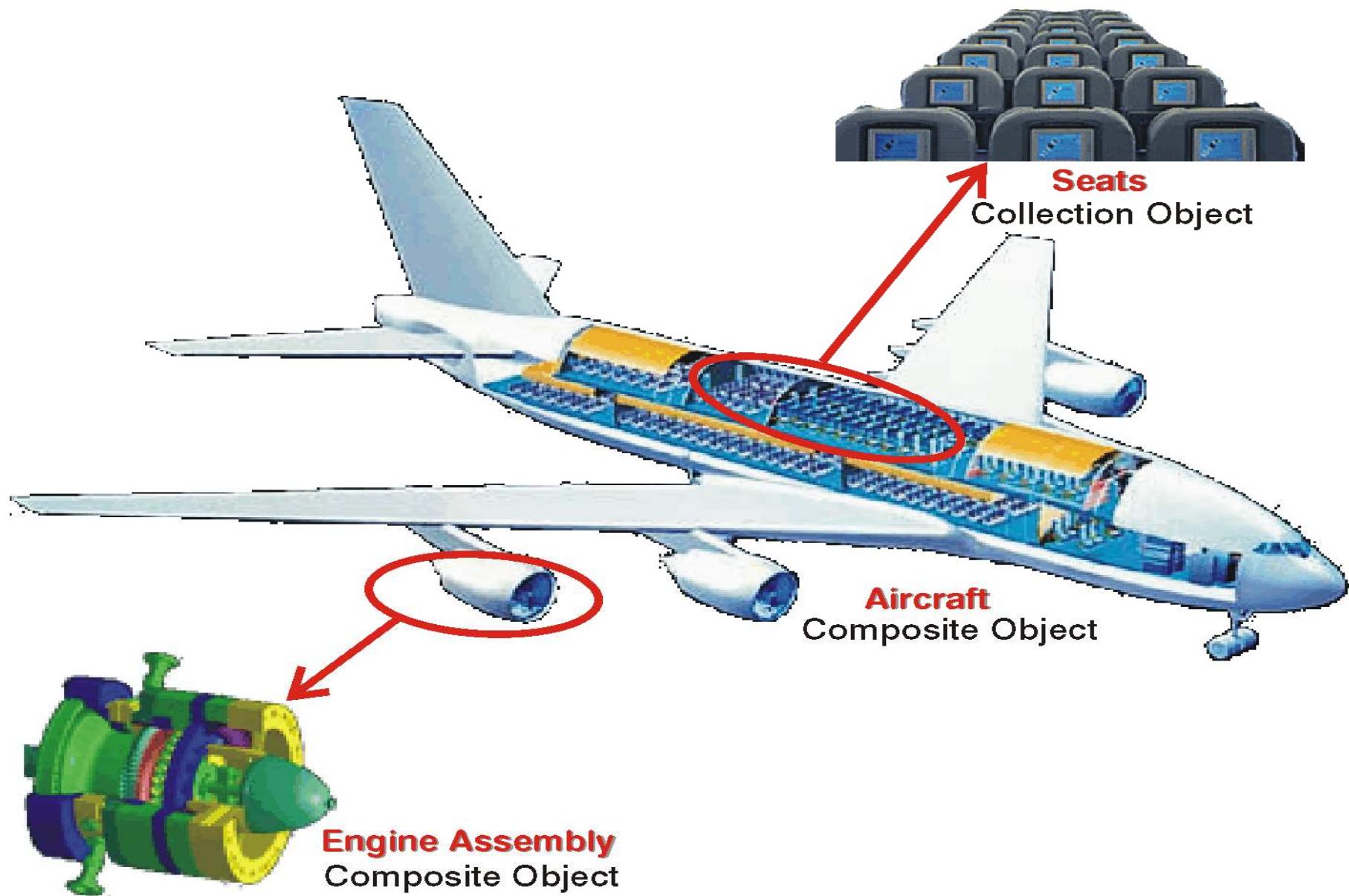
Symbol	Visibility	Description
+	<b>Public</b>	The attribute or operation is visible to all entities.
-	<b>Private</b>	The attribute or operation is private and cannot be (directly) accessed by outside entities.
#	<b>Protected</b>	The attribute or operation is available only to the object or its descendants. ( <i>See chapter 15, Components &amp; Reuse.</i> )
~	<b>Package (Friend)</b>	Only other objects in the package (or component) can use the attribute.

# Composite and Collection Objects

- A composite object is one that is composed of other objects.
- A collection object is a composite object that manages a set of objects instantiated from the *same* class.

# Composite & Collection Objects

When an object is made up of other objects



# Finding Classes

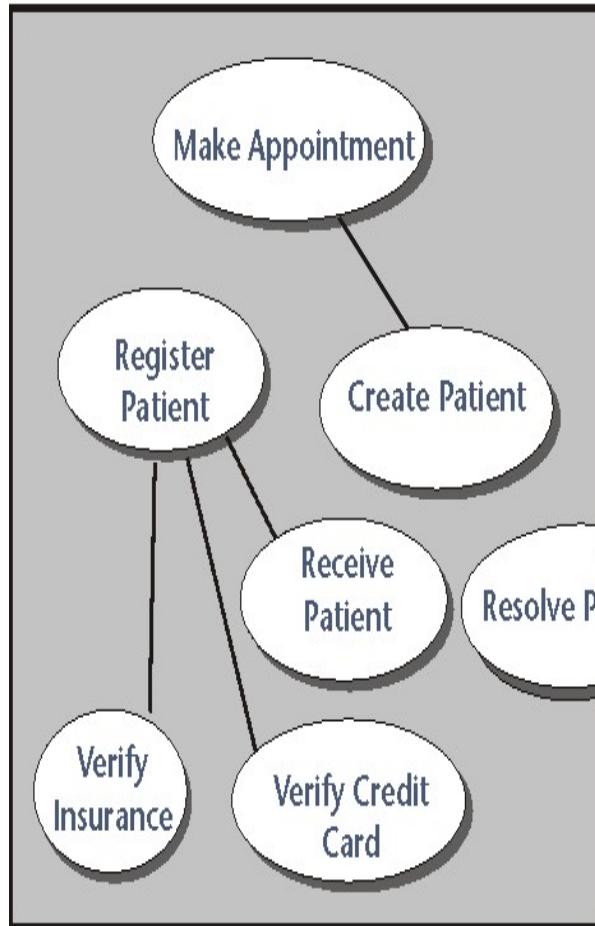
- To discover business objects, we must start by mining the flow of use cases.
- The messages exchanged between the actors and the system refer to objects that are affected by the interaction between the two:
  - by **parsing** the messages that the steps in a use case scenario specify, we can start the discovery of classes.

# Responsibilities

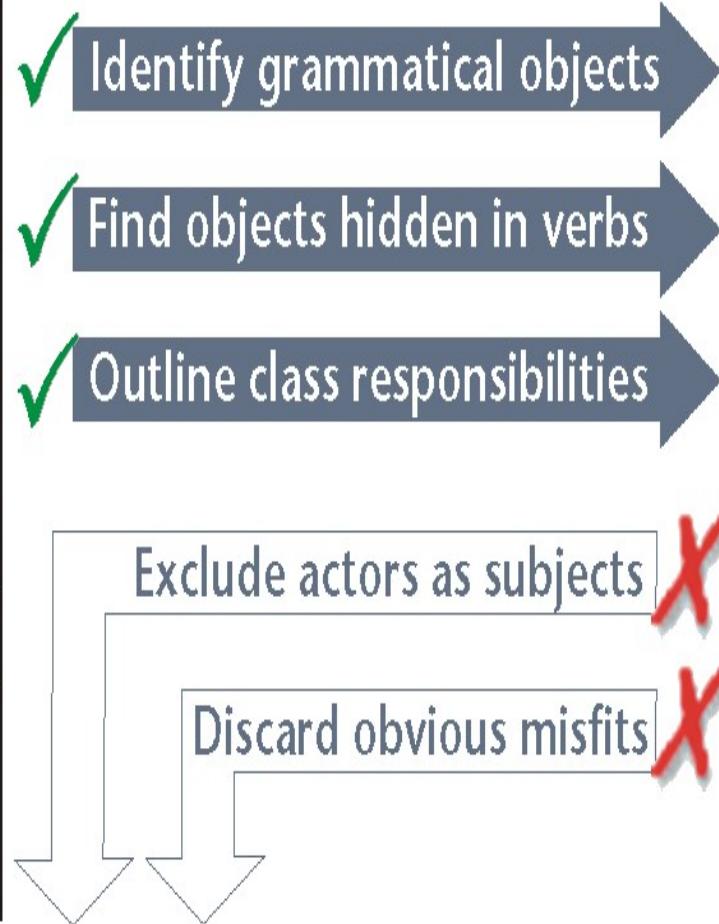
- An object's **responsibilities** consist of what it **does** and what it **knows**; in other words, its operations and its attributes.
- Before we can define classes in detail, we must discover class candidates and outline their tentative responsibilities.

