

Your account number

950511371

To ask about this bill

call 1850 372 372

Open Mon - Sat, 8am - 8pm

MS BRONAGH MOYNIHAN
78 RATHMORE TERRACE
CORK
T23 W0FA



For emergencies or
electricity interruptions

ESB Networks
call 1850 372 999

Open 24 hours, 7 days a week

Please have this MPRN number ready

MPRN

MPRN	10 005 936 068	
DG	MC	Profile
DG1	MCC01	1
Date of issue		23 Aug 19
Invoice number		1307597140

Your electricity bill at a glance

Full details of your account are on the back of this bill

Billing period

30 Jun 19 to 13 Aug 19 45 days

Reading type

Your usage was estimated

Bill summary

Your last bill	€257.03
Payments/Transactions	€257.03 cr
Balance brought forward	€0.00
Charges for this period	€58.17
Your Savings	€1.82 cr
VAT	€7.61

Total due €63.96

Pay by Direct Debit

Payment terms are 14 days from date of bill issue or immediately if overdue.
Information on the Fuel Mix and environmental impact is on the back of this bill.

Your bill is estimated.
To ensure accuracy,
please supply us with
a meter reading.

Your Direct Debit is due for collection
on 06/09/19. Thank You.

WE'RE HERE FOR YOU

If you

Depend on electrical
medical equipment



Or

Require special service
relating to speech, vision,
hearing, mobility or
mental health



To register as a vulnerable
customer:

Call 1850 372 372 or email
service@electricireland.ie

Address
Electric Ireland
PO Box 12523
FREEPOST
Dublin 9

Visit
www.electricireland.ie/
priorityandspecialservices

Electric Ireland is a registered
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VAT Reg No IE 8F 52100V

E&OE



0001 9505113714 000000063967 798258



93-20-86
Bank date/Brand

Bank Giro Credit Transfer
Allied Irish Banks plc.
7/12 Dame Street, Dublin 2
Giro No. 81900087

950511371

MS BRONAGH MOYNIHAN

Date		
Notes/Coins	€	
Total cash	€	
Cheques etc	€	
Total amount	€	63.96

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Your electricity bill in more detail

Abbreviations a: actual reading e: estimated reading c: customer reading p: price change cr: credit

Your last bill

Your last bill	257.03
Payments/Transactions	257.03 cr
Balance brought forward	0.00

Your electricity usage Tariff ValueSaver Electricity

meter number	current reading	previous reading	unit usage	unit price €	unit type	Amount
_0289	12859 e	12669 c	190	0.1739	General	33.04
Total electricity charges						33.04
Your Savings(DD/Online Billing)						1.82 cr

Standard charges and other items

Standing Charge	45 days @ €0.4037 / day	18.17
PSO Levy Jun/Jul		6.96
VAT	13.5% on €56.35	7.61

Payments/Other Transactions

Payment received thank you	257.03 cr
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Energy consumption on this bill amounts to approx. 69 kg of carbon emissions.

The Public Service Obligations (PSO) Levy

The PSO Levy, determined by the Commission for Energy Regulation, is charged to all electricity customers and relates to the recovery of any additional costs associated with meeting the obligation to purchase electricity generated from sustainable, renewable and indigenous sources.

Do bhille as Gaeilge

Má theastaíonn uait do bhille a fháil i nGaeilge, sheol ríomhphoist chuig eolas@electricireland.ie nó glaoigh ar 1850 372 372, agus beimid sásta an socrú sin a dhéanamh duit.

Customer Service

Please have your account number to hand when you contact us. **We can only discuss account information with the account holder.**
1850 372 372 Mon-Sat 8am-8pm
 Minicom 1850 372 707 (for hearing impaired customers with Minicom equipment)
 +353 1 852 9534 (International customers)
 Email: service@electricireland.ie
 Address: Electric Ireland, PO Box 841, South City Delivery Office, Toghher, Cork

Emergency

For emergencies, electricity interruptions or to report dangerous situations call ESB Networks: **1850 372 999**

Complaints

Call: **1850 372 372**
 Email: service@electricireland.ie
 If not resolved to your satisfaction, please write to Electric Ireland, Complaints Facilitator, PO Box 12523, Dublin 9 or email: complaintfacilitator@electricireland.ie
 If you have completed the complaints process and you feel your complaint still has not been resolved to your satisfaction, you can contact the Customers Care Team at the Commission for Regulation of Utilities: 1890 404 404 or email: customercare@cru.ie

Payment Options

See www.electricireland.ie/online-services for all payment options, including

- Set up Direct Debit
- Pay by Card
- Set up equal monthly instalments
- Pay As You Go Top Up's

Alternatively, call 1850 372 372 or Credit Control at 1850 504 021.

Other Payment options are as follows,

Electronic Funds Transfer

You will need the following details to pay via EFT:
 Your Electricity Account Number
IBAN: IE86AIBK93208681900087
BIC: AIBKIE2D

Cash

Payzone, AIB, PostPoint and An Post.

Cheque

Cheques to be made payable to Electric Ireland, PO Box 823, Little Island, Co. Cork.

Please allow up to 5 working days for payments to appear on your account.

Pay As You Go

For a simple and convenient way to control your energy costs call **1850 305 095** to sign up.

Energy Efficiency

For details on how you can improve energy efficiency in your home visit www.seai.ie

Electric Ireland Disclosure Label

Applicable period: January 2017 to December 2017		
Electricity supplied has been sourced from the following fuels	Electricity supplied by Electric Ireland (All Island) (% of total)	Average All Island Market (for comparison) (% of total)
Coal	7.7	9.8
Natural Gas	55.9	40.0
Renewables	31.9	44.5
Peat	3.8	4.9
Oil	0.5	0.9
Other	0.2	0.0
Total	100%	100%

Environmental Impact

CO ₂ Emissions	361 g/kWh	325 g/kWh
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Your specific fuel mix may differ to the fuel mix shown because Electric Ireland offer green source products. For information on your fuel mix and on the environmental impact of your electricity supply visit www.electricireland.ie or, for further details call 1850 372 372

