

BRONSON N OLIVER_____

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INTRODUCTORY STATEMENT_____

I am a hard worker. I'm patient and dedicated. I don't believe in making the same mistakes twice. I'm a naturally extraverted individual and my interpersonal skills were further developed through my time in all the customer service related jobs I've had.

EXPERIENCE_____

Double Barrel Taproom - July 2020 - Present

- Bartender and server to patrons of the bar. Worked to establish strong rapport with the regulars and peers.
- Assisted in taking in new stock as well as communicating with beer and beer distributors.

Black Rock Coffee Bar - March 2019 - July 2020

- Refined competent interpersonal skills in a customer service oriented and fast paced environment.
- Further developed stress and time management abilities while being a team leader.
- Problem solved essentially as a shift lead with manager duties such as: Money management, machine maintenance, product delivery, customer complaints, hiring, and training.

Dutch Bros. Coffee - November 2014 - June 2018

- Developed competent interpersonal skills in a customer service oriented and fast paced environment.
- Trained other baristas, bringing them up to speed on how to create concise quality customer interactions as well as basic problem solve in the workplace.
- Problem solved essentially as a shift lead with manager duties such as: Money management, machine maintenance, product delivery, customer complaints, hiring, and training.

AXA Equitable - November 2017 - March 2018

- Studied for and achieved insurance license.
- Learned about Life Insurance and the basics of personal finance and conservative investments.
- Became familiar with an office workplace environment.
- Worked with deadlines, memos, and meetings.

Sixth Ave Bistro - August 2017 - October 2017

- Learned the inner workings of a small restaurant bar.
- Crafted cocktails, ran food, and created satisfactory customer experiences through quality service.

Martial Arts Instructor, King Tiger Martial Arts - September 2014 - June 2015

- Advised and supervised other students.
- Assisted in the developing and fine tuning of specific skill sets of other students.

EDUCATION_____

Skyview High School : 2010 - 2014

Clark College : 2013 - 2016

Portland State University : 2016 - 2017

University of Oregon Coding Bootcamp: July 2020 - Present