# Finding Class Candidates

## Parsing the Behavior for Structure



**Use Cases**



WALDEN MEDICAL CENTER		
Patient Management		
Preliminary Class Candidates		
Class	Responsibilities	Use Cases
Appointment	<ul style="list-style-type: none"> <li>▪ Know appointment for patient.</li> <li>▪ Know appointment.</li> <li>▪ Create appointment.</li> <li>▪ Know referrer source.</li> <li>▪ Track appointment.</li> </ul>	<ul style="list-style-type: none"> <li>▪ 100 Refer Patient</li> <li>▪ 120 Make Appointment</li> <li>▪ 130 Receive Patient</li> </ul>
Credit Card	<ul style="list-style-type: none"> <li>▪ Knows patient's name</li> <li>▪ Verifies patient credit card</li> </ul>	<ul style="list-style-type: none"> <li>▪ 142 Verify Credit Card</li> <li>▪ 150 Resolve Patient Billing Issues</li> </ul>
Health Insurance Plan	<ul style="list-style-type: none"> <li>▪ Knows patient's health insurance plan</li> <li>▪ Verifies patient's health insurance plan</li> </ul>	<ul style="list-style-type: none"> <li>▪ 140 Register Patient</li> <li>▪ 14n Verify Insurance Plan</li> </ul>
Hospital ID Card	<ul style="list-style-type: none"> <li>▪ Issues hospital card.</li> </ul>	<ul style="list-style-type: none"> <li>▪ 130 Receive Patient</li> <li>▪ 140 Register Patient</li> <li>▪ 144 Issue Hospital Card</li> </ul>
Medical Service	<ul style="list-style-type: none"> <li>▪ Known medical services</li> </ul>	<ul style="list-style-type: none"> <li>▪ 111 Refer Patient</li> </ul>
Patient	<ul style="list-style-type: none"> <li>▪ Knows patient's personal data.</li> <li>▪ Knows patient's contact data.</li> <li>▪ Knows patient's appointments.</li> <li>▪ Knows patient's insurance data.</li> <li>▪ Knows patient's financial data.</li> <li>▪ Knows patient's referral sources.</li> <li>▪ Knows patient's office location.</li> <li>▪ Issues hospital card.</li> </ul>	<ul style="list-style-type: none"> <li>▪ 100 Refer Patient</li> <li>▪ 120 Make Appointment</li> <li>...</li> </ul>
Patient Statement (Bill)	<ul style="list-style-type: none"> <li>▪ Knows patient open (paid) billing items.</li> <li>▪ Knows patient balance.</li> </ul>	<ul style="list-style-type: none"> <li>▪ 160 Print Patient Statement</li> <li>▪ 180 Resolve Patient</li> </ul>

**Candidates List**

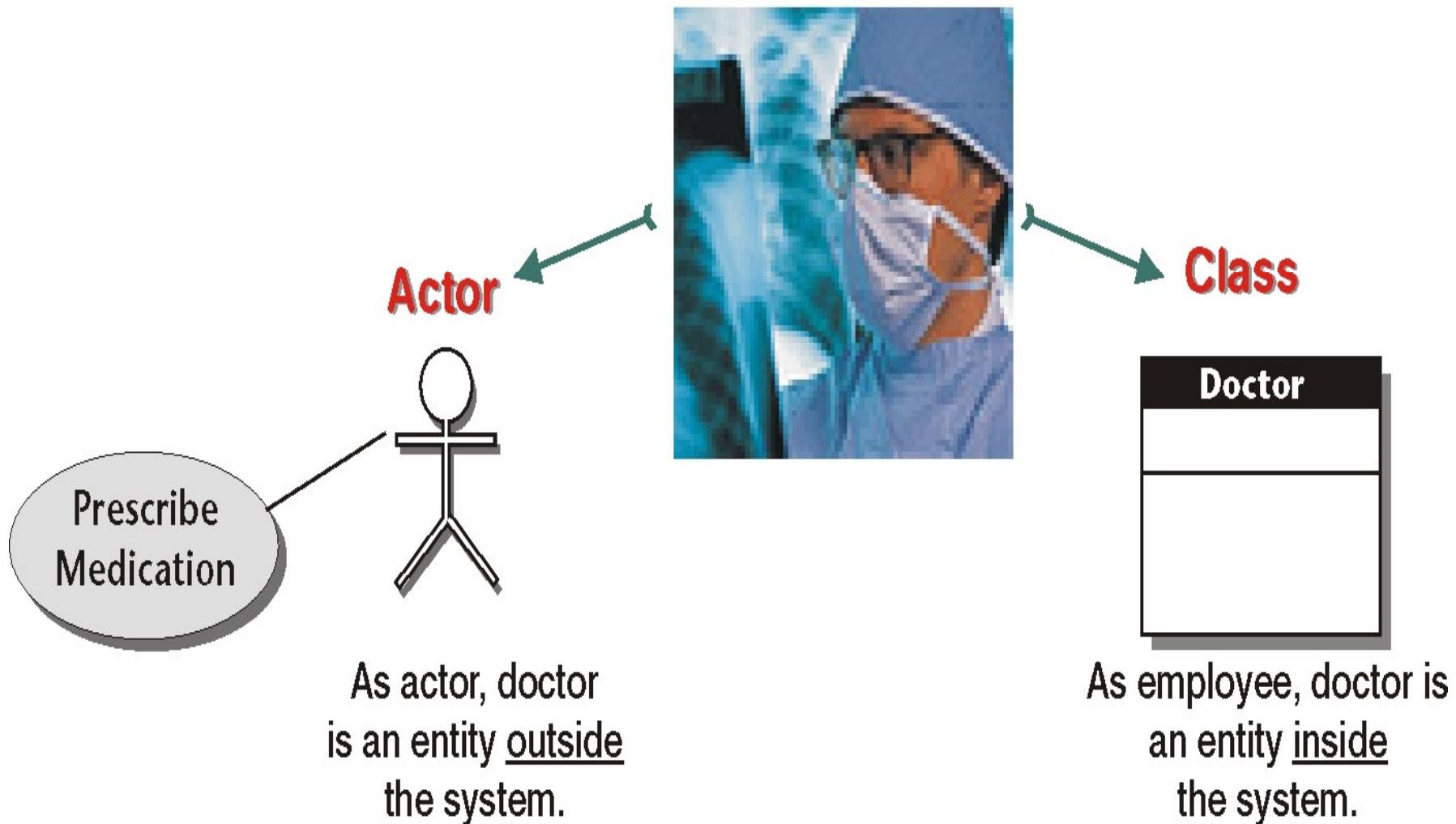
# Finding Class Candidates

Make Appointment	Normal Flow:	<ol style="list-style-type: none"><li>1. Appointment clerk verifies that the needed <u>medical service</u> is provided by the <u>hospital</u>.</li><li>2. Appointment clerk records <u>patient's personal and contact data</u>.</li><li>3. Appointment clerk records <u>information about the referral source</u>.</li><li>4. Appointment clerk consults <u>hospital's schedule</u> to find a <u>free slot</u> for the required <u>medical service</u>.</li><li>5. Appointment clerk verifies that the <u>patient</u> is available for the <u>appointment</u>. → Loop 1: <b>Repeat</b> steps 4-5 until <u>hospital's schedule</u> matches <u>patient's availability</u>.</li><li>6. Appointment clerk makes the <u>appointment</u>. → Loop 2: <b>Repeat</b> steps 4-6 for each <u>appointment</u>.</li></ol>
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# **Actor vs. Class**

