Brooke Taylor

https://brooketaylor.github.io/personal-portfolio/   https://github.com/BrookeTaylor

Education

Bellevue University
Bachelor of Science in Web Development
August 2022 – October 2023

Skills and Studies:
- HTML, CSS, JavaScript
- Express, Node, Web APIs, NoSQL
- Angular w/ TypeScript
- SoapUI, Swagger
- DevOps Principles
- MEAN stack bootcamp

Fontbonne University
Bachelor of Arts in Adverting / Graphic Design
August 2009 – May 2012

Skills and Studies:
- Adverting principles
- Persuasion
- Media & Culture
- Copywriting
- Photography
- Adobe: After Effects, Illustrator, InDesign, Photoshop

Experience

Salesperson / Administrative Specialist   December 2020 –
Nebraska Furniture Mart – Kansas City, KS   February 2023
- Member of the Be One Diversity & Culture Committee
- Professional sales – 100% commission
- Business-to-business sales
- Account/Order management for outside sales team
- Vender certified for both major and luxury appliances.

Retail Sales / Customer Service Representative   August 2019 –
Pacific Sales inside Best Buy – Chesterfield, MO   December 2020
- Answer phones & help in store customers with appliance delivery issues
- Creating alerts and managing a list of orders to watch which have been flagged with detailed notes for other staff/delivery/install teams.
- Assist customers with complete solutions for kitchen & laundry packages.
- Backup other departments with complex order issues
- Learning Lounge (Web based learning) Leaderboard #1 for fiscal year