

**Brooke Ann Strickland**  
Aspiring Software Developer

**Contact Me!**

Cell 385-329-0970

Email [brookie.strickland@gmail.com](mailto:brookie.strickland@gmail.com)

Address 8070 S Old Barn Drive, Sandy Utah, 84094

**Education**

---

**Certificate in Software Development**

Mountainland Applied Technology College - Lehi, Utah

August 2022 to Present

**Certificate in Intro to Software Development**

Mountainland Applied Technology College - Lehi, Utah

January 2022 to April 2022

**High School Diploma**

Mountain View High School - Orem, Utah

May 2022

**Computer Languages**

---

- Javascript
- HTML
- CSS and SASS
- React
- JQuery
- Node
- Jasmine
- Angular
- Docker

## Professional Experience

---

### **Administrative Assistant**

Preventative Pest Control - Draper, Utah

August 2022 to Present

### **Technical Support Representative II**

Fluent Solar - Lehi, UT

January 2022 to August 2022

1. At Fluent Solar I worked as a Technical Support Agent. Monday-Friday, 8 hours a day. My everyday duties included working on support tickets, updating them and the customers over phone, email, and text. I took inbound and outbound calls for these customers and supported their endeavors.
2. At this job, I believe I developed the ability to inspect documents and graphs to solve complex technical issues. I also mastered the ability to de-escalate customers.

### **Quality Assurance Intern**

Skill Struck - Remote

January 2022 to May 2022

1. Mountain View High School gave me this amazing opportunity to intern at SkillStruck. Skillstruck is a small educational consulting company striving to teach students all throughout America the wonders of programming and technology. To my luck, me and five other students were picked out of hundreds of other applicants.
2. My responsibilities were to interact with their software 1-3 hours everyday to spot bugs in their code for improvement. When I would find an error, I would report that to members of their team to be fixed.

Myself and the other interns would also participate in weekly meetings to discuss upcoming events.

3. This was my very first quality assurance job working with software. I do believe that I improved dramatically in the field of coding and technology. I also had the opportunity to develop my Python skills and improve my Javascript!

### **Shift Lead**

Golden Corral - Orem, UT

April 2019 to January 2022

1. This was my second job at the age of 16. At this job, I quickly picked up my duties and responsibilities as a hostess in a busy environment.
2. I was soon promoted to Shift Lead of the Hostesses. I worked with the General Manager at this location directly. I also provided the leadership skills and availability needed for this position. I solved everyday problems and assisted/trained fellow hosts and hostesses.
3. At this job, I do believe I developed life long skills I hope to hone in new work environments, skills such as leadership and responsibility.

### **Cashier**

Five Guys - Orem, UT

June 2018 to March 2019

1. This was my very first work experience at the young age of 15; working as a cashier on a small team.
2. I gained the skill of customer service, working with hundreds of customers weekly. As my first work experience, I learned how to handle customers in a professional manner and replicate that well.

Working in this type of environment, I also had to develop teamwork skills and use that skill everyday. Communication and teamwork were vital for the success of the company.

### **Media and Portfolios**

---

## References and Recommendations

Ann Gomez

 Associated with SkillStruck  
March 21st, 2022  
Support Manager at Skill Struck

To Whom It May Concern:

Brooke Strickland is a Quality Assurance (QA) intern with Skill Struck during the 2022 winter/spring semester. At Skill Struck, we are focused on ensuring that educators and students have the tools they need to teach and learn computer science effectively. Brooke was selected to work with the QA team, testing JavaScript 1 curriculum and projects, then will move into testing new Python curriculum.

As a QA tester, Brooke is responsible for testing the lessons, checkpoints, challenges and projects. She is learning JavaScript and Python while giving us feedback from her perspective on both the curriculum (grammar/spelling, clarity of lesson, instruction/requirement alignment) and the functionality of the platform (working hyperlinks and buttons, correct code not passing checkpoints, device settings relevant to running our programs, UX/UI, etc.). She graduated early from high school and is currently enrolled at a tech college in Web Development and Programming, while both interning and working. She reports bugs, curriculum/coding issues and suggested improvements directly to the Product teams. Her thoughtful feedback is critical to improving our product for the end users. Brooke is an excellent communicator and is very easy to work with. She learns quickly, follows directions well and is a genuinely active learner. She asks questions or when she sees something that needs to be updated or adjusted. She will be a fantastic software engineer!

Sincerely,  
Ann Gomez  
Partnership Support Manager/Intern Coordinator  
skillstruck.com  
801-252-6768  
[ann@skillstruck.com](mailto:ann@skillstruck.com)

Brayden Lemke



Associated with Mountainland Technical College

April 10th, 2022

Web Development and Mobile Development Program Coordinator

Brooke was an excellent student in my Introduction to Web Development class!

My class is a rigorous 6 week crash course where students must work at least 3 hours a day on the curriculum to stay caught up. Brooke worked so hard that she managed to get ahead by a whole week! I have complete confidence that Brooke will be successful at anything that she sets her mind to. If she doesn't know something she isn't afraid to go out and learn it!

I highly recommend Brooke to any who may be considering offering her work. She will be a valued asset!

Javier Figueroa



Associated with Fluent Solar

April 7, 2022

Former Service Manager

To Whom It May Concern:

I am writing on behalf of Ms. Brooke Strickland in reference to her job application. Ms. Strickland joined the Service Support Team at Fluent Solar in 2021. As service manager at the time, I was her immediate superior and can attest to her willingness to become and remain involved with the company. Despite her young age and relative inexperience with the field of solar power technology prior to work at Fluent, she was able to demonstrate quick adaptability, responsibility, and maturity. Ms. Strickland was also able to balance her academic endeavors with her work schedule, and has shown commitment to both. She has allowed herself to be guided by her team and has remained an important part of the department. I would recommend that you consider Brooke become a part of your organization, and I believe she may prove to be a beneficial addition.

Thank you for your attention. If questions should arise, please contact me at [javiernfrn@gmail.com](mailto:javiernfrn@gmail.com).

Regards,

## **Media**

Github / Portfolio

<https://github.com/BrookeStricklandMTEC?tab=repositories>