**An entity can be both**

**But the two functions are not the same**



# Patient Management:

## Preliminary Class Candidates

Class	Responsibilities	Use Cases
Appointment	<ul style="list-style-type: none"> <li>▪ Make appointment for patient.</li> <li>▪ Know appointment.</li> <li>▪ Cancel appointment.</li> <li>▪ Know referral source.</li> <li>▪ Track appointment.</li> </ul>	<ul style="list-style-type: none"> <li>▪ 100: Refer Patient</li> <li>▪ 120: Make Appointment</li> <li>▪ 130: Receive Patient</li> </ul>
Credit Card	<ul style="list-style-type: none"> <li>▪ Knows patient credit card.</li> <li>▪ Verifies patient credit card.</li> </ul>	<ul style="list-style-type: none"> <li>▪ 142: Verify Credit Card</li> <li>▪ 190: Resolve Patient Billing Issue</li> </ul>
Health Insurance Plan	<ul style="list-style-type: none"> <li>▪ Knows patient's health insurance plan.</li> <li>▪ Verifies patient's health insurance plan.</li> </ul>	<ul style="list-style-type: none"> <li>▪ 140: Register Patient</li> <li>▪ 145: Verify Insurance Plan</li> </ul>
Hospital ID Card	<ul style="list-style-type: none"> <li>▪ Issues hospital card.</li> </ul>	<ul style="list-style-type: none"> <li>▪ 130: Receive Patient</li> <li>▪ 140: Register Patient</li> <li>▪ 144: Issue Hospital Card</li> </ul>
Medical Service	<ul style="list-style-type: none"> <li>▪ Knows medical service.</li> </ul>	<ul style="list-style-type: none"> <li>▪ 100: Refer Patient</li> <li>...</li> </ul>
Patient	<ul style="list-style-type: none"> <li>▪ Knows patient's personal data.</li> <li>▪ Knows patient's contact data.</li> <li>▪ Knows patient's appointments.</li> <li>▪ Knows patient's insurance data.</li> <li>▪ Knows patient's financial data.</li> <li>▪ Knows patient's referral source.</li> <li>▪ Knows patient next of kin.</li> <li>▪ Issues hospital card.</li> </ul>	<ul style="list-style-type: none"> <li>▪ 100: Refer Patient</li> <li>▪ 120: Make Appointment</li> <li>...</li> </ul>
Patient Statement (Bill)	<ul style="list-style-type: none"> <li>▪ Knows patient open (unpaid) billing items.</li> <li>▪ Knows paid items from the last statement.</li> <li>▪ Prints billing statement.</li> </ul>	<ul style="list-style-type: none"> <li>▪ 160: Print Patient Statement</li> <li>▪ 190: Resolve Patient Billing Issue</li> </ul>
Payment	<ul style="list-style-type: none"> <li>▪ Knows the payment credited to patient's account.</li> </ul>	<ul style="list-style-type: none"> <li>▪ 190: Resolve Patient Billing Issue</li> </ul>
Referral Source	<ul style="list-style-type: none"> <li>▪ Knows the referral source.</li> </ul>	<ul style="list-style-type: none"> <li>▪ 120: Make Appointment</li> </ul>
Hospital Schedule	<ul style="list-style-type: none"> <li>▪ Knows appointments.</li> <li>▪ Knows openings for medical services.</li> </ul>	<ul style="list-style-type: none"> <li>▪ 120: Make Appointment</li> </ul>

# Elaborating Classes

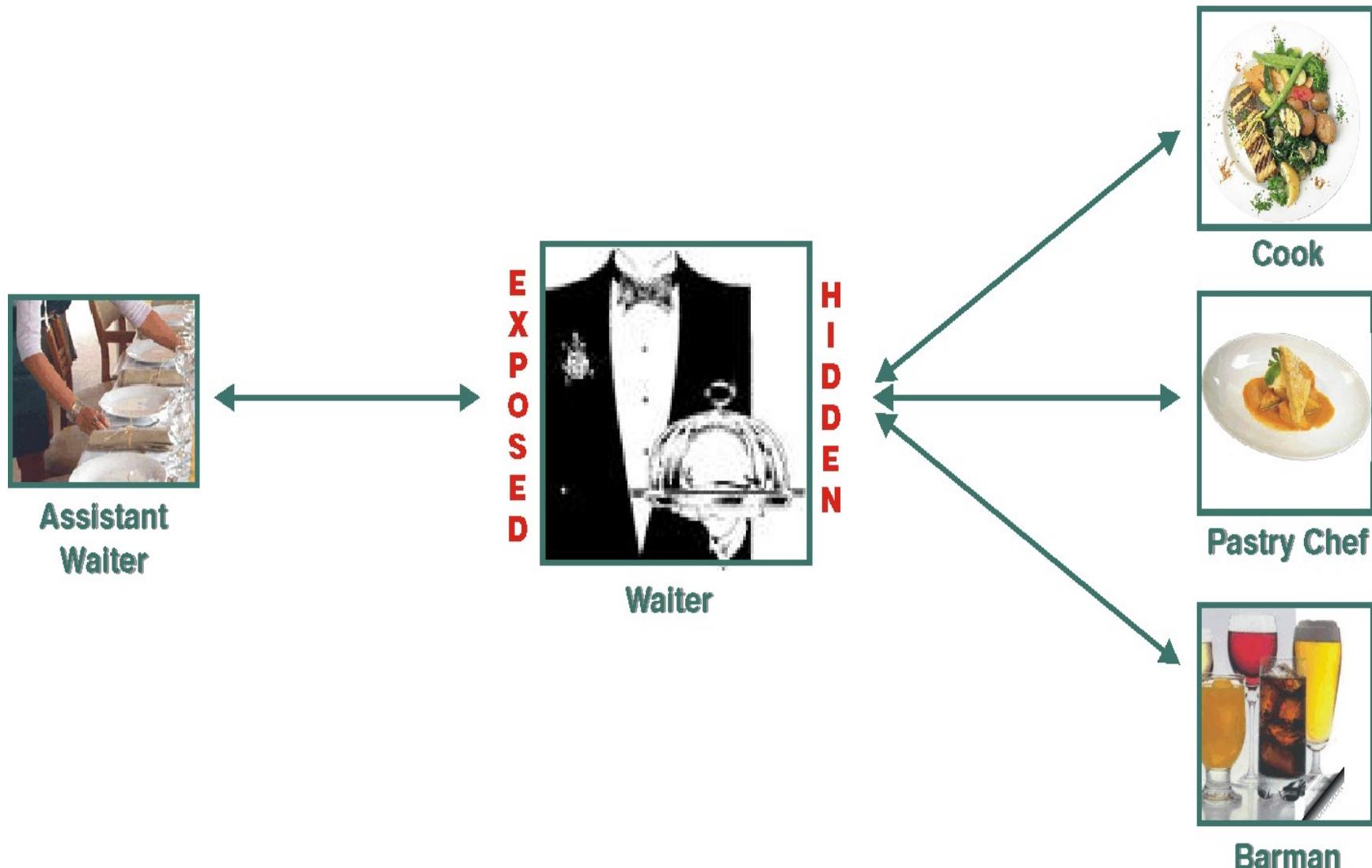
- To fully define a class or an object is to define responsibilities in detail.
- Patient class has a number of obligations:
  - Knows patient's personal data.
  - Knows patient's contact data.
  - Knows patient's appointments.
  - Knows patient's insurance data.
  - Knows patient's financial data.
  - Knows patient's referral source.
  - Knows patient's medical history.
  - Knows patient's next of kin.
  - Issues hospital card.

