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Top Skills

Customer Service JavaScript React.js

Riley Brown

Attended University of Vermont

Philadelphia, Pennsylvania

Summary

I am a full stack Web developer with a preference towards the back end. I am eager to learn more and more as I begin my career as a Web Developer. I am quick to pick up new technologies and tools and ready to both learn from and work with others as part of a team. My background in education and psychology has cemented the importance of communication, which I believe will be a big help in determining achievable goals and explaining the workings of a project to those not directly working on it.

Experience

GameStop Senior Guest Advisor October 2018 - Present Greater Philadelphia Area

Philadelphia Cricket Club Summer Camp Counselor June 2018 - August 2018 (3 months) 415 West Willow Grove ave, Philadelphia, PA, 19118

Camp Counselor, Lifeguard

Camp Counselor responsibilities included: Cleaning, first aid, setting up and closing down the camp area, watching children (ages 2-5), escorting children from one activity to the next, serving lunch for the children, and parent interaction.

Lifeguard responsibilities included: Cleaning, setting up and closing down the pool, teaching swimming, lifeguarding, first aid, managing pool chemicals, signing members into the pool area, and assisting members.

Bright Horizons
Associate Teacher
March 2016 - March 2018 (2 years 1 month)
7050 Camp Hill road, Fort Washington, PA, 19034

Associate Teacher duties included: Watching children ages 3-5 at a 1 to 10 ratio both in the classroom and in the playground, guiding and demonstrating activities, writing observations on children's development, developing a weekly lesson plan, writing a daily report on class activities for parents, assisting in other age groups as needed, serving food to children, preparing the classroom for the day, closing the classroom for the day, performing first aid, supervising field trips for children ages 4-5, greeting and interacting with parents at pick up and drop off, tracking the children's location with We Care tracking sheets, helping children change for waterplay in summers or after toileting accidents as needed.

Price Chopper
Cashier Customer Service
August 2014 - May 2015 (10 months)
41 Hinesburg Road, South Burlington, VT 05403

Cashier duties included:

Operating the cash register.

Interacting positively with customers.

Bagging groceries and helping customers to their car if requested.

Knowledge of products and their locations around the store.

Sale of alcohol and tobacco.

Customer Service Agent duties included:

Sale of lottery tickets, alcohol, and tobacco,

Processing money orders,

Sending/receiving money with Western Union.

Issuing membership cards.

Taking returns and providing refunds.

Accounting for cashiers' cash drawers and finding lost/missing money.

Interacting positively with customers,

Giving help or advice to customers and dealing with customer complaints.

Filling in as floor manager when needed.

Philadelphia Cricket Club
Summer Camp Counselor
June 2013 - August 2013 (3 months)

415 W Willow Grove Ave, Philadelphia, PA 19118

Duties included:

Cleaning.

First aid.

Setting up and closing down the camp area.

Watching children (ages 4-6).

Escorting children from one activity to the next.

Swim lessons.

Parent interaction.

Target

Logistics

July 2012 - January 2013 (7 months)

2250 Chemical Rd, Plymouth Meeting, PA 19462

Duties included:

Pulling merchandise to be distributed to the sales floor.

Restocking overflow merchandise in the back room.

Maintaining a clean receiving area and stockroom.

Operating Baler and moving recyclables.

Helping customers when on the sales floor.

Finding and updating errors in the merchandise organizational system.

Cedarbrook Country Club

Lifeguard

May 2006 - September 2010 (4 years 5 months)

180 Penllyn Pike, Blue Bell, PA 19422

This was my summer job during high school. I worked mainly as a lifeguard, but I also served as a camp counselor for the summer camp hosted there. Duties included: Cleaning, setting up and closing down the pool, teaching swimming, lifeguarding, first aid, running swim meets, training new lifeguards, and managing pool chemicals.

Education

University of Vermont

Bachelor's Degree, Psychology (2011 - 2015)