

Brody John McBain

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SUMMARY

A highly motivated ICT professional with experience in Intune; integrating Microsoft Autopilot to streamline onboarding and offboarding processes, enhancing security, and improving user experience. Skilled in **data analysis**, **predictive modeling**, and **IT Administration**, with proficiency in **Intune**, **SQL**, **Power BI**, and **Python**.

EXPERIENCE

ICT Specialist (Microsoft Intune) | 3ME Technology

March 2024 - November 2024, Newcastle, NSW

- Led the research and development of **onboarding and offboarding processes** by implementing **Microsoft Autopilot** within Intune on corporate tenant for multiple user groups and policies.
- Conducted comprehensive **testing and validation** to evaluate workflows, ensuring effectiveness, efficiency, and user satisfaction.
- Supported the deployment, monitoring, and scaling of the solution, contributing to improved security, reduced costs, and enhanced user experience.

Landscape Gardener | Spruce & Bloom

August 2023 - January 2025, Pearl Beach, NSW

- Maintained the exterior of 21 holiday rental properties, preparing them for guest check-ins.

EDUCATION

Bachelor of I.T., Business Technology | University of Newcastle

Callaghan, 2024

- Utilized **SQL** and **Power BI** to visualise data and generate actionable insights that support strategic decision-making and drive organisational performance.
- Designed and implemented a **relational database** to manage customer orders, inventory, staff, payments, and supplier data, using **SQL** to ensure data integrity through foreign key constraints and normalization. Developed views and SQL scripts to highlight key data insights.
- Developed an efficient Python-based data processing system for file handling, list manipulation, sorting algorithms, and formatted outputs.
- Created a Python-based image manipulation program using **Numpy**, **Matplotlib**, and **Scipy**.

Bachelor of Engineering, Chemical | University of Sydney

Camperdown, 2015

- Gained skills in mathematics, chemistry, **R**, and **MATLAB**
- Gathered knowledge and interest in **fluid mechanics**
- Completed 3 years full-time; incomplete

SKILLS

Data Analysis: Proficient in SQL, Power BI. Familiar with Python.

IT Administration: Proficient in Intune, EntraID. Familiar with Linux, FreeBSD, PowerApps.

Software: Proficient in HTML, CSS, Python. Familiar with PHP.

Soft Skills: Teamwork, problem-solving, adaptability