# Delegating Responsibilities

- An object can **delegate** responsibilities to objects that **collaborate** with it.
- “If the type [of an attribute] has a complex data structure, we often have to make a new class of the attribute type ... ”

# Delegation

## Assigning the Actual Work to Another Object



# Collaboration

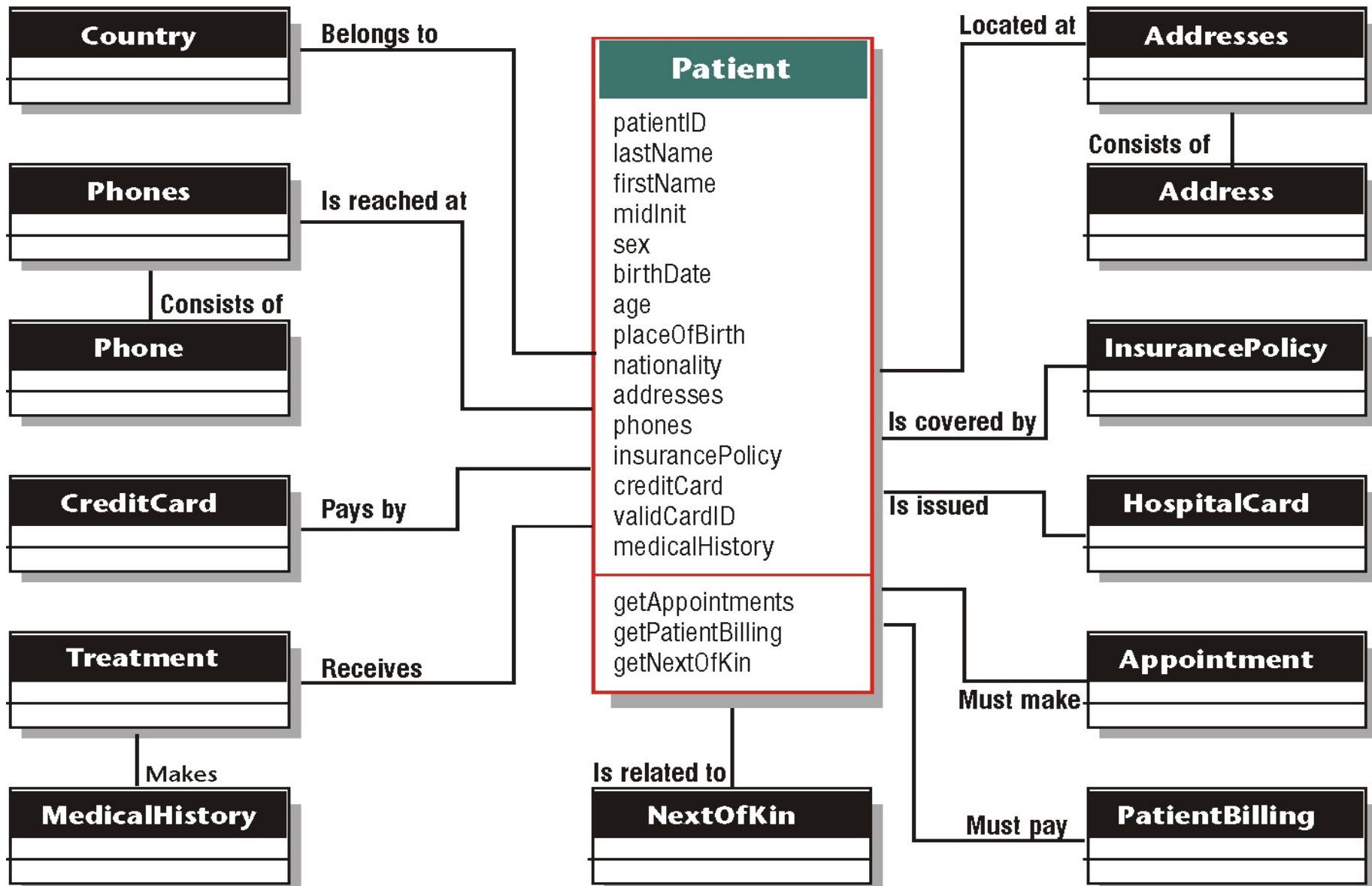
Attribute	Collaborators
<code>patientID</code>	
<code>lastName</code>	
<code>firstName</code>	
<code>midInit</code>	
<code>sex</code>	
<code>birthDate</code>	
<code>age</code>	
<code>placeOfBirth</code>	
<code>nationality</code>	<ul style="list-style-type: none"><li>▪ Country</li></ul>
<code>addresses</code>	<ul style="list-style-type: none"><li>▪ Address</li><li>▪ Addresses</li></ul>
<code>phones</code>	<ul style="list-style-type: none"><li>▪ Phone</li><li>▪ Phones</li></ul>
<code>insurancePolicy</code>	<ul style="list-style-type: none"><li>▪ InsurancePolicy</li></ul>
<code>creditCard</code>	<ul style="list-style-type: none"><li>▪ CreditCard</li></ul>
<code>validCardID</code>	<ul style="list-style-type: none"><li>▪ HospitalCard</li></ul>
<code>medicalHistory</code>	<ul style="list-style-type: none"><li>▪ Treatment</li><li>▪ MedicalHistory</li></ul>

# Operations

Operation	Collaborators
<code>getAppointments</code>	<ul style="list-style-type: none"><li>Appointment</li></ul>
<code>getPatientBilling</code>	<ul style="list-style-type: none"><li>PatientBilling</li></ul>
<code>getNextOfKin</code>	<ul style="list-style-type: none"><li>NextOfKin</li></ul>

# The Conceptual Patient

## Analyze Responsibilities to Discover Collaborators



# Relationships

- Association
- Aggregation
- Composition

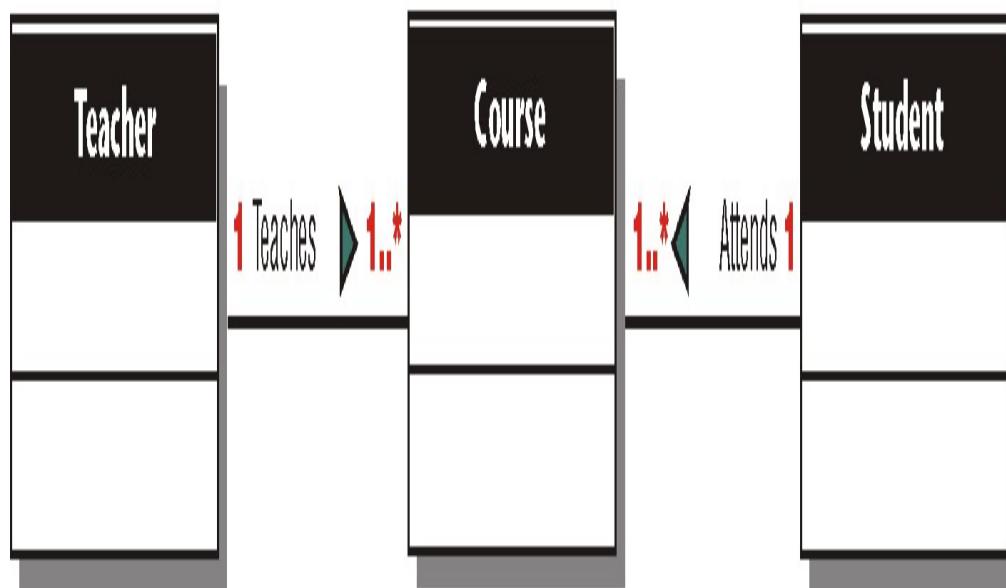
# Association

- Association is a structural relationship that defines the link between objects of one class with the objects of another class

