Brody McBain

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SUMMARY

Technical Specialist with expertise in **IT automation**, **data analysis** (**SQL**, **Power BI**), and **Microsoft Intune**. Proven ability to streamline workflows (e.g., **44-user Autopilot deployment**), enhance security, and support **Defence systems integration**.

EXPERIENCE

Technical Specialist - Air Battlespace Management | Australian Public Service (APS) - Department of Defence

May 2025 - Present, Williamtown, NSW

• Leading change management initiatives ensuring smooth integration of technical updates and stakeholder alignment across Defence capability systems.

Data Technician Cadet - Program Support | Australian Public Service (APS) - Department of Defence

March 2025 - May 2025, Williamtown, NSW

- Built Gantt chart tools in Power BI for project tracking, improving timeline forecasting accuracy.
- Automated data validation, reducing manual workload and errors.

IT Systems Administrator | 3ME Technology

March 2024 - November 2024, Newcastle, NSW

- Deployed Microsoft Autopilot for 44-user self-service setup, cutting onboarding time.
- Integrated Entra ID with SSO/RBAC, strengthening access security.

PROJECTS

Business Intelligence Dashboard - EPA Operational Optimisation | University of Newcastle

July 2024 - November 2024

- Developed a Power BI dashboard (backed by a SQL Server DataMart with star schema) to enable data-driven decisions for field operations.
- Performed predictive analytics on compliance, resources, and feedback, delivering actionable insights (office restructuring, incentives).
- Ensured data integrity through **ETL optimization** and **QA techniques** (deduplication, foreign key validation).

EDUCATION

Bachelor of I.T., Business Technology | University of Newcastle

Callaghan, NSW, 2024

- Skills: SQL, Power BI, Python, relational databases.
- Projects: **Python image processing** (NumPy/Matplotlib), **Agile/Scrum** teamwork.

SKILLS

- Technical: PowerShell, Intune, Azure, Git, FreeBSD.
- Data: SQL, Power BI, Python, R.
- Soft Skills: Stakeholder engagement, problem-solving.

AWARDS & HONORS

College Commendation Award

University of Newcastle, 2023, 2024

· Awarded for achieving a Distinction average or higher across the academic year.