

# SE 216 – SOFTWARE PROJECT MANAGEMENT

## Spring 2024-2025

### Project Proposal

**Solve35**

#### **Problem Definition**

Izmir's reporting on urban issues is opaque and poorly organized. While local governments struggle to effectively analyse and resolve these issues, citizens find it difficult to report and monitor the problems they encounter. Thus, a centralized platform that is easy to use is required.

#### **Background Information**

Our project's purpose is to help address the current problems in Izmir. Users will be able to report issues to the app using descriptions, photos and locations. Authorities can review the feedbacks, take action and provide updates to users. This app aims to help both local citizens and authorities by ensuring better communication and increased transparency. With user feedbacks, the app will continuously be updated.

#### **Objectives**

- **Hazard reporting feature.**
- **Improving traffic status.**
- **Help elderly, disabled people.**
- **Share delays in public transport.**

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