# Class Diagram

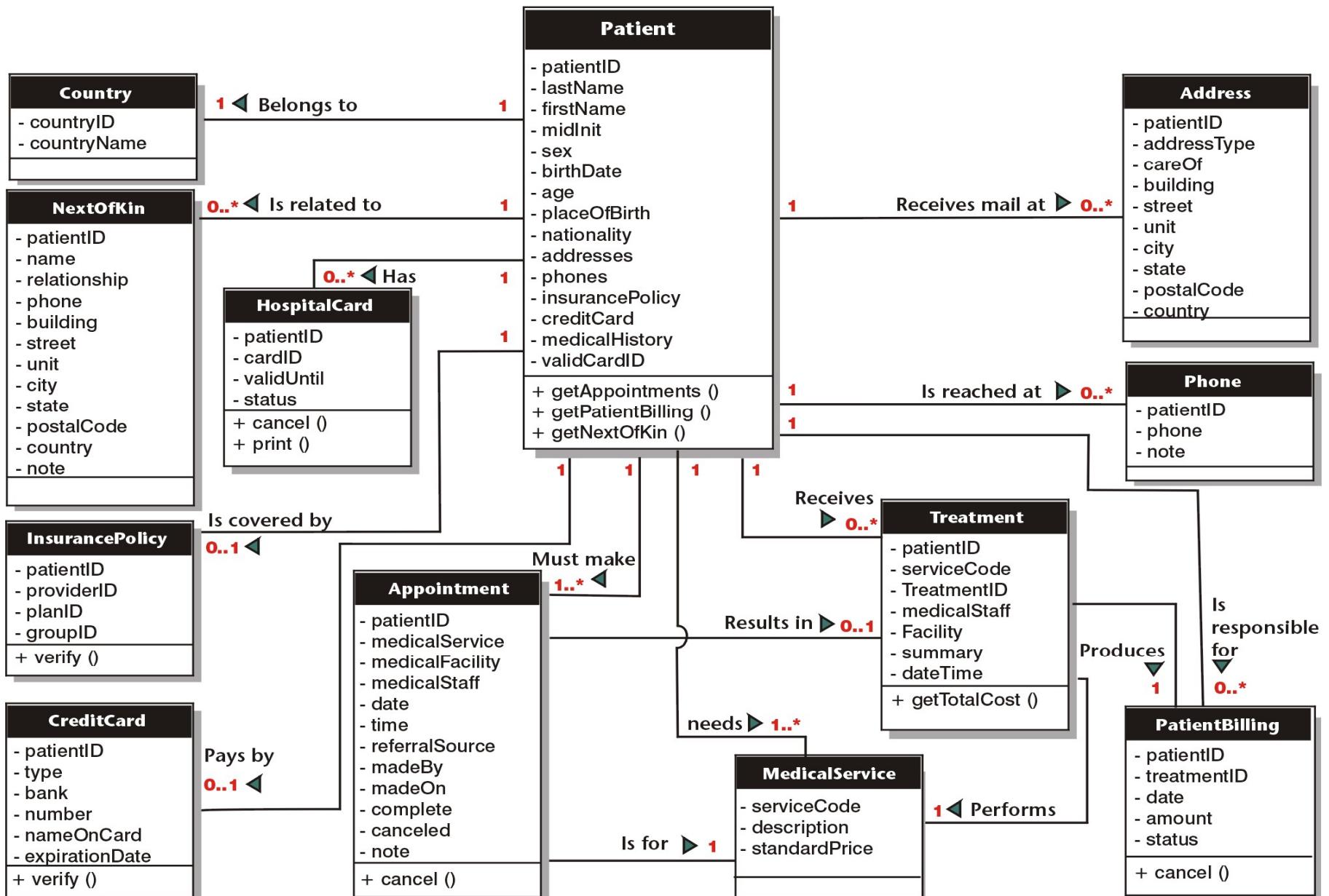
## A Simple Class Diagram

- Class diagram shows a set of classes and their interrelationships.



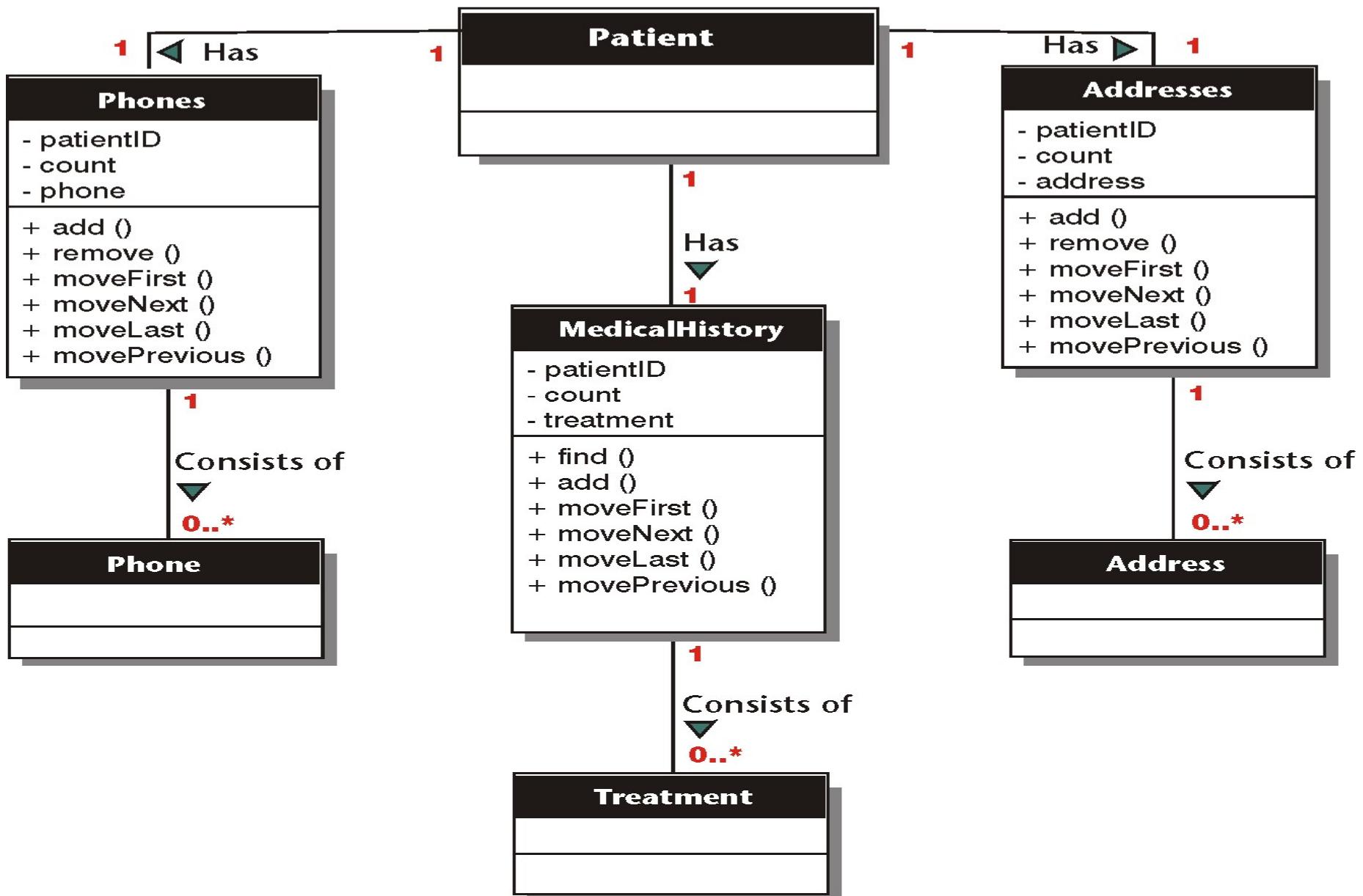
# Patient & Its Associations

## A Diagram Must Have a Point



# Patient & Its Collection Attributes

## Different Message, Different Model



# Multiplicity

- Multiplicity specifies how many instances of one class can associate with instances of another class.

