142 E 300 N, Bountiful, UT 84010 - Tel: (801)-647-1286 - hannibr26@gmail.com

I am currently studying web development at the University of Utah. I have completed my EMT certification at Utah Emt Academy, and have spent a summer working hands on as a Medic at Camp Hunt BSA. I loved working with the patients as well as getting to know people from all over the world.

**SKILLS**

| EMT Certified | Customer Service Skills |
| --- | --- |
| Punctual/Hardworking | Quick Learner |
| Proficient in front end development languages (mainly HTML, CSS, Javascript) | Communication Skills |
| knowledge of further coding | Proficient in many computer applications |

**EXPERIENCE AND QUALIFICATIONS**

**Lifeline for Youth - North Salt Lake, UT**

Sept 2018 – December 2020

Youth Mentor - Shift lead, helped lead group therapy sessions and rehabilitate the clients. I help handle difficult/stressful situations to de-escalate problems before they become a crisis.

**Instructure - UT**

October 2019 - April 2020

Instructure - Canvas customer support/ troubleshooting, working with customers to help people navigate Canvas (online school system), as well as to find and workout bugs. Worked with numbers, computer systems, and helping people from all over the world.

**Olive Garden - UT**

September 2020 - September 2021

Server & Bartender at Olive Garden, working with customers to get their order accurately and efficiently while making their experience fun and memorable. Worked with numbers, the computer system, the food, and plenty of people.

**Legacy Tours and Travel - UT**

January 2021 - October 2022

Reservation Manager - Managed guests reservations, as well as contacting every stop, hotel, and restaurants for each tour. Work with customer service, managing people on tours, and their reservations, requests, and special needs before a tour. Built, designed and maintained website, as well as managed customer database.

**JHMedical - UT**

January 2021 - Current

Lead install tech, moving installing and diagnosing new or used software and equipment used in Optometrist and Opthamologist offices all over Utah. I also developed the website that the company is currently running. I work 1-1 with doctors to layout their office spaces, to increase flow and functionality.

**EDUCATION AND AWARDS**

High School Diploma, Bountiful High School, 2017

Eagle Scout Award, 2014

Awarded Scholarship for ‘Most Outstanding Counselor’ at Camp Hunt 2016

**REFERENCES**

Brian Simmons, 801-682-3908, [bdscamphunt@gmail.com](mailto:bdscamphunt@gmail.com), Camp Director at Camp Hunt, Relationship: Former Supervisor

Matt McCall, 801-663-8064. [mmccall@lifelineutah.com](mailto:mmccall@lifelineutah.com), Head Supervisor at Lifeline, Relationship: Former Supervisor

Jill Clifford, 801-520-7250, [clifford.jill@gmail.com](mailto:clifford.jill@gmail.com),Owner of Legacy Tours and Travel, Relationship: Current Supervisor