## **Document 7: Meeting Preparation Checklist**

## Night Before Meeting

<ul> <li>Review business background</li> <li>Prepare 3 relevant example insights for their industry</li> <li>Check that all materials are printed/ready</li> <li>Charge devices (laptop/tablet)</li> <li>Review this meeting guide</li> <li>Get good sleep - you need to be sharp!</li> </ul>
Morning of Meeting
<ul> <li>Dress professionally but appropriate for their business type</li> <li>Arrive 10 minutes early</li> <li>Turn off phone notifications</li> <li>Have business cards ready</li> <li>Mental prep: You're helping them, not selling to them</li> </ul>
Post-Meeting (Before Leaving)
<ul> <li>□ Write down key points while fresh</li> <li>□ Note promised follow-ups</li> <li>□ Record any unique objections/concerns</li> <li>□ Assess: Will they become a client? (gut check)</li> </ul>

# **Tips for Success**

#### **Listen More Than You Talk**

- Target: 60% them talking, 40% you
- Take genuine interest in their challenges
- Don't interrupt their stories
- Ask follow-up questions

### Be Consultative, Not Salesy

- Lead with questions, not pitches
- If you genuinely can't help them, say so
- Build trust over making the sale
- Villarrica is small reputation matters

#### Show, Don't Tell

- Concrete examples > abstract benefits
- Walk through actual report > describing what reports look like
- Specific numbers > "we help you grow"

#### **Handle Objections With Empathy**

- "Entiendo completamente..." before addressing
- Never argue or get defensive
- Acknowledge valid concerns
- Provide evidence, not assurances

## **Always Be Closing (Softly)**

- Every meeting should end with next step
- Even if it's "let's talk again in 3 months"
- Never leave without a clear follow-up plan

### **Build Local Credibility**

- Mention you're from Villarrica / local connection
- Reference local business challenges you understand
- Show commitment to local economy
- Ask for referrals to other local businesses

Remember: You're not just selling a service - you're building GabeDA's reputation in Villarrica one meeting at a time. Quality over quantity. Deep relationships over quick sales.