# Multiplicity

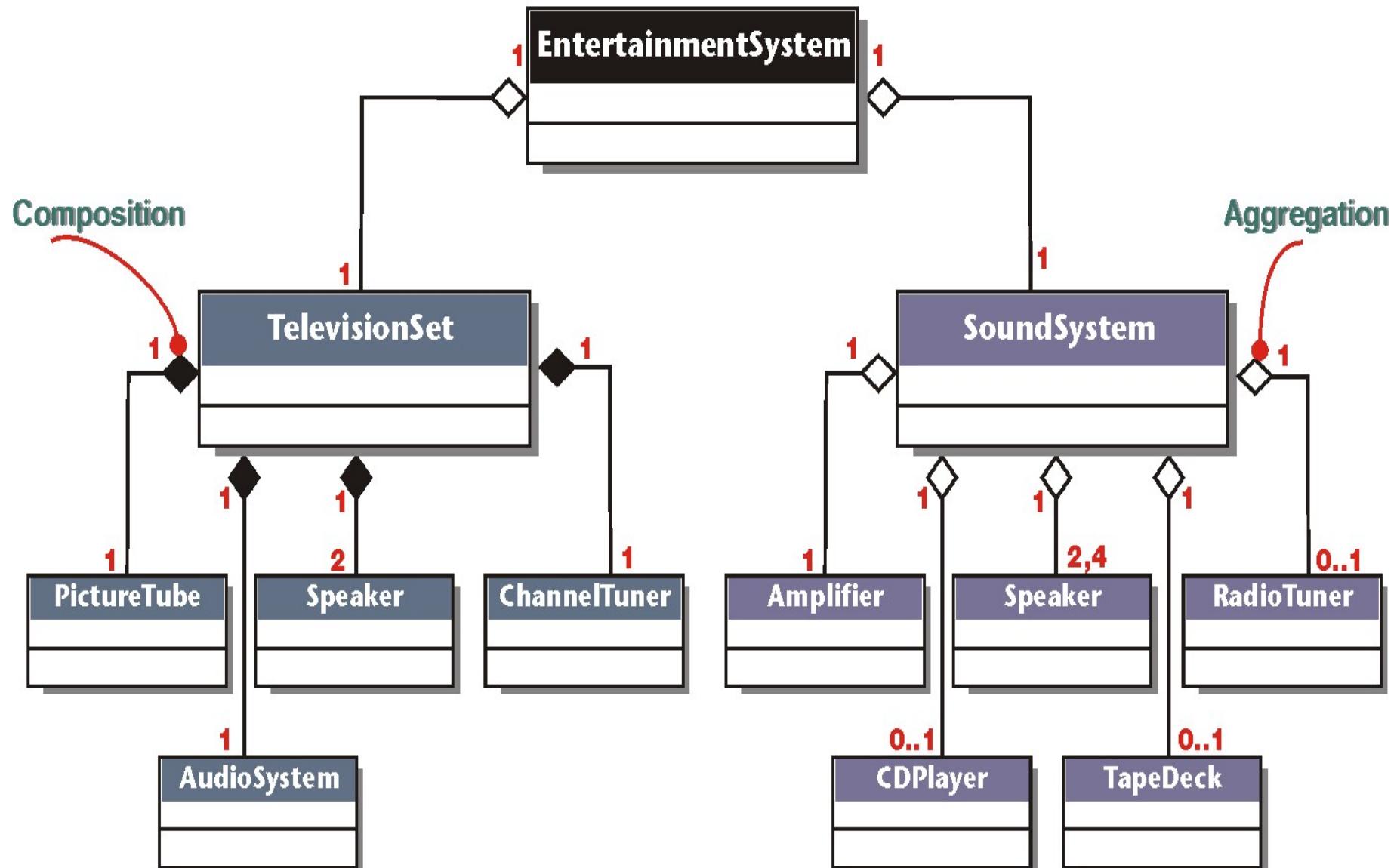
Multiplicity	Meaning	Example
<b>1</b>	Exactly one	A patient must have one, and only one, nationality.
<b>0..1</b>	Zero or one	A patient can have no insurance plan or can have one.
<b>1..*</b>	One or more	A patient must have at least one appointment to receive medical service, but can have as many as necessary.
<b>0..*</b>	Zero or more	A patient can have no billing activity or many.
<b>20..40</b>	A defined range	A part-time worker must work at least twenty hours a week, but no more than forty.
<b>2, 4, 6, 8</b>	A non-continuant range	Tables are set for 2, 4, 6, or 8 people.

# Aggregation and Composition

- Aggregation represents the relationship of a whole to a part. Composition is a form of aggregation in which the part is exclusively owned by the whole and its lifecycle is dependent on the lifecycle of the whole.

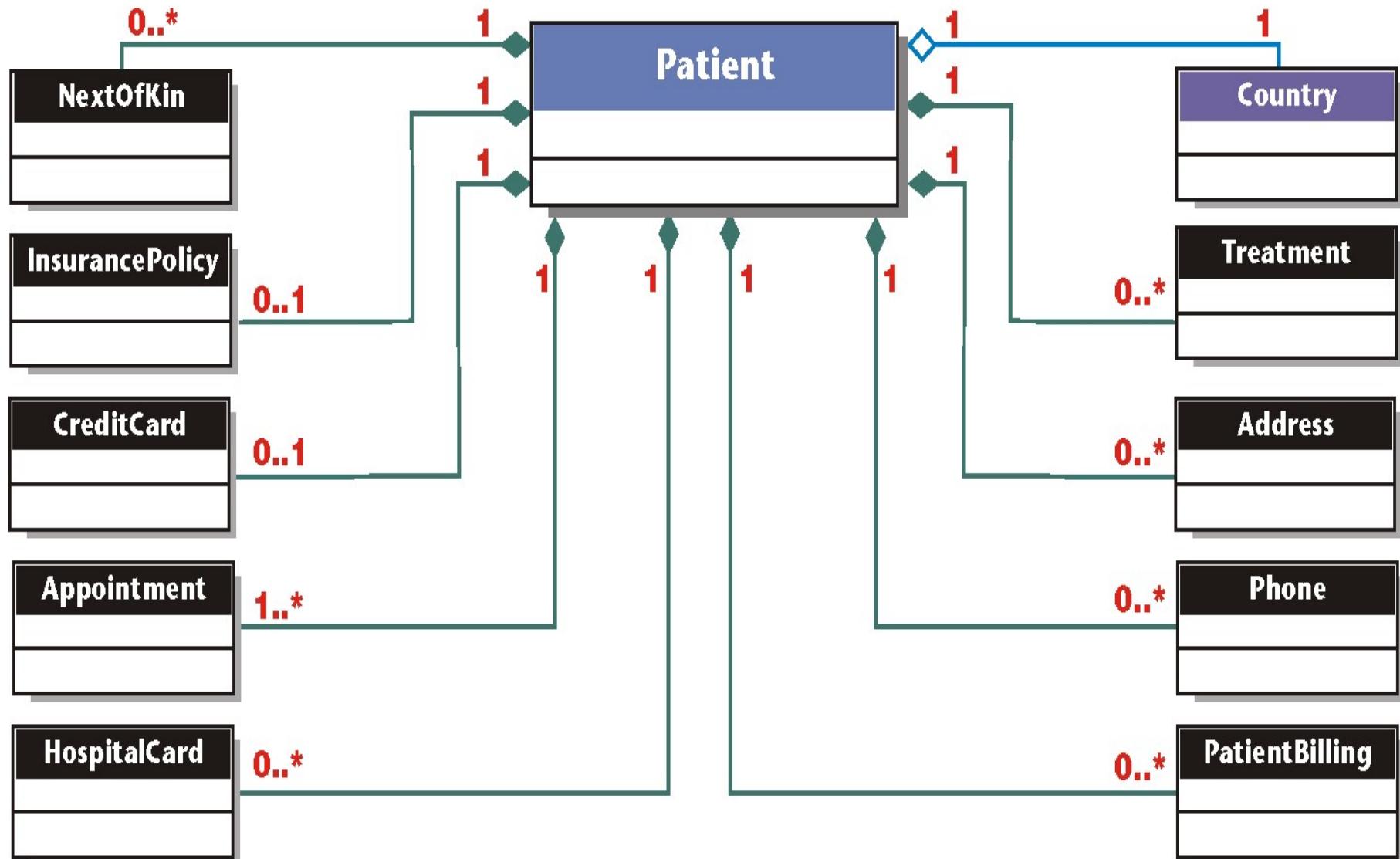
# Aggregation & Composition

## How Parts Relate to the Whole



# Patient as an Aggregation

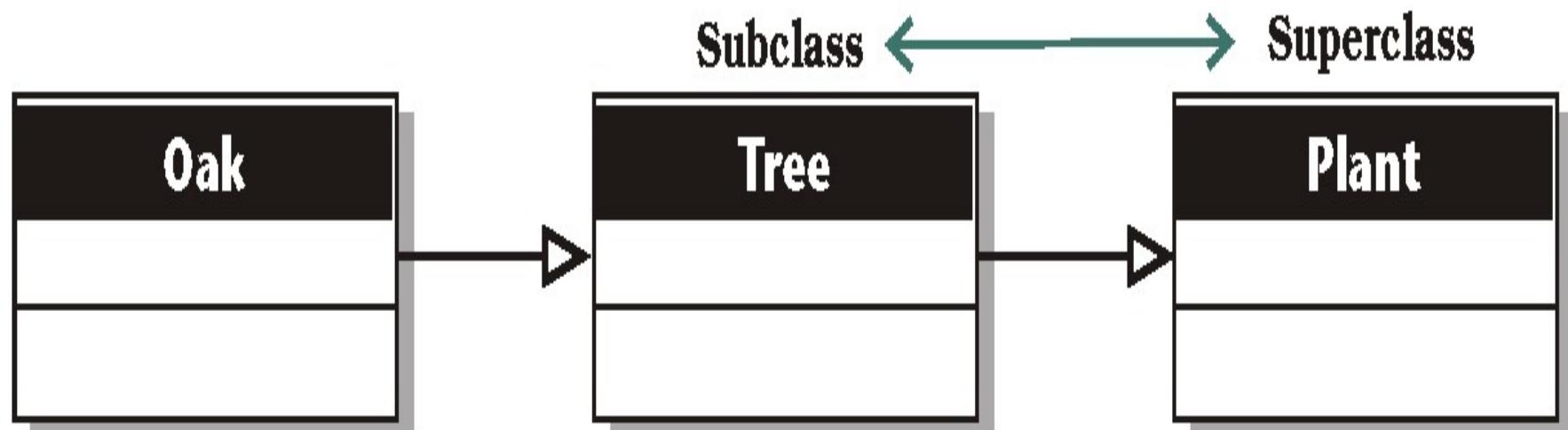
## Streamlining Complexity



# Generalization & Specialization

More Abstract vs. More Concrete

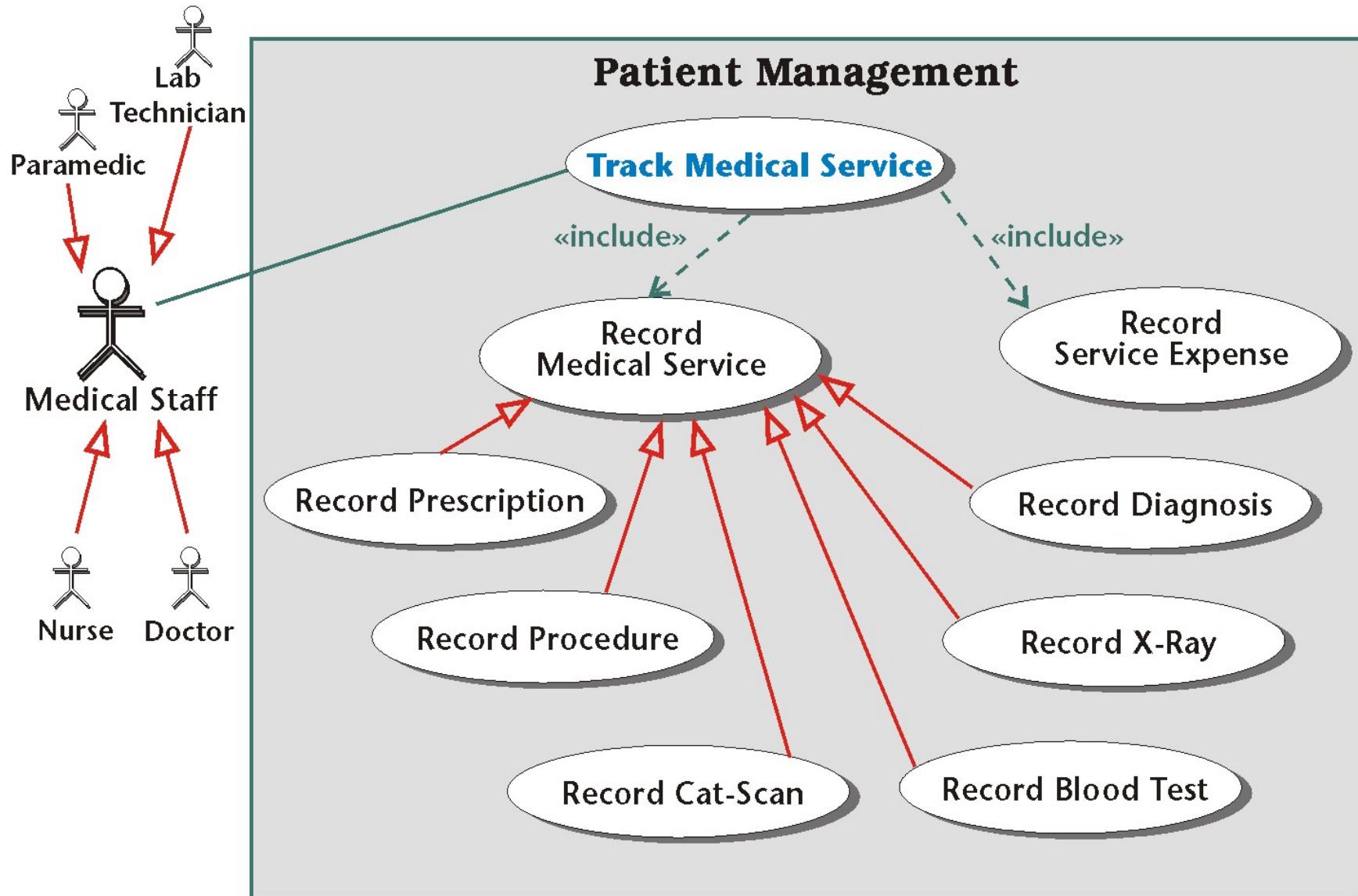
GENERALIZATION



SPECIALIZATION

# Track Medical Service

## A Source for Class Generalization

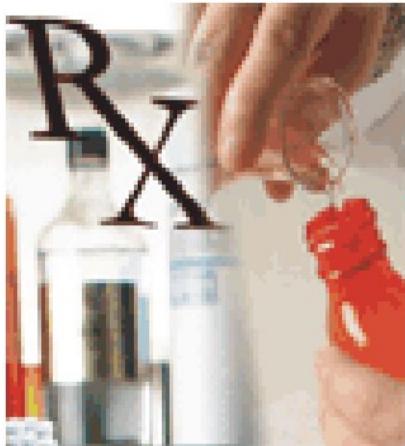


# Generalization of Treatment

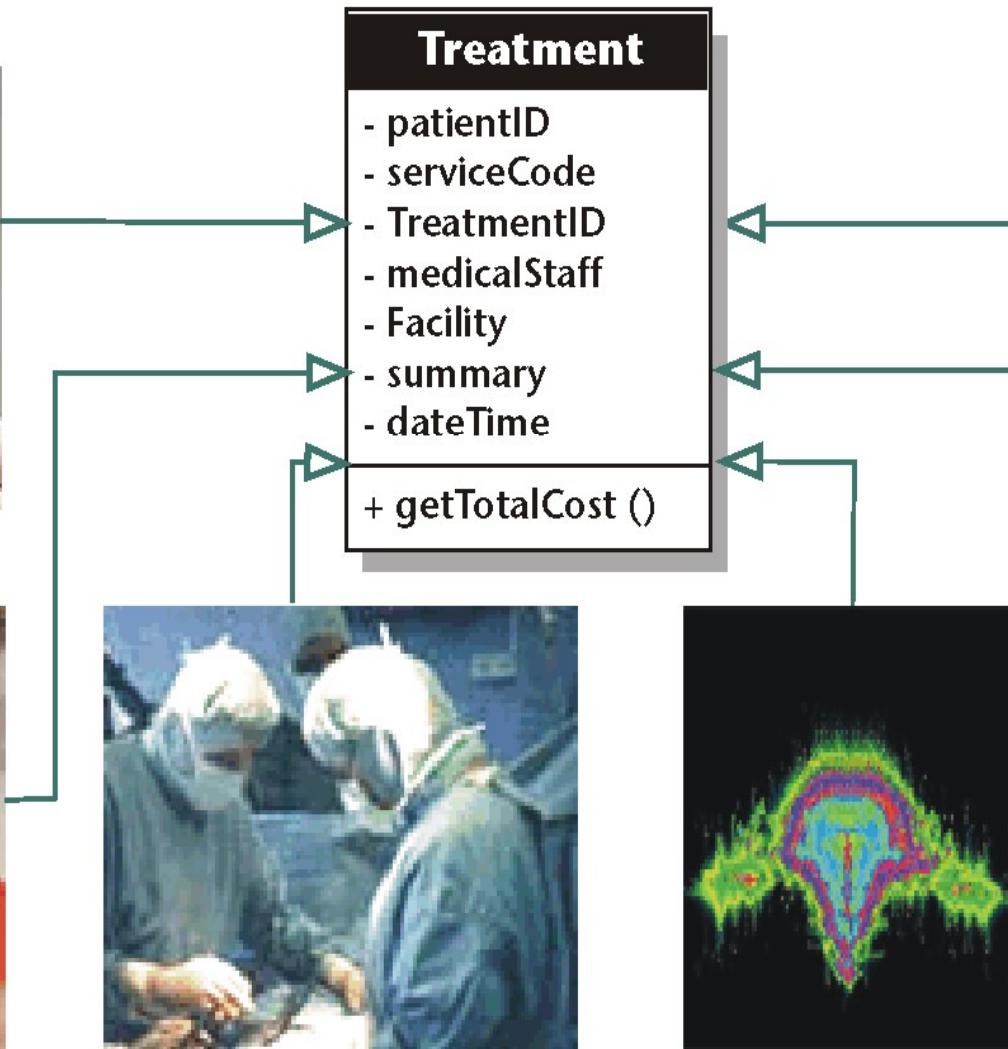
## Without Losing Specialization



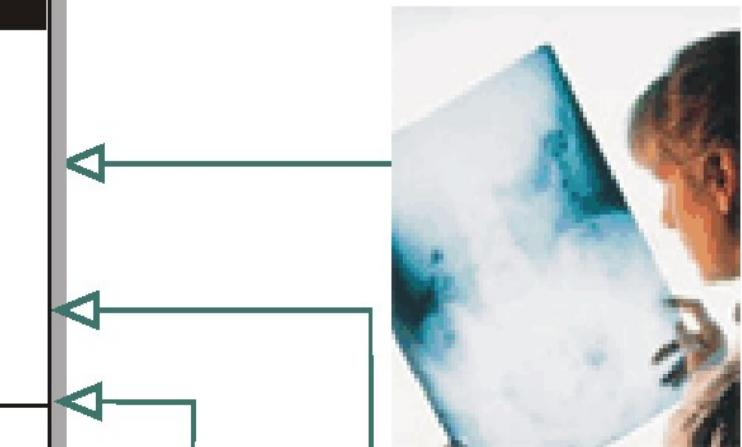
Blood Test



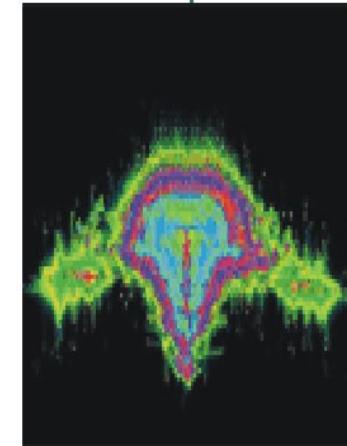
Prescription



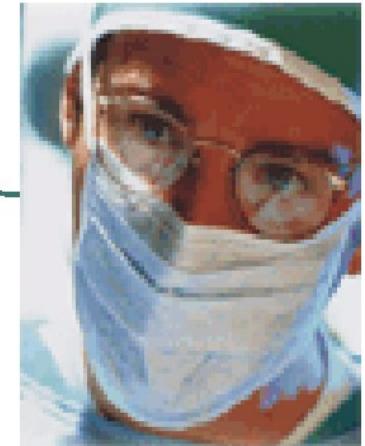
Medical Procedure



X-Ray



CAT Scan



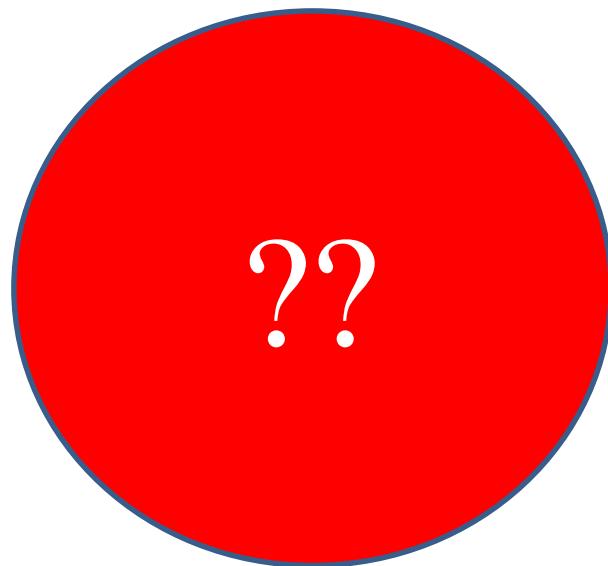
Examination

# OutdoorPowerEquipmentDepot – Case Study

- After we review the requirements for the OutdoorPowerEquipmentDepot – Case Study we need to:
  1. List the classes that are needed to create the domain/analysis class diagram
  2. List the attributes for every class identified to be used in the domain/analysis class diagram
  3. List the relationships between the classes that are needed to create the domain/analysis class diagram
  4. Use Visio to create the domain/analysis class diagram
- Lets start with the first one ...

# OutdoorPowerEquipmentDepot – Case Study

- List the classes that are needed to create the domain/analysis class diagram



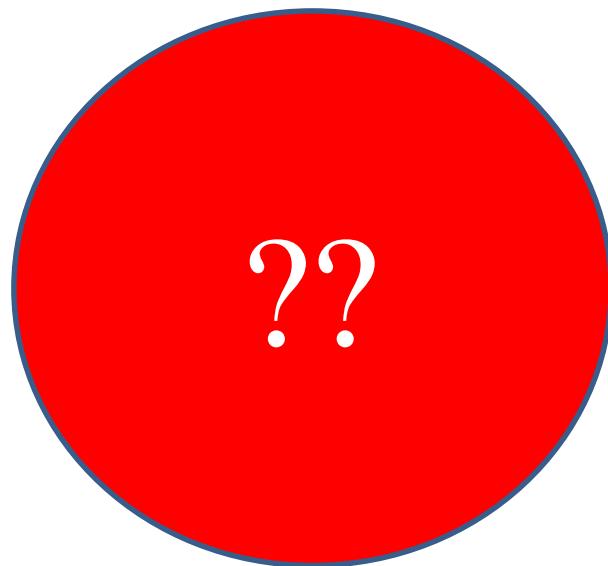
# OutdoorPowerEquipmentDepot – Case Study

- List of classes that are needed to the domain/analysis class diagram

- Customer
  - PowerMemebership
- Salesman (Account Specialist)
- StoreManager
- Technician
- Delivery Driver
- Order
  - Product
  - Service
- Products
  - Buy
    - No ReplacementPlan
    - Year ReplacementPlan
    - Liftime ReplacementPlan
  - Rental
    - Daily
    - Mondtly
    - Yearly
  - Trade-in
- Service
  - Delivery
  - Repair
- Payment
- Warranty
- Discounts
  - Special Discount
  - Storage Space limitation promotional offer
  - Restocking
- Manufacturer Rebate
- What else??

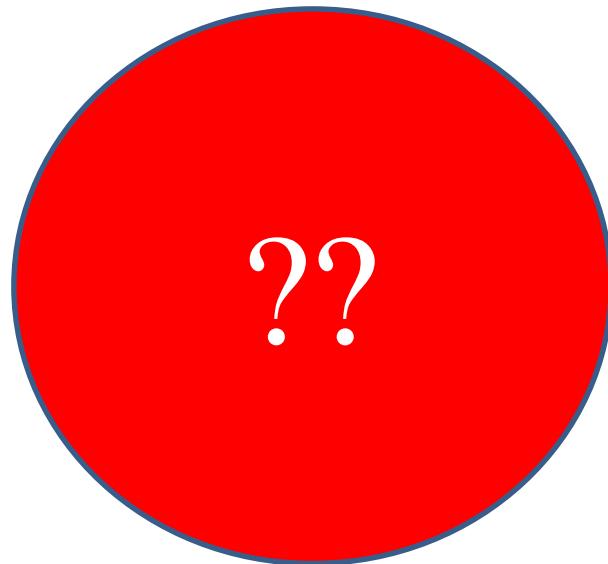
# OutdoorPowerEquipmentDepot – Case Study

- List the attributes for every class identified to be used in the domain/analysis class diagram



# OutdoorPowerEquipmentDepot – Case Study

- List the relationships between the classes that are needed to create the domain/analysis class diagram



# OutdoorPowerEquipmentDepot – Case Study

- Create the domain/analysis class diagram

